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# JMIRx Med

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Volume 5 (2024) ISSN 2563-6316 Editor in Chief: Edward Meinert, MA (Oxon), MSc, MBA, MPA, PhD,  
CEng, FBCS, EUR ING

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## Contents

# The Role of Animal-Assisted Therapy in Enhancing Patients' Well-Being: Systematic Study of the Qualitative and Quantitative Evidence

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## Abstract

**Background:** Animal-assisted therapy, also known as pet therapy, is a therapeutic intervention that involves animals to enhance the well-being of individuals across various populations and settings.

**Objective:** This systematic study aims to assess the outcomes of animal-assisted therapy interventions and explore the associated policies.

**Methods:** A total of 16 papers published between 2015 and 2023 were selected for analysis. These papers were chosen based on their relevance to the research topic of animal-assisted therapy and their availability in scholarly databases. Thematic synthesis and meta-analysis were used to synthesize the qualitative and quantitative data extracted from the selected papers.

**Results:** The analysis included 16 studies that met the inclusion criteria and were deemed to be of moderate or higher quality. Among these studies, 4 demonstrated positive results for therapeutic mediation and one for supportive mediation in psychiatric disorders. Additionally, all studies showed positive outcomes for depression and neurological disorders. Regarding stress and anxiety, 3 studies indicated supportive mediation, while 2 studies showed activating mediation.

**Conclusions:** The overall assessment of animal-assisted therapy shows promise as an effective intervention in promoting well-being among diverse populations. Further research and the establishment of standardized outcome assessment measures and comprehensive policies are essential for advancing the field and maximizing the benefits of animal-assisted therapy.

(*JMIRx Med* 2024;5:e51787) doi:[10.2196/51787](https://doi.org/10.2196/51787)

## KEYWORDS

animal-assisted therapy; pet therapy; outcome assessment; policies; systematic study

## Introduction

The inclusion of animals in psychological treatment is not a recent or uncommon practice. Throughout history, there has been an understanding of the positive impact animals can have

on human well-being [1]. This connection between humans and animals is deeply ingrained in our collective subconscious, influencing our emotional experiences [2]. The earliest documented instance dates back to the late 18th century when animals were introduced into mental health institutions to

enhance social interaction among patients [3,4]. Today, numerous programs worldwide incorporate animals to varying degrees in their services. These programs are particularly beneficial for individuals who have experienced trauma, including those diagnosed with posttraumatic stress disorder (PTSD), schizophrenia, Alzheimer disease, autism, etc [4,5].

In the past 50 years, the field of human-animal interaction and, specifically, animal-assisted therapy (AAT) has made significant advancements and progress. AAT is a therapeutic approach that uses animals to improve overall health and well-being. It encompasses emotional, psychological, and physical interactions between individuals, animals, and the environment [6]. AAT interventions involve qualified treatment providers facilitating interactions between patients and animals with specific therapeutic goals in mind. These interventions often involve collaborative activities between human-animal teams, aiming to promote therapeutic and supportive outcomes [7]. AAT interventions contribute to individuals' well-being, supporting physical health and improving cognitive, emotional-affective, and social aspects, leading to enhanced emotional well-being, reduced anxiety, and decreased stress levels [8-10].

Research on therapies involving human-animal interaction has focused on specific animals such as dogs, cats, or horses and specific populations such as those with autism [11]. Dogs, in particular, are commonly preferred for therapy due to their exceptional bond with humans in modern times. Over thousands of years of shared evolutionary history [1], dogs have acquired adept socialization skills with humans through processes of domestication and natural selection. They have become our loyal companions, developing unique social skills for interacting with humans [12]. For instance, studies indicate that dogs possess a sensitivity to our emotional states [13] and can interpret our social cues [14], even engaging in sophisticated communication through behaviors like gaze alternation [15]. Furthermore, dogs are capable of forming intricate attachment relationships with humans, resembling the bonds found in relationships between infants and caregivers [16]. Research suggests that among the various animals involved in AAT, dogs tend to exhibit superior interactions with people compared to other species, benefiting both children and adults [6].

This systematic review and meta-analysis sheds light on the potential of animal-assisted interventions to enhance overall well-being and health. Our research aims to contribute to the growing body of evidence supporting the use of animals in therapeutic contexts and to explore the specific contexts in which these interventions are most effective. One of the unique aspects of our study is the incorporation of both quantitative and qualitative analyses to provide a comprehensive understanding of the effects of AAT. While previous research has predominantly relied on quantitative data, we believe that qualitative insights from participants who have experienced these interventions offer valuable perspectives. The special bonds formed between humans and animals are recognized as essential catalysts for transformation and are held in high regard, similar to the therapist-client relationship.

## Methods

### Search Strategy

The meta-analysis was carried out following the methodologies outlined in the esteemed Cochrane Handbook for Systematic Reviews of Interventions [17], and the findings were reported in compliance with the PRISMA (Preferred Reporting Items for Systematic Reviews and Meta-Analyses) guidelines [18]. To ensure comprehensive coverage, electronic databases were meticulously searched up until June 2023. A total of five English-language electronic databases, including PubMed, Web of Science, Clinical Trials, Science Direct, and Google Scholar, were meticulously explored. This thorough exploration entailed using a combination of pertinent controlled vocabulary terms (eg, Medical Subject Headings [MeSH]) and relevant free-text terms. The search strategy used can be summarized as follows: (animal assisted therapy OR animal assisted intervention OR animal assisted activity OR animal activity interaction OR animal assisted method OR animal facilitated therapy OR pet therapy OR canine assisted therapy OR dog assisted therapy) AND (quasi-experimental study OR randomized controlled trial) AND (pain OR anxiety OR depression OR blood pressure OR BP OR heart rate OR HR) AND (work-related stress OR workplace health OR employee well-being OR burnout) AND (tumor OR malignant OR carcinoma OR oncology OR hospitalization OR hospitalized patients OR inpatients). By using this extensive and refined approach, the meta-analysis aimed to capture a comprehensive body of evidence on the effects of AAI on various health outcomes.

### Inclusion and Exclusion Criteria

The inclusion criteria were set based on the PICOS (Patient, Problem, or Population; Intervention; Comparison; Outcomes; and Study Design) framework: studies evaluating the effects of AAT, animal-assisted intervention, or animal-assisted activity; studies evaluating the effects of animal interactions on health and well-being (including depression, agitation, loneliness, stress, and quality of life), social interaction, engagement, physical function, behavioral symptoms, medication use, and adverse events; articles published in English; studies available in full-text format; and studies using quasi-experimental designs or randomized controlled trials. To maintain the rigor and relevance of the study, publications that lacked sufficient information regarding the therapy or did not involve an animal intervention were excluded from consideration.

### Data Synthesis

In our study, we used thematic synthesis as a method to assess the eligibility and quality of the articles [19]. Each article was independently reviewed to determine its suitability for inclusion. We followed a traditional methodology for evaluating the papers that involved examining factors such as the presence of adequate control groups, control of confounders, randomization, well-described experimental design, and relevant outcome variables. Articles that met these criteria were selected and organized into a single sheet using Microsoft Office Excel (2019; Microsoft Corporation). For the included studies, we extracted and compiled various data points into a structured table. This information encompassed the author's name, country

of publication, year of publication, patient characteristics (including sample size, age, gender, and target group), type of study, study design, description of AAT, type of intervention, control group details, study duration, outcomes measured, and the authors' conclusions. To effectively manage the papers, we used Mendeley software (version 1.19.8; Elsevier).

### Classification

To determine the specific contexts in which AATs are effective, we classified the interventions into three categories. First, "supportive mediation" involves AATs providing emotional and psychological support to individuals. Second, "therapeutic mediation" entails AATs addressing specific therapeutic goals and needs in a structured manner. Finally, "activating mediation" comprises AATs designed to stimulate engagement and participation in various activities or tasks.

### Risk of Bias

Assessing publication bias is a crucial component in safeguarding the strength and credibility of our meta-analysis, which examines the effects of AAT on improving the well-being of individuals in diverse populations and settings. To gauge the possible influence of publication bias on our results, we applied several established techniques recommended in the field. One of these methods involved visually examining a bias risk graph for signs of asymmetry, which can be an indication of

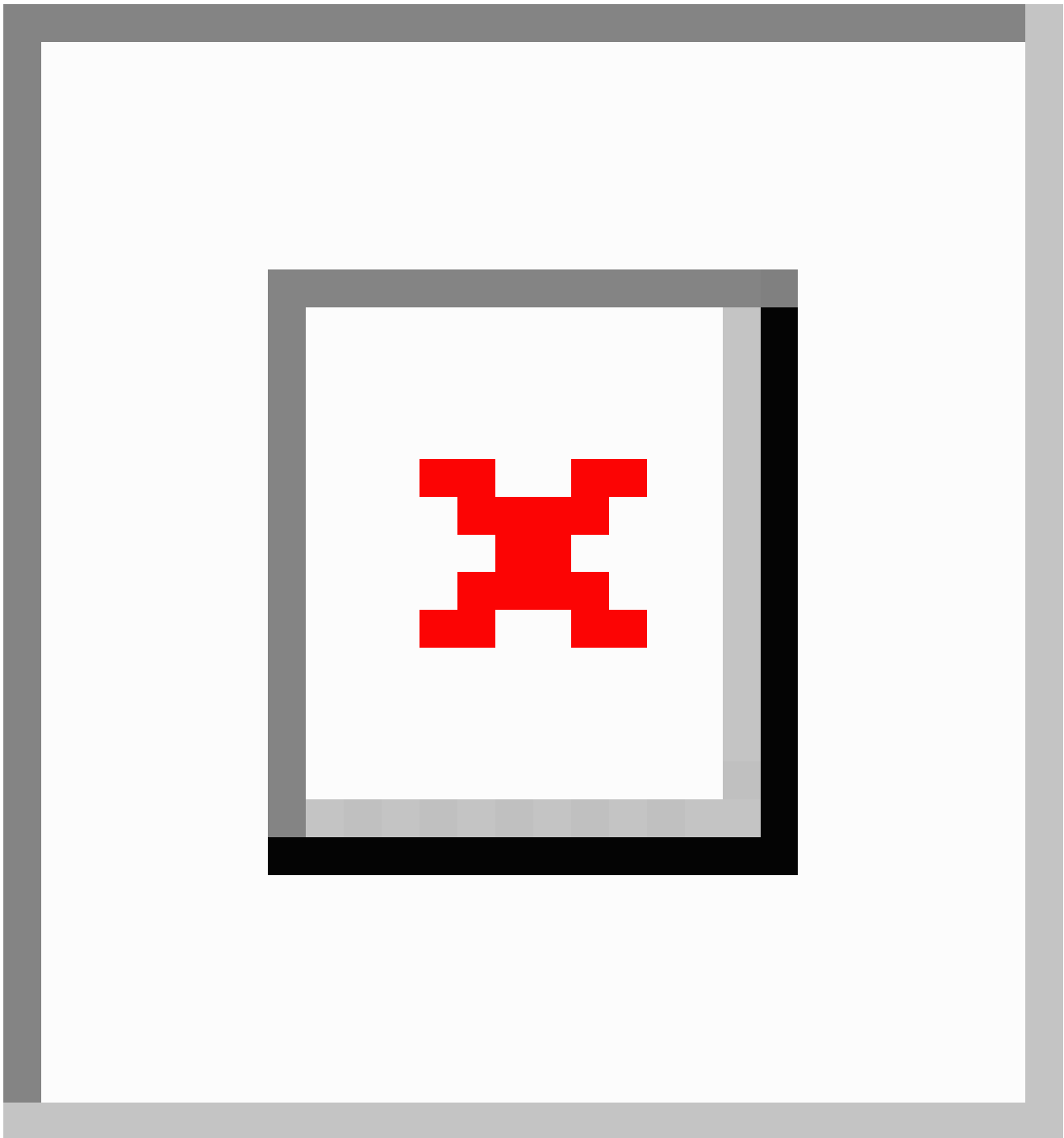
publication bias. By using these comprehensive approaches, our objective was to address any potential bias and guarantee that our meta-analysis offers an impartial synthesis of the existing evidence regarding the beneficial effects of AAT.

## Results

### Study Selection

The outcome of the search is depicted in [Figure 1](#). The search process resulted in 968 unique articles after initial searches from various electronic databases like PubMed, Web of Science, Science Direct, and Google Scholar, which yielded 942 articles. An additional 26 articles were extracted from other sources. After eliminating duplicate articles, the total number of articles was reduced to 507. Subsequently, the articles were assessed based on their title and abstract to determine eligibility. Among the initial pool, 389 articles were excluded as they did not meet the eligibility criteria, mainly due to the lack of relevance to AAT. After reading the full text of the remaining articles, 102 more articles were excluded. Of these 102 articles, 60 did not meet the inclusion criteria, and 42 were excluded due to being classified as nonoccupational mixed groups or having unrepresentative results. Finally, a total of 16 studies that met the inclusion criteria were included in the final analysis. The findings and details of these 16 studies are summarized in [Tables 1 and 2](#).

**Figure 1.** Literature screening flowchart (PRISMA; Preferred Reporting Items for Systematic Reviews and Meta-Analyses). AAT: animal-assisted therapy.



**Table .** Summary of outcomes from studies included.

Author; year	Type of disorder	Mediation	Study outcome of AAT <sup>a</sup>	Conclusion
Shih and Yang [20]; 2023	Psychiatric disorder	Therapeutic	Mental Health–Social Functioning Scale, Social Adaptive Function Scale, Taiwanese version of the World Health Organization Quality of Life	Social functioning was significantly higher in the experimental group; quality of life improved
Chen et al [21]; 2022	Psychiatric disorder	Therapeutic	Montreal Cognitive Assessment, chair stand test, Timed Up and Go, 5-min walk test, Assessment of Communication and Interaction Skills	Significant improvements in communication and interpersonal skills; improved lower extremity strength and social functions
Allen et al [22]; 2022	Stress and anxiety	Activating	Service Satisfaction Scale, Posttraumatic Stress Disorder Reaction Index for DSM-5, Strengths and Difficulties Questionnaire, Moods and Feelings Questionnaire, Screen for Child Anxiety Related Disorders	Improvements in caregiver-reported PTSD <sup>b</sup> symptoms, internalizing concerns, and externalizing problems
Chen et al [23]; 2021	Psychiatric disorder	Therapeutic	Positive and Negative Syndrome Scale, Depression Anxiety Stress Scales Assessment, and Chinese Happiness Inventory	Decrease in stress in the AAT group more than in the control group
Anderson and Brown [24]; 2021	Stress and anxiety	Supportive	STAI <sup>c</sup>	Decreased anxiety in a convenience sample
Thakkar et al [25]; 2020	Stress and anxiety	Activating	Modified faces version of the Modified Child Dental Anxiety Scale	Effective behavior management strategy for children
Santaniello et al [26]; 2020	Neurological disorder	Therapeutic	MMSE <sup>d</sup> , GDS <sup>e</sup>	AAT showed an improvement in both cognitive function and mood
Brown et al [27]; 2019	Psychiatric disorder	Therapeutic	Wilcoxon signed rank test	Positive therapeutic impact on patients and staff in acute care psychiatric units, promoting positive mood and emotions
Hinic et al [28]; 2019	Stress and anxiety	Activating	STAI for Children	Reduce anxiety in hospitalized children and enhanced family satisfaction
Ginex et al [29]; 2018	Depression	Supportive	Patient Health Questionnaire–4	Promotes a healing environment for patients that involves a holistic and humanistic perspective
Priyanka MB [30]; 2018	Neurological disorder	Therapeutic	Autism Treatment Evaluation Checklist and semistructured interview for 15 min	Improved expression and communication skills when interacting with the dog, as well as noticeable enhancements in social and motor abilities
McCullough et al [31]; 2017	Stress and anxiety	Supportive	STAI	Help in reducing stress and anxiety levels
Branson et al [32]; 2017	Stress and anxiety	Supportive	STAI for Children, Positive and Negative Affect Schedule for Children	Increase positive feelings in hospitalized children

Author; year	Type of disorder	Mediation	Study outcome of AAT <sup>a</sup>	Conclusion
Nurenberg et al [5]; 2015	Psychiatric disorder	Therapeutic	Equine Assisted Growth and Learning Association, equine-assisted psychotherapy, canine-assisted psychotherapy	Effective therapeutic modality for long-term psychiatric patients at risk of violence
Stefanini et al [33]; 2015	Psychiatric disorder	Supportive	Children Global Assessment Scale	Significant improvements in overall functioning, a decrease in the need for specialized care, and an increase in regular school attendance
Menna et al [34]; 2015	Neurological disorder	Therapeutic	MMSE, 15-item GDS	Improved cognition and mood through repeated multimodal stimulation

<sup>a</sup>AAT: animal-assisted therapy.

<sup>b</sup>PTSD: posttraumatic stress disorder.

<sup>c</sup>STAI: State-Trait Anxiety Inventory.

<sup>d</sup>MMSE: Mini-Mental State Examination.

<sup>e</sup>GDS: Geriatric Depression Scale.

**Table .** Study characteristics.

Authors; year	Country	Study de- sign	Patients				Study con- ditions	AAT <sup>a</sup> de- scription	Interven- tion	Control	
			Number	Gender, n		Age (years), mean					Target group
				Male	Female						
Shih and Yang [20]; 2023	Taiwan	Random- ized con- trolled	90 (AAT group: 45; control group: 45)	45	45	50.2	Patients with schizophre- nia	1-h thera- py session once a week for 12 wk	Physical contact, brushing, playing, walking, and sitting	Dog-assist- ed therapy	Regular therapy
Chen et al [21]; 2022	Taiwan	Random- ized con- trolled	40 (AAT group: 20; control group: 20)	18	22	54.6	Patients with schizophre- nia	1-h thera- py session once a week for 12 wk	15-min warm-up session like greet- ings, intro- duction, and sea- son orien- tation; 45- min thera- peutic ac- tivity, physical activities, or cogni- tive activi- ties	Dog-assist- ed therapy	Regular therapy
Allen et al [22]; 2022	United States	Random- ized con- trolled	33 (AAT group: 17; control: 16)	11	22	15	Abused youth with PTSD <sup>b</sup>	12 ses- sions, each last- ing 90 min	Physical contact, petting	Dog present at the time of ques- tionnaire	Dog was not present
Chen et al [23]; 2021	Taiwan	Random- ized con- trolled	40 (AAT group: 20; control group: 20)	18	22	55.3	Patients with schizophre- nia	1-h thera- py session once a week for 12 wk	Petting, massag- ing, and playing with the dog (ball, loop, game)	Dog-assist- ed therapy	Regular therapy
Anderson and Brown [24]; 2021	United States	Random- ized con- trolled	89 (AAT group: 45; control group: 44)	9	80	22.6	Nursing students anxiety	35-45 min before ex- am	Unstruc- tured	Dog-assist- ed therapy	No interac- tion with dog
Thakkar et al [25]; 2020	India	Random- ized con- trolled	100 (AAT group: 50; control group: 50)	44	56	7.5	Children who under- went den- tal assess- ment	Play with dog for 10-15 min in operato- ry	Petting and con- versation with dog handler	Dog present during dental pro- cedure	Dog was not present
Santaniel- lo et al [26]; 2020	Italy	Random- ized con- trolled	96 (AAT group- 65; control group-31)	23	75	75.8	Patients with Alzheimer disease	45-min therapy session once a week for 6 mo	Physical contact, brushing, playing, walking, and sitting	Dog present during therapy	Dog was not present during therapy



Authors; year	Country	Study de- sign	Patients		Age (years), mean	Target group	Study con- ditions	AAT <sup>a</sup> de- scription	Interven- tion	Control	
			Number	Gender, n							
				Male      Female							
Brown et al [27]; 2019	United States	Time series and daily announcement	152 (adult inpatient unit: 84; adolescent inpatient unit: 68)	28; 18	56; 50	58	— <sup>c</sup>	Weekly dog visit	Interaction with therapy dog and its handler	Dog-assisted therapy	Regular therapy
Hinic et al [28]; 2019	United States	Purposive sampling	93 (AAT group: 50; control group: 43)	40	53	10.5	Hospitalized children	10-min pet therapy per visit	Dog present at the time of questionnaire; petting the dog	Dog-assisted therapy	No interaction with dog
Ginex et al [29]; 2018	United States	Randomized controlled	100 (AAT group: 50; control group: 50)	48	52	58	Patients of oncological surgical unit	4 d a week for 6 wk	Unstructured	Dog-assisted therapy	Regular therapy
Priyanka MB [30]; 2018	India	Purposive sampling	6	—	—	8.6	Children with autism	10 d for 12 wk	Petting and brushing the dog	Dog-assisted therapy	Regular therapy
McCullough et al [31]; 2017	United States	Randomized controlled	100 (AAT group: 60; control group: 46)	57	49	4.5	Patients with cancer	10-20 min per session	Petting and brushing the dog	Dog-assisted therapy	Regular therapy
Branson et al [32]; 2017	United States	Randomized controlled	48 (AAT group: 24; control group: 24)	24	24	13.4	Hospitalized children	10-min interaction in waiting room	Unstructured	Dog interaction	No interaction
Nurenberg et al [5]; 2015	United States	Randomized controlled	90	57	33	44.7	Chronic psychiatric inpatients	Weekly group session	Unstructured	Dog interaction	No interaction
Stefanini et al [33]; 2015	Italy	Randomized controlled	34 (AAT group: 17; control group: 17)	18	16	15	Acute mental patients	45-min therapy session once a week for 3 mo	Play activities, physical contact, grooming, cleaning	Dog interaction	No interaction
Menna et al [34]; 2015	Italy	Divided according to conditions	50 (AAT group: 40; control group: 10)	13	37	75.1	Patients with Alzheimer disease	45-min therapy session once a week for 6 mo	15-min reintroduction to dog; 20-min structured activity; 10-min same ending activity	Dog interaction	No interaction

<sup>a</sup>AAT: animal-assisted therapy.

<sup>b</sup>PTSD: posttraumatic stress disorder.

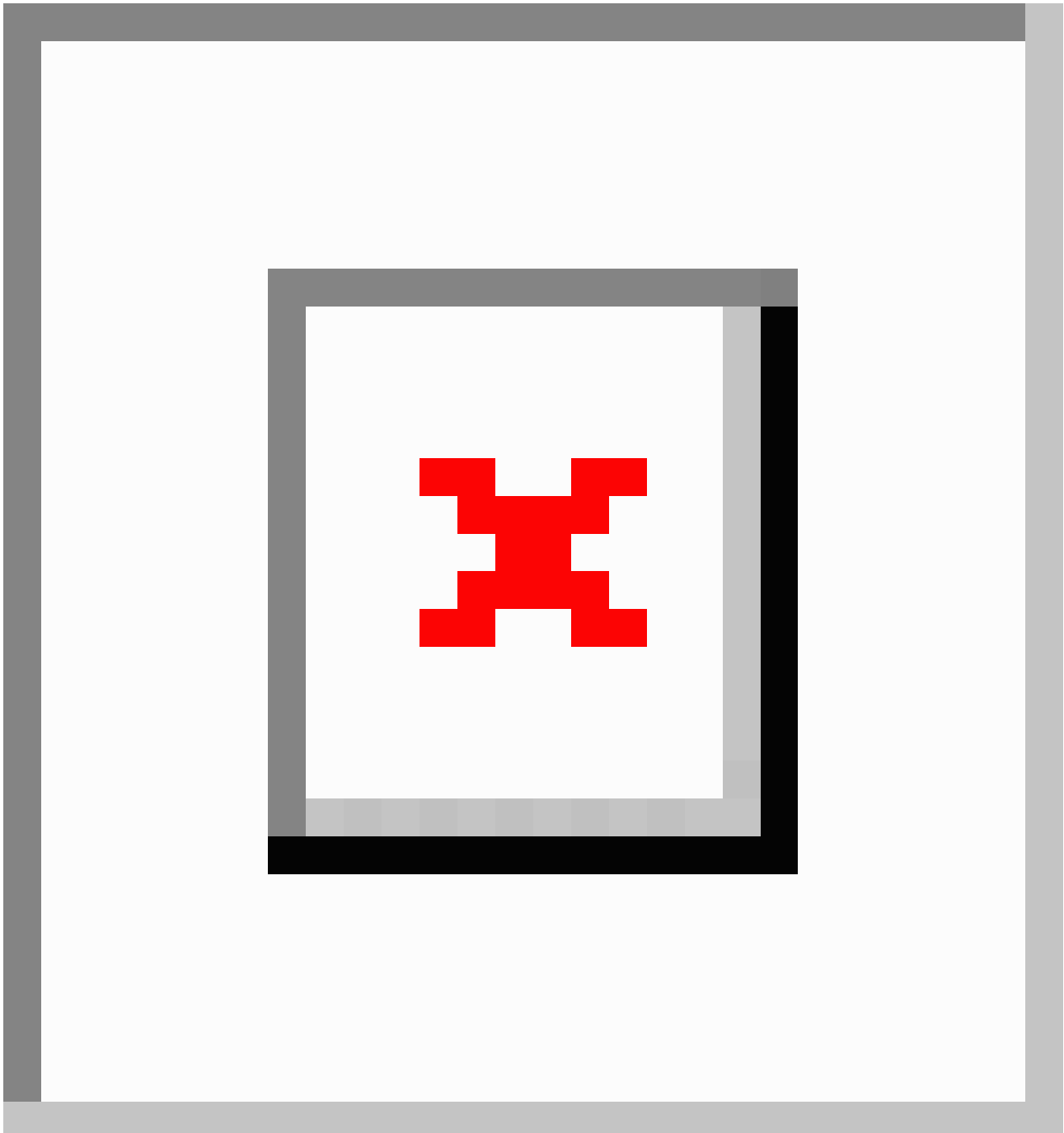
<sup>c</sup>Not available.

### Risk of Bias Determination

Figure 2 [5,20-34] provides a comprehensive evaluation of the overall risk and individual biases in each of the studies included. All the researchers carried out assessments to determine the likelihood of bias, and the results of these assessments showed a remarkable level of consistency across all the investigations.

The data depicted in Figure 2 indicate that the articles authored by Hinic et al [28], Priyanka MB [30], and Menna et al [34] exhibited a high risk of bias. Additionally, the study conducted by Anderson and Brown [24] indicated a potential risk of bias. This consistent and rigorous approach enhances the confidence in the research paper's results, underscoring the reliability of the reported biases and their impact on the study's outcomes.

Figure 2. Risk of bias for the selected studies.



### General Characteristics

To provide a concise summary of the selected studies, we have compiled an overview in Table 2. It presents key information from each study, allowing for a quick and comprehensive understanding of the research landscape.

### Quantitative Study

The studies analyzed in this research were conducted between 2015 and 2023, resulting in a total of 16 [5,20-34] included papers. These studies were carried out in various countries, including the United States (n=8), Taiwan (n=3), India (n=2), and Italy (n=3). Among the included studies, approximately 12

of 16 (75%) used a randomized controlled trial design. Two studies used conditional controlled designs, while 1 study followed a time series and daily announcement approach. The number of patients enrolled in the studies varied, ranging from 6 to 152 individuals. Specifically, 5 studies involved 0-40 patients, 2 studies included 41-80 patients, 8 studies comprised 81-120 patients, and 1 study encompassed 121-160 patients. The selected studies covered a diverse range of populations, with 7 studies focusing on children and adolescents from various disciplines including child psychology, psychiatry, and pediatrics. The same number of studies involved adult patients covering a range of fields such as general medicine, mental health, and geriatrics, and 2 studies specifically targeted older people, contributing to the fields of gerontology and geriatric medicine. In terms of gender distributions, women were more prominently represented, with  $\geq 50\%$  female participants in 13 of the 16 studies (Table 2).

The interventions included in the studies were described using various terms such as pet encounter therapy, pet-facilitated therapy, pet-assisted living, animal-assisted intervention, AAT, animal-assisted activity, or simply dog visits/therapy. All of the studies incorporated dogs as the primary intervention. In terms of the duration of the interventions, the 7 studies had varying time periods per visit [5,24,25,27,28,31,32]. Five studies had interventions lasting for 12 weeks [20,21,23,30,33] and one for 6 weeks [29], while 2 studies had longer intervention periods of 6 months [26,34]. One study did not explicitly mention the duration of the intervention [22]. The majority of the studies used a one-to-one approach in delivering the intervention, emphasizing individual interactions between participants and the dogs. However, 1 study was conducted in a group setting [5]. Most studies actively encouraged touching and interaction with the animals, while in 2 studies, the interaction was described as unstructured [24,32].

### Qualitative Study

The description of selected studies for qualitative analysis is presented in Tables 1 and 2. Studies reported on patients' experiences with animal-assisted interventions such as dog therapy or animal visits. Thematic analysis was used to identify

recurring themes and extract meaningful insights from the type of disorder. Participants described the animals as a source of comfort, providing emotional support and reducing stress and anxiety. The interactions with the animals were reported to have a soothing effect and helped individuals cope with their challenges and emotional difficulties.

The qualitative analysis shed light on the subjective experiences and perceptions of individuals participating in the interventions. It provided valuable insights into the emotional, social, and therapeutic benefits associated with animal-assisted interventions, highlighting the potential of these interventions to enhance well-being and quality of life. The selected studies on psychiatric disorders predominantly focused on schizophrenia, with 5 studies specifically addressing this condition in adults. Additionally, 1 study explored acute mental disorders in children [33]. Six studies were dedicated to investigating stress and anxiety, targeting various populations such as children undergoing physical examinations, children with PTSD, patients with cancer, and nursing students. Three studies examined neurological disorders, including 1 study involving children with autism [30] and 2 studies involving older individuals with Alzheimer disease [26,34]. In 1 study, the intervention aimed to reduce depression among patients undergoing oncology surgery [25].

### Outcomes

The number of studies with at least one statistically significant positive outcome measure, divided by patient condition and intervention category, is presented in Table 3. The study aimed to comprehensively evaluate mental health, social functioning, and overall quality of life, taking into account various parameters specific to each measurement scale, for example, generic health-related quality of life measures like Posttraumatic Stress Disorder Reaction Index for DSM-5, State-Trait Anxiety Inventory (STAI) for Children, Patient Health Questionnaire-4 (PHQ-4), Mini-Mental State Examination (MMSE), and 15-item Geriatric Depression Scale (GDS), and general functional measures such as Mental Health-Social Functioning Scale, Social Adaptive Function Scale, chair stand test, Timed Up and Go, Assessment of Communication and Interaction Skills, etc.

**Table .** Number of studies classified based on the condition, type of intervention, and the presence of positive outcome.

Condition	Supportive mediation, n		Therapeutic mediation, n		Activating mediation, n	
	Yes	No	Yes	No	Yes	No
Psychiatric disorder	1	0	4	1	0	0
Neurological disorder	0	0	3	0	0	0
Stress and anxiety	3	0	0	0	2	1
Depression	1	0	0	0	0	0

### Psychiatric Disorder

All 6 trials that focused on psychiatric disorders were categorized as AAT and involved interventions with dog therapy. Among these studies, 5 were conducted using a randomized controlled design, while 1 study used a time series design with randomized daily announcements within a pre-post

experimental framework. One study specifically examined patients in child and adolescent psychiatry [33], while the remaining 5 studies focused on adult psychiatry patients [5,20,21,23,27]. The duration of the AAT programs varied, with some studies consisting of 12-week programs in different

settings, while 2 studies provided weekly therapy sessions without specifying the intervention period [5,27].

Each of the 6 conducted studies involved a comparison between an intervention group receiving a specific therapy and a control group that did not participate in any related activities. Notably, the 5 studies specifically targeted middle-aged and older patients diagnosed with chronic schizophrenia. The results of these studies consistently demonstrated significant improvements in various areas, including reductions in psychiatric symptoms, enhanced social functioning, improved quality of life, enhanced cognitive function, increased agility and mobility, and decreased stress levels. These outcomes were measured using a variety of scales and assessment tools [5,20,21,23,33]. In a study conducted by Brown et al [27], the focus was on examining the impact of mood states and feelings among patients and staff in inpatient psychiatric units. The researchers observed significant changes in mood before and after sessions involving therapy dogs. Specifically, negative moods decreased, while positive moods, such as feelings of happiness, relaxation, and calmness, increased. These changes were measured using the visual analog mood scale [27]. Overall, these findings highlight the efficacy of AAT in positively impacting the well-being and overall functioning of individuals with psychiatric disorders.

### **Neurological Disorder**

Among the studies that focused on neurological disorders, 3 used dog therapy as an intervention. One of these studies used a randomized controlled design [26], while the other 2 studies used purposive sampling based on the patients' conditions. One study specifically targeted children and adolescents with autism, while the other 2 studies focused on older patients with Alzheimer disease. The duration of the AAT programs varied, ranging from 3 to 6 months.

In each of the 3 conducted studies, the intervention group was compared to a control group that did not participate in any activities to assess the outcomes of the therapy. Priyanka MB's [30] study focused on children with autism and observed that engaging with a therapy dog, such as brushing the dog and attempting to draw and write for the dog, led to enhanced social and motor skills. Additionally, the children experienced a sense of relaxation and calmness in the presence of the dog. The studies conducted by Menna et al [34] and Santaniello et al [26], focusing on older patients with Alzheimer disease over 6 months, have shown promising results. Menna et al's [34] study demonstrated the applicability and effectiveness of AAT interventions in stimulating cognition and improving mood. The interventions involved repeated multimodal stimulation, including verbal, visual, and tactile approaches. Similarly, Santaniello et al's [26] study also revealed improvements in both cognitive function and mood in the AAT group, as measured by changes in the MMSE and GDS. Overall, these studies indicate that nonpharmacological therapies, particularly AAT, have the potential to reduce symptoms associated with neurological disorders.

### **Stress and Anxiety**

The 6 trials that specifically addressed stress and anxiety used AAT interventions involving dog therapy. These studies

exclusively targeted children and adolescents, using a randomized controlled design. In 5 of the studies, the therapy sessions lasted between 10-45 minutes, while 1 study did not specify the duration of the intervention period.

The study conducted by Allen et al [22] focused on youths who had experienced abuse and were diagnosed with PTSD. The results revealed that the group receiving the intervention showed greater improvements in caregiver-reported symptoms of PTSD, internalizing concerns, and externalizing problems compared to the control group [22]. In a study by Anderson and Brown [24] involving nursing students, the intervention group experienced interactions with dogs before testing. This interaction served as a stress reliever for the students, resulting in a decrease in anxiety as measured by the STAI. Thakkar et al [25] conducted a study on children who were undergoing dental assessments. The findings indicated that the intervention group showed a significantly greater anxiety reduction compared to the control group, as measured by the modified faces version of the Modified Child Dental Anxiety Scale. In the studies conducted by Hinic et al [28] and Branson et al [32], dog therapy was provided to children who were hospitalized, and their anxiety levels were assessed before and after the intervention. The results from the STAI for Children suggested that brief pet therapy visits served as a tool to decrease anxiety in children who were hospitalized and promote family satisfaction. McCullough et al [31] conducted a study where the intervention group participated in dog therapy, while the control group received standard care at the hospital. The findings demonstrated the applicability and effectiveness of AAT interventions in reducing stress and anxiety levels in patients with cancer.

Overall, when considering the results of all these studies, it becomes evident that each one exhibited at least one statistically significant positive effect. When these findings are examined collectively, they provide compelling evidence to suggest that particular modalities of AAT hold substantial promise in terms of reducing stress levels and fostering a positive impact on individuals' overall mood and well-being.

### **Depression**

Ginex et al [29] conducted a study to explore the impact of a dog-assisted intervention on an inpatient surgical oncology unit. The study used a randomized controlled design, with patients in the intervention group receiving therapy 4 days per week throughout the study period. In contrast, the control group underwent physical therapy without any modifications to their normal routine. Patients in the intervention group reported a significant decrease in depression and anxiety levels, as measured by the PHQ-4, compared to the control group. The findings of the study suggest that AAT fosters a healing environment for patients, incorporating a holistic and humanistic approach that elicits overwhelmingly positive responses.

## **Discussion**

The outcomes of this meta-analysis provide the long-standing belief that animals can play a beneficial role in the healing process. The study revealed positive and moderately strong results across various aspects, including medical well-being,

behavioral outcomes, and the reduction of autism spectrum symptoms. Moreover, the effect on all four outcomes, which include psychiatric disorders, neurological disorders, stress and anxiety, and depression, were consistent and uniform. Additionally, support for AAT was evident from 4 studies comparing it with established interventions, demonstrating that AAT was equally or more effective. These compelling findings indicate that AAT is a robust intervention deserving of further exploration and use. This systematic review and meta-analysis specifically focused on dogs as the assisting animals in a health care setting. However, there were no limitations on the characteristics of the population included in the study. Although this research synthesis provides evidence in favor of the effectiveness of AAT, it is essential to acknowledge the complexities associated with interventions in general and the specific nuances related to the use of AAT.

The majority of articles included in this systematic review were based on randomized controlled trials conducted in various countries. Additionally, time series and daily announcements, divided according to different conditions, were also considered. The increased number of studies provided greater support in assessing the variance of heterogeneity and potential group differences. Although the results are speculative, the meta-analysis demonstrated homogeneity in the summary values, with only one exploratory group difference reaching statistical significance. Nonetheless, this analysis brought forth several intriguing questions and patterns, serving as a foundation for discussions or further research on the factors influencing the effectiveness of AAT. For instance, consistent benefits were observed in children, young age groups, and old age groups across all outcome variables, including symptoms associated with psychiatric disorders, stress, and anxiety [35]. In particular, among the adult group, a high prevalence of psychiatric disorders, followed by neurological disorders, stress, and anxiety, was found. In contrast, in children, a high number of cases related to stress and anxiety disorders were identified.

Several organizations in different countries are actively working to promote AAT. At the global level, the International Association of Human-Animal Interaction is the worldwide consortium of organizations involved in the practice, research, or education of AAT and the training of service animals [36]. In the United States, the Society for Healthcare Epidemiology of America has established comprehensive guidelines for animals in health care facilities, which emphasize the importance

of written policies, designated AAI visit liaisons, and formal training programs for animals and handlers [37]. However, despite these guidelines, there is no legal requirement for health care facilities to adopt these measures. One notable organization in the United States, Pet Partners, stands out as the only national therapy animal organization that mandates volunteer training and biennial evaluations of animal-handler teams, and prohibits raw meat diets [38]. In Europe, the European Society for Animal Assisted Therapy (ESAAT) plays a substantial role as an influential organization operating across various disciplines and professions within the field. ESAAT's primary mission is to accredit education and training programs in the domain of animal-assisted interventions [39]. While the Western world has made significant advancements in AAT, Eastern countries such as India, China, Taiwan, Japan, and Sri Lanka are still in the early stages of exploring and implementing such practices. These countries are currently in the infancy phase of using and developing their own AAT programs. As awareness and understanding of the benefits of AAT continue to grow worldwide, it is expected that these Eastern countries will gradually catch up and further enhance their AAT initiatives [40].

Our review was based on a limited number of studies, which can be attributed to our strict inclusion criteria and the presence of suboptimal study designs. Specifically, many of the randomized trials were characterized by small sample sizes, short durations, and a lack of follow-up assessments. Another limitation pertains to the suitability of the outcome measures used, which may not fully capture the important values and impacts as perceived by the participants. On the other hand, the qualitative research included in the review exhibited higher overall quality and contributed valuable insights to our findings.

In conclusion, the reviewed studies provide preliminary evidence of the potential benefits of AAT in certain conditions. It suggests that dog-assisted therapy can have minor to moderate effects in treating psychiatric disorders, cognitive disorders, neurological disorders, etc, and demonstrates potential in various medical interventions. However, it is important to note that some of the outcome measures analyzed did not show significant effects, and further research is needed to better understand the specific contexts and conditions. To foster the growth of such therapy, we need education campaigns, research programs, professional support, and media awareness to increase the effectiveness of AAT across different countries.

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## Acknowledgments

This research was funded by VtR Inc-CGU (SCRPD1L0221), DOXABIO-CGU (SCRPD1K0131), and a CGU grant (UZRPD1L0011, UZRPD1M0081).

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## Conflicts of Interest

None declared.

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## Checklist 1

PRISMA (Preferred Reporting Items for Systematic Reviews and Meta-Analyses) checklist  
[DOCX File, 31 KB - [xmed\\_v5i1e51787\\_app1.docx](#) ]



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## Abbreviations

**AAT:** animal-assisted therapy

**ESAAT:** European Society for Animal Assisted Therapy

**GDS:** Geriatric Depression Scale

**MeSH:** Medical Subject Headings

**MMSE:** Mini-Mental State Examination

**PHQ-4:** Patient Health Questionnaire-4

**PICOS:** Patient, Problem, or Population; Intervention; Comparison; Outcomes; and Study Design

**PRISMA:** Preferred Reporting Items for Systematic Reviews and Meta-Analyses

**PTSD:** posttraumatic stress disorder

**STAI:** State-Trait Anxiety Inventory

*Edited by E Meinert, G Eysenbach; submitted 11.08.23; peer-reviewed by Anonymous, Anonymous; revised version received 16.12.23; accepted 27.12.23; published 18.03.24.*

*Please cite as:*

*Pandey RP, Himanshu , Gunjan , Mukherjee R, Chang CM*

*The Role of Animal-Assisted Therapy in Enhancing Patients' Well-Being: Systematic Study of the Qualitative and Quantitative Evidence*  
*JMIRx Med 2024;5:e51787*

*URL: <https://xmed.jmir.org/2024/1/e51787>*

*doi: [10.2196/51787](https://doi.org/10.2196/51787)*

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# Peer Review of “COVID-19 National Football League (NFL) Injury Analysis: Follow-Up Study”

Anonymous

## Related Articles:

Companion article: <https://preprints.jmir.org/preprint/45688>

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(*JMIRx Med* 2024;5:e55900) doi:[10.2196/55900](https://doi.org/10.2196/55900)

## KEYWORDS

COVID-19; injury; prevalence; adaptation; sports medicine; follow-up; training; football; epidemiology; sport; athlete; athletic; injuries

*This is the peer-review report for “COVID-19 National Football League (NFL) Injury Analysis: Follow-Up Study.”*

## Round 1 Review

This paper, “COVID-19 NFL Injury Prevalence Analysis, A Follow-Up Study” [1], is an interesting read. The conclusions

drawn in the paper are supported by the data. All the related works are cited appropriately. The limitations of the presented study are discussed appropriately.

My only concern is about the 2 histograms. The authors should make these histograms more clear, readable, and engaging. Use standard deviation or error bars wherever applicable.

## Conflicts of Interest

None declared.

## Reference

1. Puga TB, Schafer J, Thiel G, et al. COVID-19 National Football League (NFL) injury analysis: follow-up study. *JMIRx Med* 2024;5:e45688. [doi: [10.2196/45688](https://doi.org/10.2196/45688)]

*Edited by E Meinert; submitted 28.12.23; this is a non-peer-reviewed article; accepted 28.12.23; published 13.02.24.*

*Please cite as:*

*Anonymous*

*Peer Review of “COVID-19 National Football League (NFL) Injury Analysis: Follow-Up Study”*

*JMIRx Med* 2024;5:e55900

*URL: <https://xmed.jmir.org/2024/1/e55900>*

*doi: [10.2196/55900](https://doi.org/10.2196/55900)*

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# Peer Review of “Impact of the COVID-19 Pandemic on Latino Families With Alzheimer Disease and Related Dementias: Qualitative Interviews With Family Caregivers and Primary Care Providers”

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## Related Articles:

Companion article: <http://preprints.jmir.org/preprint/42211>

Companion article: <https://www.medrxiv.org/content/10.1101/2022.05.25.22275517v2>

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(*JMIRx Med* 2024;5:e56443) doi:[10.2196/56443](https://doi.org/10.2196/56443)

## KEYWORDS

Latino; dementia; caregiving; COVID-19; Alzheimer’s disease; health disparity; qualitative research; transcript analysis; health inequality; minority population; epidemiology; peer support; social services; health care; Alzheimer’s; minority; qualitative; interview; caregiver; primary care; impact; resilience; disparity; outcome; Alzheimer disease; Alzheimer

*This is the peer-review report for “Impact of the COVID-19 Pandemic on Latino Families With Alzheimer Disease and Related Dementias: Qualitative Interviews With Family Caregivers and Primary Care Providers.”*

## Round 1 Review

### General Comments

This paper [1] provides an in-depth qualitative assessment of the impact and resilience factors related to the COVID-19 pandemic among Latino families with Alzheimer disease and related dementias (ADRD). The authors interviewed 21 family caregivers and 23 primary care providers (PCPs) across the United States and identified 2 primary themes that characterized the experiences of the participants, involving both the impact of the pandemic and the strategies adopted to cope with the detrimental impact of the pandemic. The topic covered is of significant importance and provides important background to better understand the impact of the COVID-19 pandemic on Latino families with ADRD, with the aim of improving the quality of care and equity among the Latino community. Overall, I think that the authors should reorganize the results to better align with the aim of the study. In my specific comments I have included specific suggestions on how to make the results more organized and succinct. To strengthen the generalizability and interpretation of the findings, the authors should also include a descriptive quantitative analysis of the interviews’ analysis, where the reader can examine the prevalence of each theme and subtheme among the 21 family members and 23 PCPs.

### Specific Comments

#### Major Comments

1. The results section of the abstract is not very clear. What are the overall findings? How have the 2 themes been identified?
2. Introduction: Please outline the qualitative variables selected to investigate the aim of the study.
3. Methods:
  - a. Sample and assessment: Given the qualitative nature of the study, it would be helpful if the authors included an example of a question from the interview script and also attached as an appendix the template of questions they used to direct the conversation.
  - b. Data analysis: This section is not very clear, and it would help if the authors could describe the process of coding in a step-by-step manner and also make the text more succinct.
4. Results: The authors provide a very detailed qualitative analysis; however, more quantitative information should be provided to show the prevalence of each theme and subtheme for all the caregivers and PCPs (eg, how many PCPs reported food access and malnutrition during the COVID-19 pandemic?)

#### Minor Comments

5. In the abstract, results section, please remove the capital letters for the 2 themes and consider writing them as “Qualitative analysis of transcripts revealed two themes: (1) the impact of a global pandemic (eg, accelerated cognitive and physical decline, or caregivers choosing between risking finances and the family’s

infection given the work situation) and (2) developing resilience to the effects of the pandemic (eg, caregivers seeking vaccination sites, moving in with the care recipient and adopting telehealth.”

6. Introduction: This sentence should be revised for clarity: “As of January of 2022, Latinos represent 8% of the US 65 and older population, but 13% of COVID-19 cases in the same age group [9].” It is not clear if the 13% of cases is the percentage of COVID-19 cases in Latino individuals aged 65 years and older.

7. Methods:

- a. This sentence should be incorporated in the introduction or removed: “The goal of this study was to gain an in-depth understanding of the impact of the COVID-19 pandemic on Latino families with ADRD.”
- b. Who transcribed the interviews?

8. Results:

- a. To improve clarity, the authors should label the descriptions of the different themes as themes (1, 2, etc) and subthemes (1.1, 1.2, 1.3, etc; 2.1, 2.2, 2.3, etc). Please add this labeling both in Table 2 and in the text below to help the reader better orient into each of the themes.

9. Page 6 last sentence: Please remove “make” from “To make bring rigor and validity.”

10. Page 14, last paragraph: The authors should edit “work” with “works.”

## Round 2 Review

### General Comments

This paper provides an in-depth qualitative assessment of the impact and resilience factors related to the COVID-19 pandemic

among Latino families with ADRD. The authors interviewed 21 family caregivers and 23 PCPs across the United States. They identified 2 primary themes that characterized the participants’ experiences, involving both the impact of the pandemic and the strategies adopted to cope with the detrimental impact of the pandemic. The topic covered is of significant importance and provides important background to better understand the impact of the COVID-19 pandemic on Latino families with ADRD and to improve the quality of care and equity among the Latino community. The authors did a great job improving the clarity of the methods and the results. I have included other minor revisions to further improve the clarity of the text.

### Specific Comments

#### Minor Comments

1. Results:
  - a. Paragraph “theme 8” (line 4): Remove “and” before “healthcare.”
  - b. Paragraph 8.3 (line 3): Replace “requested” with “requesting.”
2. Discussion: Please clarify the second paragraph of the “implication and future directions” section. In the first sentence, “Our findings can inform future studies. For example, participants reported pandemic-related physical and cognitive deterioration and the importance of family support.” Can you clarify what type of findings can inform future research? Could you say something on the line of “Our findings regarding the physical and cognitive deterioration caused by the pandemic and the importance of family support may help inform future studies on...” In the same paragraph, there is a very minor typo; please replace “health” with “healthy.”

### Conflicts of Interest

None declared.

### Reference

1. Perales-Puchalt J, Peltzer J, Fracachan-Cabrera M, et al. Impact of the COVID-19 pandemic on Latino families with Alzheimer disease and related dementias: qualitative interviews with family caregivers and primary care providers. *JMIRx Med* 2024;5:e42211. [doi: [10.2196/42211](https://doi.org/10.2196/42211)]

### Abbreviations

**ADRD:** Alzheimer disease and related dementias

**PCP:** primary care provider

*Edited by E Meinert; submitted 16.01.24; this is a non-peer-reviewed article; accepted 16.01.24; published 08.03.24.*

*Please cite as:*

*Marin A*

*Peer Review of “Impact of the COVID-19 Pandemic on Latino Families With Alzheimer Disease and Related Dementias: Qualitative Interviews With Family Caregivers and Primary Care Providers”*

*JMIRx Med 2024;5:e56443*

*URL: <https://xmed.jmir.org/2024/1/e56443>*

*doi: [10.2196/56443](https://doi.org/10.2196/56443)*

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# Peer Review of “Medical Expectations of Physicians on AI Solutions in Daily Practice: Cross-Sectional Survey Study”

Lucía Carrasco-Ribelles, BEng, MSc

Fundació Institut Universitari per a la recerca a l'Atenció Primària de Salut Jordi Gol i Gurina, Barcelona, Spain

## Related Articles:

Companion article: <http://preprints.jmir.org/preprint/50803>

Companion article: <https://med.jmirx.org/2024/1/e56441>

Companion article: <https://med.jmirx.org/2024/1/e50803>

(*JMIRx Med* 2024;5:e56446) doi:[10.2196/56446](https://doi.org/10.2196/56446)

## KEYWORDS

artificial intelligence; adoption; acceptance; opinion; perceptions; survey; expectations; physician; medical survey; qualitative study; AI

*This is the peer-review report for “Medical Expectations of Physicians on AI Solutions in Daily Practice: Cross-Sectional Survey Study.”*

## Round 1 Review

### General Comments

This paper [1] reports the results of a survey on medical expectations on artificial intelligence (AI) solutions in daily practice. The authors argue that it is important to know the opinion that physicians would have as users of these solutions, and the reviewer could not agree more. Therefore, the results of this work may be of interest to the community.

### Specific Comments

#### Major Comments

1. The authors say that these results represent the opinion of Brazilian physicians. Perhaps that is a bit presumptuous, at least without somehow justifying the size of the hospital relative to the Brazilian population. What percentage of the Brazilian population attends this hospital? What percentage of Brazilian physicians works there?
2. I have not been able to find the supplementary material anywhere. Therefore, I could not review the complete questionnaire.
3. The division into <20 years of practice and >20 years of practice does not seem sufficient to this reviewer, since in <20 years of practice you can still have quite senior physicians. I would add an additional division: <10 years, 10-20 years, and >20 years of practice.

#### Minor Comments

4. How are the percentages calculated in Table 1? The percentages of every column should sum up to 100.

5. Could the authors comment on, if the physicians reported it in the questionnaire, which AI solutions they used in their daily life? Are they used in their personal life or in their work?

6. I assume there is an issue with the color legend for “Work facilitation” in Figure 2.

7. I would not only say that physicians think AI will not interfere with the number of appointments. A third of them thinks that AI solutions will increase the number of appointments.

8. I would include, if possible, a subanalysis of the responses per gender and discuss if there are any differences.

## Round 2 Review

### General Comments

This reviewer thanks the authors for the work done to improve the quality of the paper with this revision. However, I still have some comments.

### Specific Comments

#### Major Comments

1. In the previous review round, I asked about the AI solutions the health care workers used in their daily life. The authors replied by saying “the specific app (which uses AI algorithms) in their daily lives was not asked, but we believe it is the same as most of the people in Brazil: Instagram, WhatsApp, Waze, Google Apps, Alexa, Siri, Twitter and banks app.” This reviewer thinks this should be commented somewhere in the manuscript. From this questionnaire question, it seemed that workers have access to true AI solutions in their daily lives. However, these apps the authors mentioned as “AI solutions” use AI in their workflow but are not entirely based on AI and should not be considered “AI solutions.” Without commenting on this, the reader may think that the experience of this population in the use of AI is greater than it really is.

### Minor Comments

2. I have not yet been able to access the supplementary material, and the color legend in Figure 2 is still not fixed.

3. In the text, it appears as  $P=.079$ , which is not significant. Please check.

4. The  $P=.0513$  in Table 2 is not significant.

5. There should be a “Total” column in Table 1.

### Conflicts of Interest

None declared.

### Reference

1. Giavina-Bianchi M, Amaro Jr E, Machado BS. Medical expectations of physicians on AI solutions in daily practice: cross-sectional survey study. *JMIRx Med* 2024;5:e50803. [doi: [10.2196/50803](https://doi.org/10.2196/50803)]

### Abbreviations

**AI:** artificial intelligence

*Edited by E Meinert; submitted 16.01.24; this is a non-peer-reviewed article; accepted 16.01.24; published 25.03.24.*

*Please cite as:*

*Carrasco-Ribelles L*

*Peer Review of “Medical Expectations of Physicians on AI Solutions in Daily Practice: Cross-Sectional Survey Study”*

*JMIRx Med* 2024;5:e56446

URL: <https://xmed.jmir.org/2024/1/e56446>

doi: [10.2196/56446](https://doi.org/10.2196/56446)

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# Peer Review of “Cross-Modal Sensory Boosting to Improve High-Frequency Hearing Loss: Device Development and Validation”

Anonymous

## Related Articles:

Companion article: <https://preprints.jmir.org/preprint/49969>

Companion article: <https://www.medrxiv.org/content/10.1101/2023.06.01.23290351v1>

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Companion article: <https://med.jmirx.org/2024/1/e49969>

(*JMIRx Med* 2024;5:e55727) doi:[10.2196/55727](https://doi.org/10.2196/55727)

## KEYWORDS

audiology; hearing; high-frequency; wristband; develop; development; wearable; wearables; machine learning; phoneme; phonemes; hear; vibrotactile; vibration; vibrations; sound; sounds; hearing loss; loud noise; loud noises; noise pollution; hearing aids; hearing aid

*This is the peer-review report for “Cross-Modal Sensory Boosting to Improve High-Frequency Hearing Loss: Device Development and Validation”.*

## Round 1 Review

### General Comments

This paper [1] highlights the utility and perceived communication benefits of the Clarity vibrotactile band for users with high-frequency hearing loss. Overall, this is a well-designed study that demonstrates the effectiveness of this assistive listening device that provides benefits for listeners with high-frequency hearing loss in complex listening situations as measured by the Abbreviated Profile of Hearing Aid Benefit (APHAB). Additionally, this study provides subjective evidence that both hearing aid (HA) users and non-HA users experience benefit from the Clarity device. Specifically, the non-HA users report more benefits across different listening conditions (background noise and reverberation) than HA users.

### Specific Comments

#### Major Comments

1. Consider referencing Glick and Sharma [2] in your Introduction as it relates to the cross-modal plasticity associated with age-related hearing loss (presbycusis).
2. In the Methods section, consider starting with a clear description of the participants. Who are they, how many, how many were HA users versus non-HA users, age, etc. While the majority of this information is embedded later in the article, it is not readily accessible.
3. In the Methods section, consider creating a subheading or table for the audiometric data of the participants and

including additional information like a description of their audiometric data (type, degree, configuration), pure tone average (500, 1000, and 2000 Hz), symmetry of the hearing loss, how many were considered to be within normal limits up to 2000 Hz versus having hearing loss at lower frequencies ( $\leq 2000$  Hz). This could have a significant impact on speech understanding difficulties, especially in complex listening environments.

4. For the audiometric data, how many participants provided their test results from a doctor of audiology or hearing health care professional? How many provided results from the mobile app? Is it possible to confirm that all participants had sensorineural hearing loss and not mixed or conductive hearing loss?
5. In the Device subsection, consider adding additional information regarding the microphone characteristics. Additionally, define “GRMS.”
6. In the Algorithm subsection, you mention the sham algorithm and the /f/ motor. In the sham condition, which motor represents the /f/ phoneme, and which additional phonemes are used in the sham condition?
7. Additionally, the sham condition is never mentioned in the Results or Discussion. Consider adding this information to the manuscript, or if you choose not to, consider not introducing the sham algorithm.
8. In Figure 3, consider changing the y-axis to “APHAB Score (%)” and refer to the APHAB benefit scores as scores or percentages instead of points in the text.
9. For the simple linear regression, consider adding a statement that indicates what this means or its importance.
10. In Figure 5, consider adding bars for weeks 0 and 1 to help readers visualize the results in the text.



11. Consider creating a line graph that highlights the greater decrease in APHAB scores from baseline to week 6 for those without HAs than those with HAs (as discussed in the Results).
12. In Figure 6, this figure represents benefit scores from baseline (wk 0) to week 6, correct? Consider clarifying the figure text and removing the information regarding the subgroups.
13. In the Discussion and Conclusion sections, I do not think it is accurate to say that the Clarity device “improved their understanding of speech communication” because that was not what was measured. The APHAB is a subjective measure, which to me means that all the benefits users received from using the Clarity are perceived benefits and are not measurable improvements in understanding. To claim speech understanding improvements, I feel you would need to document that through an objective speech understanding measure such as the word recognition score in quiet, word recognition score in noise, Quick Speech in Noise, etc.
14. In the Discussion section, you refer to the group with a higher APHAB score experiencing a greater improvement. Is this the group that uses HAs, or is this a different subgroup? It would be interesting to know how many in this group had hearing loss between 250-2000 Hz.
15. In the Discussion section, you report subgroup data for background noise, reverberation, and ease of communication that is not documented or reported in the Results section or any figures/tables. Consider adding this.
16. In the Conclusion section, you mention that “results also demonstrate that individuals who had the greatest amount of difficulty understanding speech prior to.” Is this the without HA subgroup or a different subgroup? A few times throughout the article, these labels appear to be used interchangeably. While this may be accurate for your data set, I would caution that these terms/labels are not mutually exclusive.

### Minor Comments

1. In the Introduction, the authors mention that HA and cochlear implant users commonly report disappointment with understanding speech and reference Hickson et al [3]. While this could be true, the majority of users’ complaints are specifically related to difficulties understanding speech in complex or noisy listening environments, not just in quiet as is implied.
2. How much were participants compensated for their participation?
3. In Figure 2, I assume your scale for the y-axis is dB of HL? Consider clarifying which dB scale was used.
4. In the Paradigms subsection, does the Clarity device have any data logging features that can objectively record how often or how long the participant is using the device or in what listening conditions the user is in with the device (eg, quiet rooms, noisy restaurants, or reverberant auditoriums)?
5. In the APHAB subsection, consider rewording for clarity: “modified version of the Abbreviated Profile of Hearing Aid Benefit (APHAB) which did not include six questions related to the aversiveness subscale (Cox, 1997).”
6. In the Results section, consider rewording for clarity: “...they ended the study at a lower level of disability than those with hearing aids.”
7. The implication of microphone location briefly mentioned in the Discussion is very important in my opinion. Microphone location is a significant issue even for ear-level HAs. I can only imagine the microphone placement significantly impacts the benefit and utility of the Clarity.
8. In the Conclusion section, consider rewording for clarity: “We found that while both hearing aid and non-hearing aid users with high frequency hearing loss reported benefited, vibrotactile feedback appears to be more beneficial for non-hearing aid users.”
9. The manuscript does not include an ethical approval statement or a limitations section.

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### Conflicts of Interest

None declared.

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### References

1. Kohler I, Perrotta MV, Ferreira T, Eagleman DM. Cross-modal sensory boosting to improve high-frequency hearing loss: device development and validation. *JMIRx Med* 2024;5:e49969. [doi: [10.2196/49969](https://doi.org/10.2196/49969)]
2. Glick H, Sharma A. Cross-modal plasticity in developmental and age-related hearing loss: clinical implications. *Hear Res* 2017 Jan;343:191-201. [doi: [10.1016/j.heares.2016.08.012](https://doi.org/10.1016/j.heares.2016.08.012)] [Medline: [27613397](https://pubmed.ncbi.nlm.nih.gov/27613397/)]
3. Hickson L, Meyer C, Lovelock K, Lampert M, Khan A. Factors associated with success with hearing aids in older adults. *Int J Audiol* 2014 Feb;53 Suppl 1:S18-S27. [doi: [10.3109/14992027.2013.860488](https://doi.org/10.3109/14992027.2013.860488)] [Medline: [24447233](https://pubmed.ncbi.nlm.nih.gov/24447233/)]

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### Abbreviations

**APHAB:** Abbreviated Profile of Hearing Aid Benefit  
**HA:** hearing aid



*Edited by E Meinert; submitted 21.12.23; this is a non-peer-reviewed article; accepted 21.12.23; published 09.02.24.*

*Please cite as:*

*Anonymous*

*Peer Review of “Cross-Modal Sensory Boosting to Improve High-Frequency Hearing Loss: Device Development and Validation”*

*JMIRx Med 2024;5:e55727*

*URL: <https://xmed.jmir.org/2024/1/e55727>*

*doi: [10.2196/55727](https://doi.org/10.2196/55727)*

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# Peer Review of “COVID-19 National Football League (NFL) Injury Analysis: Follow-Up Study”

Anonymous

## Related Articles:

Companion article: <https://preprints.jmir.org/preprint/45688>

Companion article: <https://med.jmirx.org/2024/1/e55863>

Companion article: <https://med.jmirx.org/2024/1/e45688>

(*JMIRx Med* 2024;5:e56040) doi:[10.2196/56040](https://doi.org/10.2196/56040)

## KEYWORDS

COVID-19; injury; prevalence; adaptation; sports medicine; follow-up; training; football; epidemiology; sport; athlete; athletic; injuries

*This is the peer-review report for “COVID-19 National Football League (NFL) Injury Analysis: Follow-Up Study.”*

## Round 1 Review

### General Comments

This paper [1] provides epidemiological data on injury incidences in the National Football League (NFL) before and after the COVID-19 lockdown. This paper has the potential to be clinically meaningful; however, it has major flaws that should be addressed before it is reconsidered.

### Specific Comments

#### Major Comments

1. The authors stated that “This is the first large scale opportunity to demonstrate the effects of these principles

and how they are important to understanding injury epidemiology.” However, there are studies that have looked at the effect of COVID-19 on other sporting leagues, for example, Bundesliga, Major League Soccer (MLS), etc. All this has been published and should be cited.

2. Can the authors please confirm or comment on the potential accuracy of this open data? What validity checks were employed to demonstrate that these data are accurate?
3. How can the authors be sure that the increase in injuries was due to COVID-19?
4. What is meant by injuries? Soft tissue injuries or concussions? Perhaps an analysis on time-loss injuries would be more beneficial and add value.

## Conflicts of Interest

None declared.

## Reference

1. Puga TB, Schafer J, Thiel G, et al. COVID-19 National Football League (NFL) injury analysis: follow-up study. *JMIRx Med* 2024;5:e45688. [doi: [10.2196/45688](https://doi.org/10.2196/45688)]

## Abbreviations

**MLS:** Major League Soccer

**NFL:** National Football League

*Edited by E Meinert; submitted 03.01.24; this is a non-peer-reviewed article; accepted 03.01.24; published 13.02.24.*

*Please cite as:*

*Anonymous*

*Peer Review of "COVID-19 National Football League (NFL) Injury Analysis: Follow-Up Study"*

*JMIRx Med 2024;5:e56040*

*URL: <https://xmed.jmir.org/2024/1/e56040>*

*doi: [10.2196/56040](https://doi.org/10.2196/56040)*

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# Peer Review of “Impact of the COVID-19 Pandemic on Latino Families With Alzheimer Disease and Related Dementias: Qualitative Interviews With Family Caregivers and Primary Care Providers”

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## Related Articles:

Companion article: <http://preprints.jmir.org/preprint/42211>

Companion article: <https://www.medrxiv.org/content/10.1101/2022.05.25.22275517v2>

Companion article: <https://med.jmirx.org/2024/1/e56439>

Companion article: <https://med.jmirx.org/2024/1/e42211>

(*JMIRx Med* 2024;5:e56444) doi:[10.2196/56444](https://doi.org/10.2196/56444)

## KEYWORDS

Latino; dementia; caregiving; COVID-19; Alzheimer’s disease; health disparity; qualitative research; transcript analysis; health inequality; minority population; epidemiology; peer support; social services; health care; Alzheimer’s; minority; qualitative; interview; caregiver; primary care; impact; resilience; disparity; outcome; Alzheimer disease; Alzheimer

*This is the peer-review report for “Impact of the COVID-19 Pandemic on Latino Families With Alzheimer Disease and Related Dementias: Qualitative Interviews With Family Caregivers and Primary Care Providers.”*

## Round 1 Review

### General Comments

The authors [1] present a compelling argument for understanding how a doubly vulnerable population in the United States (Latino persons with dementia) experienced the COVID-19 pandemic. To this end, they share the results of a thematic analysis of interviews with primary care providers and caregivers of Latino persons living with dementia. The qualitative analysis could use better explanations and the themes could be more descriptive. Moreover, the many of themes do not capture or explain their relevance to understanding the intersectionality of dementia and Latino lives. My comments below speak to that, as well as other issues. The manuscript has a good foundation of an informative article that showcases the lived experience of this population during a critical time and could be modified to provide formative evidence for improving care, inside and outside of a pandemic.

### Specific Comments

#### Major Comments

1. Consider making subthemes or codes more descriptive and meaningful. Good themes tell you what the story is or what the direction is at least (good or bad). Some of these are readily

available (or easily modified) from sentences in the paper already (eg, “the pandemic influence[d] mental and emotional health”; “Social support was critical for reducing social isolation and its sequelae”; caregivers and persons with dementia “lost access to engaging activities during the confinement”; and “Remote communication facilitated social support”). See other qualitative research for examples. There are even good examples in the dementia care literature during the pandemic. For example:

Mitchell LL, Horn B, Stabler H, et al. Caring for a relative with dementia in long-term care during the COVID-19 pandemic: a prospective longitudinal study. *Innov Aging*. 2023 Apr 17;7(4):igad034. doi: 10.1093/geroni/igad034. PMID: 37213326; PMCID: PMC10195573.

Harding E, Rossi-Harries S, Gerritzen EV, et al. “I felt like I had been put on the shelf and forgotten about” – lasting lessons about the impact of COVID-19 on people affected by rarer dementias. *BMC Geriatr*. 2023;23(392). <https://doi.org/10.1186/S12877-023-03992-1>

2. Throughout: The topic is about the Latino Alzheimer disease and related dementias (ADRD) experience, but many themes do not tap into this overlap of the Latino and ADRD experience. It is not made relevant to the ADRD experience or it is not explained how the ADRD context affected it, either in the theme itself (eg, see “poor nutrition” codes) or in the quote used to justify it (eg, see “stress” and “work” codes). A thorough review of the codes and quotes to meet this intersectionality would be beneficial.

3. Facilitators and barriers are not often used as codes on their own but a way to categorize or further delve into aspects of other issues. What was facilitated? What was the barrier blocking? I could see weaving facilitators, barriers, and consequences into the discussions around the other codes, like informal and formal support.
4. Please clarify the methods.
  - a. I have not heard of using condensed transcripts before. Why was this done? What was taken out exactly? How were “meaningful bits of text” identified?
  - b. It is not clear who was doing the coding at which times. There is the first author as a coder and then 2 additional coders, but the final sentence indicates there were just 2.
  - c. Did the first author make all the themes and do all the coding and then the other coder(s) just reviewed it? (Rather than all independently reviewing and coming together to come up with themes and then independently coding and later addressing the coding discrepancies.)
5. Add headers in the text for each subtheme and the codes for better flow and to help readers keep track of what theme or code they are reading about.
6. For quotes in general:
  - a. Consider editing any quote over 2 lines or selecting briefer quotes. Three lines is okay if compelling. If more than 3, it has to be a really good quote. There are 2 very long quotes in “other impacts.”
  - b. Provide some context or active linking to the code as lead-in text.
  - c. Make sure they are absolutely relevant to the Latino and ADRD experience.
7. For the discussion:
  - a. Consider adding comparisons of findings to non-Latino ADRD COVID-19 experiences to highlight the differences this population experienced and to better showcase why continued attention to this specific population is warranted. See the Mitchell et al and Harding et al papers cited above as potential comparison points.
  - b. Why is circular migration being brought up? As written, this does not appear to be ADRD related and was only lightly discussed in the results (though, it was not clear if it is ADRD related in the results either).
  - c. “The fact that some PCPs suspected an unknown longer-term impact of the COVID-19 pandemic warrants further longitudinal research into this topic.” While true, it is strange to frame ongoing need to understand this based on participant responses alone. Also, it needs to be related to ADRD.
  - d. “Caregivers’ reports on health care providers’ confusion between ADRD and COVID-19 infection symptoms warrants research to improve diagnosis and severity assessments of both conditions.” Where did this come from? It feels unsupported from the evidence provided in the current study and an odd place to end the discussion.
8. For the conclusion:
  - a. “This pandemic has revealed many of the barriers that Latino families with ADRD face, and in most cases, this has exacerbated previous barriers. However, with every crisis comes an opportunity for improvement, which will hopefully translate into improved conditions among Latino families with ADRD.” This does not really say anything; be specific regarding the barriers and what could be improved. You could succinctly use the start of the next sentence to end this one.
  - b. “These improved conditions might include more equitable access to health care and community services, a better quality of these services, subsidized formal and informal supports, and flexible hybrid means of communication.” Which would lead to...or mean what for the (public) health of Latino persons living with ADRD and their carers? What is the overall takeaway pertaining to health or public health?
  - c. The discussion and conclusions could be broadened out to medical care in general if the issues appear to also be independent of the pandemic.

### **Minor Comments**

9. Mention the United States as the target population in the abstract.
10. Typos: “The fist author also condensed” and “work in the meat packing plan industry.”
11. Clarify “To make bring rigor and validity.” Or is there a typo here?
12. “To make bring rigor and validity to the research process, the interviewer used active listening techniques during the interview aimed at confirming the information shared by participants. The interviewer also emphasized the fact that participants were the experts in their experiences to reduce power differentials.” This belongs in the methods, not analysis.
13. “[Explains how after the lockdown, the care recipient only remembers long term memories]. So, I was thinking that all the time she was locked down here because of the cold weather and COVID might have affected her more.” Avoid total paraphrasing and provide (translated) direct quotes. Or put the paraphrase as context before the quote.
14. “...PCPs had to reduce physical contact with care recipients, which reduced their chance to convey warmth to their patients.” A quote here would be nice.
15. “This fear was not unfounded. Prior to the availability of the vaccine, caregivers and care recipients acquired COVID-19. As Latino older adults, they were at an increased risk for complications including death, causing significant chronic concern and fear.” This is useful for the introduction (and the vulnerability was discussed) and discussion but should not be a part of the results. I suggest omitting this.
16. “Fourth, care recipients and PCPs highlighted the frequency and severity of depressed mood among caregivers and care recipients, especially during the lockdown due to lack of social support and social isolation. The PCPs noted that lack of social support and social isolation due to lockdown negatively impacted mood, sharing:” This is redundant. Consider condensing into 1 sentence.

17. “Fourth, consequences of social support were physical, psychological, and social. Examples of physical consequences include potentially reducing mortality by providing formal and informal caregiving services. Psychological consequences include clinic and family support reducing loneliness and increasing feelings of safety. Social consequences include caregivers being allowed to accompany their care recipients during clinic visits, curbside visits allowing socialization and home care services lowering isolation.” Like the barriers above this section, these feel more like they could be part of the informal or formal support codes. What are the supporting quotes? Also, it is not clear what were the consequences? What were the causes that led to the consequences?

18. “Third, consequences of the higher use of remote communication were both positive and negative.” This should just be part of the remote communication theme description.

19. “...similar to other studies, the need to rely on remote communication intensified the digital divide.” Reverse it—the digital divide was problematic given the need to rely on remote communication.

20. “...for their survival” in the conclusion is a bit heavy-handed. Speak on something closer at hand in the manuscript like avoiding exposure and infection.

## Round 2 Review

### General Comments

The authors thoroughly attended to the reviewer responses. The methods are easy to understand and the rework of the themes and related quotes in the results is a great improvement. The discussion could be easier to read by breaking the large paragraphs into smaller ones. The conclusion should be revised to more specifically attend to what the study found and how it extends the literature. These and other issues are further noted:

### Specific Comments

#### Major Comments

Major comments in order of appearance in the manuscript:

1. In the 2.2. poor nutrition theme, it is more obvious that the mailing system and financial insecurity could directly be

influenced by the pandemic, but it is not clear that skills and level of impairment were affected by the pandemic. As written, it sounds more like an overarching ADRD problem rather than an ADRD issue specific to the pandemic. This should be clarified, especially since it is brought up specifically in the discussion as a unique finding.

2. Consider reworking this sentence to clarify and streamline: “While home-delivered meals operated normally, Latino families with ADRD tried to access these for the first time during the pandemic to obtain food while reducing the risk of infection.” My suggested rework is “Some Latino families with ADRD we interviewed tried to use home-delivered meals for the first time during the pandemic to reduce risk of infection.”
3. Break large paragraphs throughout the discussion into smaller ones by more specific topic (eg, food and nutrition, work changes, and infection risk).
4. How exactly are fatalism and personalism related to the findings in the study? Make an explicit tie back into the findings to make a stronger ending to this part of the discussion.
5. Rephrase “Was this also the case for cognitive and functional decline?” into a statement rather than a question.
6. As written, the conclusion paragraph does not indicate well what the study found or how it extends the literature. The first sentence needs to be reworked—who is “their” referring to? Families were critical to “maintaining or improving “health and quality of life,” correct? Make succinct and specific mention to how the families were affected “beyond infection and physical symptoms.” What were the specific barriers that were exacerbated?

### Minor Comments

1. “Other caregivers or their care recipient had been infected or were indeed infected during the interview.” This sounds like the interviewer infected them. They were experiencing COVID-19 at the time of the interview?
2. Typo in theme 4.3: “to the their.”
3. Avoid the numeric two in the quote in theme 5.3: “Mom had 2 that got COVID.” Suggested rework: “Mom had two [home assistants] that got COVID.”
4. Remove the hyphen from “frequently-mentioned.”

### Conflicts of Interest

None declared.

### Reference

1. Perales-Puchalt J, Peltzer J, Fracachan-Cabrera M, et al. Impact of the COVID-19 pandemic on Latino families with Alzheimer disease and related dementias: qualitative interviews with family caregivers and primary care providers. *JMIRx Med* 2024;5:e42211. [doi: [10.2196/42211](https://doi.org/10.2196/42211)]

### Abbreviations

**ADRD:** Alzheimer disease and related dementias

*Edited by E Meinert; submitted 16.01.24; this is a non-peer-reviewed article; accepted 16.01.24; published 08.03.24.*

*Please cite as:*

*Peterson C*

*Peer Review of “Impact of the COVID-19 Pandemic on Latino Families With Alzheimer Disease and Related Dementias: Qualitative Interviews With Family Caregivers and Primary Care Providers”*

*JMIRx Med 2024;5:e56444*

*URL: <https://xmed.jmir.org/2024/1/e56444>*

*doi: [10.2196/56444](https://doi.org/10.2196/56444)*

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# Peer Review of “Eye Care Service Use and Associated Health-Seeking Behaviors Among Malawian Adults: Secondary Analysis of the Malawi Fifth Integrated Household Survey 2019-2020”

Anonymous

## Related Articles:

Companion article: <http://preprints.jmir.org/preprint/44381>

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Companion article: <https://med.jmirx.org/2024/1/e44381>

(*JMIRx Med* 2024;5:e57935) doi:[10.2196/57935](https://doi.org/10.2196/57935)

## KEYWORDS

access to health; health service utilization; eye care use; health-seeking behavior; sociodemographic determinant; visual impairment; social support; women empowerment; education; eye care; pediatric; eye; ophthalmology; visual; ECU; eye service; utilization; Malawi; empowerment; health service use; use

*This is the peer-review report for “Eye Care Service Use and Associated Health-Seeking Behaviors Among Malawian Adults: Secondary Analysis of the Malawi Fifth Integrated Household Survey 2019-2020.”*

## Round 1 Review

### General Comments

This paper [1] is a secondary analysis of a Malawian household survey exploring associations of patients who self-reported as having used formal eye care services. It is a useful idea to use this survey data for this purpose, but the author needs to check that they are using the correct source numbers for their statistical analysis and only report the numbers actually surveyed—not the national estimated numbers derived from these.

### Specific Comments

#### Major Comments

1. “In Malawi, 3.3% of the population is blind compared to 1.01% in America [2,3].” There is no way 3% of Malawi is blind. (Half of Malawi’s population are children, so if 3% of Malawi was blind, that would be about 1 in 20 adults—not possible.) Check your references.
2. The abstract needs improving to give the definition of eye care use (ECU). In the results, it says “The prevalence of ECU

was 60.6%,” which is not really a prevalence unless you give a clearer definition, for example “of those with eye symptoms, what proportion have access formal eye care services in the two weeks prior to the survey date.”

3. The sample was 28,388 adults? You cannot, then, in the results’ “Characteristics of study participants” section say there were 6 million young adults involved or that 5,660,836 (56%) of the adults were married. You also can’t say that “27,336 (0.3% of 2,734,768) complained of ocular symptoms.” This is the main problem with the report—you need to give the actual numbers of people surveyed who reported ocular symptoms—presumably 0.3% of 28,388—which is only 85 people. Thus your CIs/other statistical analyses around estimates with a sample of 85 people reporting eye symptoms will be quite different than if you extrapolate to the whole population of Malawi.

#### Minor Comments

4. “We entered the variables...”: Who is “we”? I only see one author
5. “Sort care” should be “sought care”: This is used 5 times in the paper so should be changed at all uses
6. There are some random capital letters in various places: “that In Malawi”—why has “In” got a capital?

## Conflicts of Interest

None declared.

## References

<https://xmed.jmir.org/2024/1/e57935>

JMIRx Med 2024 | vol. 5 | e57935 | p.32  
(page number not for citation purposes)



1. Mzumara T, Kantaris M, Afonne J. Eye care service use and associated health-seeking behaviors among Malawian adults: secondary analysis of the Malawi Fifth Integrated Household Survey 2019-2020. *JMIRx Med* 2024;5:e44381. [doi: [10.2196/44381](https://doi.org/10.2196/44381)]
2. Kalua K, Lindfield R, Mtupanyama M, Mtumodzi D, Msiska V. Findings from a rapid assessment of avoidable blindness (RAAB) in Southern Malawi. *PLoS One* 2011 Apr 25;6(4):e19226. [doi: [10.1371/journal.pone.0019226](https://doi.org/10.1371/journal.pone.0019226)] [Medline: [21547074](https://pubmed.ncbi.nlm.nih.gov/21547074/)]
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## Abbreviations

**ECU:** eye care use

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*Edited by E Meinert; submitted 29.02.24; this is a non-peer-reviewed article; accepted 29.02.24; published 09.04.24.*

*Please cite as:*

*Anonymous*

*Peer Review of "Eye Care Service Use and Associated Health-Seeking Behaviors Among Malawian Adults: Secondary Analysis of the Malawi Fifth Integrated Household Survey 2019-2020"*

*JMIRx Med* 2024;5:e57935

*URL:* <https://xmed.jmir.org/2024/1/e57935>

*doi:* [10.2196/57935](https://doi.org/10.2196/57935)

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# Peer Review of “Cross-Modal Sensory Boosting to Improve High-Frequency Hearing Loss: Device Development and Validation”

Robert Eikelboom<sup>1,2,3,4</sup>, BEng, MSc, PhD

1  
2  
3  
4

## Related Articles:

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Companion article: <https://med.jmirx.org/2024/1/e49969>

(*JMIRx Med* 2024;5:e55554) doi:[10.2196/55554](https://doi.org/10.2196/55554)

## KEYWORDS

audiology; hearing; high-frequency; wristband; develop; development; wearable; wearables; machine learning; phoneme; phonemes; hear; vibrotactile; vibration; vibrations; sound; sounds; hearing loss; loud noise; loud noises; noise pollution; hearing aids; hearing aid

*This is the peer-review report for “Cross-Modal Sensory Boosting to Improve High-Frequency Hearing Loss: Device Development and Validation”.*

## Round 1 Review

The authors report on an interesting study [1] in which they use a wearable device to sense high-frequency sounds. I have some specific comments below. To summarize, some essential elements are missing from the manuscript, and the manuscript needs significant editorial attention (errors, academic writing style, figures).

Introduction: I would suggest using primary references for the number of people with hearing loss (rather than Olusanya et al [2]) and for the burden of hearing loss (rather than Michels et al [3]). Regarding the risk of high-frequency hearing loss, have the authors overlooked the fact that this is commonly seen in most older adults (ie, what is attributed to aging)? This is mentioned in the second paragraph. The authors are mixing up noise-related hearing loss and age-related hearing loss (presbycusis) in the manuscript.

I do not think that Hickson et al [4] is a primary reference for limitations of hearing aids (HAs) and cochlear implants.

“The auditory cortex is activated by vibrotactile information in individuals who are hearing impaired and deaf.” This implies that the auditory cortex is only activated this way.

Middle paragraph: phonemes are extracted. How this is done should be provided here, not later in the manuscript.

Is the designation of the particular transducer important? In other words, is a larger temporal difference between the two most similar phonemes important?

“The user is then able to understand...” Isn’t this yet to be shown, or is evidence provided in the next paragraph? If so, this needs to be made clearer.

Interestingly, the microphone is placed on the wrist, a part of the body that can often be situated away from the direct line of communication between two people (eg, under a table). Were the users trained to keep their wrists up?

“...listening to an audiobook, podcast...” These are often streamed to personal headsets/earphones. Were any instructions provided in terms of volume, closeness to speakers, etc?

Participants: Normally, information about participants is provided before most of the other information in a Methodology section, particularly before, for example, tasks.

Abbreviated Profile of Hearing Aid Benefit (APHAB): I am not sure that I agree with the rationale that questions on aversiveness are not relevant. Cox and Alexander [5] write “Aversiveness of Sounds, quantifies negative reactions to environmental sounds,” and “The APHAB is a potentially valuable clinical instrument. It can be useful for quantifying the disability associated with a hearing loss and the reduction of

disability that is achieved with a hearing aid.” That is, it is designed to be used before an intervention (and has been used a lot for non-HA interventions as well, eg, implants).

How was the APHAB administered?

How many male and female participants were in the study?

Using an audiogram from any mobile-based device means little guarantee of accuracy.

What was the rationale for the specifications for the audiogram?

Any reason why 16 people were recruited?

What is “(11.6),” SD? And “(13)” and “(9)”?

Figure 3: I suggest not including the values on the plot. Furthermore, “Error boundary represents standard error of the mean.” The reader has to interpret the “error boundary” as the gray area.

“...to drop at a slower, more steady pace for the remaining five weeks of the study.” Writing could be tightened up a bit, and there is a rise in scores at 3 weeks. If the response is that there is not a significant increase, then it would be good to report at what point the difference is not significant.

Regression analysis: This is OK, but the use of a paired sample *t* test could have been taken for both analyses.

On the other hand, a multinomial regression analysis could have considered the influence of age, HA user or not, or baseline APHAB scores on final APHAB scores.

I see that there were approximately equal numbers of HA and non-HA users. Was this by accident or design? It is not mentioned in the Recruitment section.

Figure 6: It is not clear which score is being reported. At 6 weeks? I suspect it means the difference between the baseline and final scores. If so, this needs to be made clear in the caption.

It appears that there was no attempt to record the listening environments of the users nor how often they used their devices.

“Participants without hearing aids benefitted the most from vibrotactile sensory substitution...” True—in fact, those with HAs did not get significant benefits.

It is always good to devote a bit of space to the limitations of the study. This is missing in this manuscript.

“Future studies will focus on quantifying the maximum benefits possible and how long improvements continue before a plateau is reached.” This is not a conclusion of the study.

Perhaps this is mentioned elsewhere, but the device is given a name; it would be good to know about the association between the authors and the manufacturer of the device.

## Round 2 Review

### General Comments

The authors appear to have responded to previous comments. However, having two different versions of the manuscript in the system has caused confusion. Having some sort of system to track changes would also have been very useful.

### Specific Comments

The authors have persisted with using Michels et al [3]; this is not a primary reference for results of noise exposure of burden of hearing loss.

I am not convinced that even an omnidirectional microphone would be optimally placed on the wrist.

“...allow them to enjoy audio based entertainment such as movies and podcasts...” was of course not tested.

The last paragraph of the Introduction reads like a conclusion, not the presentation of aims or objectives.

I am unconvinced about the rationale for removing aversiveness from the APHAB; the same can be said about the other subscales. It is not about the unpleasantness introduced by the device; otherwise, why should the APHAB be applied before an intervention such as HAs or cochlear implants (as done in this study)? It is the person’s overall aversiveness to sound. Anyway, the data were not collected, so there is little to be done.

“What was the rationale for the specifications for the audiogram?”

“This was simply a general inclusion criterion to make certain we were capturing garden-variety presbycusis.”

It would be useful for this to be mentioned.

“The authors are associated both with Stanford University and the company Neosensory, which makes this device. This information is in the paper.” Okay, but I think this should extend to more than noting the affiliation of the authors. Is a financial disclosure required?

### Conflicts of Interest

None declared.

### References

1. Kohler I, Perrotta MV, Ferreira T, Eagleman DM. Cross-modal sensory boosting to improve high-frequency hearing loss: device development and validation. *JMIRx Med* 2024;5:e49969. [doi: [10.2196/49969](https://doi.org/10.2196/49969)]
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## Abbreviations

**APHAB:** Abbreviated Profile of Hearing Aid Benefit

**HA:** hearing aid

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*Edited by E Meinert; submitted 15.12.23; this is a non-peer-reviewed article; accepted 15.12.23; published 09.02.24.*

*Please cite as:*

*Eikelboom R*

*Peer Review of "Cross-Modal Sensory Boosting to Improve High-Frequency Hearing Loss: Device Development and Validation"*

*JMIRx Med 2024;5:e55554*

*URL: <https://xmed.jmir.org/2024/1/e55554>*

*doi: [10.2196/55554](#)*

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# Peer Review of “Impact of the COVID-19 Pandemic on Latino Families With Alzheimer Disease and Related Dementias: Qualitative Interviews With Family Caregivers and Primary Care Providers”

Anonymous

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(*JMIRx Med* 2024;5:e57160) doi:[10.2196/57160](https://doi.org/10.2196/57160)

## KEYWORDS

Latino; dementia; caregiving; COVID-19; Alzheimer’s disease; health disparity; qualitative research; transcript analysis; health inequality; minority population; epidemiology; peer support; social services; health care; Alzheimer’s; minority; qualitative; interview; caregiver; primary care; impact; resilience; disparity; outcome; Alzheimer disease; Alzheimer

*This is the peer-review report for “Impact of the COVID-19 Pandemic on Latino Families With Alzheimer Disease and Related Dementias: Qualitative Interviews With Family Caregivers and Primary Care Providers.”*

## Round 1 Review

### General Comments

This paper [1] describes a qualitative study in which the authors seek to understand the experiences of Latino families managing Alzheimer disease and related dementias (ADRD). The authors interviewed both family caregivers and primary care providers (PCPs). This is a well-written manuscript that focuses on caregiving during COVID-19, a relatively understudied area. The authors note that this study represents secondary analyses of a larger study that focused on improving ADRD care services in primary care across settings.

### Specific Comments

#### Major Comments

1. My key methodological critique is that the authors should follow the COREQ (Consolidated Criteria for Reporting Qualitative Research) recommendations in reporting this study. Since this is a completed study, it is possible that the authors will not meet all the criteria; however, it is still important to know which recommendations were followed and which were not.
2. My key conceptual critique is that the authors do not provide any rationale as to why family caregivers’ and PCPs’ perspectives are included together. While I certainly

- understand that these are secondary analyses, the study introduction still needs to justify why these 2 stakeholder groups will provide perspectives that can be synthesized.
3. Relatedly, the authors should provide a conceptual or theoretical framework that guided this study.
4. In methods, please clarify whether the main interview was 45-60 minutes and the additional COVID-19-specific questions were excluded from this time. Please also provide the interview guide as an appendix (see COREQ) and include sample questions in the manuscript.
5. Please clarify what is meant by “the interviewers emphasized that participants were the experts to reduce power differentials.” How was this accomplished? How did the interviewer ensure that this power differential existed and that it was subsequently reduced?
6. Consider expanding the description of theme 1 to capture the dimensions of impact noted in the subthemes, for instance, “Both caregivers and PCPs highlighted the physical, psychological and social impacts of the pandemic on patients with ADRD.”
7. The second theme does not appear to integrate the PCP and caregiver views as well as theme 1. Consider splitting the current theme 2 into 2: theme 2 could be about individual coping and resilience, and theme 3 could be about systems-level factors, which would include vaccination acceptance and remote communications.
8. The conclusion discusses death and formal care, which are not highlighted in the themes or results. Anchor the discussion to the results of this study.

### Minor Comments

1. Please review and correct typographical errors; for example, in data analysis, it says “fist author” instead of “first author.”
2. The citation #16 is for focus groups, but the authors did 1:1 interviews. Please ensure that this citation is correct.
3. The percentages in Table 1 are not meaningful given the small sample size. Please report only the Ns.

---

### Conflicts of Interest

None declared.

---

### Reference

1. Perales-Puchalt J, Peltzer J, Fracachan-Cabrera M, et al. Impact of the COVID-19 pandemic on Latino families with Alzheimer disease and related dementias: qualitative interviews with family caregivers and primary care providers. *JMIRx Med* 2024;5:e42211. [doi: [10.2196/42211](https://doi.org/10.2196/42211)]

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### Abbreviations

**ADRD:** Alzheimer disease and related dementias

**COREQ:** Consolidated Criteria for Reporting Qualitative Research

**PCP:** primary care provider

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*Edited by E Meinert; submitted 06.02.24; this is a non-peer-reviewed article; accepted 06.02.24; published 08.03.24.*

*Please cite as:*

*Anonymous*

*Peer Review of “Impact of the COVID-19 Pandemic on Latino Families With Alzheimer Disease and Related Dementias: Qualitative Interviews With Family Caregivers and Primary Care Providers”*

*JMIRx Med* 2024;5:e57160

*URL:* <https://xmed.jmir.org/2024/1/e57160>

*doi:* [10.2196/57160](https://doi.org/10.2196/57160)

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# Peer Review of “Eye Care Service Use and Associated Health-Seeking Behaviors Among Malawian Adults: Secondary Analysis of the Malawi Fifth Integrated Household Survey 2019-2020”

Anonymous

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(*JMIRx Med* 2024;5:e58361) doi:[10.2196/58361](https://doi.org/10.2196/58361)

## KEYWORDS

access to health; health service utilization; eye care use; health-seeking behavior; sociodemographic determinant; visual impairment; social support; women empowerment; education; eye care; pediatric; eye; ophthalmology; visual; ECU; eye service; utilization; Malawi; empowerment; health service use; use

*This is the peer-review report for “Eye Care Service Use and Associated Health-Seeking Behaviors Among Malawian Adults: Secondary Analysis of the Malawi Fifth Integrated Household Survey 2019-2020.”*

## Round 1 Review

Potentially an interesting paper [1], but more details are needed in the methods to enable the reader to understand the results.

The English is not good throughout the document, and the writing could be much more succinct and precise.

## Conflicts of Interest

None declared.

## Reference

1. Mzumara T, Kantaris M, Afonne J. Eye care service use and associated health-seeking behaviors among Malawian adults: secondary analysis of the Malawi Fifth Integrated Household Survey 2019-2020. *JMIRx Med* 2024;5:e44381. [doi: [10.2196/44381](https://doi.org/10.2196/44381)]

*Edited by E Meinert; submitted 13.03.24; this is a non-peer-reviewed article; accepted 13.03.24; published 09.04.24.*

*Please cite as:*

*Anonymous*

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*JMIRx Med* 2024;5:e58361

*URL: <https://xmed.jmir.org/2024/1/e58361>*

*doi: [10.2196/58361](https://doi.org/10.2196/58361)*

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# Peer Review for “Thyroid Hyperplasia and Neoplasm Adverse Events Associated With Glucagon-Like Peptide-1 Receptor Agonists in the Food and Drug Administration Adverse Event Reporting System: Retrospective Analysis”

Anonymous

## Related Articles:

Companion article: <https://preprints.jmir.org/preprint/55976>

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(*JMIRx Med* 2024;5:e59120) doi:[10.2196/59120](https://doi.org/10.2196/59120)

## KEYWORDS

monotherapy; GLP; FDA; adverse; reporting; thyroid; cancer; oncology; cancers; neoplasm; neoplasms; drug; drugs; pharmacy; pharmacies; pharmacology; pharmacotherapy; pharmaceutical; pharmaceuticals; pharmaceuticals; pharmaceutical; medication; medications; glucagon-like peptide-1; Food and Drug Administration

*This is the peer-review report for “Thyroid Hyperplasia and Neoplasm Adverse Events Associated With Glucagon-Like Peptide-1 Receptor Agonists in the Food and Drug Administration Adverse Event Reporting System: Retrospective Analysis.”*

## Round 1 Review

### General Comments

In this manuscript titled “Thyroid Hyperplasia and Neoplasm Adverse Events Associated With Glucagon-Like Peptide-1 Receptor Agonists in the Food and Drug Administration Adverse Event Reporting System: Retrospective Analysis” [1], the authors analyzed over 18 million reports from the Food and Drug Administration (FDA) Adverse Event Reporting System, among which over 17,000 cases were identified to have increased possibility of thyroid hyperplasia and neoplasm when taking glucagon-like peptide-1 (GLP-1) receptor agonist (RA) monotherapy. The data were compared to the cases where the patients were taking sodium-glucose cotransporter-2 (SGLT-2) inhibitor monotherapy. Please see my suggestions and concerns below.

### Suggestions and Concerns

1. The authors compared data between GLP-1 RA monotherapy and SGLT-2 inhibitor monotherapy. It would be great to have a little bit more introduction or description for the readers to understand why they compared the data with SGLT-2 inhibitor monotherapy. What is the function of SGLT-2 inhibitors during the therapy? I realized that the authors described this a bit in the *Methods* section, but more

information would be appreciated to be added in the *Introduction* section for the readers to understand the rationale.

2. In Table 1, how are the unique individual thyroid hyperplasia and/or thyroid neoplasm-related adverse event (AE) reports being counted? Was it the sum of the cases number searched by the above AE Preferred Term in each section, or it was counted through searching a specific AE Preferred Term?
3. In the reporting odds ratio (ROR) analysis, where  $ROR = (a/b) / (c/d)$ , I assume a indicates the number of AE cases in the exposed group, b indicates the number of non-AE cases in the exposed group, c indicates the number of AE cases in the control group, and d indicates the number of non-AE cases in control group. Is this correct? For calculating the ROR for all GLP-1 RAs (n=17,653; number of AEs=191) compared to the SGLT-2 inhibitor (n=14,102; number of AEs=7), maybe I am wrong, but should the  $ROR = (191 / [17,653 - 191]) / (7 / [14,102 - 7])$ , where (17,653 - 191) and (14,102 - 7) are the non-AE cases, which equals to 22.02? Did the authors use all the cases instead of the non-AE cases for the calculations? The same applies to the other ROR numbers and 95% CIs.
4. The authors claimed that GLP-1 RA monotherapy reports manifested a statistically significant increase in thyroid hyperplasia and neoplasm AEs when compared to SGLT-2 inhibitors. How was the statistical significance determined? Was it because the calculated ROR is over 1 (or 10) or the interval (ROR [-], ROR [+]) is large?
5. Figure 1’s resolution seems low in the document.

## Conflicts of Interest

None declared.

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## Reference

1. Makunts T, Joulfayan H, Abagyan R. Thyroid hyperplasia and neoplasm adverse events associated with glucagon-like peptide-1 receptor agonists in the Food and Drug Administration Adverse Event Reporting System: retrospective analysis. *JMIRx Med* 2024;5:e55976. [doi: [10.2196/55976](https://doi.org/10.2196/55976)]
- 

## Abbreviations

**AE:** adverse event  
**FDA:** Food and Drug Administration  
**GLP-1:** glucagon-like peptide-1  
**RA:** receptor agonist  
**ROR:** reporting odds ratio  
**SGLT-2:** sodium-glucose cotransporter-2

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*Edited by E Meinert; submitted 02.04.24; this is a non-peer-reviewed article; accepted 02.04.24; published 01.05.24.*

*Please cite as:*

*Anonymous*

*Peer Review for “Thyroid Hyperplasia and Neoplasm Adverse Events Associated With Glucagon-Like Peptide-1 Receptor Agonists in the Food and Drug Administration Adverse Event Reporting System: Retrospective Analysis”*

*JMIRx Med* 2024;5:e59120

*URL:* <https://xmed.jmir.org/2024/1/e59120>

*doi:* [10.2196/59120](https://doi.org/10.2196/59120)

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# Peer Review of “Cross-Modal Sensory Boosting to Improve High-Frequency Hearing Loss: Device Development and Validation”

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(*JMIRx Med* 2024;5:e55728) doi:[10.2196/55728](https://doi.org/10.2196/55728)

## KEYWORDS

audiology; hearing; high-frequency; wristband; develop; development; wearable; wearables; machine learning; phoneme; phonemes; hear; vibrotactile; vibration; vibrations; sound; sounds; hearing loss; loud noise; loud noises; noise pollution; hearing aids; hearing aid

*This is the peer-review report for “Cross-Modal Sensory Boosting to Improve High-Frequency Hearing Loss: Device Development and Validation”.*

## Round 1 Review

### Overall

- This study [1] reports on an interesting device with intriguing clinical implications for people with hearing loss.
- Innovative, and worthy of reporting on this technology, which could inspire other researchers
- But there are some issues that I feel require revisions:
  - Conflation of self-reported and objective benefit in the write-up
  - Lack of reporting the range and dispersion of the data—paper focuses on group means and gives very little ability to draw any inferences about individual participant variability
  - Lack of objective data about performance of the algorithm and participant performance for speech understanding
  - No data presented for the final questionnaire presented in the Methods
  - Presentation and discussion of results switches back and forth between benefit scores and raw scores in a way that is unclear and makes the paper difficult to follow and interpret at times
  - Some conclusions are presented without statistical results to support them
  - Some conclusions are stated too strongly given the sample size and study design
  - Lack of a limitations section to help reader contextualize the results

### Abstract

- “...improve their understanding of verbal communication.”: Please indicate that this is a self-reported or self-perceived understanding of verbal communication. I think it is important to distinguish the results from objective speech recognition testing (acknowledging that self-reported benefit is very important).
- “...greatest amount of benefit...”: Please indicate that it is a self-reported or self-perceived benefit.

### Introduction

Page 2: Authors indicate that auditory and vibrotactile information can be unconsciously and naturally integrated in the brain. It would be helpful if the authors could give some description/details of how the integration is hypothesized to occur—how long it takes and what neural/cognitive mechanisms might support it. Even if this is just a hypothesis, it would provide helpful context.

Page 3: “...can help individuals with high frequency hearing loss better understand speech communication...” Please indicate that it can help them self-report or self-perceive better speech communication.

Page 3: The last sentence is too strong. A device can help improve self-reported speech communication without translating to the types of benefits the authors describe in these various situations/environments. It could say something like “the evidence demonstrate the promise of this technology, which if further developed and refined holds promise for...”—something like this. I think it is OK to indicate that these kinds of benefits are possible in the future, but they are not directly supported by the results of this small study. Lots more work is needed.

## Methods

Not much detail about the machine learning algorithm is provided. More detail about how it filters background noise (BN) and identifies phonemes would be helpful. How was the algorithm trained? Assuming it was trained on speech, what regional accents were used?

Related to the above, it is not clear how the sham algorithm was used in developing the algorithm. Additional detail/description would be helpful.

Page 4: The authors mention that the algorithm performed poorly for some consonants that people with hearing loss have trouble hearing. It is not clear what level of performance constitutes poor performance and what level constitutes good performance for the phonemes that were selected for the algorithm. More context here would help the reader to understand the results. Understanding the algorithm's accuracy is important for contextualizing the users' results. It would be reasonable to suspect that the users' results should be closely linked to the algorithm's accuracy.

## Tasks

I am a bit confused as to why objective speech recognition testing was not completed. The self-reported benefit is absolutely important, but based on the Introduction, the reader is interested in knowing how objective speech recognition improved with the wristband for the selected consonants. If these data are available, it would be helpful to add them. If not, it would be helpful if the authors could explain—somewhere in the manuscript—why this testing was not completed/reported.

Final questionnaire: It does not seem like the results of the final questionnaire are reported in this manuscript. Given that the Abbreviated Profile of Hearing Aid Benefit (APHAB) is the only reported outcome measure, it would be helpful to add these results as well, as they represent something more holistic than the weekly APHAB results.

## Paradigm

Does the wristband provide any data logging to indicate how many hours per day the devices were worn? If not, this is not a major flaw but should be mentioned as a limitation because it seems like wear time could directly affect benefit.

## APHAB

It might be helpful to the reader to clarify that higher raw APHAB scores indicate worse performance and lower scores indicate better performance but higher benefit scores represent more benefit or better outcomes.

## Participants

I would suggest adding the number who did and did not use hearing aids in this section. Any additional information regarding participants—gender, education, etc—would be helpful if it is available to report. Otherwise, I suggest adding that a limitation of the paper is the limited demographic information of the participants (combined with a small *n*), which makes it hard to determine if any participant-level characteristics might influence the benefit of the wristband.

The authors mention that if a clinical audiogram was unavailable, participants completed an audiogram via a mobile app. Then the authors provide an example, Mimi. Did everyone who used a mobile app use the Mimi app, or did some use other apps?

Relatedly, it would be helpful to report how many participants had clinical audiograms and how many used an app to provide context for the audiometric results.

## Results

One critique is that I did not feel like I got a very good handle on the descriptive statistics before the authors started showing group means (with SE of the mean) and comparisons (both over time and between subgroups of participants). I felt that the results emphasized group means (with SE of the mean), but I did not get a good sense of the range and dispersion of the data. In the Discussion, the authors start discussing the numbers of participants who started or ended at a specific APHAB overall score range, but I did not feel like I had the information in the paper to help me contextualize that discussion (because the results, as presented, do not give a very clear view of how individual participants may have performed).

To address the above point, I would strongly suggest adding a descriptive results table first that gives the means, maximums and minimums, and SDs for the overall APHAB scores and, possibly, APHAB benefit scores. It would be nice to see these values for the full participant group, as well as for the subgroups of participants with and without hearing aids (including the *n* in each group). It would be helpful to see the same data for the subscale scores (ease of communication [EOC], BN, reverberation) if it fits in the table, but I think the overall APHAB scores would be sufficient if space is an issue. Another consideration is that with only 16 participants, you could show the individual-level data for each participant, who would each be a row, and then give the group data in a different row. I defer to the authors on their preferences but would simply suggest that some revisions be made to give the reader a better grasp of the descriptive results.

In the section where subscale analyses are given, the write-up describes comparisons of subscale benefit scores between the different subgroups (with and without hearing aids) as well as comparisons, within a subgroup, of benefit scores to the baseline score. Throughout this section, it is hard to track which *P* values go with which comparisons. It is hard to read and interpret. Additionally, the information is presented slightly differently for each subscale, which makes it even harder to follow. Clearer written descriptions of each comparison being tested—then followed by the statistical numbers—would be beneficial for the reader. Additionally, using a parallel results presentation for each subscale would be helpful.

## Discussion

“...individuals with high frequency hearing loss are able to improve their understanding of speech communication...”: I would like to see it be specified that this is an improvement in self-reported or self-perceived understanding of speech communication. Previous hearing aid research shows there can

be a placebo effect associated with the perception that one is wearing advanced technology [2].

“...participants were able to improve their ability to understand conversations during daily interactions.”: Same comment as above. Please indicate this is a self-reported or self-perceived ability to understand conversations.

“We further found that participants who started the study with a higher APHAB score experienced a greater improvement in their ability to understand speech by the end of the six week trial.”: As mentioned earlier in this review, this result is hard to interpret without any sense for the individual variability in the data. The results are presented as group means without clear maximums and minimums or SDs. Providing this information in the Results would help give context to this claim in the Discussion.

“Out of 16 participants, 14 ended the study with an APHAB score of 40 or below...”: This is again difficult to interpret without any sense for the individual-level data. At timepoint zero, the group mean is right around 40. It is not clear if ending the study at 40 or below indicates benefit or is just a reflection of peoples’ starting points. The discussion should be framed in terms of the amount of benefit people reported.

“Five participants started the study with an unaided APHAB of 50 points or higher...”: Again, a better sense of the individual-level data and dispersion would help give context for this. The Results are focused on means and then the Discussion brings up individual data, and it is hard to interpret the two together.

A small point but should this be <30 not >30 as written in the text?

“One potential hypothesis...”: It seems like this could also be due to having more room to improve their everyday speech understanding. I think it is important to acknowledge possible noncortical factors that could explain this finding (though I think it is fine to also leave the possibility that it reflects cortical characteristics).

“Participants without hearing aids benefitted the most...”: I think given the lack of statistical significance in the comparison of the group means, this needs to be toned down a bit. Perhaps something like “Participants without hearing aids demonstrated a trend toward higher self-reported benefit, though this did not reach statistical significance.” I know the authors reference the Cox 10-point criterion, but I am not sure that can be accurately applied to these data when the statistical test says the group means themselves are not statistically different (maybe related to the small sample size and variance in the data). Again, I would also like the benefit to be specified as self-reported or self-perceived.

“Given that this group started the study with a higher APHAB score...”: I did not find where there is a statistical test to justify this claim. This should be justified with a *t* test. Otherwise, I think it would be OK to specify that the *t* test did not show a statistical difference, but this group is trending toward having a higher baseline APHAB score.

“In this study, we demonstrated the addition of vibrotactile feedback in the presence of background noise enabled individuals who did not wear hearing aids to hear speech communication better...”: Again, would like to see it noted that this is a self-reported or self-perceived benefit.

The authors present the final average BN scores (eg, 28.95 and 40.04), but the section above seems to be focused on benefit scores. This reflects my earlier comment about providing more descriptive data upfront. It is hard to track how the authors switch between baseline and benefit scores, and without a descriptive table to refer to, it is difficult to contextualize some of the Discussion.

Related to the above, these scores are presented as being different but are they statistically different?

“...suggesting that those who use hearing aids may benefit from using vibrotactile feedback during conversations in background noise instead of using their hearing aids.”: I think this is much too strong of a conclusion for the data, study design, and sample size. This needs to be significantly toned down—as written, I think this is a reckless conclusion based on the limitations of the data. I could be OK with presenting this as an interesting finding worth future research to determine if the above could potentially be true. However, it would need to be framed by saying that this sort of clinical recommendation would require much larger, more rigorous studies with blinding of participants and researchers.

“Similar to our findings in background noise, we also found...”: From what I can see in the subscale results discussion, the difference between the group with and without hearing aids did not reach statistical significance. If this is true, it seems to be going too far to say that the wristband helped people without hearing aids the most. Here, I think it is OK to note that the results are trending in this direction as long as it is acknowledged that the results did not reach statistical significance.

“At the end of the trial, the group of participants who did not wear hearing aids showed an average reverberation score that was less than the average for the group who were regular hearing aid users.”: Was this tested statistically? From what I can tell, it looks like only the benefit scores are presented in the Results—not the raw scores. If the Discussion brings up the raw score (not the benefit), this should be presented in the Results section. Again, statistical results are needed to draw conclusions regarding the comparison of means.

“It is possible that individuals who use hearing aids may find haptic vibrations to be more helpful in reverberant environments...”: Similar to a comment above, I could be OK with presenting this as an area for future research, but I think it needs to be framed by noting the limitations of this study for drawing any clinical recommendations around hearing aids versus haptic vibration.

“Upon completion of the trial, the average EOC score...”: Similar to previous comments, it seems that the Results only present benefit scores but now the Discussion mentions raw EOC scores for the group with and without hearing aids. If raw scores are mentioned in the Discussion, they should be presented in the Results.



This section ends by noting equivalent ending EOC scores for the group with and without hearing aids; a statistical result should be presented to make this claim (and should be presented in the Results section).

One additional note: Results from the final questionnaire do not seem to be presented. Is there a reason for this? Given that the APHAB is the only outcome measure, it would be beneficial to see results from the final questionnaire in this paper alongside the APHAB. The final questionnaire also measures something a little different than the APHAB—it is more holistic for the whole field trial experience.

## Conclusion

Same comments as before about noting that this study applies to self-perceived or self-reported benefit.

“We found that vibrotactile feedback provides more benefit for those without hearing aids than for those with hearing aids...”: From what I see in the Results section, the statistical results do not support this conclusion. The 10-point criterion from Cox cannot be applied if we are not sure the group means themselves are even different (as indicated by the insignificant  $P$  value). I think it is OK to say the data are trending in this direction and that the small  $n$  may render the study underpowered to detect this difference at  $P < .05$ . Future work is needed to establish whether this claim is true. For now, I would argue it needs to be softened based on the findings and limitations of the study design.

Finally, I suggest adding a limitations section, which could note limitations around:

- Small  $n$
- Reliance on self-report data without objective speech-testing data
- Potential for placebo effect to influence results
- Small  $n$  makes it difficult to discern whether/how individual and demographic characteristics could affect ability to integrate the haptic vibrations and benefit from the wristband—some characteristics one might wonder about include baseline cognitive ability, education level, differences in underlying degree/configuration of hearing loss, or duration of hearing loss
- Use of nonclinical audiogram for some participants (a minor limitation but should be noted)
- No information on how many hours per day the wristband was worn. One might hypothesize that outcomes could be related to wear time. Furthermore—beyond raw wear time—we also do not have information about the richness/complexity of auditory information processed through the wristband

## Round 2 Review

I appreciate the authors' thorough revision in response to reviewer feedback, and I found this version to be very much improved. It has been a pleasure reviewing this paper and learning more about the authors' interesting work on this novel device, which is now more clearly and thoroughly explained in this newest version of the paper.

I have only a few suggested minor revisions remaining, as follows:

- In the Results section of the Abstract, it says “those without hearing aids showed a 10.78 point greater drop in average APHAB benefit score at 6 weeks.” I believe this should read 10.78 higher APHAB benefit score. It would be a drop in score from baseline to the 6-week score if discussing the global APHAB score, but if discussing the benefit score, then the score increased from baseline to 6 weeks.
- In the Results section of the Abstract, most of the results are discussed as the group average, with only one result framed in terms of non-hearing aid users versus hearing aid users. It might be helpful to more clearly specify that when the average results are presented—it is across all participants. I do not have a strong preference on this, just something I noticed.
- In the last paragraph of the Introduction, it says “...can help individuals with high frequency hearing loss to feel more confident in their ability to understand speech communication.” Although I understand why the authors are making this inference from the APHAB, it does not feel quite supported enough to jump from the APHAB results to a statement about participants' confidence. I would strongly suggest editing this to be in line with the language used throughout the rest of the paper (eg, increasing subjective assessment of speech ability, increasing self-rated communication ability, or decreasing self-perceived hearing difficulty in daily communications).
- At the end of the APHAB section under Tasks, where it says “Higher benefit scores indicate...,” I would also suggest adding the calculation for the benefit score as unaided – aided; then, it could be deleted from the next section.
- In Table 1, I would suggest adding a column to indicate which participants had a professional hearing test and which used the app option.
- For the Table 2 legend, I would suggest specifying how precision and recall are calculated in terms of true positives, false positives, etc. Additionally, it would be helpful to know how the  $F_1$ -score is calculated.
- In the Results section comparing non-hearing aid users to hearing aid users, the sentence about the 10.78-point difference could be made clearer if it specified that the non-hearing aid users had a 10.78-point higher benefit score than the hearing aid users (rather than just saying there is a difference).
- In the same section of the Results, it says “...average APHAB benefit over baseline...”—since the benefit score reflects a reduction in the APHAB score, I would suggest framing benefit not as being “over baseline” but rather “from baseline.”
- In the Discussion section, where it says “Out of 16 participants, 14 ended the study with an APHAB score of 40 or below...” I think this would be more helpful if it said how many of them started the study with a score of 40 or below. I do not have a strong preference, however. Now that individual data are presented, it is much easier to contextualize the results.

- In the Discussion section, it says “It is also possible that participants who started the study with a lower APHAB score had more room for improvement.” I think this should say a higher APHAB score, as higher scores mean more perceived difficulty.
- In the Conclusion, it mentions that the study was underpowered to detect the difference between hearing aid users and non-hearing aid users at  $P < .05$ . This is presented for the first time in the Conclusion, which seems out of place. I would suggest first mentioning this in the Limitations section above. It could also be mentioned in

the Conclusion, though, because it’s an important point—but reading new information in the conclusion was a bit jarring.

### Very Minor Comments

- First paragraph under APHAB under Tasks, suggest revising “they are asking” to “they ask”
- In the same section, suggest revising the two instances of “was referring” to “referred”
- For the Results section that discusses the BN score, it should read “16.99 points higher than those with hearing aids” (“with” is missing)

### Conflicts of Interest

None declared.

### References

1. Kohler I, Perrotta MV, Ferreira T, Eagleman DM. Cross-modal sensory boosting to improve high-frequency hearing loss: device development and validation. *JMIRx Med* 2024;5:e49969. [doi: [10.2196/49969](https://doi.org/10.2196/49969)]
2. Bentler RA, Niebuhr DP, Johnson TA, Flamme GA. Impact of digital labeling on outcome measures. *Ear Hear* 2003 Jun;24(3):215-224. [doi: [10.1097/01.AUD.0000069228.46916.92](https://doi.org/10.1097/01.AUD.0000069228.46916.92)] [Medline: [12799543](https://pubmed.ncbi.nlm.nih.gov/12799543/)]

### Abbreviations

**APHAB:** Abbreviated Profile of Hearing Aid Benefit

**BN:** background noise

**EOC:** ease of communication

*Submitted 21.12.23; this is a non-peer-reviewed article; accepted 21.12.23; published 09.02.24.*

*Please cite as:*

*Anonymous*

*Peer Review of “Cross-Modal Sensory Boosting to Improve High-Frequency Hearing Loss: Device Development and Validation”*

*JMIRx Med* 2024;5:e55728

URL: <https://xmed.jmir.org/2024/1/e55728>

doi: [10.2196/55728](https://doi.org/10.2196/55728)

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# Peer Review of “Raw, Unadulterated African Honey for Ulcer Healing in Leprosy: Protocol for the Honey Experiment on Leprosy Ulcer (HELP) Randomized Controlled Trial”

Anonymous

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(*JMIRx Med* 2024;5:e57310) doi:[10.2196/57310](https://doi.org/10.2196/57310)

## KEYWORDS

leprosy; ulcers; wounds; honey; neuropathy; nerves; Africa; randomized controlled trial; RCT

*This is the peer-review report for “Raw, Unadulterated African Honey for Ulcer Healing in Leprosy: Protocol for the Honey Experiment on Leprosy Ulcer (HELP) Randomized Controlled Trial.”*

## Round 1 Review

### General Comments

This paper is a protocol description of an important study [1], especially for contexts in which advanced wound care products are often not available. It is a well-written protocol with clear steps to take. Below are some of my feedback; I also included some small textual feedback points in the text. You may not be able to address all the points I raised, as it seems that the trial has already started, but in that case, it would be interesting to describe why or why not in the manuscript's text.

### Specific Comments

#### Major Comments

1. Please describe why the 84-day cutoff period was chosen.
2. The flowchart is a bit small and thus hard to read.
3. Usually, overlapping inclusion and exclusion criteria are not mentioned.
4. It is not clear why hepatitis B or C were added in the exclusion criteria list.
5. It is not clear for me if patients are clinically admitted or not, and if so, why? For how long? Is this routine care? And what are the discharge criteria?
6. If diabetes is excluded, it may be good to also exclude other known reasons for peripheral neuropathy (eg, vitamin B deficiencies)
7. Are signs of infection also monitored, assessed, or outcome measures?

8. Please explain more on the swabs: what kind of swab is it and what is tested, if this is not part of the research project? In general, it is better to take a routine swab to test for infection (bacterial growth) prior to inclusion instead of prior to randomization, as infection is an exclusion criteria. Also, address this under the heading about “biological specimens.”

9. Explain why the video recording is taking place. It may be interesting to also do it with the last 5 patients if it is performed for monitoring reasons.

10. Why are assessors from Nepal used and not contextual assessors from Nigeria itself (also, is it because of skin color differences of participants in both countries)?

11. Please explain why early analysis is taking place after the inclusion of the first three-eighths of participants.

12. I missed the argument in the discussion that mentioned that honey is often relatively cheap and better available than many advanced wound care products.

13. Include some information about how long data will be stored (number of years), where it will be stored in a secure way, and if it will be shared (pseudonymized) if requested (eg, for reproducibility).

#### Minor Comments

14. Write numbers up to 9 in text.

15. Check abbreviations.

16. Update reference list, include authors, URLs and “assessed on [date]” in references to websites and online documents.

17. Explain the camera used for photography.

18. Please add 2 more references in the discussion.

19. Explain more about the pedometer usage.

## Conflicts of Interest

None declared.

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## Reference

1. Udo S, Ogbu Sunday P, Tsaku PA, et al. Raw, unadulterated African honey for ulcer healing in leprosy: protocol for the Honey Experiment on Leprosy Ulcer (HELP) randomized controlled trial. JMIRx Med 2024;5:e50970. [doi: [10.2196/50970](https://doi.org/10.2196/50970)]
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*Edited by E Meinert; submitted 12.02.24; this is a non-peer-reviewed article; accepted 12.02.24; published 01.03.24.*

*Please cite as:*

*Anonymous*

*Peer Review of "Raw, Unadulterated African Honey for Ulcer Healing in Leprosy: Protocol for the Honey Experiment on Leprosy Ulcer (HELP) Randomized Controlled Trial"*

*JMIRx Med 2024;5:e57310*

*URL: <https://xmed.jmir.org/2024/1/e57310>*

*doi: [10.2196/57310](https://doi.org/10.2196/57310)*

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# Peer Review of “The Role of Animal-Assisted Therapy in Enhancing Patients’ Well-Being: Systematic Study of the Qualitative and Quantitative Evidence”

Anonymous

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(*JMIRx Med* 2024;5:e56047) doi:[10.2196/56047](https://doi.org/10.2196/56047)

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## KEYWORDS

animal-assisted therapy; pet therapy; outcome assessment; policies; systematic study

*This is a peer-review report submitted for the paper “The Role of Animal-Assisted Therapy in Enhancing Patients’ Well-Being: Systematic Study of the Qualitative and Quantitative Evidence.”*

## Round 1 Review

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### General Comments

I enjoyed reading this paper [1]. In general, this is a well-written paper. There are some areas that could be clarified or expanded to improve the strength of the article. Due to the justification, the spacing of punctuation marks appears incorrect, and there are rare instances of double punctuation (periods). The use of American Psychological Association abbreviations at first use was not followed. At times, after providing an abbreviation, the full name is spelled out (eg, “AAT,” “PTSD”).

### Specific Comments

#### Major Comments

1. There does not appear to be a Table 2, but it is referenced in the text (page 7).
2. In the Discussion section on page 15, a reference is made to effect sizes in four outcome areas, yet no effect sizes were reviewed in the article.
3. Also in the Discussion on page 15, the word “power” is used: “The increased number of studies provided greater power in assessing variance heterogeneity and potential group differences.” Unless a specific power analysis was performed (if so, it should be discussed), the word “power” could be changed to “support” to reflect a review rather than an analysis.

Similarly, on page 16, the term “meta-analysis” is used. Unless a secondary analysis of pooled data was performed, the term “meta-analysis” should be changed to “analysis.” If a secondary pooled analysis was performed, that should be defined and described in the body of the paper.

4. Page 16, Society for Healthcare Epidemiology of America is noted as an organization of interest for animal-assisted therapy, as is Pet Partners. The authors may want to consider including the global organization called International Association of Human-Animal Interaction.

5. On page 17, the authors cite lack of blinding as a limitation and introduction of bias. I would be curious to know how the authors propose blinding in studies that involve interactions with animals. I strongly suggest this sentence be removed.

6. The work done by Hinic and others [2] was not a randomized controlled study as noted in Table 1. Please double-check that all studies listed are correctly labeled as randomized studies.

#### Minor Comments

7. Check punctuation for spacing.
8. Check all abbreviations and use abbreviations after first use is defined.
9. Check capitalizations in mid-sentence (page 4: “Dog”; page 7: “Unrepresentative”).
10. Page 6: “The articles should to be published in English.” Wrong tense—change to “were.”
11. Page 1: Three categories of interventions were provided in section 2.4. It would strengthen the paper to include definitions of these categories for the reader.

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## Conflicts of Interest

None declared.

---

## References

1. Pandey RP, Himanshu, Gunjan, Mukherjee R, Chang C. The role of animal-assisted therapy in enhancing patients' well-being: systematic study of the qualitative and quantitative evidence. JMIRx Med 2024;5:e51787. [doi: [10.2196/51787](https://doi.org/10.2196/51787)]
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*Edited by E Meinert; submitted 03.01.24; this is a non-peer-reviewed article; accepted 03.01.24; published 18.03.24.*

*Please cite as:*

*Anonymous*

*Peer Review of "The Role of Animal-Assisted Therapy in Enhancing Patients' Well-Being: Systematic Study of the Qualitative and Quantitative Evidence"*

*JMIRx Med 2024;5:e56047*

*URL: <https://xmed.jmir.org/2024/1/e56047>*

*doi: [10.2196/56047](https://doi.org/10.2196/56047)*

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# Peer Review of “COVID-19 National Football League (NFL) Injury Analysis: Follow-Up Study”

Felicianus Pereira, DPT

Dow University of Health Sciences, Karachi, Pakistan

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(*JMIRx Med* 2024;5:e56169) doi:[10.2196/56169](https://doi.org/10.2196/56169)

## KEYWORDS

COVID-19; injury; prevalence; adaptation; sports medicine; follow-up; training; football; epidemiology; sport; athlete; athletic; injuries

*This is the peer-review report for “COVID-19 National Football League (NFL) Injury Analysis: Follow-Up Study.”*

## Round 1 Review

### General Comments

I would like to commend the authors on performing a follow-up study [1]. This well-executed study provides a good comparison with how COVID-19 disrupted global schedules and the impact it had on the sports sector. The previous version of this study identified how a lack of training greatly increased chances of injuries in National Football League (NFL) athletes. In the current study, the authors have identified how a timely training program can reduce the injury time of athletes. A few points require clarification, such as:

1. What is the starting month of the NFL season? The COVID-19 lockdown was implemented from late March 2020 to late May 2020 (mentioned in the current study). Did this fall

at the start, at the middle, or toward the end of the training phase of the athletes?

2. Were athletes provided any equipment at home, or were they recommended any training protocol by their team’s coaches (the way some clubs in the English Premier League provided gym equipment to their players at home to maintain fitness or had online practice sessions with their players)?

3. When lockdown restrictions were lifted, how much time were the athletes provided to restore their match fitness?

4. How long does it take for detraining to set in, and how quickly can athletes regain their lost fitness?

### Minor Comments

5. Change the tense of some sentences. In the introduction, use “We hypothesized” instead of “we hypothesize” and change the next line to “injury prevalence for the 2021 and 2022 seasons WOULD be lower than the 2020 NFL season...”

## Conflicts of Interest

None declared.

## Reference

1. Puga TB, Schafer J, Thiel G, et al. COVID-19 National Football League (NFL) injury analysis: follow-up study. *JMIRx Med* 2024;5:e45688. [doi: [10.2196/45688](https://doi.org/10.2196/45688)]

## Abbreviations

**NFL:** National Football League

*Edited by E Meinert; submitted 08.01.24; this is a non-peer-reviewed article; accepted 08.01.24; published 13.02.24.*

*Please cite as:*

*Pereira F*

*Peer Review of “COVID-19 National Football League (NFL) Injury Analysis: Follow-Up Study”*

*JMIRx Med 2024;5:e56169*

*URL: <https://xmed.jmir.org/2024/1/e56169>*

*doi: [10.2196/56169](https://doi.org/10.2196/56169)*

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# Peer Review of “Raw, Unadulterated African Honey for Ulcer Healing in Leprosy: Protocol for the Honey Experiment on Leprosy Ulcer (HELP) Randomized Controlled Trial”

Anonymous

## Related Articles:

Companion article: <https://www.medrxiv.org/content/10.1101/2023.07.14.23292603v1>

Companion article: <https://med.jmirx.org/2024/1/e56442>

Companion article: <https://med.jmirx.org/2024/1/e50970>

(*JMIRx Med* 2024;5:e56498) doi:[10.2196/56498](https://doi.org/10.2196/56498)

## KEYWORDS

leprosy; ulcers; wounds; honey; neuropathy; nerves; Africa; randomized controlled trial; RCT

*This is the peer-review report for “Raw, Unadulterated African Honey for Ulcer Healing in Leprosy: Protocol for the Honey Experiment on Leprosy Ulcer (HELP) Randomized Controlled Trial.”*

## Round 1 Review

### General Comments

This is an excellent interventional protocol for a randomized controlled trial assessing honey as a potential ulcer therapeutic [1]. Careful consideration has been made to avoid bias and ensure robust results. I would suggest a few things to consider (below) prior to publishing.

### Specific Comments

#### Major Comments

#### Background and Rationale

- It is mentioned that 30% to 50% of people infected with leprosy have nerve damage. Be more specific here with “people”—is this a global estimate, American estimate, Nigerian estimate, etc?
- The background may benefit from a more specific discussion of previous literature. If there is a significant systematic review on the topic, a quick summary of relevant findings in the background (or later in the discussion) would help to situate the rationale behind carrying out such a study.

#### Study Setting

- St. Benedicts Tuberculosis and Rehab Hospital is owned by the Catholic Diocese. Do the authors suspect a potential religious bias in individuals who attend this hospital? Does this affect other social demographics and potentially skew generalizability?
- I am not sure it is necessary to go into this much detail about the staffing compositions and facilities of each site. Consider truncating.

### Additional Consent Provisions

- This section mentions that the computer program will range-check information. Please specify which computer program.

### Intervention Description

- The honey is being obtained from local bee farmers in North Central Nigeria; however, it is unclear how the honey is being prepared prior to inclusion into the study. I understand it is being checked for botulism (which is great); however—I wonder—is the honey from different farms being mixed together prior to use? Or is it possible that 1 dressing may be from 1 specific farm, etc? If so, is there a potential risk of interventional procurement bias? Meaning the honey from one farm may be better at wound healing than the honey from another farm? Just something to think about...
- Be more clear about the function of the video recording. Will it also be used to test if assessors can distinguish between honey versus control?

### Confidentiality

- This section mentions that study forms containing personal identifier information will be kept secured and locked at trial site. Which trial site? Just 1? Or both? Please be more specific here.

### Other

- Will you be collecting demographic data such as sex, gender, creed, socioeconomic status, level of schooling, etc? Would you consider stratifying results by any of these parameters?
- Additionally, will you be collecting information on leprosy status, that is, paucibacillary versus multibacillary leprosy or if the patient has progressed into the leprosy reaction stage (type 1 or type 2)? This information may be useful



for downstream analysis and can be stratified for to avoid spectrum bias.

## Minor Comments

### *Background and Rationale*

- Edit sentence to read: "...and peripheral nerves, causing neuropathy and severe disability, consequently resulting in social exclusion and stigmatization."
- Edit sentence to read: "...new child cases [3], with a grade 2 disability rate of about 15% for the past..."
- Edit sentence to read: "Thirty to fifty percent of..."
- Edit sentence to read: "Ulcers usually occur in anesthetic feet, and will heal slowly with routine therapy, however have a tendency to recur [6]."
- Edit sentence to read: "...documented report record in the Edwin Smith Papyrus..."
- Edit sentence to read: "...gathered and modified by the honeybee..."
- Edit sentence to read: "...exudates, and possesses antimicrobial..."
- Edit sentence to read: "...treatment of difference kinds of wounds, as researchers continue..."
- Edit sentence to read: "...sizeable number of reports that show mixed levels..."
- Edit sentence to read: "...with only about 5% of patients reporting pain following dressing."
- The rest of the previous sentence "...and undocumented concern of botulism disease due to infection..." is unclear. Do the same 5% of patients also report concerns of botulism? Or is botulism a concern the authors have, and that has not been reported in previous literature? Either way I would make the botulism argument its own separate sentence that is more clear.

### *Study Setting*

- Is it "St. Benedict's TBL" or "St. Benedit's TBL"? Please correct all instances to 1 or the other. The first sentence under study setting uses "St Benedits."
- In "...is a TB and leprosy..." please type out "Tuberculosis" on first use with "(TB)" in quotes as per other abbreviations.

### *Eligibility Criteria*

- Edit sentence to read: "...in the intervention group, all ulcers – not just the one..."

- Edit sentence to read: "Routine swabs will be taken, but the interpretation of..."

### *Additional Consent Provisions*

- Edit sentence to read: "Photograph of the ulcers will be..."

### *Relevant Concomitant Care*

- Edit sentence to read: "...bearing and the level of activity of patients might..."

### *Recruitment*

- Edit sentence to read: "...identified by the on-site clinical..."

### *Plans for Assessment*

- Edit sentence to read: "...database managers at the University of..."

### *Composition of the Data*

- Edit sentence to read: "...Monitoring Committee consists of individuals..."
- Edit sentence to read: "...participant has been followed up for 84 days or discharged, whichever..."

### *Dissemination Plans*

- Low- and middle-income countries needs to be fully written out at first use, then the abbreviation "LMIC" can follow.

### *Discussion*

- Edit sentence to read: "...of its near absence from the global health agenda [25], and as such, very little..."
- Edit sentence to read: "A Cochrane review [31] noted that previously published evidence is limited, due to a high or unclear risk of bias (selection, performance, detection, or attrition) detected, imprecision due to little participants, indirectness due to poor outcome measures, and inapplicable interventions."
- Edit sentence to read: "Although honey has been known for centuries to promoted wound healing, there are only a few controlled clinical trials that assess its efficacy."
- This would be a good place to include a brief discussion of relevant findings with specific outcomes or statistics, as I mentioned in the background section.

## Conflicts of Interest

None declared.

## Reference

1. Udo S, Ogbu Sunday P, Tsaku PA, et al. Raw, unadulterated African honey for ulcer healing in leprosy: protocol for the Honey Experiment on Leprosy Ulcer (HELP) randomized controlled trial. JMIRx Med 2024;5:e50970. [doi: [10.2196/50970](https://doi.org/10.2196/50970)]

*Edited by E Meinert; submitted 17.01.24; this is a non-peer-reviewed article; accepted 17.01.24; published 01.03.24.*

*Please cite as:*

*Anonymous*

*Peer Review of “Raw, Unadulterated African Honey for Ulcer Healing in Leprosy: Protocol for the Honey Experiment on Leprosy Ulcer (HELP) Randomized Controlled Trial”*

*JMIRx Med 2024;5:e56498*

*URL: <https://xmed.jmir.org/2024/1/e56498>*

*doi: [10.2196/56498](https://doi.org/10.2196/56498)*

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# Peer Review of “Insider Threats to the Military Health System: A Systematic Background Check of TRICARE West Providers”

Anonymous

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## Related Articles:

Companion article: <https://www.medrxiv.org/content/10.1101/2023.08.14.23294073v1>

Companion article: <https://med.jmirx.org/2024/1/e57116>

Companion article: <https://med.jmirx.org/2024/1/e52198>

(*JMIRx Med* 2024;5:e57159) doi:[10.2196/57159](https://doi.org/10.2196/57159)

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## KEYWORDS

TRICARE; health care fraud; Defense Health Agency; fraud; fraudulent; insurance; coverage; beneficiary; beneficiaries; background check; background checks; demographic; security clearance; FDA; Medicaid; Medicare; provider; provider referral; military; False Claims Act; HIPAA breach; OIG-LEIE; inspector general; misconduct; insider threat; information system; zero trust; data management; Food and Drug Administration; Health Insurance Portability and Accountability Act breach; Office of Inspector General's List of Excluded Individuals and Entities

*This is the peer-review report for “Insider Threats to the Military Health System: A Systematic Background Check on TRICARE West Providers.”*

## Round 1 Review

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### General Comments

This paper [1] examines the list of TRICARE providers eligible to deliver telehealth whose names appear on one or more federal sanction lists. This work could have a high impact with implications for national security and patient safety. However, it is not well organized and does not seem to adhere to the scientific method.

### Specific Comments

#### Major Comments

1. This is important work, but is it actually science? A team compared two lists. There are no statistics, minimal numbers, and only one hard conclusion (improper monies). Lots of speculation, but no real answers. Because you are calling out the Defense Health Agency (DHA) and the Military Health System (MHS) on inadequate oversight, your conclusions must be driven by airtight methodology and presented in a professional and well-organized manner. Otherwise, you may just submit this work to the DHA's Office of Inspector General as you've already done and call it completed.

2. Assuming you decide to go with the science, this article has important things to say, but it is not yet ready for publication. It is poorly organized, somewhat informal in tone, and comes across as inflammatory in places. An example of poor organization is the focus on cyber threats and potential in the Introduction, improper monies paid to sanctioned providers in the Results, and a distrust of provider data in the Discussion. Patient safety is not discussed until page 17. Recommend mentioning all these issues in the Introduction and then addressing them in the Results/Discussion in a systematic, organized fashion. Also, streamline areas where the same data is repeated multiple times.
3. Similarly, I recommend keeping all the DHA/MHS recommendations together and at the end of the Discussion section, and addressing these in a systematic and organized fashion. “Based on these results, the DHA/MHS/TRICARE/ whoever should consider the following: (1) Recommendation 1. (2) Recommendation 2...” etc. (Don't need to take my wording but this is a general idea.)
4. If there are other people who participated in this study, they should be included as authors or in the Acknowledgments. I doubt that one person compared tens of thousands of names solo.

#### Minor Comments

Everything else is gravy until these major issues are fixed. That said, I sincerely wish you the best of luck as you continue working on this important issue.

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## Conflicts of Interest

None declared.

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## Reference

1. Bychkov D. Insider threats to the military health system: a systematic background check of TRICARE West providers. *JMIRx Med* 2024;5:e52198. [doi: [10.2196/52198](https://doi.org/10.2196/52198)]

---

## Abbreviations

**DHA:** Defense Health Agency

**MHS:** Military Health System

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*Edited by E Meinert; submitted 06.02.24; this is a non-peer-reviewed article; accepted 06.02.24; published 09.04.24.*

*Please cite as:*

*Anonymous*

*Peer Review of "Insider Threats to the Military Health System: A Systematic Background Check of TRICARE West Providers"*

*JMIRx Med* 2024;5:e57159

*URL:* <https://xmed.jmir.org/2024/1/e57159>

*doi:* [10.2196/57159](https://doi.org/10.2196/57159)

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# Peer Review of “Detecting Substance Use Disorder Using Social Media Data and the Dark Web: Time- and Knowledge-Aware Study”

Vetriselvan Subramaniyan, PhD

Pharmacology Unit, Jeffrey Cheah School of Medicine and Health Sciences, Monash University Malaysia, Sunway City, Malaysia

## Related Articles:

Companion article: <https://arxiv.org/abs/2304.10512>

Companion article: <https://med.jmirx.org/2024/1/e57838>

Companion article: <https://med.jmirx.org/2024/1/e48519>

(*JMIRx Med* 2024;5:e58317) doi:[10.2196/58317](https://doi.org/10.2196/58317)

## KEYWORDS

opioid; substance use; substance use disorder; social media; US; opioid crisis; mental health; substance misuse; crypto; dark web; users; user perception; fentanyl; synthetic opioids; United States

*This is the peer-review report for “Detecting Substance Use Disorder Using Social Media Data and the Dark Web: Time- and Knowledge-Aware Study.”*

## Round 1 Review

The paper [1] is titled ““Can We Detect Substance Use Disorder?”: Knowledge and Time Aware Classification on Social Media from Darkweb.”

### General Comments

1. The paper has been written comprehensively.
2. The study aims to analyze substance use posts on social media from the dark web and detect substance use disorder using appropriately developed state-of-the-art deep learning and knowledge-aware Bidirectional Encoder Representations From Transformers-based models.
3. Topic analysis is performed to appropriately identify correlations between different drugs and the topics discussed in social media posts.
4. The most effective model achieves statistically significant performance (macro-F<sub>1</sub>-score 82.12, recall 83.58) in accurately identifying substance use disorder.

### Minor Comments

1. The study acknowledges the challenges of crawling crypto markets and the restricted crawling process, which limits the data available for analysis.

Need to explain in the manuscript.

2. The study proposes building an opioid drug social media knowledge graph but does not provide details on the potential impact or implications of such a graph.

Need to provide the details in the manuscript.

3. The study explicitly states that it does not make any clinical diagnosis or treatment suggestions, which indicates a gap in translating the research findings into practical applications for addressing substance use disorder.

Need to justify how this study will be helpful for clinical situations.

### Report

After incorporating the suggested comments, this paper is suitable for publication in the *Journal of Medical Internet Research*.

## Conflicts of Interest

None declared.

## Reference

1. Lokala U, Phukan OC, Dastidar TG, Lamy F, Daniulaityte R, Sheth A. Detecting substance use disorder using social media data and the dark web: time- and knowledge-aware study. *JMIRx Med* 2024;5:e48519. [doi: [10.2196/48519](https://doi.org/10.2196/48519)]

*Edited by E Meinert; submitted 12.03.24; this is a non-peer-reviewed article; accepted 12.03.24; published 01.05.24.*

*Please cite as:*

*Subramaniyan V*

*Peer Review of “Detecting Substance Use Disorder Using Social Media Data and the Dark Web: Time- and Knowledge-Aware Study”*  
*JMIRx Med 2024;5:e58317*

*URL: <https://xmed.jmir.org/2024/1/e58317>*

*doi: [10.2196/58317](https://doi.org/10.2196/58317)*

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# Peer Review of “COVID-19 National Football League (NFL) Injury Analysis: Follow-Up Study”

Ari Samaranayaka, BSc, MPhil, PhD

University of Otago, Dunedin, New Zealand

## Related Articles:

Companion article: <https://preprints.jmir.org/preprint/45688>

Companion article: <https://med.jmirx.org/2024/1/e55863>

Companion article: <https://med.jmirx.org/2024/1/e45688>

(*JMIRx Med* 2024;5:e55997) doi:[10.2196/55997](https://doi.org/10.2196/55997)

## KEYWORDS

COVID-19; injury; prevalence; adaptation; sports medicine; follow-up; training; football; epidemiology; sport; athlete; athletic; injuries

*This is the peer-review report for “COVID-19 National Football League (NFL) Injury Analysis: Follow-Up Study.”*

## Round 1 Review

### General Comments

#### *My Review—COVID-19 NFL Injury Prevalence Analysis, A Follow-Up Study*

Throughout the manuscript [1], including in the title, the authors say they analyzed the prevalence of injuries. This is incorrect. They have not analyzed injury prevalence; they did not even collect the data required for such an analysis. Instead, they collected injury incidence data and analyzed them.

The primary component of this study is analyzing publicly available data to make a conclusion. I have a major concern regarding the statistical analysis the authors have performed. They have collected injury incidence data for each week for each team over the season from publicly available sources. This includes injuries from the same team for each week, which is repeated data. They then calculated the mean per week per team. They had 32 teams and therefore have 32 means for a season. They then compared the mean of those means between seasons using an unpaired *t* test. First, this analysis totally ignores complications due to nonindependence in repeated data. Second, how can we understand the comparison of the means of means?

Third, they compared each possible pairs of years. They ignored the multiple comparison issue. This analysis is totally inappropriate. I am not going to accept the results of this analysis, or any conclusion based on these results. This is an issue that cannot be rescued by a revision.

The authors say they have done a similar analysis in their precious paper [2]. I now doubt the findings published there too. Unfortunately, that paper was also published in *JMIR*. I recommend that editors should consider rereviewing that paper by an independent statistical reviewer.

There are less severe issues as well. For example, they presented 2 figures—one is redundant in the presence of the other, because the numbers in Figure 1 divided by the number of weeks are the numbers in Figure 2. Further, none of the numbers in any of these figures are the outcome measure they used in the statistical analysis. Therefore, the usefulness of them is limited only to describing the raw data.

Even if the analysis is correct, they have a fundamental limitation in their interpretation of the results. Their conclusions are based on the underlying assumption that the observed statistical differences were driven by training opportunities. There was no justification for that assumption. How can the authors claim none of the other possible influencing factors changed?

## Conflicts of Interest

None declared.

## References

1. Puga TB, Schafer J, Thiel G, et al. COVID-19 National Football League (NFL) injury analysis: follow-up study. *JMIRx Med* 2024;5:e45688. [doi: [10.2196/45688](https://doi.org/10.2196/45688)]



2. Puga TB, Schafer J, Agbedanu PN, Treffer K. COVID-19 return to sport: NFL injury prevalence analysis. JMIRx Med 2022 Apr;3(2):e35862. [doi: [10.2196/35862](https://doi.org/10.2196/35862)] [Medline: [35511457](https://pubmed.ncbi.nlm.nih.gov/35511457/)]

*Edited by E Meinert; submitted 02.01.24; this is a non-peer-reviewed article; accepted 02.01.24; published 13.02.24.*

*Please cite as:*

*Samaranayaka A*

*Peer Review of "COVID-19 National Football League (NFL) Injury Analysis: Follow-Up Study"*

*JMIRx Med 2024;5:e55997*

*URL: <https://xmed.jmir.org/2024/1/e55997>*

*doi: [10.2196/55997](https://doi.org/10.2196/55997)*

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# Peer Review of “The Role of Animal-Assisted Therapy in Enhancing Patients’ Well-Being: Systematic Study of the Qualitative and Quantitative Evidence”

Anonymous

## Related Articles:

Companion article: <https://preprints.jmir.org/preprint/51787>

Companion article: <https://med.jmirx.org/2024/1/e55899>

Companion article: <https://med.jmirx.org/2024/1/e51787>

(*JMIRx Med* 2024;5:e56440) doi:[10.2196/56440](https://doi.org/10.2196/56440)

## KEYWORDS

animal-assisted therapy; pet therapy; outcome assessment; policies; systematic study

*This is a peer-review report submitted for the paper “The Role of Animal-Assisted Therapy in Enhancing Patients’ Well-Being: Systematic Study of the Qualitative and Quantitative Evidence.”*

## Round 1 Review

Dear Authors,

First of all, your work’s [1] topic is up-to-date and meticulously prepared. However, I still have a few questions/suggestions:

1. In the Identification section, the total number of articles obtained from each database is given. It is recommended to give separate numbers for each.

2. In the box below, the numbers are given as a total, but it may be more appropriate to give separate data for each item.

3. Can keywords be schematized in accordance with PICOS (Population, Intervention, Comparison, Outcomes, Study Design) in the literature review section?

Table ...: Keywords used while browsing.

Population

Intervention

Comparison

Outcomes

Study design

4. Has the quality of evidence been evaluated? If so, how was it done? This process can be explained by creating such a subtitle.

- How did you reduce the risk of bias in studies? Were the articles evaluated and scored separately among authors? Have these scores been analyzed?

- By whom and how was the screening done? I think that the most important limitation of this study is that it was scanned by a single person.

5. In the section where general information is given for the last 16 articles, can it be added which disciplines are studied in particular? Since this subject is studied by various job groups, adding this information can enrich the data. If the mentioned situations are arranged, your article will contribute more to the literature.

6. What has been studied in previous systematic reviews? What are the original aspects of this work?

I include below some systematic review studies that may be relevant to the subject:

- Stern C, Lizarondo L, Carrier J, et al. The experiences and effectiveness of canine-assisted interventions (CAIs) on the health and well-being of older people residing in long-term care: a mixed methods systematic review protocol. PROSPERO. 2020. URL: [https://www.crd.york.ac.uk/prospero/display\\_record.php?ID=CRD42020161235](https://www.crd.york.ac.uk/prospero/display_record.php?ID=CRD42020161235)
- Whear R, McGill P, Orr N, et al. What are the effects of ‘robotpets’ on the health and wellbeing of older people resident in care homes? A systematic review of qualitative and quantitative evidence. PROSPERO. 2017. URL: [https://www.crd.york.ac.uk/prospero/display\\_record.php?ID=CRD42017081794](https://www.crd.york.ac.uk/prospero/display_record.php?ID=CRD42017081794)
- Nabi N, McAloney-Kocaman K, Fleming M, Bain S. A systematic review exploring the effectiveness of animal-assisted therapy in improving the psychological well-being of incarcerated individuals. PROSPERO. 2022. URL: [https://www.crd.york.ac.uk/prospero/display\\_record.php?ID=CRD42022314341](https://www.crd.york.ac.uk/prospero/display_record.php?ID=CRD42022314341)

If the mentioned situations are arranged, your article will contribute more to the literature.

I wish you good luck in your work.

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### Conflicts of Interest

None declared.

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### Reference

1. Pandey RP, Himanshu, Gunjan, Mukherjee R, Chang C. The role of animal-assisted therapy in enhancing patients' well-being: systematic study of the qualitative and quantitative evidence. JMIRx Med 2024;5:e51787. [doi: [10.2196/51787](https://doi.org/10.2196/51787)]
- 

### Abbreviations

**PICOS:** Population, Intervention, Comparison, Outcomes, Study Design

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*Edited by E Meinert; submitted 16.01.24; this is a non-peer-reviewed article; accepted 16.01.24; published 18.03.24.*

*Please cite as:*

*Anonymous*

*Peer Review of "The Role of Animal-Assisted Therapy in Enhancing Patients' Well-Being: Systematic Study of the Qualitative and Quantitative Evidence"*

*JMIRx Med 2024;5:e56440*

*URL: <https://xmed.jmir.org/2024/1/e56440>*

*doi: [10.2196/56440](https://doi.org/10.2196/56440)*

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# Peer Review of “Insider Threats to the Military Health System: A Systematic Background Check of TRICARE West Providers”

Anonymous

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## Related Articles:

Companion article: <https://www.medrxiv.org/content/10.1101/2023.08.14.23294073v1>

Companion article: <https://med.jmirx.org/2024/1/e57116>

Companion article: <https://med.jmirx.org/2024/1/e52198>

(*JMIRx Med* 2024;5:e57701) doi:[10.2196/57701](https://doi.org/10.2196/57701)

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## KEYWORDS

TRICARE; health care fraud; Defense Health Agency; fraud; fraudulent; insurance; coverage; beneficiary; beneficiaries; background check; background checks; demographic; security clearance; FDA; Medicaid; Medicare; provider; provider referral; military; False Claims Act; HIPAA breach; OIG-LEIE; inspector general; misconduct; insider threat; information system; zero trust; data management; Food and Drug Administration; Health Insurance Portability and Accountability Act breach; Office of Inspector General's List of Excluded Individuals and Entities

*This is the peer-review report for “Insider Threats to the Military Health System: A Systematic Background Check on TRICARE West Providers.”*

## Round 1 Review

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### General Comments

In general, the manuscript [1] is informative and includes a lot of information on health care providers who participate in TRICARE insurance. The study examines those who have received some sort of exclusion, sanction, or other reprimand based on health care fraud or harm. This study is timely and has practical implications for protecting patient care, particularly for those who are in a vulnerable position such as veterans or warfighters. I hope the following comments are taken as constructive criticism and interest in the overall improvement of the study. I appreciate the opportunity to review this study.

Below is a list of important fixes that I recommend considerable time be spent on and some minor fixes. In general, I think the key limitation of the study is that it can better state the significant contribution of the study. I understand the need for such a study, but as it stands, the study can further improve by spending more time on why and how health care providers land on exclusion lists such as the Office of Inspector General's (OIG) List of Excluded Individuals and Entities (LEIE). Indeed, the study uses several databases that exclude physicians or provide reasons why a physician no longer participates in such programs, but the author can improve their justification for the study on why this is needed.

The second key limitation of the study is the Methods and Results section. In particular, this section needs improvement with clearer detail and justification on why the author had a selection criterion (vs examining all zip codes). In addition, the

Results section can improve with better organization of the findings. As it reads, the results are a bit difficult to follow with all the zip codes laid out.

Last, the study could benefit from greater discussion on the implications of the study. At the moment, it pushes for more transparency, but the author could use their data more to discuss the impact of their findings. For example, why would publishing the National Provider Identification (NPI) numbers help patients? What do patients or the author want to gain from that transparency? How can this help future patients or hold physicians more accountable? The discussion loosely taps into the implications, but the study could really tease out this argument more.

Overall, the study was easy to follow and did provide some interesting content to consider. I think the study can better serve the public and has great implications! I would like to see these implications highlighted more so that the reader can really see the contribution the study makes.

### Specific Comments

#### Major Comments

1. Introduction: Provide an explanation of what the OIG LEIE is for the reader. It is important to inform the reader that the OIG LEIE excludes participation in the program for various reasons—not just a quality-of-care issue. For example, the OIG LEIE also can exclude physicians on a financial offense matter. This helps the reader understand the gravity of the situation, particularly when the author discusses the increased risk of mortality and hospitalization of these patients. In short, I would like to see more development and background on how individuals are included in the LEIE to increase awareness for the reader.

- a. For more information about LEIE and how physicians are placed on the list, please see the following: Burton B, Sun D, Jesilow P, Pontell HN. Two paths, one destination: a demographic portrait of physicians sanctioned by the federal government. *J Health Hum Services Adm.* 2022;45(3):142-180.
2. Methods: This section needs improvement. First, please provide more justifications and in-text citations to justify the methods used for the study. This will help strengthen the Methods section. As it reads now, there seem to be no prior studies listed that use this method (although that is not the case). Second, why did the author limit the search to the “83 most populous zip codes”? Why not include all zip codes? Does this relate to the number of people participating in TRICARE, or is this because there are simply more people living in those zip codes? Please include a justification here on why there is a population cutoff. Third, on page 8, the author writes that there were 22 states that were included, but the list only included 21 states (from my understanding). In addition, why were some of the zip codes (eg, St. Louis, Rock Island Arsenal) excluded and others included (eg, Amarillo, Lubbock, and El Paso areas only for Texas)?
3. Results: The author generally states that their findings are consistent with past research but do not include a list of articles to which they are referring. Only one article is referenced [2]. Please provide further support for that claim (in other words, please include all other studies to support the claim of consistent findings). In addition, when discussing results like on page 10, the presentation is difficult to follow with all the zip codes listed and separated by a hyphen. Please consider reorganizing this presentation or placing the list of zip codes in a footnote to ease the presentation of results.
4. Discussion: The significance of the study could be further elaborated on. At the moment, it pushes for more transparency, but the author could use their data more to discuss the impact of their findings. For example, why would publishing the NPI numbers help patients? What do patients or the author want to gain from that transparency? How can this help future patients or hold physicians more accountable? The discussion loosely taps into the implications, but the study could really tease out this argument more.

### Minor Comments

1. Clean up the grammar and punctuation. For example, on page 4, the author states, “Nicholas et al performed a cross-sectional study of 8204 Medicare beneficiaries who received care from excluded providers. It revealed that patients treated by fraudsters experience a 13%-23% increased risk of mortality and 11%-30% higher risk of hospitalization (Nicholas et al, 2019).” Note, that the start of the sentence, “Nicholas et al” needs a period and a year in the citation.
2. I suggest adding a numerical list when discussing the different databases that are available for searching a physician. For example, on page 5, the author lists several different databases starting with the sentence “Multiple public databases exist to search names with respect to each of these issues, including...” Adding in a numbered list can make the information more digestible for the audience. This can also be cleaned up (ie, adding a numeric list) on page 7 when listing the different databases that the physicians were screened in.
3. Page 6, it is stated that 203 names appeared in up to 3 additional types of databases. However, what are these 3 additional types of databases? Is it referring to the earlier-mentioned databases? This is unclear.

### Conflicts of Interest

None declared.

### References

1. Bychkov D. Insider threats to the military health system: a systematic background check of TRICARE West providers. *JMIRx Med* 2024;5:e52198. [doi: [10.2196/52198](https://doi.org/10.2196/52198)]
2. Chen A, Blumenthal DM, Jena AB. Characteristics of physicians excluded from US Medicare and state public insurance programs for fraud, health crimes, or unlawful prescribing of controlled substances. *JAMA Netw Open* 2018 Dec 7;1(8):e185805. [doi: [10.1001/jamanetworkopen.2018.5805](https://doi.org/10.1001/jamanetworkopen.2018.5805)] [Medline: [30646294](https://pubmed.ncbi.nlm.nih.gov/30646294/)]

### Abbreviations

**LEIE:** List of Excluded Individuals and Entities

**NPI:** National Provider Identification

**OIG:** Office of Inspector General

*Edited by E Meinert; submitted 23.02.24; this is a non-peer-reviewed article; accepted 23.02.24; published 09.04.24.*

*Please cite as:*

*Anonymous*

*Peer Review of “Insider Threats to the Military Health System: A Systematic Background Check of TRICARE West Providers”*

*JMIRx Med 2024;5:e57701*

*URL: <https://xmed.jmir.org/2024/1/e57701>*

*doi: [10.2196/57701](https://doi.org/10.2196/57701)*

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# Peer Review of “Detecting Substance Use Disorder Using Social Media Data and the Dark Web: Time- and Knowledge-Aware Study”

Anonymous

## Related Articles:

Companion article: <https://arxiv.org/abs/2304.10512>

Companion article: <https://med.jmirx.org/2024/1/e57838>

Companion article: <https://med.jmirx.org/2024/1/e48519>

(*JMIRx Med* 2024;5:e58320) doi:[10.2196/58320](https://doi.org/10.2196/58320)

## KEYWORDS

opioid; substance use; substance use disorder; social media; US; opioid crisis; mental health; substance misuse; crypto; dark web; users; user perception; fentanyl; synthetic opioids; United States

*This is the peer-review report for “Detecting Substance Use Disorder Using Social Media Data and the Dark Web: Time- and Knowledge-Aware Study.”*

## Round 1 Review

This study [1] can be considered for publication if the researchers are able to revise it to improve the clarity of the objective, theoretical relevance, and practical value. I will suggest that there should be a segment on the objective of the

study immediately after the introduction. This will help in giving the study a direction. Please, include this citation:

Obosi AC, Fatunbi AM, Oyinloye O. Peer pressure and substance use as predictors of mental health among in-school adolescents in Nigeria. *Ianna J Interdisciplinary Stud.* 2022;4(1):1 - 9.

Explain the implication of your findings to other countries, that is, give the study an international outlook.

## Conflicts of Interest

None declared.

## Reference

1. Lokala U, Phukan OC, Dastidar TG, Lamy F, Daniulaityte R, Sheth A. Detecting substance use disorder using social media data and the dark web: time- and knowledge-aware study. *JMIRx Med* 2024;5:e48519. [doi: [10.2196/48519](https://doi.org/10.2196/48519)]

*Edited by E Meinert; submitted 12.03.24; this is a non-peer-reviewed article; accepted 12.03.24; published 01.05.24.*

*Please cite as:*

*Anonymous*

*Peer Review of “Detecting Substance Use Disorder Using Social Media Data and the Dark Web: Time- and Knowledge-Aware Study”*  
*JMIRx Med* 2024;5:e58320

*URL: <https://xmed.jmir.org/2024/1/e58320>*

*doi: [10.2196/58320](https://doi.org/10.2196/58320)*

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# Peer Review of “Medical Expectations of Physicians on AI Solutions in Daily Practice: Cross-Sectional Survey Study”

Francesco Baglivo, MD

Department of Translational Research and New Technologies in Medicine and Surgery, University of Pisa, Pisa, Italy

## Related Articles:

Companion article: <http://preprints.jmir.org/preprint/50803>

Companion article: <https://med.jmirx.org/2024/1/e56441>

Companion article: <https://med.jmirx.org/2024/1/e50803>

(*JMIRx Med* 2024;5:e56496) doi:[10.2196/56496](https://doi.org/10.2196/56496)

## KEYWORDS

artificial intelligence; adoption; acceptance; opinion; perceptions; survey; expectations; physician; medical survey; qualitative study; AI

*This is the peer-review report for “Medical Expectations of Physicians on AI Solutions in Daily Practice: Cross-Sectional Survey Study.”*

## Round 1 Review

### General Comments

The manuscript [1] delves into the perspectives of Brazilian physicians on the integration of artificial intelligence (AI) in medical practices through an online cross-sectional survey.

### Specific Comments

#### Major Comments

1. The study purports to evaluate the acceptance of AI by physicians, but the specific types of AI technologies explored remain ambiguous. Are they examining generative AI, natural language processing tools, classical machine learning, or other uses of AI?
2. The phrase “Although scarcely used in real practice” comes across as too assertive. Consider a softer phrasing.
3. The methods section should provide a more comprehensive breakdown of the questionnaire’s design process. Which

question types were chosen (Likert scale, yes or no, or numerical), and for what reasons?

4. When presenting results, always give raw data (numerator/denominator) along with percentages, especially after statements such as “Most of them described their AI knowledge as intermediate.”
5. There is a noticeable omission of a power analysis. How can we ascertain that the sample size sufficiently represents the broader population? The description of the target population needs elaboration.

#### Minor Comments

1. The statement “Artificial intelligence (AI) applied to Medicine has been a trending subject in recent years” is preferable over mentioning it as the “hottest topic.”
2. In Table 1, the age bracket should read “50-65” as the “50” seems to be missing. Several *P* values appear without context, for instance: “10. General AI Knowledge (n=164); *P*=.2565,” “11. Regularity of AI tool usage in daily life (n=164); *P*=.9792,” and “12. Familiar with medical AI solutions? (n=164); *P*=.2774.”
3. Tables 2 and 3 also contain *P* values that require explanations or clarifications.

## Conflicts of Interest

None declared.

## Reference

1. Giavina-Bianchi M, Amaro Jr E, Machado BS. Medical expectations of physicians on AI solutions in daily practice: cross-sectional survey study. *JMIRx Med* 2024;5:e50803. [doi: [10.2196/50803](https://doi.org/10.2196/50803)]

## Abbreviations

**AI:** artificial intelligence

*Edited by E Meinert; submitted 17.01.24; this is a non-peer-reviewed article; accepted 17.01.24; published 25.03.24.*

*Please cite as:*

*Baglivo F*

*Peer Review of “Medical Expectations of Physicians on AI Solutions in Daily Practice: Cross-Sectional Survey Study”*

*JMIRx Med 2024;5:e56496*

*URL: <https://xmed.jmir.org/2024/1/e56496>*

*doi: [10.2196/56496](https://doi.org/10.2196/56496)*

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# Peer Review of “Detecting Substance Use Disorder Using Social Media Data and the Dark Web: Time- and Knowledge-Aware Study”

Anonymous

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## Related Articles:

Companion article: <https://arxiv.org/abs/2304.10512>

Companion article: <https://med.jmirx.org/2024/1/e57838>

Companion article: <https://med.jmirx.org/2024/1/e48519>

(*JMIRx Med* 2024;5:e58321) doi:[10.2196/58321](https://doi.org/10.2196/58321)

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## KEYWORDS

opioid; substance use; substance use disorder; social media; US; opioid crisis; mental health; substance misuse; crypto; dark web; users; user perception; fentanyl; synthetic opioids; United States

*This is the peer-review report for “Detecting Substance Use Disorder Using Social Media Data and the Dark Web: Time- and Knowledge-Aware Study.”*

## Round 1 Review

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### Comments for Authors

1. The paper [1] is well written and easy to understand. See comments below for a summary description of the paper from my perspective.
2. However, I would have liked to see insights ideally established in the medical literature and supported by the experimental context in this paper (eg, those that can substantiate the prediction results and how this type of artificial intelligence can benefit substance use disorder [SUD]-related outcomes).
3. Although a temporal pattern-aware method is implemented in this paper, which is a big positive, I would like to see an

analysis over two distinctly separate time periods to establish the consistency and robustness of the proposed approach.

4. Without addressing points 2 and 3, the utility of this work is fairly limited. I would suggest a detailed discussion of points 2 and 3 in a revised version of the paper before submission.

### Paper Summary

This paper presents a novel approach to SUD from social media posts crawled from various dark web sources. The pipeline is sufficiently novel and high-performing compared to the presented baselines and generally in isolation (80% plus is a good score). The authors specify the intended outcome of the study as establishing a relationship between the mention of drugs in posts versus SUD by analysis of the form of expression. The methodology, successes, and failures in detection are clearly stated and discussed.

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## Conflicts of Interest

None declared.

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## Reference

1. Lokala U, Phukan OC, Dastidar TG, Lamy F, Daniulaityte R, Sheth A. Detecting substance use disorder using social media data and the dark web: time- and knowledge-aware study. *JMIRx Med* 2024;5:e48519. [doi: [10.2196/48519](https://doi.org/10.2196/48519)]
- 

## Abbreviations

**SUD:** substance use disorder

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*Edited by E Meinert; submitted 12.03.24; this is a non-peer-reviewed article; accepted 12.03.24; published 01.05.24.*

*Please cite as:*

*Anonymous*

*Peer Review of “Detecting Substance Use Disorder Using Social Media Data and the Dark Web: Time- and Knowledge-Aware Study”*  
*JMIRx Med 2024;5:e58321*

*URL: <https://xmed.jmir.org/2024/1/e58321>*

*doi: [10.2196/58321](https://doi.org/10.2196/58321)*

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# Authors' Response to Peer Reviews of "Cross-Modal Sensory Boosting to Improve High-Frequency Hearing Loss: Device Development and Validation"

Izzy Kohler<sup>1</sup>, DPT; Michael V Perrotta<sup>1</sup>, BSc; Tiago Ferreira<sup>1</sup>, MS; David M Eagleman<sup>1,2</sup>, PhD

1

2

## Corresponding Author:

David M Eagleman, PhD

## Related Articles:

Companion article: <http://preprints.jmir.org/preprint/49969>

Companion article: <https://www.medrxiv.org/content/10.1101/2023.06.01.23290351v1>

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Companion article: <https://med.jmirx.org/2024/1/e49969>

(*JMIRx Med* 2024;5:e55510) doi:[10.2196/55510](https://doi.org/10.2196/55510)

## KEYWORDS

audiology; hearing; high-frequency; wristband; develop; development; wearable; wearables; machine learning; phoneme; phonemes; hear; vibrotactile; vibration; vibrations; sound; sounds; hearing loss; loud noise; loud noises; noise pollution; hearing aids; hearing aid

*This is the authors' response to peer-review reports for "Cross-Modal Sensory Boosting to Improve High-Frequency Hearing Loss: Device Development and Validation".*

## Round 1 Review

We thank the reviewers for their very helpful feedback. Following their suggestions, we have clarified the language throughout and added several new figures and tables. Collectively, this has strengthened the manuscript and should address all concerns. Detailed responses below.

### Reviewer F [1]

*The authors report on an interesting study [2] in which they use a wearable device to sense high-frequency sounds. I have some specific comments below. To summarize, some essential elements are missing from the manuscript, and the manuscript needs significant editorial attention (errors, academic writing style, figures).*

*Introduction: I would suggest using primary references for the number of people with hearing loss (rather than Olusanya et al [3]) and for the burden of hearing loss (rather than Michels et al [4]). Regarding the risk of high-frequency hearing loss,*

*have the authors overlooked the fact that this is commonly seen in most older adults (ie, what is attributed to aging)? This is mentioned in the second paragraph. The authors are mixing up noise-related hearing loss and age-related hearing loss (presbycusis) in the manuscript.*

Response: Thank you for all your comments. The Introduction was reworded for clarity. Additional references have also been added throughout the Introduction section. All is detailed below.

*Last sentence on the first page should not finish with a colon.*

Response: This has been replaced with a period.

*I do not think that Hickson et al [5] is a primary reference for limitations of hearing aids (HAs) and cochlear implants. "The auditory cortex is activated by vibrotactile information in individuals who are hearing impaired and deaf." This implies that the auditory cortex is only activated this way.*

Response: This sentence has been revised to "The auditory cortex is primarily dedicated to the processing of sound, but can also be activated by vibrotactile information in individuals who are hearing impaired and deaf [6,7]."

*Middle paragraph: phonemes are extracted. How this is done should be provided here, not later in the manuscript.*

Response: All information regarding phoneme choice is presented together under the Algorithm section.

*Is the designation of the particular transducer important? In other words, is a larger temporal difference between the two most similar phonemes important?*

Response: This question was not tested in this research study; each phoneme was simply assigned to a different actuator. Our previous research [8] demonstrates that participants can learn to distinguish the spatial differences.

*“...unconsciously integrated...” Why is the word “unconsciously” needed?*

Response: With practice, the integration of vibrations with sound becomes automatic, not requiring constant awareness of which actuator is vibrating and the phoneme assigned to it.

*“The user is then able to understand...” Isn’t this yet to be shown, or is evidence provided in the next paragraph? If so, this needs to be made clearer.*

Response: We have added citations to previous published work to make this clear.

*Interestingly, the microphone is placed on the wrist, a part of the body that can often be situated away from the direct line of communication between two people (eg, under a table). Were the users trained to keep their wrists up?*

Response: Users were not trained to hold their wrist in a specific position; this was unnecessary because the microphone is omnidirectional.

*“(Phatak et al., 2009) asked” and “s. (Sher & Owens, 1974) presented...”: references not properly incorporated into the sentences*

Response: These have been corrected, thank you.

*“...listening to an audiobook, podcast...” These are often streamed to personal headsets/earphones. Were any instructions provided in terms of volume, closeness to speakers, etc?*

Response: Participants were asked not to use headsets or earphones so that the microphone on the wristband would collect the sound. No further directions were given for volume or closeness to speakers. This has been clarified in the manuscript.

*Participants: Normally, information about participants is provided before most of the other information in a Methodology section, particularly before, for example, tasks.*

Response: The order of presentation within the Methods section has now been changed to place participants first.

*Abbreviated Profile of Hearing Aid Benefit (APHAB): I am not sure that I agree with the rationale that questions on aversiveness are not relevant. Cox and Alexander [9] write “Aversiveness of Sounds, quantifies negative reactions to environmental sounds,” and “The APHAB is a potentially valuable clinical instrument. It can be useful for quantifying the disability associated with a hearing loss and the reduction*

*of disability that is achieved with a hearing aid.” That is, it is designed to be used before an intervention (and has been used a lot for non-HA interventions as well, eg, implants).*

Response: Thank you for the comment. We removed aversiveness questions from the APHAB because the haptic wristband does not alter or distort sound (as HAs can), and therefore, these questions did not directly apply to a wristband (eg, changing one’s tolerance for different types of sounds). We have clarified this in the manuscript.

*How was the APHAB administered?*

Response: The test was administered through an online questionnaire that captured the data onto a datasheet for analysis. This information has been added to the manuscript under “Abbreviated Profile of Hearing Aid Benefit (APHAB)”

*Please pay attention to tense when writing. In most cases, past tense should be used.*

Response: Done, thank you.

*How many male and female participants were in the study?*

Response: 10 males, 5 females, and 1 nonbinary. This information has been added to the Participant section.

*dB should be dB hearing loss.*

Response: This has been corrected.

*Using an audiogram from any mobile-based device means little guarantee of accuracy.*

Response: We have now clarified in the manuscript that smartphone hearing apps (eg, Mimi; which we used) has been found to be comparable to in-clinic testing (eg [10]).

*What was the rationale for the specifications for the audiogram?*

Response: This was simply a general inclusion criterion to make certain we were capturing garden-variety presbycusis.

*“ear’s” should be “ears.”*

Response: corrected

*Any reason why 16 people were recruited?*

Response: As a general rule, we consider 10 subjects a minimum number for a good psychometric study. In this case, we recruited 19, and 3 dropped out. Our retrospective power analysis shows that 16 participants were well sufficient given the outcome magnitude.

*What is “(11.6),” SD? And “(13)” and “(9)”?*

Response: Yes, we have now clarified this in the manuscript.

*Figure 3: I suggest not including the values on the plot. Furthermore, “Error boundary represents standard error of the mean.” The reader has to interpret the “error boundary” as the gray area.*

Response: We would prefer to keep the values in the plot, as more information is better. However, we have clarified the definition of error boundary in the figure caption.



“...to drop at a slower, more steady pace for the remaining five weeks of the study.” Writing could be tightened up a bit, and there is a rise in scores at 3 weeks. If the response is that there is not a significant increase, then it would be good to report at what point the difference is not significant.

Response: This was reworded to “The average aided APHAB score continued to trend down for the remaining 5 weeks of the study.” The wording was chosen so as not to imply that continued improvement stopped after a week.

*Regression analysis: This is OK, but the use of a paired sample t test could have been taken for both analyses.*

Response: There may be a misunderstanding here. The regression analysis in Figure 6 of the final paper simply characterizes the relationship between baseline score and final outcome. A *t* test would not be possible here.

*On the other hand, a multinomial regression analysis could have considered the influence of age, HA user or not, or baseline APHAB scores on final APHAB scores.*

Response: Thank you for the suggestion. Unfortunately, our sample size is not sufficiently large enough to yield good signals from a multinomial regression, especially as some of the suggested categories (“HA user or not”) are binary. We will keep this in mind for future studies as our sample size grows.

*I see that there were approximately equal numbers of HA and non-HA users. Was this by accident or design? It is not mentioned in the Recruitment section.*

Response: The approximately even numbers was hoped for but fortuitous.

*Do not start sentences with “Also.”*

Response: We have replaced with “additionally.”

*Figure 6: It is not clear which score is being reported. At 6 weeks? I suspect it means the difference between the baseline and final scores. If so, this needs to be made clear in the caption.*

Response: The caption has been corrected for clarification; the graph represented 6 weeks.

*It appears that there was no attempt to record the listening environments of the users nor how often they used their devices.*

Response: We have added the following segment to the Results section:

“Time wearing the wristband and time exposed to speech was verified through collection of data from backend logging that records when the wristband is turned on or off and when a phoneme is detected. As seen in Figure 5 participants wore the wristband for an average of 12.9 (SD=8.1) hours per day and were exposed to speech for an average of 6.7 (SD=3.3) hours per day.”

*“One potential hypothesis” should be “One potential explanation.”*

Response: This has been corrected.

*“Participants without hearing aids benefitted the most from vibrotactile sensory substitution...” True—in fact, those with HAs did not get significant benefits.*

Response: Thank you. This is now described in detail in the Results section.

*It is always good to devote a bit of space to the limitations of the study. This is missing in this manuscript.*

Response: Thank you. A limitations paragraph has now been added.

*“Future studies will focus on quantifying the maximum benefits possible and how long improvements continue before a plateau is reached.” This is not a conclusion of the study.*

Response: Thank you. This line was removed from the Conclusion.

*Perhaps this is mentioned elsewhere, but the device is given a name; it would be good to know about the association between the authors and the manufacturer of the device.*

Response: The authors are associated both with Stanford University and the company Neosensory, which makes this device. This information is in the paper.

## Anonymous [11]

### General Comments

*This paper highlights the utility and perceived communication benefits of the Clarity vibrotactile band for users with high-frequency hearing loss. Overall, this is a well-designed study that demonstrates the effectiveness of this assistive listening device that provides benefits for listeners with high-frequency hearing loss in complex listening situations as measured by the APHAB. Additionally, this study provides subjective evidence that both HA users and non-HA users experience benefit from the Clarity device. Specifically, the non-HA users report more benefits across different listening conditions (background noise [BN] and reverberation) than HA users.*

### Major Comments

1. *Consider referencing Glick and Sharma [12] in your Introduction as it relates to the cross-modal plasticity associated with age-related hearing loss (presbycusis).*

Response: This reference has been cited. Thank you for making that recommendation.

2. *In the Methods section, consider starting with a clear description of the participants. Who are they, how many, how many were HA users versus non-HA users, age, etc. While the majority of this information is embedded later in the article, it is not readily accessible.*

Response: A demographic chart was added to the manuscript that outlines the important demographic characteristics of all of the participants.

3. *In the Methods section, consider creating a subheading or table for the audiometric data of the participants and including additional information like a description of their audiometric*



*data (type, degree, configuration), pure tone average (500, 1000, and 2000 Hz), symmetry of the hearing loss, how many were considered to be within normal limits up to 2000 Hz versus having hearing loss at lower frequencies ( $\leq 2000$  Hz). This could have a significant impact on speech understanding difficulties, especially in complex listening environments.*

Response: A chart has been added to the supplementary materials (see Table 1 in final paper); it includes all audiometric data for the participants.

*4. For the audiometric data, how many participants provided their test results from a doctor of audiology or hearing health care professional? How many provided results from the mobile app? Is it possible to confirm that all participants had sensorineural hearing loss and not mixed or conductive hearing loss?*

Response: A total of 7 participants provided 2 audiograms from the online assessments (a Mimi hearing assessment), and 9 provided audiograms from an audiologist. The type of hearing loss was not confirmed; this has been added to the Limitation section of our Conclusion.

*5. In the Device subsection, consider adding additional information regarding the microphone characteristics. Additionally, define "GRMS."*

Response: A table was added to the supplementary materials (Multimedia Appendix 1 in final paper).

*6. In the Algorithm subsection, you mention the sham algorithm and the /f/ motor. In the sham condition, which motor represents the /f/ phoneme, and which additional phonemes are used in the sham condition?*

*7. Additionally, the sham condition is never mentioned in the Results or Discussion. Consider adding this information to the manuscript, or if you choose not to, consider not introducing the sham algorithm.*

Response: Oops, that sentence was mistakenly included from a previous internal study. We have fixed this now, removing the description of the sham algorithm. For clarity, in this experiment, a sham was not used.

*8. In Figure 3, consider changing the y-axis to "APHAB Score (%)" and refer to the APHAB benefit scores as scores or percentages instead of points in the text.*

Response: The standard method of interpreting the APHAB is to look at unaided (baseline), aided (final), and benefit scores (unaided – aided). Please see the following paper for more details:

Cox RM. Administration and application of the APHAB. *Hearing J.* Apr 1997;50(4): 32. [doi: 10.1097/00025572-199704000-00002]

*9. For the simple linear regression, consider adding a statement that indicates what this means or its importance.*

Response: This was reworded for clarification: "Simple linear regression analysis was used to test if a participant's baseline APHAB score explains their benefit APHAB score after 6 weeks, indicating that those with greater subjective difficulty

understanding speech may stand to benefit the most from the haptic assistance of the wristband."

*10. In Figure 5, consider adding bars for weeks 0 and 1 to help readers visualize the results in the text.*

Response: Thank you for this suggestion; we have added this as Figure 7 in the final paper.

*11. Consider creating a line graph that highlights the greater decrease in APHAB scores from baseline to week 6 for those without HAs than those with HAs (as discussed in the Results).*

Response: Thank you for this suggestion. The graph we added (Figure 7 in the final paper) highlights the difference as per your request.

*12. In Figure 6, this figure represents benefit scores from baseline (wk 0) to week 6, correct? Consider clarifying the figure text and removing the information regarding the subgroups.*

Response: We further clarified the figure in the caption. We prefer to keep the subgroups represented in the caption to illustrate what is further described in the text.

*13. In the Discussion and Conclusion sections, I do not think it is accurate to say that the Clarity device "improved their understanding of speech communication" because that was not what was measured. The APHAB is a subjective measure, which to me means that all the benefits users received from using the Clarity are perceived benefits and are not measurable improvements in understanding. To claim speech understanding improvements, I feel you would need to document that through an objective speech understanding measure such as the word recognition score in quiet, word recognition score in noise, Quick Speech in Noise, etc.*

Response: The Discussion and Conclusion were reworded to clarify the subjectivity of the APHAB and what the results indicate. For example, in the Discussion, we have rephrased our sentence to say "Here, we demonstrated that individuals with high frequency hearing loss are able to improve their subjective understanding of speech communication using vibrational representations of high frequency speech sounds on the wrist."

*14. In the Discussion section, you refer to the group with a higher APHAB score experiencing a greater improvement. Is this the group that uses HAs, or is this a different subgroup? It would be interesting to know how many in this group had hearing loss between 250-2000 Hz.*

Response: This was referring to the subgroup that started the study with a higher baseline score. This clarification has been added to the sentence.

*15. In the Discussion section, you report subgroup data for BN, reverberation, and ease of communication (EOC) that is not documented or reported in the Results section or any figures/tables. Consider adding this.*

Response: The scores referred to in the Discussion are all reported in the Results section. Figure 8 in the final paper is the accompanying graph.

16. *In the Conclusion section, you mention that “results also demonstrate that individuals who had the greatest amount of difficulty understanding speech prior to.” Is this the without HA subgroup or a different subgroup? A few times throughout the article, these labels appear to be used interchangeably. While this may be accurate for your data set, I would caution that these terms/labels are not mutually exclusive.*

Response: Those who had the greatest amount of difficulty understanding speech prior to starting the trial refers to those who started the study with the highest APHAB baseline score. The line in question has been reworded to:

“Finally, our results also demonstrated that those who started the study with a higher APHAB score (greater hearing disability) experienced the greatest amount of benefit from vibrotactile feedback.”

### Minor Comments

1. *In the Introduction, the authors mention that HA and cochlear implant users commonly report disappointment with understanding speech and reference Hickson et al [5]. While this could be true, the majority of users’ complaints are specifically related to difficulties understanding speech in complex or noisy listening environments, not just in quiet as is implied.*

Response: This sentence has been changed to “One of the most commonly reported disappointments among users of HAs and CIs is that they still cannot understand speech, especially in complex environments.”

2. *How much were participants compensated for their participation?*

Response: Participants were given a US \$100 gift card for their participation. This is now clarified in the manuscript.

3. *In Figure 2, I assume your scale for the y-axis is dB of hearing loss? Consider clarifying which dB scale was used.*

Response: Thank you, this has been corrected.

4. *In the Paradigms subsection, does the Clarity device have any data logging features that can objectively record how often or how long the participant is using the device or in what listening conditions the user is in with the device (eg, quiet rooms, noisy restaurants, or reverberant auditoriums)?*

Response: A usage graph (Figure 5 in the final paper) has been added.

5. *In the APHAB subsection, consider rewording for clarity: “modified version of the Abbreviated Profile of Hearing Aid Benefit (APHAB) which did not include six questions related to the aversiveness subscale (Cox, 1997).”*

Response: We have changed the wording, thank you.

6. *In the Results section, consider rewording for clarity: “...they ended the study at a lower level of disability than those with hearing aids.”*

Response: We have reworded the sentence, thank you.

7. *The implication of microphone location briefly mentioned in the Discussion is very important in my opinion. Microphone location is a significant issue even for ear-level HAs. I can only imagine the microphone placement significantly impacts the benefit and utility of the Clarity.*

Response: This was added as a limitation of the study.

8. *In the Conclusion section, consider rewording for clarity: “We found that while both hearing aid and non-hearing aid users with high frequency hearing loss reported benefited, vibrotactile feedback appears to be more beneficial for non-hearing aid users.”*

Response: Done, thank you for the suggestion.

9. *The manuscript does not include an ethical approval statement or a limitations section.*

Response: Ethical Approval section has been added.

“The study protocol was approved by Solutions IRB, an independent institutional review board accredited by the Association for the Accreditation of Human Research Protection Programs, Inc. All subjects gave written informed consent in accordance with the Declaration of Helsinki.”

Limitations section has been added:

“There are limitations of this study. First, the small sample size prevents extrapolation of the results to larger populations; this will be addressed in future studies. We were also limited in our ability to collect speech comprehension data in a noise-controlled environment with standardized volume controls – this is because the testing was done in participant homes instead of a laboratory. As a result, this study depended on self-report data (APHAB) which always has the potential of being influenced by a placebo effect. Another limitation is that some participant audiograms were assessed via phone applications rather than an audiologist’s office; however, it should be noted that these appear to yield roughly equivalent results [13]. We also note that the specific type of hearing loss was also not controlled for beyond meeting the audiogram requirements. One final thing to note is that participants could move their hand (and hence their wristband), meaning that the microphone placement was not standardized in a single position. We do not consider this a limitation of the study, as the study is meant to test whether a vibrotactile wristband can be used to detect sound. The positive results reported here suggest that the mobility of the microphone does not present a problem.”

### Anonymous [14]

#### Overall

*This study reports on an interesting device with intriguing clinical implications for people with hearing loss.*

*Innovative, and worthy of reporting on this technology, which could inspire other researchers*

*But there are some issues that I feel require revisions:*

- *Congflation of self-reported and objective benefit in the write-up*

- *Lack of reporting the range and dispersion of the data—paper focuses on group means and gives very little ability to draw any inferences about individual participant variability*
- *Lack of objective data about performance of the algorithm and participant performance for speech understanding*

Response: Objective data for algorithm performance has been added.

- *No data presented for the final questionnaire presented in the Methods*
- *Presentation and discussion of results switches back and forth between benefit scores and raw scores in a way that is unclear and makes the paper difficult to follow and interpret at times*
- *Some conclusions are presented without statistical results to support them*
- *Some conclusions are stated too strongly given the sample size and study design*
- *Lack of a limitations section to help reader contextualize the results*

### Abstract

- *“...improve their understanding of verbal communication.”: Please indicate that this is a self-reported or self-perceived understanding of verbal communication. I think it is important to distinguish the results from objective speech recognition testing (acknowledging that self-reported benefit is very important).*

Response: We have modified the wording to emphasize the subjective nature of the APHAB.

- *“...greatest amount of benefit...”: Please indicate that it is a self-reported or self-perceived benefit.*

Response: We have modified the wording to emphasize the subjective nature of the APHAB.

### Introduction

*Page 2: Authors indicate that auditory and vibrotactile information can be unconsciously and naturally integrated in the brain. It would be helpful if the authors could give some description/details of how the integration is hypothesized to occur—how long it takes and what neural/cognitive mechanisms might support it. Even if this is just a hypothesis, it would provide helpful context.*

*Page 3: “...can help individuals with high frequency hearing loss better understand speech communication...” Please indicate that it can help them self-report or self-perceive better speech communication.*

Response: Reworded to “In this study, we demonstrate that a simple wearable sensory substitution device that transforms speech sounds into haptic vibrations on the wrist can help individuals with high frequency hearing loss to feel more confident in their ability to understand speech communication throughout their normal daily routine.”

*Page 3: The last sentence is too strong. A device can help improve self-reported speech communication without translating*

*to the types of benefits the authors describe in these various situations/environments. It could say something like “the evidence demonstrate the promise of this technology, which if further developed and refined holds promise for...”—something like this. I think it is OK to indicate that these kinds of benefits are possible in the future, but they are not directly supported by the results of this small study. Lots more work is needed.*

Response: Reworded to “With further development and refinement, this technology has the potential to improve the quality and productivity of their daily interactions, enable them to enjoy audio based entertainment such as movies and podcasts, help them understand conversations in complicated acoustic environments, and fill the residual gaps of impairment left by their hearing aids.”

### Methods

*Not much detail about the machine learning algorithm is provided. More detail about how it filters BN and identifies phonemes would be helpful. How was the algorithm trained? Assuming it was trained on speech, what regional accents were used?*

Response: We have added the following details to the Methods section:

“The phoneme detection algorithm was trained using the elastic compute cloud on Amazon Web Services (AWS). The training data consisted of a combination of pure LibriSpeech and Librispeech re-recorded through the onboard microphone on the wristband. Librispeech is a corpus of approximately 1000 hours of English speech with standard American accents sampled at 16 kHz that has been shown to produce excellent performance in speech recognition models trained with it [15]. To produce a corpus of English read speech suitable for training speech recognition systems, Librispeech aligns and segments audiobook read speech with the corresponding book text automatically and then filters out portions with noisy transcripts. The purpose of using re-recorded data was to tune the algorithm’s parameters to speech sounds representative of those it would encounter from the wristband’s microphone.”

*Related to the above, it is not clear how the sham algorithm was used in developing the algorithm. Additional detail/description would be helpful.*

Response: There was no sham algorithm in this study. That sentence was inserted mistakenly and has been removed.

*Page 4: The authors mention that the algorithm performed poorly for some consonants that people with hearing loss have trouble hearing. It is not clear what level of performance constitutes poor performance and what level constitutes good performance for the phonemes that were selected for the algorithm. More context here would help the reader to understand the results. Understanding the algorithm’s accuracy is important for contextualizing the users’ results. It would be reasonable to suspect that the users’ results should be closely linked to the algorithm’s accuracy.*

Response: The specifics of the machine learning algorithm’s performance have been included in Table 2 in the final paper.



## Tasks

*I am a bit confused as to why objective speech recognition testing was not completed. The self-reported benefit is absolutely important, but based on the Introduction, the reader is interested in knowing how objective speech recognition improved with the wristband for the selected consonants. If these data are available, it would be helpful to add them. If not, it would be helpful if the authors could explain—somewhere in the manuscript—why this testing was not completed/reported.*

Response: This information was added to our Limitations section: “We were also limited in our ability to collect speech comprehension data in a noise-controlled environment with standardized volume controls. This is because the testing was done in participant homes instead of a laboratory. As a result, this study depended on self-report data (APHAB), which always has the potential of being influenced by a placebo effect.”

*Final questionnaire: It does not seem like the results of the final questionnaire are reported in this manuscript. Given that the APHAB is the only reported outcome measure, it would be helpful to add these results as well, as they represent something more holistic than the weekly APHAB results.*

Response: Three of our participants requested to continue use of the wristband after the study ended, and hence, they did not fill out the final questionnaire. Of those who did, some had criticisms (“I’m really unsure if the Clarify band was helpful or not”) and some had praise (“It was very beneficial. Thank you”); however, the comments were too few to be statistically meaningful. This information has been added to the Results section.

## Paradigm

*Does the wristband provide any data logging to indicate how many hours per day the devices were worn? If not, this is not a major flaw but should be mentioned as a limitation because it seems like wear time could directly affect benefit.*

Response: We have added the following segment to the Results section:

“Time wearing the wristband and time exposed to speech was verified through collection of data from backend logging that records when the wristband is turned on or off and when a phoneme is detected. As seen in Figure 5, participants wore the wristband for an average of 12.9 (SD=8.1) hours per day and were exposed to speech for an average of 6.7 (SD=3.3) hours per day.”

## APHAB

*It might be helpful to the reader to clarify that higher raw APHAB scores indicate worse performance and lower scores indicate better performance but higher benefit scores represent more benefit or better outcomes.*

Response: We added this line to the APHAB section: “Lower raw APHAB scores indicate lower levels of disability associated with hearing loss. Higher benefit scores indicate more perceived benefits from intervention.”

## Participants

*I would suggest adding the number who did and did not use HAs in this section. Any additional information regarding participants—gender, education, etc—would be helpful if it is available to report. Otherwise, I suggest adding that a limitation of the paper is the limited demographic information of the participants (combined with a small n), which makes it hard to determine if any participant-level characteristics might influence the benefit of the wristband.*

Response: We have added a demographic table to the paper indicating demographic information for each participant: age, gender, HA use, years with hearing loss, and hearing loss profile (Table 1 in the final paper).

*The authors mention that if a clinical audiogram was unavailable, participants completed an audiogram via a mobile app. Then the authors provide an example, Mimi. Did everyone who used a mobile app use the Mimi app, or did some use other apps?*

Response: The two tests used were Mimi [16] and the Hearing Test & Ear Age Test [17]. Participants who did not have an audiogram from an audiologist were required to provide audiograms from both apps. This was clarified under the Participants section.

*Relatedly, it would be helpful to report how many participants had clinical audiograms and how many used an app to provide context for the audiometric results.*

Response: This line was added under the Participants section: “Nine participants provided audiograms from an audiologist and seven provided audiograms from the 2 mobile apps.”

## Results

*One critique is that I did not feel like I got a very good handle on the descriptive statistics before the authors started showing group means (with SE of the mean) and comparisons (both over time and between subgroups of participants). I felt that the results emphasized group means (with SE of the mean), but I did not get a good sense of the range and dispersion of the data. In the Discussion, the authors start discussing the numbers of participants who started or ended at a specific APHAB overall score range, but I did not feel like I had the information in the paper to help me contextualize that discussion (because the results, as presented, do not give a very clear view of how individual participants may have performed).*

Response: Thank you for this. We have now added tables in the supplementary material (Multimedia Appendices 2 and 3 in the final paper).

*To address the above point, I would strongly suggest adding a descriptive results table first that gives the means, maximums and minimums, and SDs for the overall APHAB scores and, possibly, APHAB benefit scores. It would be nice to see these values for the full participant group, as well as for the subgroups of participants with and without HAs (including the n in each group). It would be helpful to see the same data for the subscale scores (EOC, BN, reverberation) if it fits in the table, but I think the overall APHAB scores would be sufficient if space is an*

issue. Another consideration is that with only 16 participants, you could show the individual-level data for each participant, who would each be a row, and then give the group data in a different row. I defer to the authors on their preferences but would simply suggest that some revisions be made to give the reader a better grasp of the descriptive results.

Response: Done—see above.

In the section where subscale analyses are given, the write-up describes comparisons of subscale benefit scores between the different subgroups (with and without HAs) as well as comparisons, within a subgroup, of benefit scores to the baseline score. Throughout this section, it is hard to track which P values go with which comparisons. It is hard to read and interpret. Additionally, the information is presented slightly differently for each subscale, which makes it even harder to follow. Clearer written descriptions of each comparison being tested—then followed by the statistical numbers—would be beneficial for the reader. Additionally, using a parallel results presentation for each subscale would be helpful.

Response: Thank you for the suggestions. This section was reworded with better consistency and clarity.

“Subscale analyses were performed for ease of communication (EOC), background noise (BN), and reverberation (RV) (Figure 8 and Supplemental Table 2). These subscales are reflective of speech communication under ideal conditions, in noisy environments, and in reverberant environments. The average benefit score for EOC was 15.44 (SD=13.88,  $n=16$ ,  $P<.001$ , two-tailed dependent t-test). Those who wore hearing aids and those who did not wear hearing aids had similar EOC benefit scores ( $t(14)=2.18$ ,  $P=.6$ , two-tailed independent t-test). The average EOC benefit for those with hearing aids was 13.57 (SD=15.71,  $n=9$ ,  $P=.03$ , two-tailed dependent t-test) and the average EOC benefit for those without hearing aids was 17.83 (SD=11.85,  $n=7$ ,  $P=.01$ , two-tailed dependent t-test). The average benefit score for BN was 10.88 (SD=17.54,  $n=16$ ,  $P=.03$ , two-tailed dependent t-test). The average BN benefit for those without hearing aids was 16.99 points higher than those hearing aids ( $t(14)=2.14$ ,  $P=.05$ , two-tailed independent t-test). The average BN benefit for those with HA was 3.44 (SD=17.5,  $n=9$ ,  $P=.54$ , two-tailed dependent t-test) and the average BN benefit for those without hearing aids was 20.43 (SD=15.1,  $n=7$ ,  $P=.01$ , two-tailed dependent t-test). The average benefit score for RV was 10.84 (SD=16.95,  $n=16$ ,  $P=.02$ , two-tailed dependent t-test). The average RV benefit score for those without hearing aids was 11.12 points higher than those with hearing aids ( $t(14)=2.14$ ,  $P=.20$ , two-tailed independent t-test). The average RV benefit for those without hearing aids was 17.10 (SD=16.0,  $n=7$ ,  $P=.03$ , two-tailed dependent t-test) and the average RV benefit for those with hearing aids was 5.98 (SD=17.0,  $n=9$ ,  $P=.32$ , two-tailed dependent t-test).”

## Discussion

“...individuals with high frequency hearing loss are able to improve their understanding of speech communication...”: I would like to see it be specified that this is an improvement in self-reported or self-perceived understanding of speech communication. Previous HA research shows there can be a

placebo effect associated with the perception that one is wearing advanced technology [18].

Response: Language has been changed throughout the document “...participants were able to improve their ability to understand conversations during daily interactions.”: Same comment as above. Please indicate this is a self-reported or self-perceived ability to understand conversations.

Response: Language has been changed throughout the document to “Here, we demonstrated that individuals with high frequency hearing loss are able to improve their subjective understanding of speech communication using vibrational representations of high frequency speech sounds on the wrist.”

“We further found that participants who started the study with a higher APHAB score experienced a greater improvement in their ability to understand speech by the end of the six week trial.”: As mentioned earlier in this review, this result is hard to interpret without any sense for the individual variability in the data. The results are presented as group means without clear maximums and minimums or SDs. Providing this information in the Results would help give context to this claim in the Discussion.

Response: As above, we added two tables with this information to the supplementary material (Multimedia Appendices 2 and 3 in the final paper).

“Out of 16 participants, 14 ended the study with an APHAB score of 40 or below...”: This is again difficult to interpret without any sense for the individual-level data. At timepoint zero, the group mean is right around 40. It is not clear if ending the study at 40 or below indicates benefit or is just a reflection of peoples’ starting points. The discussion should be framed in terms of the amount of benefit people reported.

Response: A graph (Figure 4 in the final paper) was added to the Results section.

“Five participants started the study with an unaided APHAB of 50 points or higher...”: Again, a better sense of the individual-level data and dispersion would help give context for this. The Results are focused on means and then the Discussion brings up individual data, and it is hard to interpret the two together.

Response: See the supplementary tables (Multimedia Appendices 2 and 3 in the final paper).

A small point but should this be <30 not >30 as written in the text?

Response: No, the >30 benefit score is correct.

“One potential hypothesis...”: It seems like this could also be due to having more room to improve their everyday speech understanding. I think it is important to acknowledge possible noncortical factors that could explain this finding (though I think it is fine to also leave the possibility that it reflects cortical characteristics).

Response: This was reworded to “One potential explanation for why participants who started the trial with greater difficulty understanding speech experience greater improvement is that

more of their auditory cortex is available for the interpretation of tactile sound representation (Auer et al., 2007). It is also possible that participants who started the study with a lower APHAB score had more room for improvement. This could be an interesting topic for future research.”

*“Participants without hearing aids benefitted the most...”: I think given the lack of statistical significance in the comparison of the group means, this needs to be toned down a bit. Perhaps something like “Participants without hearing aids demonstrated a trend toward higher self-reported benefit, though this did not reach statistical significance.” I know the authors reference the Cox 10-point criterion, but I am not sure that can be accurately applied to these data when the statistical test says the group means themselves are not statistically different (maybe related to the small sample size and variance in the data). Again, I would also like the benefit to be specified as self-reported or self-perceived.*

Response: This has been changed to “Participants without hearing aids demonstrated a trend toward higher self-reported benefit from vibrotactile sensory substitution for speech understanding, though this did not reach statistical significance.”

*“Given that this group started the study with a higher APHAB score...”: I did not find where there is a statistical test to justify this claim. This should be justified with a t test. Otherwise, I think it would be OK to specify that the t test did not show a statistical difference, but this group is trending toward having a higher baseline APHAB score.*

Response: This was reworded to “Given that this group started the study trending toward a higher APHAB score (above), we presume the difference is because the hearing aid group already gains benefit from their technology and therefore has less room for improvement.”

*“In this study, we demonstrated the addition of vibrotactile feedback in the presence of background noise enabled individuals who did not wear hearing aids to hear speech communication better...”: Again, would like to see it noted that this is a self-reported or self-perceived benefit.*

Response: This was reworded to “In this study, we demonstrated the addition of vibrotactile feedback in the presence of background noise enabled individuals who did not wear hearing aids to hear speech communication better based on their subjective experience.”

*The authors present the final average BN scores (eg, 28.95 and 40.04), but the section above seems to be focused on benefit scores. This reflects my earlier comment about providing more descriptive data upfront. It is hard to track how the authors switch between baseline and benefit scores, and without a descriptive table to refer to, it is difficult to contextualize some of the Discussion.*

Response: The benefit score is the baseline score minus the final score. The supplementary table (Multimedia Appendix 3 in the final paper) should help to clarify this.

*Related to the above, these scores are presented as being different but are they statistically different?*

Response: Indeed, they were statistically significant. This is clarified in the Results section:

*“The average benefit score above baseline for BN was 10.88 (SD=17.54, n=16, P=.03, two-tailed dependent t-test), with a 16.99 point difference in BN benefit between those who wore and did not wear hearing aids (no hearing aids 20.43 benefit, hearing aids 3.44 benefit, t(14)=2.14, P=.05, two-tailed independent t-test).”*

*“...suggesting that those who use hearing aids may benefit from using vibrotactile feedback during conversations in background noise instead of using their hearing aids.”: I think this is much too strong of a conclusion for the data, study design, and sample size. This needs to be significantly toned down—as written, I think this is a reckless conclusion based on the limitations of the data. I could be OK with presenting this as an interesting finding worth future research to determine if the above could potentially be true. However, it would need to be framed by saying that this sort of clinical recommendation would require much larger, more rigorous studies with blinding of participants and researchers.*

Response: This line was added for clarification: “While our data do not offer conclusive evidence of this due to several limitations, it does offer an area worth further exploration in larger studies.”

*“Similar to our findings in background noise, we also found...”: From what I can see in the subscale results discussion, the difference between the group with and without HAs did not reach statistical significance. If this is true, it seems to be going too far to say that the wristband helped people without HAs the most. Here, I think it is OK to note that the results are trending in this direction as long as it is acknowledged that the results did not reach statistical significance.*

Response: This has been rephrased: “Here we found that the addition of vibrotactile haptic vibration to the wrist in reverberant environments tended to help the participants without hearing aids more than those with hearing aids, though the difference did not reach statistical significance.”

*“At the end of the trial, the group of participants who did not wear hearing aids showed an average reverberation score that was less than the average for the group who were regular hearing aid users.”: Was this tested statistically? From what I can tell, it looks like only the benefit scores are presented in the Results—not the raw scores. If the Discussion brings up the raw score (not the benefit), this should be presented in the Results section. Again, statistical results are needed to draw conclusions regarding the comparison of means.*

Response: This sentence was consolidated with the prior sentence (above).

*“It is possible that individuals who use hearing aids may find haptic vibrations to be more helpful in reverberant environments...”: Similar to a comment above, I could be OK with presenting this as an area for future research, but I think it needs to be framed by noting the limitations of this study for drawing any clinical recommendations around HAs versus haptic vibration.*



Response: This was reworded: “One possibility to be tested is that individuals who use hearing aids may find haptic vibrations to be more helpful in reverberant environments when the hearing aids are removed because it would eliminate any conflict between the digital processing of the hearing aid and the vibrational signals that are providing information about the sounds of speech without processing.”

“Upon completion of the trial, the average EOC score...”: Similar to previous comments, it seems that the Results only present benefit scores but now the Discussion mentions raw EOC scores for the group with and without HAs. If raw scores are mentioned in the Discussion, they should be presented in the Results.

Response: The tables added to the supplementary material (Multimedia Appendices 2 and 3 in the final paper) will now clarify this.

This section ends by noting equivalent ending EOC scores for the group with and without HAs; a statistical result should be presented to make this claim (and should be presented in the Results section).

Response: Independent *t* test results are located in the Results section.

One additional note: Results from the final questionnaire do not seem to be presented. Is there a reason for this? Given that the APHAB is the only outcome measure, it would be beneficial to see results from the final questionnaire in this paper alongside the APHAB. The final questionnaire also measures something a little different than the APHAB—it is more holistic for the whole field trial experience.

Response: Three of our participants requested to continue use of the wristband after the study ended, and hence, they did not fill out the final questionnaire. Of those who did, some had criticisms (“I’m really unsure if the Clarify band was helpful or not”) and some had praise (“It was very beneficial. Thank you”); however, the comments were too few to be statistically meaningful. This information has been added to the Results section.

### Conclusion

Same comments as before about noting that this study applies to self-perceived or self-reported benefit.

“We found that vibrotactile feedback provides more benefit for those without hearing aids than for those with hearing aids...”: From what I see in the Results section, the statistical results do not support this conclusion. The 10-point criterion from Cox cannot be applied if we are not sure the group means themselves are even different (as indicated by the insignificant *P* value). I think it is OK to say the data are trending in this direction and that the small *n* may render the study underpowered to detect this difference at  $P < .05$ . Future work is needed to establish whether this claim is true. For now, I would argue it needs to be softened based on the findings and limitations of the study design.

Response: This sentence was changed to “We found that vibrotactile feedback tends to provide more benefit for those

without hearing aids than for those with hearing aids, although it does provide benefit for both. The small sample size may have rendered the study underpowered to detect this difference at  $P < .05$  and further study is necessary to validate this finding.”

Finally, I suggest adding a limitations section, which could note limitations around:

- Small *n*
- Reliance on self-report data without objective speech-testing data
- Potential for placebo effect to influence results
- Small *n* makes it difficult to discern whether/how individual and demographic characteristics could affect ability to integrate the haptic vibrations and benefit from the wristband—some characteristics one might wonder about include baseline cognitive ability, education level, differences in underlying degree/configuration of hearing loss, or duration of hearing loss
- Use of nonclinical audiogram for some participants (a minor limitation but should be noted)
- No information on how many hours per day the wristband was worn. One might hypothesize that outcomes could be related to wear time. Furthermore—beyond raw wear time—we also do not have information about the richness/complexity of auditory information processed through the wristband

Response: The following Limitations section was added:

“There are limitations of this study. First, the small sample size prevents extrapolation of the results to larger populations; this will be addressed in future studies. We were also limited in our ability to collect speech comprehension data in a noise-controlled environment with standardized volume controls – this is because the testing was done in participant homes instead of a laboratory. As a result, this study depended on self-report data (APHAB) which always has the potential of being influenced by a placebo effect. Another limitation is that some participant audiograms were assessed via phone applications rather than an audiologist’s office; however, it should be noted that these appear to yield roughly equivalent results [10]. We also note that the specific type of hearing loss was also not controlled for beyond meeting the audiogram requirements. One final thing to note is that participants could move their hand (and hence their wristband), meaning that the microphone placement was not standardized in a single position. We do not consider this a limitation of the study, as the study is meant to test whether a vibrotactile wristband can be used to detect sound. The positive results reported here suggest that the mobility of the microphone does not present a problem.”

## Round 2 Review

### Reviewer F

#### General Comments

The authors appear to have responded to previous comments. However, having two different versions of the manuscript in the system has caused confusion. Having some sort of system to track changes would also have been very useful.



*The authors have persisted with using Michels et al [ 4 ]; this is not a primary reference for results of noise exposure of burden of hearing loss.*

Response: We have added two more additional references to support the claims of noise exposure causing hearing loss in the higher frequency ranges. Both of these references have been cited in over 100 publications:

- Chen KH, Su SB, Chen KT. An overview of occupational noise-induced hearing loss among workers: epidemiology, pathogenesis, and preventive measures. *Environ Health Prev Med.* Oct 31, 2020;25(1):65. [doi: 10.1186/s12199-020-00906-0] [Medline: 33129267]
- Hong O, Kerr MJ, Poling GL, Dhar S. Understanding and preventing noise-induced hearing loss. *Dis Mon.* Apr 2013; 59(4): 110-118. [doi: 10.1016/j.disamonth.2013.01.002] [Medline: 23507351]

*I am not convinced that even an omnidirectional microphone would be optimally placed on the wrist.*

Response: Thank you for your recommendation. The wrist placement was a decision made based on practicality for the user. In the past, we tried various form factors (including a vest), but those turned out to be impractical for daily use. During the algorithm design, different listening conditions were accounted for in the training data. In the end, our data make it clear that the current form factor works well; the future will tell if there is another form more optimal.

*"...allow them to enjoy audio based entertainment such as movies and podcasts..." was of course not tested.*

Response: We were not making a declaration in this sentence—we were simply identifying potential implications of improving one's ability to understand speech. ("With further development and refinement, this technology has the potential to improve the quality and productivity of their daily interactions, enable them to enjoy audio based entertainment such as movies and podcasts, help them understand conversations in complicated acoustic environments, and fill the residual gaps of impairment left by their hearing aids.")

*The last paragraph of the Introduction reads like a conclusion, not the presentation of aims or objectives.*

Response: We have revised the last paragraph of the introduction to now read "In this study, we aimed to demonstrate that a simple wearable sensory substitution device that transforms speech sounds into haptic vibrations on the wrist can help individuals with high frequency hearing loss to feel more confident in their ability to understand speech communication throughout their normal daily routine."

*I am unconvinced about the rationale for removing aversiveness from the APHAB; the same can be said about the other subscales. It is not about the unpleasantness introduced by the device; otherwise, why should the APHAB be applied before an intervention such as HAs or cochlear implants (as done in this study)? It is the person's overall aversiveness to sound. Anyway, the data were not collected, so there is little to be done.*

Response: The following questions address aversiveness in the APHAB:

- Unexpected sounds, like a smoke detector or alarm bell are uncomfortable.
- Traffic noises are too loud.
- The sounds of running water, such as a toilet or shower, are uncomfortably loud.
- The sounds of construction work are uncomfortably loud.
- The sounds of a fire engine siren close by are so loud that I need to cover my ears.
- The sound of screeching tires is uncomfortably loud.

These questions were removed because the wristband does not vibrate to any of these sounds, it only vibrates to speech sounds. These questions are completely out of context (and therefore unanswerable) for the scenarios in which the wristband would vibrate.

*"What was the rationale for the specifications for the audiogram?"*

*"This was simply a general inclusion criterion to make certain we were capturing garden-variety presbycusis."*

*It would be useful for this to be mentioned.*

Response: The following sentence has now been added to the manuscript: "These specifications were chosen in order to capture individuals with hearing loss profiles in alignment with high frequency hearing loss."

*Figure 5 appears to be truncated at the right for day 42.*

Response: Thank you for pointing this out; we have made the necessary change.

*Figure 8: Why is there a -5 label for the vertical axis?*

Response: There is an -5 on the vertical axis because the error bar for BN with HAs drops below the horizontal axis to -1.96

#### **Anonymous [14]:**

*I appreciate the authors' thorough revision in response to reviewer feedback, and I found this version to be very much improved. It has been a pleasure reviewing this paper and learning more about the authors' interesting work on this novel device, which is now more clearly and thoroughly explained in this newest version of the paper.*

*I have only a few suggested minor revisions remaining as follows:*

- *In the Results section of the Abstract, it says "those without hearing aids showed a 10.78 point greater drop in average APHAB benefit score at 6 weeks." I believe this should read 10.78 higher APHAB benefit score. It would be a drop in score from baseline to the 6-week score if discussing the global APHAB score, but if discussing the benefit score, then the score increased from baseline to 6 weeks.*

Response: Thank you for catching this; we have revised the sentence: "Those without hearing aids showed a 10.78 point larger improvement in average APHAB benefit score at 6 weeks than those with hearing aids."

- *In the Results section of the Abstract, most of the results are discussed as the group average, with only one result framed in terms of non-HA users versus HA users. It might be helpful to more clearly specify that when the average results are presented—it is across all participants. I do not have a strong preference on this, just something I noticed.*

Response: Thank you for the suggestion, we have reworded the Results portion of the abstract for further clarity:

“By the end of the 6 week study, the average APHAB benefit score across all participants reached 12.39 points from a baseline of 40.32 to a final score of 27.93 (SD=13.11,  $n=16$ ,  $P=.002$ , two-tailed dependent t-test). Those without hearing aids showed a 10.78 point larger improvement in average APHAB benefit score at 6 weeks than those with hearing aids ( $t(14)=2.14$ ,  $P=.10$ , two-tailed independent t-test). The average benefit score across all participants for ease of communication (EOC) was 15.44 (SD=13.88,  $n=16$ ,  $P<.001$ , two-tailed dependent t-test). The average benefit score across all participants for background noise (BN) was 10.88 (SD=17.54,  $n=16$ ,  $P=.03$ , two-tailed dependent t-test). The average benefit score across all participants for reverberation (RV) was 10.84 (SD=16.95,  $n=16$ ,  $P=.02$ , two-tailed dependent t-test).”

- *In the last paragraph of the Introduction, it says “...can help individuals with high frequency hearing loss to feel more confident in their ability to understand speech communication.” Although I understand why the authors are making this inference from the APHAB, it does not feel quite supported enough to jump from the APHAB results to a statement about participants’ confidence. I would strongly suggest editing this to be in line with the language used throughout the rest of the paper (eg, increasing subjective assessment of speech ability, increasing self-rated communication ability, or decreasing self-perceived hearing difficulty in daily communications).*

Response: We have revised this sentence: “In this study, we aimed to demonstrate that a simple wearable sensory substitution device that transforms speech sounds into haptic vibrations on the wrist can help individuals with high frequency hearing loss perceive a greater ability to understand speech communication throughout their normal daily routine.”

- *At the end of the APHAB section under Tasks, where it says “Higher benefit scores indicate...,” I would also suggest adding the calculation for the benefit score as unaided – aided; then, it could be deleted from the next section.*

Response: This information is already contained in the paragraph: “The test was administered through an online questionnaire that captured the data onto a datasheet for analysis. The benefit score is calculated by subtracting the final aided score at the conclusion of the trial from the baseline unaided score that was measured at the beginning of the trial. Lower raw APHAB scores indicate lower levels of disability associated with hearing loss. Higher benefit scores indicate more perceived benefits from intervention.”

- *In Table 1, I would suggest adding a column to indicate which participants had a professional hearing test and which used the app option.*

Response: Thank you for the suggestion. We have updated the table and the caption below it.

“Table 1. Demographic data. Hearing loss values are decibels of hearing loss at six pure tones in the left and the right ears. Hearing loss values are measured without cochlear implants or hearing aids. Note that 90 dB of hearing loss is the most the test can detect. Audiogram source indicates where the audiogram originated from. Audiologist indicates the audiogram was measured by an audiologist and mobile app indicates the participant provided two audiograms measured by the Mimi and Hearing & Ear Age Test Mobile apps.”

- *For the Table 2 legend, I would suggest specifying how precision and recall are calculated in terms of true positives, false positives, etc. Additionally, it would be helpful to know how the  $F_1$  -score is calculated.*

Response: We have updated the caption under the table to include the equations for precision, recall, and  $F_1$ -score.

“Table 2. Algorithm performance. Precision is the ability of a classification model to return only the data points in a class. It is calculated by dividing the true positives by the sum of the true positives and false positives. Recall is the ability of a classification model to identify all data points in a relevant class. It is calculated by dividing the true positives by the sum of the true positives and false negatives. F1 Score is a single metric that combines recall and precision using the harmonic mean. It is calculated by dividing the true positives by the sum of the true positives plus one half of the sum of the false positives and false negatives.”

- *In the Results section comparing non-HA users to HA users, the sentence about the 10.78-point difference could be made clearer if it specified that the non-HA users had a 10.78-point higher benefit score than the HA users (rather than just saying there is a difference).*

Response: Thank you for the suggestion, we have revised this sentence: “Results showed a 10.78 point greater APHAB benefit score at 6 weeks for participants who did not use hearing aids than for participants who did ( $t(14)=2.14$ ,  $P=.10$ , two-tailed independent t-test, Figure 7).”

- *In the same section of the Results, it says “...average APHAB benefit over baseline...”—since the benefit score reflects a reduction in the APHAB score, I would suggest framing benefit not as being “over baseline” but rather “from baseline.”*

Response: Thank you for the suggestion, we have revised this sentence: “The subgroup that did not wear hearing aids ended the study with an average APHAB benefit from baseline of 18.45 points (SD=11.70,  $n=7$ ,  $P=.005$ , two-tailed dependent t-test). The subgroup that wore hearing aids ended the study with an average APHAB benefit from baseline of 7.67 points (SD=12.730,  $n=9$ ,  $P=.11$ , two-tailed dependent t-test).”

- *In the Discussion section, where it says “Out of 16 participants, 14 ended the study with an APHAB score of 40 or below...” I think this would be more helpful if it said how many of them started the study with a score of 40 or*

*below. I do not have a strong preference, however. Now that individual data are presented, it is much easier to contextualize the results.*

Response: Thank you for the suggestion; we believe this information can be extracted from the individualized data table provided in Table 1 of the final paper.

- *In the Discussion section, it says “It is also possible that participants who started the study with a lower APHAB score had more room for improvement.” I think this should say a higher APHAB score, as higher scores mean more perceived difficulty.*

Response: Thank you for the suggestion, we have revised this sentence: “It is also possible that participants who started the study with a higher APHAB score had more room for improvement, as higher APHAB scores indicate a higher degree of perceived disability.”

- *In the Conclusion, it mentions that the study was underpowered to detect the difference between HA users and non-HA users at  $P < .05$ . This is presented for the first time in the Conclusion, which seems out of place. I would suggest first mentioning this in the Limitations section above. It could also be mentioned in the Conclusion, though, because it’s an important point—but reading new information in the conclusion was a bit jarring.*

Response: Thank you for pointing this out. We have added this information to the Discussion section in the paragraph describing the possible differences for HA and non-HA users. There is also a mention of the failure to reach statistical significance in the Results section:

“Participants without hearing aids demonstrated a trend toward higher self-reported benefit from vibrotactile sensory substitution for speech understanding, though this did not reach statistical significance. Given that this group started the study trending toward a higher APHAB score (above), we presume the difference is because the hearing aid group already gains benefit from their technology and therefore has less room for improvement. It is difficult to predict what the interaction between hearing aids and vibrotactile feedback will be because of the differing signal processing techniques used in digital

hearing aid technologies. Digital hearing aids convert sound waves into numerical codes before amplifying them. This code contains information about a sound’s frequency and amplitude, allowing the hearing aid to be specially programmed to amplify some frequencies more than others. Digital sound processing capabilities allow an audiologist to adjust the hearing aid to a user’s needs and to different listening environments. Digital hearing aids can also be programmed to focus on sounds coming from a specific direction. It is possible the wristband represents sounds that differ significantly from those represented by the hearing aid. Future studies can possibly explore directly connecting the wristband to the user’s hearing aids through a bluetooth signal so that the wristband’s signals directly correspond with the sounds the user is hearing. For this study, the small sample size rendered the study underpowered to detect differences between those who used hearing aids and those who did not at  $P < .05$ . Future studies will be designed to further investigate this finding.”

### Very Minor Comments

- *First paragraph under APHAB under Tasks, suggest revising “they are asking” to “they ask”*

Response: Thank you for this suggestion, we have revised the sentence: “These questions were removed because they ask about the unpleasantness of sounds heard through a hearing aid, which does not apply for our device.”

- *In the same section, suggest revising the two instances of “was referring” to “referred”*

Response: Thank you for the suggestion, we have revised this sentence as well: “If the participant regularly wore hearing aids, ‘with the wristband’ referred to wearing the wristband in addition to their hearing aids and ‘without the wristband’ referred to wearing their hearing aids alone.

- *For the Results section that discusses the BN score, it should read “16.99 points higher than those with hearing aids” (“with” is missing)*

Response: Thank you for pointing this out; we have made this correction: “The average BN benefit for those without hearing aids was 16.99 points higher than those with hearing aids ( $t(14) = 2.14$ ,  $P = .05$ , two-tailed independent t-test).”

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## Abbreviations

**APHAB:** Abbreviated Profile of Hearing Aid Benefit

**BN:** background noise

**EOC:** ease of communication

**HA:** hearing aid

*Edited by E Meinert; submitted 14.12.23; this is a non-peer-reviewed article; accepted 14.12.23; published 09.02.24.*

*Please cite as:*

*Kohler I, Perrotta MV, Ferreira T, Eagleman DM*

*Authors' Response to Peer Reviews of "Cross-Modal Sensory Boosting to Improve High-Frequency Hearing Loss: Device Development and Validation"*

*JMIRx Med 2024;5:e55510*

*URL: <https://xmed.jmir.org/2024/1/e55510>*

*doi: [10.2196/55510](https://doi.org/10.2196/55510)*

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# Authors' Response to Peer Reviews of "Eye Care Service Use and Associated Health-Seeking Behaviors Among Malawian Adults: Secondary Analysis of the Malawi Fifth Integrated Household Survey 2019-2020"

Thokozani Mzumara<sup>1,2,3</sup>, MSc; Marios Kantaris<sup>3,4</sup>, PhD; Joseph Afonne<sup>1</sup>, OD

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(*JMIRx Med* 2024;5:e57620) doi:[10.2196/57620](https://doi.org/10.2196/57620)

## KEYWORDS

access to health; health service utilization; eye care use; health-seeking behavior; sociodemographic determinant; visual impairment; social support; women empowerment; education; eye care; eye; ophthalmology; visual; ECU; eye service; utilization; Malawi; empowerment; health service use; use

*This is the authors' response to peer-review reports for "Eye Care Service Use and Associated Health-Seeking Behaviors Among Malawian Adults: Secondary Analysis of the Malawi Fifth Integrated Household Survey 2019-2020."*

## Round 1 Review

### Anonymous [1]

*Potentially an interesting paper [ 2 ], but more details are needed in the methods to enable the reader to understand the results.*

*The English is not good throughout the document, and the writing could be much more succinct and precise.*

Response: We have reviewed the language problems.

### Anonymous [3]

#### General Comments

*This paper is a secondary analysis of a Malawian household survey exploring associations of patients who self-reported as having used formal eye care services. It is a useful idea to use this survey data for this purpose, but the author needs to check that they are using the correct source numbers for their*

*statistical analysis and only report the numbers actually surveyed—not the national estimated numbers derived from these.*

#### Specific Comments

##### Major Comments

1. *"In Malawi, 3.3% of the population is blind compared to 1.01% in America [4,5]." There is no way 3% of Malawi is blind. (Half of Malawi's population are children, so if 3% of Malawi was blind, that would be about 1 in 20 adults—not possible.) Check your references.*

Response: Done.

2. *The abstract needs improving to give the definition of eye care use (ECU). In the results, it says "The prevalence of ECU was 60.6%," which is not really a prevalence unless you give a clearer definition, for example "of those with eye symptoms, what proportion have access formal eye care services in the two weeks prior to the survey date."*

Response: Done.

3. *The sample was 28,388 adults? You cannot, then, in the results' "Characteristics of study participants" section say*

there were 6 million young adults involved or that 5,660,836 (56%) of the adults were married. You also can't say that "27,336 (0.3% of 2,734,768) complained of ocular symptoms." This is the main problem with the report—you need to give the actual numbers of people surveyed who reported ocular symptoms—presumably 0.3% of 28,388—which is only 85 people. Thus your CIs/other statistical analyses around estimates with a sample of 85 people reporting eye symptoms will be quite different than if you extrapolate to the whole population of Malawi.

Response: We have removed the section "characteristics of the study participants."

### Minor Comments

4. "We entered the variables...": Who is "we"? I only see one author.

Response: We have added other authors as initially indicated on the system database.

5. "Sort care" should be "sought care": This is used 5 times in the paper so should be changed at all uses.

Response: We have corrected the error.

6. There are some random capital letters in various places: "that In Malawi"—why has "In" got a capital?

Response: We have corrected the error.

## Round 2 Review

Point-by-point response to decision letter.

### Methods

1. Please justify the use of the confusion matrix in the manuscript.

Response: We have withdrawn use of the confusion matrix from the paper.

2. Please add the age of people included in the Integrated Health Survey (IHS).

3. Was this a national survey? If not, please specify the location.

Response: This was a national survey including all districts in the country.

4. Results: Please add the number of households and individuals included in the analysis.

Response: We have added the number of households and individuals included in the study

5. The sentence starting "But it was..." is not clear. Please rewrite.

Response: We have edited this part.

### Main Text

#### Introduction

6. Most of the key elements are covered, but it is poorly written. The following paper might be another useful reference: Tafida A, Kyari F, Abdull MM, et al. Poverty and blindness in Nigeria:

findings from the national survey of visual impairment and blindness. *Ophthalmic Epidemiol.* 2015;22(5):333-41 [doi: 10.3109/09286586.2015.1077259] [Medline: 26395660]

Response: We have rewritten the introduction and included the reference suggested above.

7. Please clarify the aims and objectives of the study. For example, results on reasons for not accessing services are presented, but this is not mentioned beforehand.

#### Methods (Additional Feedback)

8. To better understand the source of data used in the analysis, please explain the sample size calculation and the sampling strategy for IHS. Presumably, households are the last sampling unit; are all eligible individuals normally living in the selected households then interviewed?

Response: We have explained in the text.

9. The paragraph on sampling weights is not clear. Presumably, this reflects the sampling strategy for the IHS so that the findings can be extrapolated to the whole population aged  $\geq 15$  years? If so, please explain.

Response: We have included this explanation in the text.

10. Please outline what confusion matrix techniques are for, what the method entails, and the outputs of the analysis.

Response: We have removed this from the article.

11. What symptoms were used in the analysis?

Response: We have indicated symptoms related to eye problems.

12. "Data" is plural: should say "data were..."

Response: We have edited.

### Results

13. Define young adults and older adults.

Response: We have edited.

14. I assume Table 1 shows findings extrapolated to the whole country. The results of the IHS should be presented first, followed by extrapolations to the whole country, specifying the weights used, so that the analysis is more transparent.

Response: We have presented the results of IHS without the weighting before extrapolations under Multimedia Appendix 1.

15. Table 1: Put the data into a proper table, as the results are difficult to see at the moment.

Response: We have modified Table 1 and included a write up for the the rest.

16. The results need to be better ordered. At the moment regional differences in prevalence are included in the paragraph on where participants sought care.

Response: We have rearranged.

17. I do not understand the findings in Table 3. Presumably, these are the findings from the confusion matrix technique?

Response: We have removed Table 3.

18. *It would be interesting to know whether the nature of the symptoms reported influenced health-seeking behavior. For example, were those who reported loss of vision more likely to access services?*

Response: This was beyond the scope of this study, as the data did not cover aspects of vision loss.

### Discussion

19. *Please put negligence in inverted commas, as this is a judgmental term that means failure to give enough care or attention to someone or something that you are responsible for.*

Response: We have modified.

20. *An important reason why chronic conditions were more common than other conditions, which are often short-lived, is because of the cross-sectional nature of the study and the short 2-week period over which participants were to report eye conditions.*

Response: We have included this suggestion in the text.

### References

21. *Follow instructions to authors. For example, how many authors should be quoted (ref 1 in particular)?*

Response: We have corrected it.

### References

1. Anonymous. Peer review of "Eye Care Service Use and Associated Health-Seeking Behaviors Among Malawian Adults: Secondary Analysis of the Malawi Fifth Integrated Household Survey 2019-2020". JMIRx Med 2024;5:e58361. [doi: [10.2196/58361](https://doi.org/10.2196/58361)]
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### Abbreviations

**ECU:** eye care use

**IHS:** Integrated Health Survey

*Edited by E Meinert; submitted 21.02.24; this is a non-peer-reviewed article; accepted 21.02.24; published 09.04.24.*

*Please cite as:*

*Mzumara T, Kantaris M, Afonne J*

*Authors' Response to Peer Reviews of "Eye Care Service Use and Associated Health-Seeking Behaviors Among Malawian Adults: Secondary Analysis of the Malawi Fifth Integrated Household Survey 2019-2020"*

*JMIRx Med 2024;5:e57620*

*URL: <https://xmed.jmir.org/2024/1/e57620>*

*doi: [10.2196/57620](https://doi.org/10.2196/57620)*

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# Authors' Response to Peer Reviews of "Medical Expectations of Physicians on AI Solutions in Daily Practice: Cross-Sectional Survey Study"

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(*JMIRx Med* 2024;5:e56441) doi:[10.2196/56441](https://doi.org/10.2196/56441)

## KEYWORDS

artificial intelligence; adoption; acceptance; opinion; perceptions; survey; expectations; physician; medical survey; qualitative study

*This is the authors' response to peer-review reports for "Medical Expectations of Physicians on AI Solutions in Daily Practice: Cross-Sectional Survey Study."*

## Round 1 Review

Dear Reviewers,

We deeply appreciate your time and effort to analyze our manuscript and make suggestions to improve it. We believe it was very helpful and practically all of them were incorporated in this new version. Thank you very much!

### Reviewer AE [1]

#### General Comments

*The manuscript [2] delves into the perspectives of Brazilian physicians on the integration of artificial intelligence (AI) in medical practices through an online cross-sectional survey.*

#### Specific Comments

##### Major Comments

*1. The study purports to evaluate the acceptance of AI by physicians, but the specific types of AI technologies explored remain ambiguous. Are they examining generative AI, natural language processing tools, classical machine learning or other uses of AI?*

Response: There was not a specific technology evaluated, but, most of the times, we were exploring the idea of having a computer-aided solution, such as an AI algorithm, to aid

physicians in clinical practice to diagnose, manage, or interpret exams. We introduced this sentence to clarify it in "Methods": "No specific technology was evaluated. Most of the questions asked about the use of AI algorithms for diagnoses or management of diseases, aiming to address the possible expectations of our target population composed by physicians in clinical practice."

*2. The phrase "Although scarcely used in real practice" comes across as too assertive. Consider a softer phrasing.*

Response: We modified it to "Although not so frequently used in daily practice yet."

*3. The methods section should provide a more comprehensive breakdown of the questionnaire's design process. Which question types were chosen (Likert scale, yes or no, or numerical), and for what reasons?*

Response: Thank you for this suggestion! We modified the "Methods" section to better explain the questionnaire, such as:

"The questionnaire was divided into five sections. The first one was the Informed Consent Term (question 1). Section 2 (questions 2-12) was designed to profile the physicians (sex, age, highest level of education, medical specialty, years since graduation, private versus public sector work, city and state of work, self-assessment knowledge of AI in general, and use of AI solutions in general for daily tasks. Section 3 (questions 13-18) was thought to explore the physicians' thoughts about AI solutions for diagnosis, management, subsidiary exams interpretation of diseases, as COVID-19, for example, and about

the use of AI solutions for diagnosis or treatment of diseases by nurses, physiotherapists or directly by the patient. We also proposed a hypothetical exercise to evaluate physicians' anxiety feelings and actions taken if him/herself had received a suspicious diagnose of melanoma for one of his or her skin lesions by an AI algorithm. Section 4 (questions 19-24) asked about expected benefits and problems, possible frequency of AI adoption, workload, and utility. Section 5 (questions 25-30) are about physicians' replacement by AI solutions, financial expectations, possible scenarios of AI and physicians' disagreements, legal and regulatory aspects. Along with the questions, there were many opportunities for physicians to make comments in an open box about the answers. Physicians could skip to answer any question, thus number of responders could vary along the questionnaire."

Also, the supplementary file, with the complete questionnaire, was uploaded.

4. *When presenting results, always give raw data (numerator/denominator) along with percentages, especially after statements such as "Most of them described their AI knowledge as intermediate."*

Response: Thank you, we modified all results and the abstract to give raw data and their percentages.

5. *There is a noticeable omission of a power analysis. How can we ascertain that the sample size sufficiently represents the broader population? The description of the target population needs elaboration.*

Response: As we performed a survey, obviously, there were many questions to be answered by the physicians, but we picked question 21 as the most significant to compare between groups with  $\leq 20$  years and  $> 20$  years since graduation and to estimate our power level analysis. Question 21 asked how frequent the physicians would adopt AI solutions in their daily practice if they were proven to be reliable and took up to 2 minutes of their time. The possible answers were never, rarely, and sometimes (which we grouped as not favorable) and frequently, most of the times, and always (grouped as a favorable opinion). We estimated that we would have around 35% of favorable responses in the group with  $> 20$  years since graduation and 65% in the group with  $\leq 20$  years since graduation. Considering an  $\alpha$  error of .05 and a  $\beta$  error of .20, we calculated that 48 participants in each group would give us an 80% power level. As we had 163 participants, 103 with  $> 20$  years and 60 with  $\leq 20$  years, we reached the proposed power level.

However, one other reviewer suggested to divide the years since graduation in 3 groups:  $\leq 10$  years, 11-20 years, and  $> 20$  years, and repeat the statistical analysis. We did it, and we found that there is a significant difference among the 3 groups ( $P=.0402$ ), as we can see in Table 3.

Our target population was made of physicians who were part of the clinical staff of the Hospital Israelita Albert Einstein and is not intended to represent the entire population of Brazilian physicians. The intention was to point out that the research was done with Brazilian physicians and not to state that the physicians from our hospital represent the Brazilian physician population, because they do not. The aim was to highlight the

fact that this was a study conducted in Brazil, which is a geographic region of the world not yet studied in the subject. To clarify that, we changed some of the words, such as from "Brazilian physicians" to "physicians from Brazil," in the "Introduction." We included this sentence in "Methods": "Although physicians of HIAE do not represent the entire population of physicians in Brazil, their answers can give some insights of the subject, since, at this moment, we have none," and added this sentence in the "Discussion": "Our target population does not intend to represent the entire population of Brazilian physicians. Even so, a survey performed in one single, large, private hospital can be a way of drawing attention and start a debate about this new subject in Medicine among our physicians, besides capturing their expectations on the topic."

Brazil is a very large and heterogeneous country, including its health system, and 85% of its 210 million inhabitants rely on public health, which has many more issues than private ones.

### Minor Comments

1. *The statement "Artificial intelligence (AI) applied to Medicine has been a trending subject in recent years" is preferable over mentioning it as the "hottest topic."*

Response: We modified it to "Artificial intelligence (AI) applied to Medicine has been a trending subject for the past years."

2. *In Table 1, the age bracket should read "50-65" as the "50" seems to be missing. Several P values appear without context, for instance: "10. General AI Knowledge (n=164); P=.2565," "11. Regularity of AI tool usage in daily life (n=164); P=.9792," and "12. Familiar with medical AI solutions? (n=164); P=.2774."*

Response: Thank you for pointing out our mistake. All tables were modified as a suggestion of the other reviewer, and a new table was incorporated into the manuscript. The significant  $P$  values were explained in the footnotes.  $P$  values that are not significant were removed from the tables.

In "Methods," we try to clarify our tests, such as the following: "There were two different questions involving statistical analysis. In the first one: 'does the time since medical graduation matter?,' the subjects were divided into 3 groups  $\leq 10$  years, 11-20 years, or  $> 20$  years, according to the answer to question 7 of the questionnaire. In the second, 'does the sex matter?,' physicians were divided in male or female, following their answers in question number 3. Statistical analyses between for both analyses were performed using the  $\chi^2$  test in Prism software version 6 (GraphPad Software, Inc., San Diego, CA, USA).  $P$  value  $< .05$  was considered significant."

Also, the supplementary file, with the complete questionnaire, was uploaded, which can give a better context of the questions.

Tables were also modified to try to improve the questions' understanding.

3. *Tables 2 and 3 also contain P values that require explanations or clarifications.*

Response: See above.

**Reviewer AJ [3]****General Comments**

*This paper reports the results of a survey on medical expectations on artificial intelligence solutions in daily practice. The authors argue that it is important to know the opinion that physicians would have as users of these solutions, and the reviewer could not agree more. Therefore, the results of this work may be of interest to the community.*

**Specific Comments****Major Comments**

*1. The authors say that these results represent the opinion of Brazilian physicians. Perhaps that is a bit presumptuous, at least without somehow justifying the size of the hospital relative to the Brazilian population. What percentage of the Brazilian population attends this hospital? What percentage of Brazilian physicians works there?*

Response: The intention was to point out that the research was done with Brazilian physicians and not to state that the physicians from our hospital represent the Brazilian physician population, because they do not. The aim was to highlight the fact that this was a study conducted in Brazil, which is a geographic region of the world not yet studied in the subject. To clarify that, we changed some of the words, such as from "Brazilian physicians" to "physicians from Brazil," in the "Introduction," and we included this sentence in "Methods": "Although physicians of HIAE do not represent the entire population of physicians in Brazil, their answers can give some insights of the subject, since, at this moment, we have none."

Brazil is a very large and heterogeneous country, including its health system, and 85% of its 210 million inhabitants rely on public health, which has many more issues than private ones.

*2. I have not been able to find the supplementary material anywhere. Therefore, I could not review the complete questionnaire.*

Response: We provided the complete questionnaire as a supplementary file. I believe now you will be able to access it. Sorry for that!

*3. The division into <20 years of practice and >20 years of practice does not seem sufficient to this reviewer, since in <20 years of practice you can still have quite senior physicians. I would add an additional division: <10 years, 10-20 years, and >20 years of practice.*

Response: We appreciated your thoughts! We followed your suggestion and incorporated the results into the tables. We found that there was a significant difference in the frequency of intention to use AI solutions according to this new division of years since graduation. Physicians with  $\leq 10$  years since graduation are more prone to use it always or most of the times than those with  $>20$  years since graduation, as you will see.

**Minor Comments**

*4. How are the percentages calculated in Table 1? The percentages of every column should sum up to 100.*

Response: There was a missing line in Table 1. Anyhow, the percentages were always calculated within the given column.

*5. Could the authors comment on, if the physicians reported it in the questionnaire, which AI solutions they used in their daily life? Are they used in their personal life or in their work?*

Response: No, the specific app (which uses AI algorithms) in their daily lives was not asked, but we believe it is the same as most of the people in Brazil: Instagram, WhatsApp, Waze, Google Apps, Alexa, Siri, Twitter, and banks app.

We did not ask about algorithms already used in medical practice, because we knew that they were only available for a small part of the target population, such as radiologists, in our hospital.

*6. I assume there is an issue with the color legend for "Work facilitation" in Figure 2.*

Response: Indeed! Thank you again for pointing that out! It was corrected.

*7. I would not only say that physicians think AI will not interfere with the number of appointments. A third of them thinks that AI solutions will increase the number of appointments.*

Response: Agreed! We highlighted that in the results part.

*8. I would include, if possible, a subanalysis of the responses per gender and discuss if there is any differences.*

Response: Very nice suggestion! It was done. We found one statistical difference regarding the acceptance of AI use by other hospital staff (nurses and physiotherapists). Female physicians were more favorable to it than male physicians ( $P=.0079$ ).

Thank you both again!

Best regards.

**Round 2 Review**

Dear Reviewer AJ and Editor,

Thank you again for your answer and suggestions to improve our manuscript.

We hope we can address those comments properly.

If there is any other comments or suggestions, please, let us know.

Many thanks again and best regards.

**Reviewer AJ****General Comments**

*This reviewer thanks the authors for the work done to improve the quality of the paper with this revision. However, I still have some comments.*

**Specific Comments****Major Comments**

*1. In the previous review round, I asked about the AI solutions the health care workers used in their daily life.*

Response: We did not ask about the use of specific AI solutions for health care workers in our questionnaire, because we only have a few options, and they are very limited in range and not widespread among specialties. Therefore, we thought only few physicians had already had any contact with AI solutions in our hospital. It is not our reality yet. So, all questions were asked as a hypothetical. Due to this reality, we asked question 12:

“12) Are you aware of any ARTIFICIAL INTELLIGENCE algorithms that have been approved for medical use?”

Yes

No

I am not sure”

Anyway, in my opinion, if we would redo the research nowadays, I think that question would be very interesting to pose.

*The authors replied by saying “the specific app (which uses AI algorithms) in their daily lives was not asked, but we believe it is the same as most of the people in Brazil: Instagram, WhatsApp, Waze, Google Apps, Alexa, Siri, Twitter and banks app.”*

Response: This comment was made because we understood that you wanted to know which apps were asked for in question 11, which was not related to medicine or health care:

“11) If there is an option to use ARTIFICIAL INTELLIGENCE for some task in your day-to-day life, how often would you choose to use them?”

Never

Rarely

Sometimes

Often

Always

I do not know”

*This reviewer thinks this should be commented somewhere in the manuscript. From this questionnaire question, it seemed that workers have access to true AI solutions in their daily lives. However, these apps the authors mentioned as “AI solutions” use AI in their workflow but are not entirely based on AI and should not be considered “AI solutions.” Without commenting on this, the reader may think that the experience of this population in the use of AI is greater than it really is.*

Response: Thank you. We agree with you. We modified the paragraph in “Methods” that explains Section 2 of the questionnaire to the following:

“Section 2 (questions 2-12) was designed to profile the physicians (sex, age, highest level of education, medical

specialty, years since graduation, private versus public sector work, city and state of work, self-assessment knowledge of AI in general (not specific for health care AI solutions), and use of computer or smartphone applications that use AI solutions for daily tasks, such as WhatsApp, Instagram, Facebook, Waze, Google Map, Bank’s app, among others. We did not ask specifically about the use of IA solutions for healthcare in their daily work, only if they were aware of AI solutions in Medicine.”

We did not ask specifically about the use of AI solutions for health care in their daily work, for the reasons explained above.

We also modified a sentence in “Descriptive Results” to mark the difference between AI solutions in general and AI solutions for health care workers:

“Most of the participants use smartphones or computers applications that incorporate AI algorithms for daily tasks outside of work (119/164, 73%) and claim to be aware of AI algorithms applied specific to Medicine (86/164, 52%).”

We also included a sentence in the “Discussion”: “Even so, a survey performed in one single, large, private hospital can be a way of drawing attention and start a debate about this new subject in Medicine among our physicians, besides capturing their expectations on the topic, as AI solutions for healthcare workers are only few, very limited in range and not widespread among specialties in our reality.”

#### Minor Comments

2. *I have not yet been able to access the supplementary material, and the color legend in Figure 2 is still not fixed.*

Response: I will contact JMIRx support to question why you cannot access our supplementary material, once our new Figure 2 is uploaded in the system.

Figure 2 was fixed last time. We uploaded a new version with only 2 colors as we only had 2 answers for “work facilitation”: “yes” and “not alters.” There was no “no” answers, so we did not include “no” in the figure. I hope you can also access both, since we find them necessary for your assessment.

3. *In the text, it appears as  $P=.079$ , which is not significant. Please check.*

Response: Thanks again. We corrected the  $P$  value to .0079 in the text, as it appears in the Table 2 footnote.

4. *The  $P=.0513$  in Table 2 is not significant.*

Response: Yes, we deleted this  $P$  value in Table 2.

5. *There should be a “Total” column in Table 1.*

Response: We inserted a “TOTAL column n/(%)” as asked. Thank you.

## References

1. Baglivo F. Peer review of "Medical Expectations of Physicians on AI Solutions in Daily Practice: Cross-Sectional Survey Study". JMIRx Med 2024;5:e56496. [doi: [10.2196/56496](https://doi.org/10.2196/56496)]
2. Giavina-Bianchi M, Amaro Jr E, Machado BS. Medical expectations of physicians on AI solutions in daily practice: cross-sectional survey study. JMIRx Med 2024;5:e50803. [doi: [10.2196/50803](https://doi.org/10.2196/50803)]
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## Abbreviations

**AI:** artificial intelligence

*Edited by E Meinert; submitted 16.01.24; this is a non-peer-reviewed article; accepted 16.01.24; published 25.03.24.*

*Please cite as:*

*Giavina-Bianchi M, Amaro Jr E, Machado BS*

*Authors' Response to Peer Reviews of "Medical Expectations of Physicians on AI Solutions in Daily Practice: Cross-Sectional Survey Study"*

*JMIRx Med 2024;5:e56441*

*URL: <https://xmed.jmir.org/2024/1/e56441>*

*doi: [10.2196/56441](https://doi.org/10.2196/56441)*

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# Authors' Response to Peer Reviews of "Thyroid Hyperplasia and Neoplasm Adverse Events Associated With Glucagon-Like Peptide-1 Receptor Agonists in the Food and Drug Administration Adverse Event Reporting System: Retrospective Analysis"

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(*JMIRx Med* 2024;5:e58273) doi:[10.2196/58273](https://doi.org/10.2196/58273)

## KEYWORDS

monotherapy; GLP; FDA; adverse; reporting; thyroid; cancer; oncology; cancers; neoplasm; neoplasms; drug; drugs; pharmacy; pharmacies; pharmacology; pharmacotherapy; pharmaceutical; pharmaceuticals; pharmaceuticals; pharmaceutical; medication; medications; glucagon-like peptide-1; Food and Drug Administration

*This is the authors' response to peer-review reports for "Thyroid Hyperplasia and Neoplasm Adverse Events Associated With Glucagon-Like Peptide-1 Receptor Agonists in the Food and Drug Administration Adverse Event Reporting System: Retrospective Analysis."*

## Round 1 Review

### Anonymous [1]

#### General Comments

*In this manuscript titled "Thyroid Hyperplasia and Neoplasm Adverse Events Associated With Glucagon-Like Peptide-1 Receptor Agonists in the Food and Drug Administration Adverse Event Reporting System: Retrospective Analysis" [2], the authors analyzed over 18 million reports from the Food and Drug Administration (FDA) Adverse Event Reporting System (FAERS), among which over 17,000 cases were identified to have increased possibility of thyroid hyperplasia and neoplasm when taking glucagon-like peptide-1 (GLP-1) receptor agonist (RA) monotherapy. The data were compared to the cases where the patients were taking sodium-glucose cotransporter-2 (SGLT-2) inhibitor monotherapy. Please see my suggestions and concerns below.*

Response: We thank the reviewer for their thoughtful and constructive comments. Please see each of the concerns addressed below:

#### Suggestions and Concerns

*1. The authors compared data between GLP-1 RA monotherapy and SGLT-2 inhibitor monotherapy. It would be great to have a little bit more introduction or description for the readers to understand why they compared the data with SGLT-2 inhibitor monotherapy? What is the function of SGLT-2 inhibitors during the therapy? I realized that the authors described this a bit in the Methods section, but more information would be appreciated to be added in the Introduction section for the readers to understand the rationale.*

Response: Thank you for the suggestion. The *Introduction* section has been expanded with more details on SGLT-2 inhibitor's mechanism of action and its place in diabetes management guidelines.

*2. In Table 1, how are the unique individual thyroid hyperplasia and/or thyroid neoplasm-related adverse event (AE) reports being counted? Was it the sum of the cases number searched by the above AE Preferred Term in each section, or it was counted through searching a specific AE Preferred Term?*

Response: Since there were cases in FAERS where multiple AEs occurred in the same report, we made sure that there was no overcount of the AEs by counting the unique cases rather than the total number of AE Preferred Terms. Table 1's caption was expanded to clarify the definition.

3. In the reporting odds ratio (ROR) analysis, where  $ROR = (a/b)/(c/d)$ , I assume  $a$  indicates the number of AE cases in the exposed group,  $b$  indicates the number of non-AE cases in the exposed group,  $c$  indicates the number of AE cases in the control group, and  $d$  indicates the number of non-AE cases in control group. Is this correct? For calculating the ROR for all GLP-1 RAs ( $n=17,653$ ; number of AEs=191) compared to the SGLT-2 inhibitor ( $n=14,102$ ; number of AEs=7), maybe I am wrong, but should the  $ROR = (191 / [17,653 - 191]) / (7 / [14,102 - 7])$ , where  $(17,653 - 191)$  and  $(14,102 - 7)$  are the non-AE cases, which equals to 22.02? Did the authors use all the cases instead of the non-AE cases for the calculations? The same applies to the other ROR numbers and 95% CIs.

Response: Yes, that is correct. Relative risk was calculated in error, instead of odds ratios. Thank you for catching the error! The numbers have been corrected in text and in the figure.

4. The authors claimed that GLP-1 RA monotherapy reports manifested a statistically significant increase in thyroid hyperplasia and neoplasm AEs when compared to SGLT-2 inhibitors. How was the statistical significance determined? Was it because the calculated ROR is over 1 (or 10) or the interval ( $ROR [-]$ ,  $ROR [+]$ ) is large?

Response: Significance was determined by the ROR and the lower bound of the 95% CI being above 1.

5. Figure 1's resolution seems low in the document.

Response: Thank you for the suggestion. A higher-resolution file has been uploaded to the journal.

## References

1. Anonymous. Peer review of "Thyroid Hyperplasia and Neoplasm Adverse Events Associated With Glucagon-Like Peptide-1 Receptor Agonists in the Food and Drug Administration Adverse Event Reporting System: Retrospective Analysis". JMIRx Med 2024;5:e59120. [doi: [10.2196/59120](https://doi.org/10.2196/59120)]
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## Abbreviations

**AE:** adverse event

**FAERS:** Food and Drug Administration Adverse Event Reporting System

**FDA:** Food and Drug Administration

**GLP-1:** glucagon-like peptide-1

**RA:** receptor agonist

**ROR:** reporting odds ratio

**SGLT-2:** sodium-glucose cotransporter-2

*Edited by E Meinert; submitted 11.03.24; this is a non-peer-reviewed article; accepted 11.03.24; published 01.05.24.*

*Please cite as:*

*Makunts T, Joulfayan H, Abagyan R*

*Authors' Response to Peer Reviews of "Thyroid Hyperplasia and Neoplasm Adverse Events Associated With Glucagon-Like Peptide-1 Receptor Agonists in the Food and Drug Administration Adverse Event Reporting System: Retrospective Analysis"*

*JMIRx Med 2024;5:e58273*

*URL: <https://xmed.jmir.org/2024/1/e58273>*

*doi: [10.2196/58273](https://doi.org/10.2196/58273)*

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# Authors' Response to Peer Reviews of "Raw, Unadulterated African Honey for Ulcer Healing in Leprosy: Protocol for the Honey Experiment on Leprosy Ulcer (HELP) Randomized Controlled Trial"

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## Corresponding Author:

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## Related Articles:

Companion article: <https://www.medrxiv.org/content/10.1101/2023.07.14.23292603v1>

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(*JMIRx Med* 2024;5:e56442) doi:[10.2196/56442](https://doi.org/10.2196/56442)

## KEYWORDS

leprosy; ulcers; wounds; honey; neuropathy; nerves; Africa; randomized controlled trial; RCT

*This is the authors' response to peer-review reports for "Raw, Unadulterated African Honey for Ulcer Healing in Leprosy: Protocol for the Honey Experiment on Leprosy Ulcer (HELP) Randomized Controlled Trial."*

## Round 1 Review

All the editorial comments are noted and carefully followed.

### Anonymous [1]

#### General Comments

*This is an excellent interventional protocol for a randomized controlled trial assessing honey as a potential ulcer therapeutic. Careful consideration has been made to avoid bias and ensure robust results. I would suggest a few things to consider (below) prior to publishing.*

#### Specific Comments

##### Major Comments

##### Background and Rationale

- It is mentioned that 30% to 50% of people infected with leprosy have nerve damage. Be more specific here with "people"—is this a global estimate, American estimate, Nigerian estimate, etc?*

Response: We have now added that it is a global estimate according to a study by Napit et al [2].

- The background may benefit from a more specific discussion of previous literature. If there is a significant systematic review on the topic—a quick summary of relevant findings in the background (or later in the discussion) would help to situate the rationale behind carrying out such a study.*

Response: We have worked on the literature review; however, we are also mindful of the word limits for this manuscript [3].

### Study Setting

- *St. Benedict's Tuberculosis and Rehab Hospital is owned by the Catholic Diocese. Do the authors suspect a potential religious bias in individuals who attend this hospital? Does this affect other social demographics and potentially skew generalizability?*

Response: We do not anticipate any bias associated with the having 1 of the 2 study sites be a Catholic Diocese-owned hospital. This is because the hospital is located in South-South Nigeria, where the citizens are predominantly Catholics. The St. Benedict's hospital is also a well-recognized facility that offers services to people affected by leprosy in the southern region of Nigeria.

Similarly, the Chanchaga Hospital in Niger State, North Central Nigeria, sees most of its patients from the north. We hoped that having participants from the 2 sites will create some form of balance in our study.

- *I am not sure it is necessary to go into this much detail about the staffing compositions and facilities of each site. Consider truncating.*

Response: We have expunged the unnecessary details about staffing in the 2 facilities.

### Additional Consent Provisions

- *The section mentions that the computer program will range-check information. Please specify which computer program.*

Response: The computer program (ie, Research Electronic Data Capture [REDCap]) is now specified in the manuscript.

### Intervention Description

- *The honey is being obtained from local bee farmers in North Central Nigeria; however, it is unclear how the honey is being prepared prior to inclusion into the study. I understand it is being checked for botulism (which is great); however—I wonder—is the honey from difference farms being mixed together prior to use? Or is it possible that 1 dressing may be from 1 specific farm, etc? If so, is there a potential risk of interventional procurement bias? Meaning the honey from one farm may be better at wound healing than the honey from another farm? Just something to think about...*

Response: We have a single source for the honey used throughout the study. We try to maintain the integrity of the honey by not processing it other than to filter out the debris.

- *Be more clear about the function of the video recording. Will it also be used to test if assessors can distinguish between honey versus control?*

Response: The video recording at the start of the study is mainly for quality check, including the blinding of the assessors. Once the assessors are happy with the recorded procedure, the clinicians will be asked to proceed with the study.

### Confidentiality

- *This section mentions that study forms containing personal identifier information will be kept secured and locked at*

*trial site. Which trial site? Just 1? Or both? Please be more specific here.*

Response: The records are to be maintained at both trial sites. It has now been specified.

### Other

- *Will you be collecting demographic data such as sex, gender, creed, socioeconomic status, level of schooling, etc? Would you consider stratifying results by any of these parameters?*

Response: Yes, all the demographic data are included in the baseline data collection on REDCap.

- *Additionally, will you be collecting information on leprosy status, that is, paucibacillary vs multibacillary leprosy or if the patient has progressed to the leprosy reaction stage (type 1 or type 2)? This information may be useful for downstream analysis and can be stratified for to avoid spectrum bias.*

Response: Yes, all the information and more are specified are in the data collection tool.

### Minor Comments

#### Background and Rationale

- *Edit sentence to read: "...and peripheral nerves, causing neuropathy and severe disability, consequently resulting in social exclusion and stigmatization."*

Response: Done.

- *Edit sentence to read: "...new child cases [3], with a grade 2 disability rate of about 15% for the past..."*

Response: Done.

- *Edit sentence to read: "Thirty to fifty percent of..."*

Response: Done.

- *Edit sentence to read: "Ulcers usually occur in anesthetic feet, and will heal slowly with routine therapy, however have a tendency to recur [6]."*

Response: Done.

- *Edit sentence to read: "...documented report record in the Edwin Smith Papyrus..."*

Response: Done.

- *Edit sentence to read: "...gathered and modified by the honeybee..."*

Response: Done.

- *Edit sentence to read: "...exudates, and possesses antimicrobial..."*

Response: Done.

- *Edit sentence to read: "...treatment of difference kinds of wounds, as researchers continue..."*

Response: Done.

- *Edit sentence to read: “...sizeable number of reports that show mixed levels...”*

Response: None.

- *Edit sentence to read: “...with only about 5% of patients reporting pain following dressing.”*

Response: Done.

- *The rest of the previous sentence “...and undocumented concern of botulism disease due to infection...” is unclear. Do the same 5% of patients also report concerns of botulism? Or is botulism a concern the authors have, and that has not been reported in previous literature? Either way I would make the botulism argument its own separate sentence that is more clear.*

Response: We have now separated the sentences to make it clearer for the readers to understand.

### **Study Setting**

- *Is it “St. Benedict’s TBL” or “St. Benedit’s TBL”? Please correct all instances to 1 or the other. The first sentence under study setting uses “St Benedits.”*

Response: The correction is done.

- *In “...is a TB and leprosy...” please type out “Tuberculosis” on first use with “(TB)” in quotes as per other abbreviations.*

Response: Done.

### **Eligibility Criteria**

- *Edit sentence to read: “...in the intervention group, all ulcers – not just the one...”*

Response: Done.

- *Edit sentence to read: “Routine swabs will be taken, but the interpretation of...”*

Response: The sentence has been modified in response to a comment by another reviewer.

### **Additional Consent Provisions**

- *Edit sentence to read: “Photograph of the ulcers will be...”*

Response: Done.

### **Relevant Concomitant Care**

- *Edit sentence to read: “...bearing and the level of activity of patients might...”*

Response: Done.

### **Recruitment**

- *Edit sentence to read: “...identified by the on-site clinical...”*

Response: Done.

### **Plans for Assessment**

- *Edit sentence to read: “...database managers at the University of...”*

Response: Done.

### **Composition of the Data**

- *Edit sentence to read: “...Monitoring Committee consists of individuals...”*
- *Edit sentence to read: “...participant has been followed up for 84 days or discharged, whichever...”*

Response: Done.

### **Dissemination Plans**

- *Low- and middle-income countries needs to be fully written out on first use, then the abbreviation “LMIC” can follow.*

Response: Done.

### **Discussion**

- *Edit sentence to read: “...of its near absence from the global health agenda [25], and as such, very little...”*

Response: Done.

- *Edit sentence to read: “A Cochrane review [31] noted that previously published evidence is limited, due to a high or unclear risk of bias (selection, performance, detection, or attrition) detected, imprecision due to little participants, indirectness due to poor outcome measures, and inapplicable interventions.”*

Response: Done.

- *Edit sentence to read: “Although honey has been known for centuries to promoted wound healing, there are only a few controlled clinical trials that assess its efficacy.”*

Response: Done.

- *This would be a good place to include a brief discussion of relevant findings with specific outcomes or statistics, as I mentioned in the background section.*

### **Anonymous [4]**

#### **General Comments**

*This paper is a protocol description of an important study, especially for contexts in which advanced wound care products are often not available. It is a well-written protocol with clear steps to take. Below are some of my feedback; I also included some small textual feedback points in the text. You may not be able to address all the points I raised, as it seems that the trial has already started, but in that case, it would be interesting to describe why or why not in the manuscript’s text.*

#### **Specific Comments**

##### **Major Comments**

1. *Please describe why the 84-day cutoff period was chosen.*

Response: The choice of 84 days is based on a recent study by Rai et al [5], which suggests that 80% of leprosy ulcers were healed within 84 days following standard practice. This has been mentioned under the heading “Sample size.”

2. *The flow chart is a bit small and thus hard to read.*

Response: We have attached a full page of the flow chart as a supplementary material to make it easier for readers to understand.

3. Usually, overlapping inclusion and exclusion criteria are not mentioned.

Response: This is noted.

4. It is not clear why hepatitis B or C were added in the exclusion criteria list.

Response: We have considered that hepatitis B and C are not important confounders to the outcome of this study. We have now expunged the statement from the revised protocol.

5. It is not clear for me if patients are clinically admitted or not, and if so, why? For how long? Is this routine care? And what are the discharge criteria?

Response: All the study participants are hospitalized for up to 84 days or discharged when healing occurs before the 84-day period. Those whose ulcers are not healed after the 84-day period will continue with treatment but outside this study depending on the clinicians' advice.

6. If diabetes is excluded, it may be good to also exclude other known reasons for peripheral neuropathy (eg, vitamin B deficiencies).

Response: This is an important suggestion. However, the study is already on course, and we have not considered vitamin B deficiencies from the inception. This is noted for future studies.

7. Are signs of infection also monitored, assessed, or outcome measures?

Response: Yes, the ulcers are being observed for any sign of infection during the dressing changes. We report any serious adverse event throughout the study.

8. Please explain more on the swabs: what kind of swab is it and what is tested, if this is not part of the research project? In general, it is better to take a routine swab to test for infection (bacterial growth) prior to inclusion instead of prior to randomization, as infection is an exclusion criteria. Also, address this under the heading about "biological specimens."

Response: Thank you for pointing this out. We have now addressed it to clearly show that wound swabs would be taken from the participants to screen for bacterial infections before recruitment. We have also reflected this in the section under "biological specimens."

9. Explain why the video recording is taking place. It may be interesting to also do it with the last 5 patients if it is performed for monitoring reasons.

Response: The video recording is only for the purpose of quality control. The aim is for the independent assessors to verify that the protocol for the wound dressing is carefully followed. We also envisaged that this was only necessary at the start of the study.

10. Why are assessors from Nepal used and not contextual assessors from Nigeria itself (also, is it because of skin color differences of participants in both countries)?

Response: This is part of a multicountry study with India and Nepal. The plan was to send specimens across the countries to be examined by other researchers who understands the study but are completely blinded from the dressing allocation. For each ulcer, the measurement is carried out by 2 separate assessors, in which the measurements are later collated and harmonized by the data monitoring committee. We believe that, by doing so, the risk of bias will be greatly reduced.

11. Please explain why early analysis is taking place after the inclusion of the first three-eighths of participants.

Response: The purpose is to ensure that quality data are recorded throughout the study.

12. I missed the argument in the discussion that mentioned that honey is often relatively cheap and better available than many advanced wound care products.

Response: We have now mentioned that honey is cheaper and a readily available alternative to many wound care products.

13. Include some information about how long data will be stored (number of years), where it will be stored in a secure way, and if it will be shared (pseudonymized) if requested (eg, for reproducibility).

Response: The information is included under "Data management" and "Confidentiality."

#### Minor Comments

14. Write numbers up to 9 in text.

Response: Noted.

15. Check abbreviations.

Response: All abbreviations checked.

16. Update reference list, include authors, URLs, and "assessed on [date]" in references to websites and online documents.

Response: Noted.

17. Explain the camera used for photography.

Response: The camera used is the Samsung Galaxy Tab S7 (13Mp) as mentioned in the protocol.

18. Please add 2 more references in the discussion.

Response: Noted.

19. Explain more about the pedometer usage.

Response: The pedometers are worn on the nonaffected foot of the participant to monitor their daily step counts. This might show if the level of activity or weight bearing has any impact on the healing rate of the ulcers.

## References

1. Anonymous. Peer review of "Raw, Unadulterated African Honey for Ulcer Healing in Leprosy: Protocol for the Honey Experiment on Leprosy Ulcer (HELP) Randomized Controlled Trial". JMIRx Med 2024;5:e56498. [doi: [10.2196/56498](https://doi.org/10.2196/56498)]
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3. Udo S, Ogbu Sunday P, Tsaku PA, et al. Raw, unadulterated African honey for ulcer healing in leprosy: protocol for the Honey Experiment on Leprosy Ulcer (HELP) randomized controlled trial. JMIRx Med 2024;5:e50970. [doi: [10.2196/50970](https://doi.org/10.2196/50970)]
4. Anonymous. Peer review of "Raw, Unadulterated African Honey for Ulcer Healing in Leprosy: Protocol for the Honey Experiment on Leprosy Ulcer (HELP) Randomized Controlled Trial". JMIRx Med 2024;5:e57310. [doi: [10.2196/57310](https://doi.org/10.2196/57310)]
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## Abbreviations

**REDCap:** Research Electronic Data Capture

*Edited by E Meinert; submitted 16.01.24; this is a non-peer-reviewed article; accepted 16.01.24; published 01.03.24.*

*Please cite as:*

*Udo S, Ogbu Sunday P, Tsaku PA, Oladejo IO, Meka A, Ugwu LC, Ajisola M, Akinyemi J, Oladejo A, Omigbodun A, Choudhury SM, Sartori J, Ilozumba O, Watson S, Lilford R*

*Authors' Response to Peer Reviews of "Raw, Unadulterated African Honey for Ulcer Healing in Leprosy: Protocol for the Honey Experiment on Leprosy Ulcer (HELP) Randomized Controlled Trial"*

*JMIRx Med 2024;5:e56442*

*URL: <https://xmed.jmir.org/2024/1/e56442>*

*doi: [10.2196/56442](https://doi.org/10.2196/56442)*

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# Authors' Response to Peer Reviews of "The Role of Animal-Assisted Therapy in Enhancing Patients' Well-Being: Systematic Study of the Qualitative and Quantitative Evidence"

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Companion article: <https://med.jmirx.org/2024/1/e51787>

(*JMIRx Med* 2024;5:e55899) doi:[10.2196/55899](https://doi.org/10.2196/55899)

## KEYWORDS

animal-assisted therapy; pet therapy; outcome assessment; policies; systematic study

*This is the authors' response to peer-review reports for the paper "The Role of Animal-Assisted Therapy in Enhancing Patients' Well-Being: Systematic Study of the Qualitative and Quantitative Evidence."*

## Round 1 Review

### Anonymous [1]

#### General Comments

*I enjoyed reading this paper [ 2 ]. In general, this is a well-written paper. There are some areas that could be clarified or expanded to improve the strength of the article. Due to the justification, the spacing of punctuation marks appears incorrect, and there are rare instances of double punctuation (periods). The use of American Psychological Association abbreviations at first use was not followed. At times, after providing an abbreviation, the full name is spelled out (eg, "AAT," "PTSD").*

Response: We would like to express our heartfelt appreciation for your valuable and pertinent feedback. Your insights have greatly contributed to the improvement of our manuscript. In the following section, you will find our detailed responses addressing each of your comments.

#### Specific Comments

##### Major Comments

1. *There does not appear to be a Table 2, but it is referenced in the text (page 7).*

Response: It seems there may have been some confusion regarding Table 2, which is referenced in the text. I'd like to clarify that Table 2 is indeed included in the manuscript.

2. *In the Discussion section on page 15, a reference is made to effect sizes in four outcome areas, yet no effect sizes were reviewed in the article.*

Response: Thank you for bringing this to our attention; we have corrected the mistake in the updated manuscript.

3. *Also in the Discussion on page 15, the word "power" is used: "The increased number of studies provided greater power in assessing variance heterogeneity and potential group differences." Unless a specific power analysis was performed (if so, it should be discussed), the word "power" could be changed to "support" to reflect a review rather than an analysis.*

Response: Thank you for your suggestion. We have replaced the word "power" with "support" as per your suggestion to better align with the sentence.



Similarly, on page 16, the term “meta-analysis” is used. Unless a secondary analysis of pooled data was performed, the term “meta-analysis” should be changed to “analysis.” If a secondary pooled analysis was performed, that should be defined and described in the body of the paper.

Response: Thank you for your observation, and I apologize for any confusion. I want to clarify that a secondary pooled analysis was indeed conducted as part of the study, and it has been appropriately defined and described in the body of the paper.

4. Page 16, Society for Healthcare Epidemiology of America is noted as an organization of interest for animal-assisted therapy, as is Pet Partners. The authors may want to consider including the global organization called International Association of Human-Animal Interaction.

Response: Thank you for your insightful suggestion. We included the International Association of Human-Animal Interaction in the updated manuscript.

5. On page 17, the authors cite lack of blinding as a limitation and introduction of bias. I would be curious to know how the authors propose blinding in studies that involve interactions with animals. I strongly suggest this sentence be removed.

Response: Thank you for your suggestion. We have removed the sentence citing the lack of blinding as a limitation and the potential introduction of bias from the updated manuscript.

6. The work done by Hinic and others [ 3 ] was not a randomized controlled study as noted in Table 1. Please double-check that all studies listed are correctly labeled as randomized studies.

Response: Thank you for bringing this to our attention. We have reviewed the studies listed in Table 1 and have corrected the labeling of the work by Hinic and others [3] to accurately reflect that it was not a randomized controlled study.

### Minor Comments

7. Check punctuation for spacing.

Response: Thank you for your suggestion. We have reviewed and corrected punctuation for spacing in the updated manuscript.

8. Check all abbreviations and use abbreviations after first use is defined.

Response: Thank you for your guidance. We have carefully reviewed all abbreviations in the manuscript and ensured that they are defined upon their first use.

9. Check capitalizations in midsentence (page 4: “Dog”; page 7: “Unrepresentative”).

Response: We appreciate your attention to detail. Capitalization issues have been addressed and corrected in the updated manuscript.

10. Page 6: “The articles should to be published in English.” Wrong tense—change to “were.”

Response: Thank you for pointing out the tense issue. We have made the necessary correction in the updated manuscript.

11. Page 1: Three categories of interventions were provided in section 2.4. It would strengthen the paper to include definitions of these categories for the reader.

Response: Thank you for your constructive feedback. We have incorporated definitions for the three categories of interventions mentioned.

### Anonymous [4]

Dear Authors,

First of all, your work’s topic is up-to-date and meticulously prepared. However, I still have a few questions/suggestions:

Response: We sincerely appreciate and extend our gratitude for your valuable and relevant comments. Your input has been incredibly helpful in enhancing the quality of our manuscript. Below, you will find our point-by-point responses addressing each of your comments.

1. In the Identification section, the total number of articles obtained from each database is given. It is recommended to give separate numbers for each.

Response: Thank you for your suggestion. We have provided the separate number for each database in the updated manuscript.

2. In the box below, the numbers are given as a total, but it may be more appropriate to give separate data for each item.

Response: Thank you for your feedback. We have revised the presentation in the box below to provide separate data for each item.

3. Can keywords be schematized in accordance with PICOS (Population, Intervention, Comparison, Outcomes, Study Design) in the literature review section?

Table...: Keywords used while browsing

Population

Intervention

Comparison

Outcomes

Study design

Response: Thank you for your suggestion. We have now organized the keywords in accordance with PICOS in the literature review section.

4. Has the quality of evidence been evaluated? If so, how was it done? This process can be explained by creating such a subtitle.

- How did you reduce the risk of bias in studies? Were the articles evaluated and scored separately among authors? Have these scores been analyzed?
- By whom and how was the screening done? I think that the most important limitation of this study is that it was scanned by a single person.

Response: Thank you for your valuable input. We have addressed your concerns and included information on how the quality of evidence was evaluated, the process used to reduce

the risk of bias in studies, and how the screening was conducted in the updated manuscript.

5. *In the section where general information is given for the last 16 articles, can it be added which disciplines are studied in particular? Since this subject is studied by various job groups, adding this information can enrich the data. If the mentioned situations are arranged, your article will contribute more to the literature.*

Response: Thank you for your suggestion. We have added information about the specific disciplines studied in the last 16 articles in the relevant section.

6. *What has been studied in previous systematic reviews? What are the original aspects of this work?*

*I include below some systematic review studies that may be relevant to the subject:*

- Stern C, Lizarondo L, Carrier J, et al. *The experiences and effectiveness of canine-assisted interventions (CAIs) on the health and well-being of older people residing in long-term care: a mixed methods systematic review protocol. PROSPERO. 2020. URL:https://www.crd.york.ac.uk/prospero/display\_record.php?ID=CRD42020161235*
- Whear R, McGill P, Orr N, et al. *What are the effects of 'robotpets' on the health and wellbeing of older people resident in care homes? A systematic review of qualitative and quantitative evidence. PROSPERO. 2017. URL:https://www.crd.york.ac.uk/prospero/display\_record.php?ID=CRD42017081794*
- Nabi N, McAloney-Kocaman K, Fleming M, Bain S. *A systematic review exploring the effectiveness of animal-assisted therapy in improving the psychological well-being of incarcerated individuals. PROSPERO. 2022. URL:https://www.crd.york.ac.uk/prospero/display\_record.php?ID=CRD42022314341*

Response: Thank you for your valuable input. We have thought from this aspect too and included the relevant work in the manuscript.

*If the mentioned situations are arranged, your article will contribute more to the literature.*

*I wish you good luck in your work.*

## Round 2 Review

Response: Thank you for your thoughtful comments and valuable insights regarding our meta-analysis. We appreciate your attention to detail and the opportunity to address the concerns you raised. We have updated the PICOS statement in the updated manuscript.

The following is our rationale for the specific keywords used in our search strategy and clarification of how they relate to the overall objectives of our study:

1. "Pain OR anxiety OR depression OR blood pressure OR BP OR heart rate OR HR": Our focus on these specific health outcomes stems from the recognition that animal-assisted interventions (AAIs) have shown potential effects on psychological well-being (anxiety, depression) as well as physiological parameters (blood pressure, heart rate). Interactions with animals have shown potential in reducing blood pressure and heart rate, which are key indicators of anxiety and stress levels.
2. "Work-related stress OR workplace health OR employee well-being OR burnout" are critical factors that can significantly impact an individual's overall health. Understanding how AAIs influence these aspects helps to recognize the influence of workplace factors on overall health, aligning with a holistic approach to health outcomes assessment.
3. "Tumor OR malignant OR carcinoma OR oncology OR hospitalization OR hospitalized patients OR inpatients" was searched to explore the potential applications of AAIs in health care settings, considering the well-documented positive effects of animal-assisted therapy on patients undergoing medical treatments, including those with cancer. While this may seem at odds with the workplace concepts, our intention was to provide a comprehensive overview of AAIs across various contexts, recognizing their multifaceted applications.

The following are some references pertaining to our search approach linked to the PICOS framework [5-7].

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1. Anonymous. Peer review of "The Role of Animal-Assisted Therapy in Enhancing Patients' Well-Being: Systematic Study of the Qualitative and Quantitative Evidence".. JMIRx Med 2024;5:e56047.
2. Pandey RP, Himanshu, Gunjan, Mukherjee R, Chang C. The role of animal-assisted therapy in enhancing patients' well-being: systematic study of the qualitative and quantitative evidence. JMIRx Med 2024;5:e51787.
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4. Anonymous. Peer review of "The Role of Animal-Assisted Therapy in Enhancing Patients' Well-Being: Systematic Study of the Qualitative and Quantitative Evidence". JMIRx Med 2024;5:e56440.
5. Schardt C, Adams MB, Owens T, Keitz S, Fontelo P. Utilization of the PICO framework to improve searching PubMed for clinical questions. BMC Med Inform Decis Mak 2007 Jun 15;7:16. [doi: [10.1186/1472-6947-7-16](https://doi.org/10.1186/1472-6947-7-16)] [Medline: [17573961](https://pubmed.ncbi.nlm.nih.gov/17573961/)]
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7. Evidence based medicine: the PICO framework. Icahn School of Medicine at Mount Sinai. URL: [https://libguides.mssm.edu/ebm/ebp\\_pico](https://libguides.mssm.edu/ebm/ebp_pico) [accessed 2024-03-07]

## Abbreviations

**AAI:** animal-assisted intervention

**PICOS:** Population, Intervention, Comparison, Outcomes, Study Design

*Edited by E Meinert; submitted 28.12.23; this is a non-peer-reviewed article; accepted 28.12.23; published 18.03.24.*

*Please cite as:*

*Pandey RP, Himanshu , Gunjan , Mukherjee R, Chang CM*

*Authors' Response to Peer Reviews of "The Role of Animal-Assisted Therapy in Enhancing Patients' Well-Being: Systematic Study of the Qualitative and Quantitative Evidence"*

*JMIRx Med 2024;5:e55899*

*URL: <https://xmed.jmir.org/2024/1/e55899>*

*doi: [10.2196/55899](https://doi.org/10.2196/55899)*

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# Author's Reponse to Peer Reviews of "Insider Threats to the Military Health System: A Systematic Background Check of TRICARE West Providers"

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(*JMIRx Med* 2024;5:e57116) doi:[10.2196/57116](https://doi.org/10.2196/57116)

## KEYWORDS

TRICARE; health care fraud; Defense Health Agency; fraud; fraudulent; insurance; coverage; beneficiary; beneficiaries; background check; background checks; demographic; security clearance; FDA; Medicaid; Medicare; provider; provider referral; military; False Claims Act; HIPAA breach; OIG-LEIE; inspector general; misconduct; insider threat; information system; zero trust; data management; Food and Drug Administration; Health Insurance Portability and Accountability Act breach; Office of Inspector General's List of Excluded Individuals and Entities

*This is the authors' response to peer-review reports for "Insider Threats to the Military Health System: A Systematic Background Check of TRICARE West Providers."*

## Round 1 Review

### Anonymous [1]

#### General Comments

*In general, the manuscript [2] is informative and includes a lot of information on health care providers who participate in TRICARE insurance. The study examines those who have received some sort of exclusion, sanction, or other reprimand based on health care fraud or harm. This study is timely and has practical implications for protecting patient care, particularly for those who are in a vulnerable position such as veterans or warfighters. I hope the following comments are taken as constructive criticism and interest in the overall improvement of the study. I appreciate the opportunity to review this study.*

*Below is a list of important fixes that I recommend considerable time be spent on and some minor fixes. In general, I think the key limitation of the study is that it can better state the significant contribution of the study. I understand the need for such a study, but as it stands, the study can further improve by spending more time on why and how health care providers land*

*on exclusion lists such as the Office of Inspector General's (OIG) List of Excluded Individuals and Entities (LEIE). Indeed, the study uses several databases that exclude physicians or provide reasons why a physician no longer participates in such programs, but the author can improve their justification for the study on why this is needed.*

*The second key limitation of the study is the Methods and Results section. In particular, this section needs improvement with clearer detail and justification on why the author had a selection criterion (vs examining all zip codes). In addition, the Results section can improve with better organization of the findings. As it reads, the results are a bit difficult to follow with all the zip codes laid out.*

*Last, the study could benefit from greater discussion on the implications of the study. At the moment, it pushes for more transparency, but the author could use their data more to discuss the impact of their findings. For example, why would publishing the National Provider Identification (NPI) numbers help patients? What do patients or the author want to gain from that transparency? How can this help future patients or hold physicians more accountable? The discussion loosely taps into the implications, but the study could really tease out this argument more.*

*Overall, the study was easy to follow and did provide some interesting content to consider. I think the study can better serve*



*the public and has great implications! I would like to see these implications highlighted more so that the reader can really see the contribution the study makes.*

### Specific Comments

#### Major Comments

*1. Introduction: Provide an explanation of what the OIG LEIE is for the reader. It is important to inform the reader that the OIG LEIE excludes participation in the program for various reasons—not just a quality-of-care issue. For example, the OIG LEIE also can exclude physicians on a financial offense matter. This helps the reader understand the gravity of the situation, particularly when the author discusses the increased risk of mortality and hospitalization of these patients. In short, I would like to see more development and background on how individuals are included in the LEIE to increase awareness for the reader.*

*a. For more information about LEIE and how physicians are placed on the list, please see the following: Burton B, Sun D, Jesilow P, Pontell HN. Two paths, one destination: a demographic portrait of physicians sanctioned by the federal government. *J Health Hum Services Adm.* 2022;45(3):142-180.*

Response: I have tried to add additional context about all the various lists, including the OIG LEIE. Ironically, I suspect we learned the most about TRICARE administrators from my article. Where they do enforce, there are exclusion-provider name matches.

*2. Methods: This section needs improvement. First, please provide more justifications and in-text citations to justify the methods used for the study. This will help strengthen the Methods section. As it reads now, there seem to be no prior studies listed that use this method (although that is not the case). Second, why did the author limit the search to the “83 most populous zip codes”? Why not include all zip codes? Does this relate to the number of people participating in TRICARE, or is this because there are simply more people living in those zip codes? Please include a justification here on why there is a population cutoff. Third, on page 8, the author writes that there were 22 states that were included, but the list only included 21 states (from my understanding). In addition, why were some of the zip codes (eg, St. Louis, Rock Island Arsenal) excluded and others included (eg, Amarillo, Lubbock, and El Paso areas only for Texas)?*

Response: I have done my best to expand on the Methods section. I went back and had to comb through all the raw data. In fact, a large number of zip codes contain no humans (just raw land or no population). As western states are less population dense than TRICARE East states, the easiest solution was to use a minimum population as a filter. Unfortunately, I have to run searches manually (rather than via Python) to comply with government regulations. Otherwise, yes, I could just hack TRICARE West and search everything in 5 minutes! The project took over 1 year and resulted in a whistleblower complaint. You can imagine the nightmare.

22 versus 21 states: TRICARE West covers only 21 states. For whatever reason, they decided to include zip codes and a state

(containing no providers) from non-TRICARE West regions. To simplify things, I excluded those meaningless data from this revision.

*3. Results: The author generally states that their findings are consistent with past research but do not include a list of articles to which they are referring. Only one article is referenced [ 3 ]. Please provide further support for that claim (in other words, please include all other studies to support the claim of consistent findings). In addition, when discussing results like on page 10, the presentation is difficult to follow with all the zip codes listed and separated by a hyphen. Please consider reorganizing this presentation or placing the list of zip codes in a footnote to ease the presentation of results.*

Response: I added more data on consistency

I added a whole section on significance.

*4. Discussion: The significance of the study could be further elaborated on. At the moment, it pushes for more transparency, but the author could use their data more to discuss the impact of their findings. For example, why would publishing the NPI numbers help patients? What do patients or the author want to gain from that transparency? How can this help future patients or hold physicians more accountable? The discussion loosely taps into the implications, but the study could really tease out this argument more.*

Response: I tried to clarify how/why NPI numbers could help patients. I also tried to clarify the limitations that administrators face as a result of health care labor shortages.

#### Minor Comments

*1. Clean up the grammar and punctuation. For example, on page 4, the author states, “Nicholas et al performed a cross-sectional study of 8204 Medicare beneficiaries who received care from excluded providers. It revealed that patients treated by fraudsters experience a 13%-23% increased risk of mortality and 11%-30% higher risk of hospitalization (Nicholas et al, 2019).” Note, that the start of the sentence, “Nicholas et al” needs a period and a year in the citation.*

*2. I suggest adding a numerical list when discussing the different databases that are available for searching a physician. For example, on page 5, the author lists several different databases starting with the sentence “Multiple public databases exist to search names with respect to each of these issues, including...” Adding in a numbered list can make the information more digestible for the audience. This can also be cleaned up (ie, adding a numeric list) on page 7 when listing the different databases that the physicians were screened in.*

*3. Page 6, it is stated that 203 names appeared in up to 3 additional types of databases. However, what are these 3 additional types of databases? Is it referring to the earlier-mentioned databases? This is unclear.*

Response: I fixed the grammar and other issues.

**Anonymous [4]****General Comments**

*This paper examines the list of TRICARE providers eligible to deliver telehealth whose names appear on one or more federal sanction lists. This work could have a high impact with implications for national security and patient safety. However, it is not well organized and does not seem to adhere to the scientific method.*

**Specific Comments****Major Comments**

*1. This is important work, but is it actually science? A team compared two lists. There are no statistics, minimal numbers, and only one hard conclusion (improper monies). Lots of speculation, but no real answers. Because you are calling out the Defense Health Agency (DHA) and the Military Health System (MHS) on inadequate oversight, your conclusions must be driven by airtight methodology and presented in a professional and well-organized manner. Otherwise, you may just submit this work to the DHA's OIG as you've already done and call it completed.*

Response: I reorganized the content and attempted to obey the scientific method.

*2. Assuming you decide to go with the science, this article has important things to say, but it is not yet ready for publication. It is poorly organized, somewhat informal in tone, and comes across as inflammatory in places. An example of poor organization is the focus on cyber threats and potential in the Introduction, improper monies paid to sanctioned providers in*

*the Results, and a distrust of provider data in the Discussion. Patient safety is not discussed until page 17. Recommend mentioning all these issues in the Introduction and then addressing them in the Results/Discussion in a systematic, organized fashion. Also, streamline areas where the same data is repeated multiple times.*

*3. Similarly, I recommend keeping all the DHA/MHS recommendations together and at the end of the Discussion section, and addressing these in a systematic and organized fashion. "Based on these results, the DHA/MHS/ TRICARE/ whoever should consider the following: (1) Recommendation 1. (2) Recommendation 2..." etc. (Don't need to take my wording but this is a general idea.)*

Response: I attempted to reduce the inflammatory language, place patient safety stakes up front, and group the core issues in the Introduction.

I also organized the data in a cleaner way using Google Maps to emphasize geographic relationships between the data sets.

Finally, I provided substantially more evidence to support my correlations and fewer opinions.

*4. If there are other people who participated in this study, they should be included as authors or in the Acknowledgments. I doubt that one person compared tens of thousands of names solo.*

Response: Unfortunately, I am a military employee with no grant funding. I conducted all of this work alone over 12 months. I did my best to acknowledge my colleagues, but I had no assistants or other helpers.

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**Abbreviations**

**DHA:** Defense Health Agency  
**LEIE:** List of Excluded Individuals and Entities  
**MHS:** Military Health System  
**NPI:** National Provider Identification  
**OIG:** Office of Inspector General



*Edited by E Meinert; submitted 05.02.24; this is a non-peer-reviewed article; accepted 05.02.24; published 09.04.24.*

*Please cite as:*

*Bychkov D*

*Author's Reponse to Peer Reviews of "Insider Threats to the Military Health System: A Systematic Background Check of TRICARE West Providers"*

*JMIRx Med 2024;5:e57116*

*URL: <https://xmed.jmir.org/2024/1/e57116>*

*doi: [10.2196/57116](https://doi.org/10.2196/57116)*

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# Authors' Response to Peer Reviews of "Detecting Substance Use Disorder Using Social Media Data and the Dark Web: Time- and Knowledge-Aware Study"

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## Related Articles:

Companion article: <https://arxiv.org/abs/2304.10512>

Companion article: <https://med.jmirx.org/2024/1/e58317>

Companion article: <https://med.jmirx.org/2024/1/e58320>

Companion article: <https://med.jmirx.org/2024/1/e58321>

Companion article: <https://med.jmirx.org/2024/1/e48519>

(*JMIRx Med* 2024;5:e57838) doi:[10.2196/57838](https://doi.org/10.2196/57838)

## KEYWORDS

opioid; substance use; substance use disorder; social media; US; opioid crisis; mental health; substance misuse; crypto; dark web; users; user perception; fentanyl; synthetic opioids; United States

*This is the authors' response to peer-review reports for "Detecting Substance Use Disorder Using Social Media Data and the Dark Web: Time- and Knowledge-Aware Study."*

## Round 1 Review

### Responses to Reviewers' Comments

The below includes the comments from reviewers and the authors' responses to each comment. We thank all the reviewers for their suggestions and comments.

#### Reviewer O [1]

1. The study [2] acknowledges the challenges of crawling crypto markets and the restricted crawling process, which limits the data available for analysis.

*Need to explain in the manuscript.*

Response: The manuscript is revised as per this comment. Crawling crypto markets poses a significant challenge when applied to data science and machine learning to study the opioid epidemic due to the restricted crawling process. However, we

made our proposed data set available to the research community for further analysis.

2. The study proposes building an opioid drug social media knowledge graph (ODSM-KG) but does not provide details on the potential impact or implications of such a graph.

*Need to provide the details in the manuscript.*

Response: The manuscript is revised as per this comment. The impact of the ODSM-KG is described in the manuscript as follows: "To identify the approaches for mitigating the misuse of opioids, it is imperative to study consumption patterns at the national and regional levels, the influences of the pharmaceutical industry, and the sociopolitical determinants that affect consumption. Our ODSM-KG aims to create a web-based tool that will allow for the depiction of historical patterns and enable comparisons between opioids, time periods, and areas within the United States. Given that our ODSM-KG was primarily based on data, we aim to enhance its accuracy and effectiveness by seeking guidance from a subject matter domain expert. This will enable us to customize it for unique scenarios and cater to the needs of specific users."

3. *The study explicitly states that it does not make any clinical diagnosis or treatment suggestions, which indicates a gap in translating the research findings into practical applications for addressing substance use disorder (SUD).*

*Need to justify how this study will be helpful for clinical situations.*

Response: The manuscript is revised as per this comment. While the study may not directly provide clinical diagnosis or treatment suggestions, its findings can still be highly valuable for informing clinical practice and interventions for SUD in the identification of risk factors. Even if the study does not prescribe specific treatments, its findings can inform the development of novel intervention strategies or the optimization of existing ones. For example, as our paper highlights certain sentiment and emotion patterns associated with SUD, clinicians can incorporate this knowledge into their approaches. This research also contributes to understanding the factors contributing to the onset of SUD, which can help in designing prevention programs aimed at at-risk populations, such as individuals with mental health disorders. Research findings can inform policy makers about the effectiveness of current strategies and the need for adjustments in regulations, health care policies, or resource allocation for addressing SUD at a broader level.

#### **Anonymous [3]**

1. *The paper is well written and easy to understand. See comments below for a summary description of the paper from my perspective.*

2. *However, I would have liked to see insights ideally established in the medical literature and supported by the experimental context in this paper (eg, those that can substantiate the prediction results and how this type of artificial intelligence can benefit SUD-related outcomes).*

Response: We provided a comprehensive review of relevant studies and findings from the literature that support our approach

and the predictive results obtained through our artificial intelligence methodology. The experimental context is supported by the literature described in our related work. This also supports our insights and prediction results as per the literature. We discussed the study's potential impact on how artificial intelligence can benefit SUD prediction in the Discussion section, the Global Relevance section, and the Results section.

3. *Although a temporal pattern-aware method is implemented in this paper, which is a big positive, I would like to see an analysis over two distinctly separate time periods to establish the consistency and robustness of the proposed approach.*

Response: Figures 4-6 show the consistency of sentiments, topics, and emotions for drugs since 2015. The time period considered is between 2015 and 2020 with a side-by-side comparison of drugs.

#### **Anonymous [4]**

*This study can be considered for publication if the researchers are able to revise it to improve the clarity of the objective, theoretical relevance, and practical value. I will suggest that there should be a segment on the objective of the study immediately after the introduction. This will help in giving the study a direction. Please, include this citation:*

*Obosi AC, Fatunbi AM, Oyinloye O. Peer pressure and substance use as predictors of mental health among in-school adolescents in Nigeria. Ianna J Interdisciplinary Stud. 2022;4(1):1 - 9.*

*Explain the implication of your findings to other countries, that is, give the study an international outlook.*

Response: This paper by Obosi et al is mentioned and cited in the related work sections of the paper. Thank you for your suggestion. A section named "Global Relevance" has been added to the paper now as per your comment, and the impact is described.

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## **Abbreviations**

**ODSM-KG:** opioid drug social media knowledge graph  
**SUD:** substance use disorder

*Edited by E Meinert; submitted 27.02.24; this is a non-peer-reviewed article; accepted 27.02.24; published 01.05.24.*

*Please cite as:*

*Lokala U, Phukan OC, Dastidar TG, Lamy F, Daniulaityte R, Sheth A*

*Authors' Response to Peer Reviews of "Detecting Substance Use Disorder Using Social Media Data and the Dark Web: Time- and Knowledge-Aware Study"*

*JMIRx Med 2024;5:e57838*

*URL: <https://xmed.jmir.org/2024/1/e57838>*

*doi: [10.2196/57838](https://doi.org/10.2196/57838)*

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# Authors' Response to Peer Reviews of "The Role of Anxiety and Prosocial Behaviors on Adherence Behaviors to Prevent COVID-19 in University Students in the United States: Cross-Sectional Study"

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## Related Articles:

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(*JMIRx Med* 2024;5:e58859) doi:[10.2196/58859](https://doi.org/10.2196/58859)

## KEYWORDS

prosocial behavior; COVID-19; anxiety; COVID-19 prevention; preventive health behavior; adherence to prevention

*This is the authors' response to peer-review reports for "The Role of Anxiety and Prosocial Behaviors on Adherence Behaviors to Prevent COVID-19 in University Students in the United States: Cross-Sectional Study."*

## Round 1 Review

### Summary Provided by Reviewers [1]

The study [ 2 ] investigates the complex interplay between anxiety (both state and trait), prosocial behaviors, and adherence to COVID-19 preventive measures among college students. While overall prosocial behaviors did not directly correlate with anxiety, a seemingly significant crossover effect emerged in relation to public prosocial behaviors, suggesting that individuals with lower self-oriented tendencies exhibited increased adherence behaviors under heightened state anxiety. The study used a quantitative research design with a sample of 54 undergraduate students, using online questionnaires to measure various psychological factors and preventive behaviors. Individuals with high anxiety showed increased adherence to preventive measures, contrary to the hypothesized moderating effect of prosocial behaviors. Overall, the reviewers appreciated the effort and recognized the challenges of conducting a research study in the context of an unprecedented social condition. However, the findings are challenged by weak effect sizes, multiple comparisons, and unclear appropriateness of using prosocial behaviors as a moderating variable. The study underscores the psychological impact of the COVID-19 pandemic on college students and suggests the need for further exploration into the nuanced relationships between anxiety,

prosocial behaviors, and adherence to public health guidelines. Despite its strengths in data collection and questionnaire use, limitations such as a narrow participant pool and reliance on self-reporting warrant cautious interpretation of the results. The study encourages future research to delve deeper into these intricate connections, offering insights into potential interventions for promoting adherence to COVID-19 preventive measures and beyond.

Response: We thank the editor and reviewers for their valuable time and insightful and helpful comments. In this resubmission, we have provided answers to your comments below and improved the manuscript following your contributions.

Below we list major and minor concerns that were discussed by participants of the live review, and where possible, we provide suggestions on how to address those issues.

### List of Major Concerns and Feedback

#### Small Sample Size and Mediation Analysis

One of the main concerns raised in the discussion was the small number of study participants. This is acknowledged as a limitation factor in the discussion, but what is less clear is if a mediation analysis is the right approach to analyze these data. One reviewer suggested the use of a multivariate analysis instead as it would take all variables into account without forcing potentially artificially generated causal mediations between variables that don't show an obvious causal dependency. Another reviewer, however, felt that while this approach may work and it would be useful to explore, using a



*multivariate analysis may lead to overfitting in most covariates given the small sample size and given that 86% of subjects reported anxiety. Overall, the suggestion is for the authors to provide a rationale for selecting anxiety as a mediator variable over prosocial tendencies, or vice versa, and possibly explore other analyses and comment on the limitations of the approaches.*

Response: We thank the reviewers for this comment. We wanted to clarify that this study used a moderation analysis, not a mediation analysis. The goal was not to examine causality but the moderating effects of prosocial tendencies in the relationship between anxiety and adherence to preventive behaviors to prevent the spread of COVID-19. Given that the study was conducted during the second wave of the pandemic, the reported stress levels of the undergraduate students who participated in the study were high (86% of subjects reported anxiety); the goal of the study was to examine the relationship between stress levels and adherence to preventive behaviors to prevent the spread of COVID-19, and if this relationship was moderated by prosocial tendencies. Based on the scientific literature, which robustly indicates that stress influences decision-making processes [3,4], we wanted to examine if this finding would be replicated instead of using laboratory stress-inducing techniques, using the COVID-19 pandemic as the natural worldwide stressor and the decision-making process of adhering to preventive behaviors. However, the scientific literature is scarce in regard to the role of prosocial behaviors in situations of stress, and therefore, we were particularly interested in examining the role of prosocial behaviors in individuals who would show high versus low prosocial behaviors.

In regard to the small sample size, we performed a power analysis using SPSS with a power ( $\beta$ ) set at 0.8, the Cohen  $f$  at 0.15 for medium effects, and significance level at .05. The sample needed was 55. Therefore, we consider that the study was sufficiently powered as our study had 54 participants. We acknowledge that the sample size was small, but the study was completed during a second wave of COVID-19, with a limited number of participants at the time. We were particularly interested in examining the role of anxiety at that moment, given the exceptionality of the situation. Worldwide life circumstances changed greatly after that spring (with full availability of the vaccines to everyone including young adults) and have changed now, and the study's historical environment is different from what we captured, so it was not possible for us to add more participants to this study. We have now acknowledged this further in the Limitation section of the manuscript.

### **Uniform/Convenience Sampling**

*The reviewers acknowledged the study's challenging circumstances and the effort to capture unique data. However, they expressed concern about generalizability, noting that all participants were undergraduates from one college. The demographic homogeneity of this group may limit applicability to diverse populations, raising caution about extrapolating results across age groups, educational backgrounds, and cultural contexts. The convenience sampling method may have introduced bias, as easily accessible participants might not represent the broader target population.*

Response: We thank the reviewers for this insightful comment. We acknowledged in the Limitation section that the sampling method used was convenience sampling with an undergraduate college population. We agree with the reviewers that this homogeneous sample may limit the applicability to diverse populations, and therefore, we now further clarified this limitation as suggested by the reviewers by raising caution about extrapolating results across age groups, educational backgrounds, and cultural contexts. At the same time, we wanted to point out the idiosyncratic developmental challenges of the undergraduate population, as for most of them, the college experience is already a significant change in their life, let alone in the middle of a worldwide pandemic. Research has shown that the undergraduate population was a specific vulnerable population affected greatly by the stressors of the COVID-19 pandemic, especially among the lower socioeconomic undergraduate groups [5,6]. Therefore, even though the sample was not representative of other age groups, we consider that it merits study. We have now further clarified this item in the Limitation section.

### **University Policy and Mask Mandates**

*The study doesn't explicitly consider the potential impact of university campus policies during the pandemic, such as mask mandates and social distancing, on adherence behaviors. The findings may be influenced by the specific characteristics of the chosen university, including its restriction policies. For example, students on campus may wear face masks due to safety requirements when entering campus common spaces versus through their own personal decision process. Therefore, exercising caution in generalizing conclusions to broader contexts is suggested. Reviewers highlight the importance of future research with more diverse samples to enhance external validity, reinforcing the study's overall robustness. This provides a constructive pathway for refining the study's scope and applicability.*

Response: We thank the reviewers for this comment. We stated in response to the "Uniform/Convenience Sampling" comment that we added further information in the Limitation section regarding the caution of extrapolating the results to other populations and contexts. We agree that the university policies at the time were exceptional. However, we wanted to note that the measure that we used to examine the frequency of engaging in COVID-19 preventive behaviors asked questions that were aimed at all aspects of their life not specific to any context, and in addition, they also had the option to answer "I don't know/prefer not to answer/Not applicable" for each question. Therefore, participants had the option of not answering and not answering because the question was not applicable to their life such as "Avoiding Playdates (letting children play with other children)." Specifically, the questionnaire asked "Please indicate the frequency with which you have adopted each action/behavior in the previous 7 days:" in which they had to answer items such as "Hand washing with soap and water," "Using a hand sanitizer," "Wearing a Face Mask," "Avoiding non-essential travel," and "Avoiding opening the mail or delivered goods" using a 5-point scale ("Most of the time," "Some of the time," "Seldom," "Never," and "I don't know/prefer not to answer/Not applicable"). At the time of the pandemic in the spring of 2021,



the safety measures applied by the university were many, including social distancing and mask wearing, but also followed state-mandated measures as the state had a travel advisory and a requirement to complete a travel health form and quarantine for a 10-day period if traveling outside of Connecticut for more than 24 hours in states other than New York, New Jersey, and Rhode Island or countries other than the United States. Therefore, this mandate was statewide. Additionally, at the time, spring 2021, vaccinations were provided for priority populations such as those older than 75 years, and vaccinations for those 65 years and older were not planned until mid-February. Vaccinations for everyone 16 years and older were not available until April 1. Additionally, there was a ban for in-person research during the spring of 2021 that was not expected to be lifted until May 2021, which is when the semester was over. We believe that the situation was exceptional on campus and outside campus, and the measures on campus were designed for safety. Additionally, students had the option of not answering the items of the questionnaire; therefore, we believe that the likelihood that the university policies influenced their responses to be biased in any way was very small.

*The study's cross-sectional design and reliance on self-reporting introduce potential limitations in establishing causal relationships and accurate data collection. (In general, no retrospective exploratory study can show causality, asserting a causal relationship amounts to the post hoc ergo propter hoc logical fallacy.) The one-time nature of the study also limits insights into the dynamic nature of psychological factors and preventive behaviors over time. Caution should be exercised in interpreting the results, as correlation does not imply causation.*

Response: We thank the reviewers for this comment, and we added this in the Limitation section. In addition, in our Discussion section, when interpreting the results, we did not imply causation in any instance, as we were carefully using the words “association” in lines 1 and 2 of the discussion: “The present study aimed to examine the association between state and trait anxiety during the COVID-19 pandemic and the adherence behaviors to prevent the spread of COVID-19...”; we also use the phrase “more likely to” such as in line 6 of the Discussion: “...we hypothesized that participants with high state and trait anxiety would be more likely to adhere...”; also, the word “relationship” was used in line 10: “...and that this relationship would be stronger for individuals with high prosocial behavior tendencies...” Therefore, we were careful to not imply causation. We changed the wording in line 33 of the Discussion to ensure causality was not implied.

*Furthermore, reviewers don't think that the results of this study can be used on their own to make any definitive public health policy recommendations.*

Response: We agree and we acknowledge this in the Limitation section but can inform other future studies on the role of prosocial behaviors in the relationship between stress and adherence to preventive behaviors. We added the following statement: “Fourthly, because of the small sample size, the cross-sectional nature of the study, this results on their own cannot make any definitive public health policy recommendations but can inform other studies on the role of

prosocial tendencies in the relationship between stress and adherence to preventive behaviors.”

### **Adherence Scores**

*The study mentions adherence to COVID-19 public health safety recommendations as an outcome variable. There is a need for more clarity on how the adherence scores were calculated, especially considering potential confounding factors such as university campus policies during the pandemic.*

Response: We thank the reviewers for these comments. We provided information regarding the influence of “campus policies during the pandemic” in the answer to the “University Policy and Mask Mandates” comment. Also, regarding the calculation of the adherence scores to COVID-19 preventive behaviors, we described the calculation in the Methods section. Please see below the wording from the Methods section:

“COVID-19 Preventative Behaviors. The COVID-19 International Survey (CIS) from the PhenX Toolkit (2020) was used to collect data on what preventative COVID-19 behaviors participants were engaging in. The 23 items within the survey were specific to what frequency individuals are engaging in COVID-19 preventative behaviors were used for this study (eg, hand washing, mask wearing physical distancing, avoiding social gatherings, self-quarantining after travel, self-quarantining if infected or likely infected were used). These items are answered on a 4-point Likert scale from never to most of the time, with the additional option of ‘don't know/I prefer not to answer/Not applicable.’ One total sum score was calculated, and higher scores indicated higher engagement in COVID-19 preventative behaviors.”

### **Missing Data**

*The study's approach to handling missing data in nonmandatory survey questions is not explicitly discussed. This may impact the results and should be clarified.*

Response: We thank the reviewers for this insightful comment. Most participants had complete data for the variables used in the analysis, except for age (n=53) and trait anxiety (n=44). State anxiety had complete data (N=54). The lack of effects with trait anxiety could be due to the smaller sample size, and state anxiety may be more relevant to the COVID-19 pandemic context. We have now added this information in the Discussion section.

### **Reliability Metrics**

*The study does not provide information on test-retest reliability, accuracy against a gold standard, or error of measurement for the Prosocial Tendencies Measure (PTM) reliability. Reliability induction from other studies is mentioned, but the study population's specific reliability is not demonstrated. Without these critical reliability metrics, the study leaves a gap in the assessment of the psychometric properties of the PTM. Including such information would enhance the transparency and credibility of the study's findings, allowing readers to better evaluate the reliability and validity of the instrument used to assess prosocial behaviors. Future research may consider providing a comprehensive assessment of the psychometric*

*properties of measurement instruments to strengthen the methodological rigor and overall quality of the study.*

Response: We thank the reviewers for this comment. We have now added the validity and reliability information of this measure in the Methods section of the manuscript.

### **Statistical Model and Data Selection**

*Some reviewers expressed concern related to the lack of transparency about how variables were selected as moderators or mediators, how some others (eg, age) were chosen to be excluded, and how others were chosen to be reported on from the cited “larger study.” Adding clarity around the rationale that led to making such choices would help the reader better contextualize the results.*

Response: We thank the reviewers for this comment. In this study, we used a moderation analysis, not a mediator analysis. The variables were chosen based on the literature and theory that drove the research protocol. In our institutional review board (IRB) protocol (#20089), we proposed testing two models, and these results are from one of those models driven by the literature.

*Furthermore, a scoring guide for the CIS Survey would be helpful to add. There is a concern that a simple sum method may be biased because some questions may not be relevant to all subjects (eg, playdates only impact subjects that have childcare responsibilities).*

Response: We thank the reviewers for this suggestion. We provided information on this scale in the Methods section and in response to the “University Policy and Mask Mandates” and “Adherence Scores” comments. We want to emphasize that participants had the option to answer “I don’t know/prefer not to answer/Not applicable” for each question. Therefore, participants had the option of not answering if it was not applicable to them, such as “Avoiding Playdates (letting children play with other children).”

### **Ethics**

*While the study mentions obtaining IRB approval and online passive consent, specific details regarding confidentiality, privacy safeguards, and participant understanding of risks are not thoroughly addressed.*

Response: We agree and we disclosed that this study was fully IRB approved. At Central Connecticut State University, studies that are IRB approved are shown to follow proper confidentiality procedures and privacy as well. All these procedures were followed in this study, as per the IRB approval obtained in this IRB protocol (#20089).

*Furthermore, it is not clear what the authors mean by “passive consent.”*

Response: We agree and we understand the confusion, and we removed the word passive consent and added the following wording: “Participants were presented with an online informed consent, and they acknowledged it by pressing a button to continue the study.”

### **Data and Reproducibility**

*The study provides a moderate level of detail, but more specific information is needed for reproducibility. This includes additional demographic details, exact questionnaire wording, and more details on moderation analyses. The study would benefit from providing a more comprehensive set of demographic information about the participants such as age distribution, gender distribution, and other relevant characteristics. A richer demographic profile would contribute to a more nuanced understanding of the study population and facilitate comparisons with other research. Reviewers suggested adding available details to Table 1.*

Response: We thank the reviewers for this insightful comment. We now added additional demographic details in the manuscript describing the participants further. As described now in the manuscript, we added the age range and percentiles, and we added a full table—a new Table 1 that includes a description of the demographic variables: gender, race/ethnicity, enrollment status, whether they are first generation students, marital status, employment status, hours of work per week, and housing situation and living situation.

*While the study mentions that data are available upon reasonable request, reviewers suggest considering providing additional information on how interested researchers can request the data, perhaps from the corresponding author or another designated contact. This could enhance transparency and facilitate potential collaborations or further scrutiny of the results.*

Response: We agree with the reviewers on this comment, and we now added in the Data Availability statement that “the data generated from this study can be available from the corresponding author upon reasonable request.”

### **List of Minor Concerns and Feedback**

#### **Readability**

*Overall, the reviewers thought that the manuscript would benefit from a clearer explanation of key terms and recommended keeping the terminology consistent across the manuscript so as to help the reader better follow the narrative and interpret the findings. For example, there was some confusion among reviewers on the meaning of “public prosocial scale.”*

Response: We thank the reviewers for this comment, and we now have added extensive clarifications in the Discussion section to enhance the readability of the manuscript and concretely remove any possible confusion with the definition of the public prosocial scale.

#### **Approach and Results**

*It may be helpful to show more information about some of the background variables. One question is if the deviation of age from a normal distribution is significant and thus a possible contributor to the study’s findings if age correlates with adherence or anxiety. Showing not only mean and SD but also median, quartiles, and range may provide a better feel for what the study population, or at least the participant sample, is like.*

Response: We thank the reviewers for this comment. We had already included the mean and SD of age, and we now added the range and the quartiles. Additionally, we now provide an extensive list of demographic variables in Table 1. As the reviewers can see, the sample did not have much variability in age as they were all undergraduate students, and we did not expect that the age differences would be a differential contributor to the study findings. In response to the reviewers, we calculated the correlation between age and state and trait anxiety and adherence, and none of the results were significant (trait anxiety:  $r=0.109$ ;  $P=.48$ ; state anxiety:  $r=0.125$ ;  $P=.37$ ; adherence:  $r=-0.015$ ;  $P=.91$ ).

*It may be useful to make explicit the assumptions underlying the modeling and parameters used for PROCESS, such as the degree of independence of the moderator.*

Response: The parameters for using moderation in PROCESS are like any moderation analysis program. The only difference is the bootstrapping, which is specified in the Methods section. We now added this information in the manuscript and the new reference as well.

Hayes AF. *Introduction to Mediation, Moderation, and Conditional Process Analysis*. 3rd Edition. Guilford Press, 2022.

### Discussion

*The authors may consider adding a section to the discussion to explore variables related to vaccine hesitancy and other factors (eg, sense of invincibility) as a suggestion for future research, expanding the scope beyond adherence to preventive measures.*

Response: We agree with this comment, and we expanded on this topic with additional sentences added in the Discussion section.

*Given the reliance on self-report measures, the reviewers suggest the authors discuss the potential impact of social desirability bias on participants' responses. Addressing this concern would add transparency to the limitations of the study.*

Response: We agree with this comment. We wanted to point out that we had already addressed this issue in the Limitation section.

*Reviewers suggest authors discuss how the results support following up further on correlations among PTM scales and on the possible moderator effect of public prosocial tendencies, with recommendations for including a broader set (explicitly listed) of potentially explanatory independent variables.*

Response: We agree with the reviewer's comments. We now added a list of potential variables that may have also influenced the results in the Discussion section. We added the following paragraph: "Additionally, other variables that may have influenced the results such as vaccine hesitancy, perceived personal risk and disease vulnerability, and trust in science may be potential variables to study in future research, especially regarding the factors that may impact the adherence to preventive behaviors in young adults [7,8]."

*It may also be helpful to add some explanation of why the psychometric characteristics of the survey instruments as established in other studies can be trusted to be the same as used in this study (online, unsupervised, etc). Some reviewers found it concerning that this study found statistically significant pairwise associations between PTM subscales, and this should be addressed, perhaps with speculation about why this happened.*

Response: We thank the reviewers for this insightful comment. We now added the validity and reliability information of all the PTM subscales and of the State-Trait Anxiety Inventory. We also further elaborated on the possible reasoning for the differential results of the PTM in the Discussion section.

### Figures and Tables

*Consider using a 2 × 2 table in Figure 1 to illustrate the detected moderator effect.*

Response: We thank the reviewers for this comment. However, because of the many tables we already have in the study and the fact that we added an additional one with the demographics (Table 1), we decided to use this figure that illustrates the study's effects without having to have 2 figures.

### Title

*Given the concern about generalizability, a reviewer suggested the authors consider changing the title to "Adherence Behaviors to Prevent COVID: The Role of Anxiety and Prosocial Behaviors Amongst University Students in the US."*

Response: We thank the reviewers for this comment, and we also considered that it would be important to add the dates of the study to describe the historical circumstances; therefore, we also added dates to increase awareness of the time period. Therefore, the manuscript is now titled "Adherence Behaviors to Prevent COVID: The Role of Anxiety and Prosocial Behaviors Amongst University Students in the US- January 2021-May 2021."

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## Abbreviations

**IRB:** institutional review board

**PTM:** Prosocial Tendencies Measure

*Edited by T Leung; submitted 26.03.24; this is a non-peer-reviewed article; accepted 26.03.24; published 27.05.24.*

*Please cite as:*

*Corbera S, Marín-Chollom AM*

*Authors' Response to Peer Reviews of "The Role of Anxiety and Prosocial Behaviors on Adherence Behaviors to Prevent COVID-19 in University Students in the United States: Cross-Sectional Study"*

*JMIRx Med 2024;5:e58859*

*URL: <https://xmed.jmir.org/2024/1/e58859>*

*doi: [10.2196/58859](https://doi.org/10.2196/58859)*

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# Authors' Response to Peer Reviews of "COVID-19 National Football League (NFL) Injury Analysis: Follow-Up Study"

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(*JMIRx Med* 2024;5:e55863) doi:[10.2196/55863](https://doi.org/10.2196/55863)

## KEYWORDS

COVID-19; injury; prevalence; adaptation; sports medicine; follow-up; training; football; epidemiology; sport; athlete; athletic; injuries

*This is the authors' response to peer-review reports for "COVID-19 National Football League (NFL) Injury Analysis: Follow-Up Study."*

## Round 1 Review

*Dear authors, the peer review has raised a significant challenge to your statistical analysis by 1 of the reviewers. This feedback will need to be carefully addressed and/or rebutted in order for your paper to proceed at JMIRx Med.*

Response: We believe that our manuscript [1] follows the appropriate format. In addition, we believe that we have addressed the statistical analysis. We also sought outside assistance to help ensure that our biostatistics methods are sound. We also would be willing to accept a transfer to *JMIR Data* if our paper is not accepted in *JMIRx* and a fee waiver can be provided.

In addition, our research team would like to highlight the derogatory, rude, and offensive review by Reviewer AC. While we appreciate the criticisms of our paper and want peer reviewers to remain vigilant in upholding the highest standards,

reviewer AC used unprofessional and derogatory language toward our research team with comments such as "their precious paper." There is no place in academia for derogatory and offensive language, which is part of the guidelines in the "(for reviewers) How to write a high-quality peer review" article on the JMIR website [2].

While we accept the criticisms of our paper, we do not accept the offensive and hostile language that Reviewer AC provided to our research team. We thank you for your concerns and hope this feedback will help guide your peer-review processes in the future.

## Reviewer O [3]

### General Comments

*I would like to commend the authors on performing a follow-up study. This well-executed study provides a good comparison with how COVID-19 disrupted global schedules and the impact it had on the sports sector. The previous version of this study identified how a lack of training greatly increased chances of injuries in National Football League (NFL) athletes. In the*

current study, the authors have identified how a timely training program can reduce the injury time of athletes. A few points require clarification, such as:

1. What is the starting month of the NFL season? The COVID-19 lockdown was implemented from late March 2020 to late May 2020 (mentioned in the current study). Did this fall at the start, at the middle, or toward the end of the training phase of the athletes?

Response: This fell at the start and through most of the training period. While the lockdown ended in May, most players did not return to in-person activities until the end of July. Preseason games were eliminated and practices in training camp were far fewer in number, with only a 20-day acclimation period [4]. While the official training camp typically only lasts around 2 weeks in the second part of July, minicamps and other unofficial training were eliminated.

The following was added: “While facilities opened back up in May, players were unable to return until the end of July [5]. This shutdown eliminated most of the training period, giving players a narrow 20-day period to reacclimate before the start of the 2020 season [5].”

2. Were athletes provided any equipment at home, or were they recommended any training protocol by their team’s coaches (the way some clubs in the English Premier League provided gym equipment to their players at home to maintain fitness, or had online practice sessions with their players)?

Response: Teams were allowed to host virtual instructions and online workouts. They could provide players with up to US \$1500 worth of at-home workout equipment [6]. This was optional for players, and they still lacked access to trainers and other department staff and facilities that the NFL is known for having. It can be argued that even at-home workouts are not to the higher standard of facility-based workouts and lack the careful attention and recovery treatments.

The following was added: “It is important to note that although teams could provide players with up to US \$1500 worth of at-home training equipment, the players still lacked access to on-site athletic trainers and recovery facilities and were unable to partake in normal preseason training [6]. Any at-home workouts were considered voluntary [6].”

3. When lockdown restrictions were lifted, how much time were the athletes provided to restore their match fitness?

Response: About 20 days were provided.

4. How long does it take for detraining to set in, and how quickly can athletes regain their lost fitness?

Response: The literature is varied on how long it takes for detraining to set in. Further, detraining can occur at various times when different physiologic changes are considered, such as a change in  $VO_{2max}$  and muscle components like mitochondrial proteins. Retraining is similarly widely variable, corresponding to the athlete, pretraining level, time off, and the level of detraining [5]. Due to the wide variability, future research is necessary to determine the exact length of time required for detraining to set in.

We did include discussion of the variability of time to regain lost fitness in the introduction.

### Minor Comments

5. Change the tense of some sentences. In the introduction, use “We hypothesized” instead of “we hypothesize” and change the next line to “injury prevalence for the 2021 and 2022 seasons WOULD be lower than the 2020 NFL season...”

Response: We believe that we have corrected all tense errors.

### Anonymous [7]

*This paper provides epidemiological data on injury incidences in the NFL before and after the COVID-19 lockdown. This paper has the potential to be clinically meaningful; however, it has major flaws that should be addressed before it is reconsidered.*

### Specific Comments

#### Major Comments

1. The authors state that “This is the first large scale opportunity to demonstrate the effects of these principles and how they are important to understanding injury epidemiology.” However, there are studies that have looked at the effect of COVID-19 on other sporting leagues, for example, Bundesliga, Major League Soccer (MLS), etc. All this has been published and should be cited.

Response: The Bundesliga study [8] did not include analysis for the years following the pandemic. Another study [9] looked at injury incidence as related to COVID-19 infection. One study [10] looked at a 41-day period of injury epidemiology for 3 periods, 2 of which were after the lockdown but still within the 2020 time period. A study focused on the National Basketball Association (NBA) [11], but again, it only considered injuries for a year following the pandemic lockdowns.

We have changed this sentence in the abstract to address these concerns: “This is the first large-scale and long-term opportunity to demonstrate the effects of these principles and how they are important to understanding injury epidemiology.”

2. Can the authors please confirm or comment on the potential accuracy of this open data? What validity checks were employed to demonstrate that these data are accurate?

Response: NFL teams are required to report injuries to players throughout the week [12]. Each team reports injuries weekly, to which individual websites were referenced. The NFL website was used in the event a team report was not available in order to resolve any discrepancies.

The following was added: “Teams are required to report injuries throughout the week of a game, so any and all information should be considered accurate [12].”

3. How can the authors be sure that the increase in injuries was due to COVID-19?

Response: We cannot be certain. However, by including a comparison of 2 years prior to the COVID-19 pandemic and 2 years after, we would hope that this would account for any additional changes. We have added a sentence in the limitations



to directly address this: “It is also possible that other factors influenced the findings of this study. However, the span of years included would hopefully account for any other possible differences besides the COVID-19–induced lockdown.”

*4. What is meant by injuries? Soft tissue injuries or concussions? Perhaps an analysis on time-loss injuries would be more beneficial and add value*

Response: In our study design methodology, we define injuries as “Contact injuries were included in this study as this is a nonmodifiable risk factor that cannot be controlled due to football being a contact sport [13,14]. COVID-19 infection, sick days, and nonmedical days off were not included in the injury tally. Illnesses were not included in this study, because illnesses are not considered a physical injury and should be reported separately from injuries when performing injury epidemiological studies [13,15].” This includes any soft tissue injuries and concussions. While it might be of interest to assess time-loss injuries, this invites the debate on whether to assess time to return to activity or time to return to full play. Only time to return to activity could be assessed from the publicly available data, and some injuries listed do not fully result in the loss of participation [12]. Further, this was not something considered in the previous study, so we would lack the ability to compare the current findings to the previous study, which was part of the goal of this project.

The following was added: “All other soft tissue injuries and concussions were included during the first week of the associated injury report.”

## Anonymous [16]

*This paper, “COVID-19 NFL Injury Prevalence Analysis, A Follow-Up Study,” is an interesting read. The conclusions drawn in the paper are supported by the data. All the related works are cited appropriately. The limitations of the presented study are discussed appropriately.*

*My only concern is about the 2 histograms. The authors should make these histograms more clear, readable, and engaging. Use standard deviation or error bars wherever applicable.*

Response: Thank you for your comments; we have added error bars to the figures. We have also changed Figure 2 to the outcome measure to make it more appealing.

## Reviewer AC [17]

### General Comments

#### **My Review—COVID-19 NFL Injury Prevalence Analysis, A Follow-Up Study**

*Throughout the manuscript, including in the title, authors say they analyzed the prevalence of injuries. This is incorrect. They have not analyzed injury prevalence; they did not even collect the data required for such an analysis. Instead, they collected injury incidence data and analyzed them.*

Response: We have removed prevalence from the title and correspondingly changed it to “NFL Injury Analysis.”

*The primary component of this study is analyzing publicly available data to make a conclusion. I have a major concern regarding the statistical analysis the authors have performed. They have collected injury incidence data for each week for each team over the season from publicly available sources. This includes injuries from the same team for each week, which is repeated data. They then calculated the mean per week per team. They had 32 teams and therefore have 32 means for a season. They then compared the mean of those means between seasons using an unpaired t test. First, this analysis totally ignores complications due to nonindependence in repeated data. Second, how can we understand the comparison of the means of means? Third, they compared each possible pairs of years. They ignored the multiple comparison issue. This analysis is totally inappropriate. I am not going to accept results of this analysis, or any conclusion based on these results. This is an issue that cannot be rescued by a revision.*

Response: Thank you for your comments. However, a major problem with your review is that at no point were any data repeated, as it is clearly defined in the methods that only new unique injuries were included. There was never any repeat of any data at any point during this study, and therefore, this statement is completely and entirely false. The research team is unaware how this assumption or conclusion was made, as this was clearly stated in the *Methods* section of both the first paper and this paper. Therefore, this claim and the claim of nonindependence is completely false.

The question of the means of means is due to the fact that in 2021, the NFL expanded to an 18-week season, whereas before it was only 17 weeks. While not ideal, the only way to compare to different season lengths is to standardize them by dividing by the number of weeks. This is how we produced this injury rate that we used for comparison. We have added more information into our *Methods* section to ensure that there is no question as to why this was undertaken. In addition, we included the 2018 and 2019 seasons in our new analysis, so you can see that the rate had to be conducted this way due to the fact that 2018, 2019, and 2020 seasons were 17 weeks long, and the 2021 and 2022 seasons were 18 weeks long. All of this reasoning, along with describing how data were not repeated, are clearly laid out in the *Methods* section, and we hope that you will conduct a more thorough reading of this section.

Finally, we have used a Kruskal-Wallis test with Dunn analysis to address the comparison of pairs. The comparisons are statistically significant for 2020 when compared with all the seasons. It is clear that there is significant data here. In addition, comparison of the 2019 season with the 2021 and 2022 seasons did not produce a statistically significant difference, indicating a return to normal levels. We hope that you can accept the results of this analysis. In addition, we consulted with a top leading academic university for biostatistics help in order to ensure that our methods are sound. We hope that our efforts will help you see these results as justified.

*The authors say they have done similar analysis in their previous paper [13]. I now doubt the findings published there too. Unfortunately that paper was also published in JMIR. I*

*recommend that editors should consider rereviewing that paper by an independent statistical reviewer.*

Response: Thank you for your comments; however, we would like to highlight that this language is offensive and derogatory and there is no place for comments like this in academia. We appreciate constructive feedback and your dedication to upholding the highest peer reviewing standards; however, we want to make note that this language is offensive and derogatory toward our research team and the previous peer reviewers. The previous paper was reviewed by peer reviewers, who believe that the original analysis was justified.

*There are less severe issues as well. For example, they presented 2 figures—one is redundant in the presence of the other, because the numbers in Figure 1 divided by the number of weeks are the numbers in Figure 2. Further, none of the numbers in any of these figures are the outcome measure they used in the statistical analysis. Therefore, the usefulness of them is limited only to describing the raw data.*

Response: We have retained Figure 1 as it provides the total number of injuries in the data. We have changed Figure 2 to reflect the outcome measure to make it more useful.

*Even if the analysis is correct, they have a fundamental limitation in their interpretation of the results. Their conclusions*

*are based on the underlying assumption that the observed statistical differences were driven by training opportunities. There was no justification for that assumption. How can the authors claim none of the other possible influencing factors changed?*

Response: We cannot confirm or deny that other factors could have influenced these changes, and it is clearly stated in our first paper and this paper within the discussion that other factors could have played a role. However, the largest precipitating change during this time period was COVID-19, which led to limited training opportunities. This is factual evidence and does create a pathway for this epidemiological spike in 2020. It is clearly discussed in both papers within the introductions and discussions that the loss of training can induce detraining, which leads to a predisposition to injuries. This is why there is an epidemiological spike in the number of injuries during 2020 and is statistically significant when compared with the 2018, 2019, 2021, and 2022 seasons. This is also why there is no statistical significance when the 2019 season is compared with the 2021 or 2022 seasons. Therefore, our data and evidence of the events during this time support our conclusions. While other factors could have played a role, the most likely reason was due to these well-documented injuries and strength and conditioning principles.

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## Abbreviations

**MLS:** Major League Soccer

**NBA:** National Basketball Association

**NFL:** National Football League

*Edited by E Meinert; submitted 27.12.23; this is a non-peer-reviewed article; accepted 27.12.23; published 13.02.24.*

*Please cite as:*

*Puga TB, Schafer J, Thiel G, Scigliano N, Ruan T, Toledo A, Agbedanu PN, Treffer K*

*Authors' Response to Peer Reviews of "COVID-19 National Football League (NFL) Injury Analysis: Follow-Up Study"*

*JMIRx Med* 2024;5:e55863

*URL:* <https://xmed.jmir.org/2024/1/e55863>

*doi:* [10.2196/55863](https://doi.org/10.2196/55863)

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# Authors' Response to Peer Reviews of "Impact of the COVID-19 Pandemic on Latino Families With Alzheimer Disease and Related Dementias: Qualitative Interviews With Family Caregivers and Primary Care Providers"

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(*JMIRx Med* 2024;5:e56439) doi:[10.2196/56439](https://doi.org/10.2196/56439)

## KEYWORDS

Latino; dementia; caregiving; COVID-19; Alzheimer's disease; health disparity; qualitative research; transcript analysis; health inequality; minority population; epidemiology; peer support; social services; health care; Alzheimer's; minority; qualitative; interview; caregiver; primary care; impact; resilience; disparity; outcome; Alzheimer disease; Alzheimer

*This is the authors' response to peer-review reports for "Impact of the COVID-19 Pandemic on Latino Families With Alzheimer Disease and Related Dementias: Qualitative Interviews With Family Caregivers and Primary Care Providers."*

## Round 1 Review

Dear Prof. Meinert,

Re: Manuscript ID #42211 entitled "Impact of the COVID-19 Pandemic on Latino Families With Alzheimer Disease and Related Dementias: Qualitative Interviews With Family Caregivers and Primary Care Providers" [1].

Enclosed is a file containing the revised manuscript by Perales-Puchalt et al [1]. Thank you for this opportunity to resubmit the present paper.

We also thank the reviewers very much for their suggestions and comments to our manuscript. We have taken all of them into consideration for producing the new version. In the

following sections, we have first presented the reviewers' comments, followed by our responses.

We hope that these responses and the new manuscript prove satisfactory to you and your reviewers.

We are looking forward to hearing from you. Thank you again for your attention to our work.

Sincerely,

Jaime Perales-Puchalt on behalf of the authors

Fairway, KS; October 12, 2023

**Anonymous [2]**

## General Comments

*This paper describes a qualitative study in which the authors seek to understand the experiences of Latino families managing Alzheimer disease and related dementias (ADRD). The authors interviewed both family caregivers and primary care providers*



(PCPs). This is a well-written manuscript that focuses on caregiving during COVID-19, a relatively understudied area. The authors note that this study represents secondary analyses of a larger study that focused on improving ADRD care services in primary care across settings.

### Specific Comments

#### Major Comments

1. My key methodological critique is that the authors should follow the COREQ (Consolidated Criteria for Reporting Qualitative Research) recommendations in reporting this study. Since this is a completed study, it is possible that the authors will not meet all the criteria; however, it is still important to know which recommendations were followed and which were not.

Response: Thank you for the resource! We have edited the manual to follow these guidelines.

2. My key conceptual critique is that the authors do not provide any rationale as to why family caregivers' and PCPs' perspectives are included together. While I certainly understand that these are secondary analyses, the study introduction still needs to justify why these 2 stakeholder groups will provide perspectives that can be synthesized.

Response: We have clarified in the introduction section that "It is also important to listen to the perspectives of family caregivers and primary care providers (PCPs), who may provide a different point of view and allow triangulation. Given the central role of family in Latino culture [14] and PCPs in the health care system [15], their perspectives can provide privileged insight into the experiences of the person with ADRD, irrespective of their level of cognitive impairment, their family, and their interaction with the health care system."

3. Relatedly, the authors should provide a conceptual or theoretical framework that guided this study.

Response: We added the following to the methods section: "This study was informed by the National Institute on Minority Health and Health Disparities Research Framework, which considers the complex and multifaceted nature of minority health and health disparities [17]. This framework includes different domains of influence (biological, behavioral, physical and built environment, sociocultural environment, and health care system), as well as different levels of influence (individual, interpersonal, community, and societal) within these domains."

4. In methods, please clarify whether the main interview was 45-60 minutes and the additional COVID-19-specific questions were excluded from this time. Please also provide the interview guide as an appendix (see COREQ) and include sample questions in the manuscript.

Response: We have clarified that the 45-60 minutes included the COVID-19 questions.

5. Please clarify what is meant by "the interviewers emphasized that participants were the experts to reduce power differentials." How was this accomplished? How did the interviewer ensure that this power differential existed and that it was subsequently reduced?

Response: We have clarified this sentence, which now says: "The potentially lower theoretical ADRD expertise by family members and PCPs could create a perceived power differential with the interviewer. In fact, some family members and PCPs expressed worry about the interviewer potentially testing their ADRD knowledge. To reduce this perception of power differential, the interviewer emphasized that the interviews would ask about their experiences and that they were the experts in those experiences."

6. Consider expanding the description of theme 1 to capture the dimensions of impact noted in the subthemes, for instance, "Both caregivers and PCPs highlighted the physical, psychological and social impacts of the pandemic on patients with ADRD."

Response: We have expanded the description of theme 1 to capture the dimensions noted in the subthemes, as suggested by the reviewer.

7. The second theme does not appear to integrate the PCP and caregiver views as well as theme 1. Consider splitting the current theme 2 into 2: theme 2 could be about individual coping and resilience, and theme 3 could be about systems level factors, which would include vaccination acceptance and remote communications.

Response: We have eliminated the 2 higher levels of themes and included the lower levels. In line with this comment, we have differentiated between individual supports and system supports.

8. The conclusion discusses death and formal care, which are not highlighted in the themes or results. Anchor the discussion to the results of this study.

Response: We have carefully linked the discussion with the most important results.

#### Minor Comments

1. Please review and correct typographical errors; for example, in data analysis, it says "fist author" instead of "first author."

Response: We have carefully proofread the manuscript.

2. The citation #16 is for focus groups, but the authors did 1:1 interviews. Please ensure that this citation is correct.

Response: Thanks for catching that one. That was an extra citation that was inserted by mistake.

3. The percentages in Table 1 are not meaningful given the small sample size. Please report only the Ns.

Response: We have deleted the percentage columns.

#### Reviewer FN [3]

#### General Comments

The authors present a compelling argument for understanding how a doubly vulnerable population in the United States (Latino persons with dementia) experienced the COVID-19 pandemic. To this end, they share the results of a thematic analysis of interviews with primary care providers and caregivers of Latino persons living with dementia. The qualitative analysis could

use better explanation and the themes could be more descriptive. Moreover, the many of themes do not capture or explain their relevance to understanding the intersectionality of dementia and Latino lives. My comments below speak to that, as well as other issues. The manuscript has a good foundation of an informative article that showcases the lived experience of this population during a critical time and could be modified to provide formative evidence for improving care, inside and outside of a pandemic.

### Specific Comments

#### Major Comments

1. Consider making subthemes or codes more descriptive and meaningful. Good themes tell you what the story is or what the direction is at least (good or bad). Some of these are readily available (or easily modified) from sentences in the paper already (eg, “the pandemic influence[d] mental and emotional health”; “Social support was critical for reducing social isolation and its sequelae”; caregivers and persons with dementia “lost access to engaging activities during the confinement”; and “Remote communication facilitated social support”). See other qualitative research for examples. There are even good examples in the dementia care literature during the pandemic. For example:

Mitchell LL, Horn B, Stabler H, Birkeland RW, Peterson CM, Albers EA, Gaugler JE. Caring for a Relative With Dementia in Long-Term Care During the COVID-19 Pandemic: A Prospective Longitudinal Study. *Innov Aging*. 2023 Apr 17;7(4):igad034. doi: 10.1093/geroni/igad034. PMID: 37213326; PMCID: PMC10195573.

Harding, E., Rossi-Harries, S., Gerritzen, E.V. et al “I felt like I had been put on the shelf and forgotten about” – lasting lessons about the impact of COVID-19 on people affected by rarer dementias. *BMC Geriatr* 23, 392 (2023). <https://doi.org/10.1186.S12877-023-03992-1>

Response: We have taken this comment into account and turned the themes into descriptive statements. We have also further divided them into more specific themes, in line with the ones the reviewer mentioned.

2. Throughout: The topic is about the Latino ADRD experience, but many themes do not tap into this overlap of the Latino and ADRD experience. It is not made relevant to the ADRD experience or it is not explained how the ADRD context affected it, either in the theme itself (eg, see “poor nutrition” codes) or in the quote used to justify it (eg, see “stress” and “work” codes). A thorough review of the codes and quotes to meet this intersectionality would be beneficial.

Response: We have thoroughly revised the themes and quotes to highlight the Latino ADRD experience as much as possible. However, while most aspects refer singularly to Latino families with ADRD, some are also experienced by Latino families in general or non-Latino families with ADRD. Including these helps provide information in the discussion section on what impacts are more general to all populations and what things may be particularly salient among Latino individuals.

3. Facilitators and barriers are not often used as codes on their own but a way to categorize or further delve into aspects of other issues. What was facilitated? What was the barrier blocking? I could see weaving facilitators, barriers, and consequences into the discussions around the other codes, like informal and formal support.

Response: We have edited our codes, which no longer only state “barriers,” “facilitators,” or “consequences.” Instead, for example, a whole theme includes the barriers to remote communication by Latino families.

4. Please clarify the methods.

- I have not heard of using condensed transcripts before. Why was this done? What was taken out exactly? How were “meaningful bits of text” identified?
- It is not clear who was doing the coding at which times. There is the first author as a coder and then 2 additional coders, but the final sentence indicates there were just 2.
- Did the first author make all the themes and do all the coding and then the other coder(s) just reviewed it? (Rather than all independently reviewing and coming together to come up with themes and then independently coding and later addressing the coding discrepancies.)

Response: We have edited this section to further clarify how the coding was done. It now says “JP-P and MF-C independently read the interviews and notes once initially to familiarize themselves with the data, coded the content of the text by identifying codes and themes, and resolved coding disagreements through discussion and consensus.”

5. Add headers in the text for each subtheme and the codes for better flow and to help readers keep track of what theme or code they are reading about.

Response: We have added headers and numbers for better flow and to help readers keep track of themes and codes.

6. For quotes in general:

- Consider editing any quote over 2 lines or selecting briefer quotes. Three lines is okay if compelling. If more than 3, it has to be a really good quote. There are 2 very long quotes in “other impacts.”
- Provide some context or active linking to the code as lead-in text.
- Make sure they are absolutely relevant to the Latino and ADRD experience.

Response: We have shortened most quotes to make them 1-2 lines long and added more context in the text.

7. For the discussion:

- Consider adding comparisons of findings to non-Latino ADRD COVID-19 experiences to highlight the differences this population experienced and to better showcase why continued attention to this specific population is warranted. See the Mitchell et al and Harding et al papers cited above as potential comparison points.
- Why is circular migration being brought up? As written, this does not appear to be ADRD related and was only



lightly discussed in the results (though, it was not clear if it is ADRD related in the results either).

- c. *“The fact that some PCPs suspected an unknown longer-term impact of the COVID-19 pandemic warrants further longitudinal research into this topic.” While true, it is strange to frame ongoing need to understand this based on participant responses alone. Also, it needs to be related to ADRD.*
- d. *“Caregivers’ reports on healthcare providers’ confusion between ADRD and COVID-19 infection symptoms warrants research to improve diagnosis and severity assessments of both conditions.” Where did this come from? It feels unsupported from the evidence provided in the current study and an odd place to end the discussion.*

Response: We have focused the discussion on similarities and differences with previous studies on the general population and deleted the discussion on circular migration, diagnosis confusion, and unknown consequences of the pandemic.

#### 8. For the conclusion:

- a. *“This pandemic has revealed many of the barriers that Latino families with ADRD face, and in most cases, this has exacerbated previous barriers. However, with every crisis comes an opportunity for improvement, which will hopefully translate into improved conditions among Latino families with ADRD.” This does not really say anything; be specific regarding the barriers and what could be improved. You could succinctly use the start of the next sentence to end this one.*
- b. *“These improved conditions might include more equitable access to health care and community services, a better quality of these services, subsidized formal and informal supports, and flexible hybrid means of communication.” Which would lead to...or mean what for the (public) health of Latino persons living with ADRD and their carers? What is the overall takeaway pertaining to health or public health?*
- c. *The discussion and conclusions could be broadened out to medical care in general if the issues appear to also be independent of the pandemic.*

Response: We have connected the conclusion to the results and discussion and have been more specific in our statements.

#### Minor Comments

9. *Mention the United States as the target population in the abstract.*

Response: We edited the abstract to specify that it was in the United States.

10. *Typos: “The fist author also condensed” and “work in the meat packing plan industry.”*

Response: We have edited these and other typos.

11. *Clarify “To make bring rigor and validity.” Or is there a typo here?*

Response: It is a typo, which we have removed. Thank you!

12. *“To make bring rigor and validity to the research process, the interviewer used active listening techniques during the interview aimed at confirming the information shared by participants. The interviewer also emphasized the fact that participants were the experts in their experiences to reduce power differentials.” This belongs in the methods, not analysis.*

Response: We have moved this section above “Data analysis.”

13. *[Explains how after the lockdown, the care recipient only remembers long term memories]. So, I was thinking that all the time she was locked down here because of the cold weather and COVID might have affected her more.” Avoid total paraphrasing and provide (translated) direct quotes. Or put the paraphrase as context before the quote.*

Response: We have put the paraphrasing as the context before quotes to avoid total paraphrasing.

14. *“...PCPs had to reduce physical contact with care recipients, which reduced their chance to convey warmth to their patients.” A quote here would be nice.*

Response: We added a quote for this.

15. *“This fear was not unfounded. Prior to the availability of the vaccine, caregivers and care recipients acquired COVID-19. As Latino older adults, they were at an increased risk for complications including death, causing significant chronic concern and fear.” This is useful for the introduction (and the vulnerability was discussed) and discussion but should not be a part of the results. I suggest omitting this.*

Response: We have moved that section to the discussion section.

16. *“Fourth, care recipients and PCPs highlighted the frequency and severity of depressed mood among caregivers and care recipients, especially during the lockdown due to lack of social support and social isolation. The PCPs noted that lack of social support and social isolation due to lockdown negatively impacted mood, sharing.” This is redundant. Consider condensing into 1 sentence.*

Response: We have reduced the redundancies by eliminating a sentence.

17. *“Fourth, consequences of social support were physical, psychological, and social. Examples of physical consequences include potentially reducing mortality by providing formal and informal caregiving services. Psychological consequences include clinic and family support reducing loneliness and increasing feelings of safety. Social consequences include caregivers being allowed to accompany their care recipients during clinic visits, curbside visits allowing socialization and home care services lowering isolation.” Like the barriers above this section, these feel more like they could be part of the informal or formal support codes. What are the supporting quotes? Also, it is not clear what were the consequences? What were the causes that led to the consequences?*

Response: We have restructured our themes, and these are now part of the health care and community care systems themes.

18. “Third, consequences of the higher use of remote communication were both positive and negative.” This should just be part of the remote communication theme description.

Response: We have restructured the themes and removed this section.

19. “...similar to other studies, the need to rely on remote communication intensified the digital divide.” Reverse it—the digital divide was problematic given the need to rely on remote communication.

Response: We have edited this sentence as suggested, thank you!

20. “...for their survival” in the conclusion is a bit heavy-handed. Speak on something closer at hand in the manuscript like avoiding exposure and infection.

## Reviewer GI [4]

### General Comments

This paper provides an in-depth qualitative assessment of the impact and resilience factors related to the COVID-19 pandemic among Latino families with ADRD. The authors interviewed 21 family caregivers and 23 PCPs across the United States and identified 2 primary themes that characterized the experiences of the participants, involving both the impact of the pandemic and the strategies adopted to cope with the detrimental impact of the pandemic. The topic covered is of significant importance and provides important background to better understand the impact of the COVID-19 pandemic on Latino families with ADRD, with the aim of improving the quality of care and equity among the Latino community. Overall, I think that the authors should reorganize the results to better align with the aim of the study. In my specific comments I have included specific suggestions on how to make the results more organized and succinct. To strengthen the generalizability and interpretation of the findings, the authors should also include a descriptive quantitative analysis of the interviews' analysis, where the reader can examine the prevalence of each theme and subtheme among the 21 family members and 23 PCPs.

### Specific Comments

#### Major Comments

1. The results section of the abstract is not very clear. What are the overall findings? How have the 2 themes been identified?

Response: We have mentioned the 8 themes identified in the results section of the abstract.

2. Introduction: Please outline the qualitative variables selected to investigate the aim of the study.

Response: The qualitative variable selected to investigate the aim of the study was the impact of the COVID-19 pandemic. Please find this clarification in the introduction section, last paragraph.

3. Methods:

a. *Sample and assessment: Given the qualitative nature of the study, it would be helpful if the authors included an example of a question from the interview script and also attached*

*as an appendix the template of questions they used to direct the conversation.*

b. *Data analysis: This section is not very clear and it would help if the authors could describe the process of coding in a step-by-step manner and also make the text more succinct.*

Response: We have included an appendix with the interview guides. We have restructured the methods to make the description of coding clearer.

4. *Results: The authors provide a very detailed qualitative analysis; however, more quantitative information should be provided to show the prevalence of each theme and subtheme for all the caregivers and PCPs (eg, how many PCPs reported food access and malnutrition during the COVID-19 pandemic?)*

Response: This work does not use content analysis, where quantifying the data is one of the main goals. Instead, we use thematic analysis, which focuses on using themes to generate new insights about a particular phenomenon.

### Minor Comments

5. *In the abstract, results section, please remove the capital letters for the 2 themes and consider writing them as “Qualitative analysis of transcripts revealed two themes: (1) the impact of a global pandemic (eg, accelerated cognitive and physical decline, or caregivers choosing between risking finances and the family’s infection given the work situation) and (2) developing resilience to the effects of the pandemic (eg, caregivers seeking vaccination sites, moving in with the care recipient and adopting telehealth.”*

Response: We have removed the capital letters from the themes and numbered them as suggested.

6. *Introduction: This sentence should be revised for clarity: “As of January of 2022, Latinos represent 8% of the US 65 and older population, but 13% of COVID-19 cases in the same age group [9].” It is not clear if the 13% of cases is the percentage of COVID-19 cases in Latino individuals aged 65 years and older.*

Response: Yes, it refers specifically to the 65 years and older population for both things: the US population and the COVID-19 cases. We have edited this sentence to say “As of January of 2022, among individuals aged 65 years and older, Latino individuals represent 8% of the US population but 13% of COVID-19 cases.”

7. *Methods:*

a. *This sentence should be incorporated in the introduction or removed: “The goal of this study was to gain an in-depth understanding of the impact of the COVID-19 pandemic on Latino families with ADRD.”*  
 b. *Who transcribed the interviews?*

Response: We deleted the sentence and edited the following sentence to express that this analysis was part of a broader study. With respect to the transcriptions, a professional team transcribed all interviews, which we mention in the methods section.

8. *Results:*

- a. *To improve clarity, the authors should label the descriptions of the different themes as themes (1, 2, etc) and subthemes (1.1, 1.2, 1.3, etc; 2.1, 2.2, 2.3, etc). Please add this labeling both in Table 2 and in the text below to help the reader better orient into each of the themes.*

Response: This is a very good idea. Thank you! We have added these markers.

9. *Page 6, last sentence: Please remove “make” from “To make bring rigor and validity.”*

Response: We have deleted the typo.

10. *Page 14, last paragraph: The authors should edit “work” with “works.”*

Response: We have edited this typo. Thank you!

## Round 2 Review

Dear Prof. Meinert,

Re: Manuscript ID #42211 entitled “Impact of the COVID-19 Pandemic on Latino Families With Alzheimer Disease and Related Dementias: Qualitative Interviews With Family Caregivers and Primary Care Providers.”

Enclosed is a file containing the revised manuscript by Perales-Puchalt, et al [1]. Thank you for this opportunity to resubmit the present paper.

We also thank the reviewers very much for their suggestions and comments to our manuscript. We have taken all of them into consideration for producing the new version. In the following sections, we have first presented the reviewers’ comments, followed by our responses.

We hope that these responses and the new manuscript prove satisfactory to you and your reviewers.

We are looking forward to hearing from you. Thank you again for your attention to our work.

Sincerely,

Jaime Perales-Puchalt on behalf of the authors

Fairway, KS; December 8, 2023

### Reviewer FN

#### General Comments

*The authors thoroughly attended to the reviewer responses. The methods are easy to understand and the rework of the themes and related quotes in the results is a great improvement. The discussion could be easier to read by breaking the large paragraphs into smaller ones. The conclusion should be revised to more specifically attend to what the study found and how it extends the literature. These and other issues are further noted:*

#### Specific Comments

#### Major Comments

Major comments in order of appearance in the manuscript:

1. *In the 2.2. poor nutrition theme, it is more obvious that the mailing system and financial insecurity could directly be influenced by the pandemic, but it is not clear that skills and level of impairment were affected by the pandemic. As written, it sounds more like an overarching ADRD problem rather than an ADRD issue specific to the pandemic. This should be clarified, especially since it is brought up specifically in the discussion as a unique finding.*

Response: We have clarified that the more structural issues (mailing system and financial insecurity) interacted with skills and impairment, which resulted in unhealthier options being more accessible.

2. *Consider reworking this sentence to clarify and streamline: “While home-delivered meals operated normally, Latino families with ADRD tried to access these for the first time during the pandemic to obtain food while reducing the risk of infection.” My suggested rework is “Some Latino families with ADRD we interviewed tried to use home-delivered meals for the first time during the pandemic to reduce risk of infection.”*

Response: We have replaced the sentence with the alternative provided by the reviewer. Thank you for the suggestion!

3. *Break large paragraphs throughout the discussion into smaller ones by more specific topic (eg, food and nutrition, work changes, and infection risk).*

Response: We have separated the paragraphs by topic as suggested.

4. *How exactly are fatalism and personalism related to the findings in the study? Make an explicit tie, back into the findings to make a stronger ending to this part of the discussion.*

Response: We have connected fatalism and personalism more clearly to the results from our interviews.

5. *Rephrase “Was this also the case for cognitive and functional decline?” into a statement rather than a question.*

Response: We have replaced this question with the following statement: “Studies could explore whether this disproportionate impact also applies to cognitive and functional decline.”

6. *As written, the conclusion paragraph does not indicate well what the study found or how it extends the literature. The first sentence needs to be reworked—who is “their” referring to? Families were critical to “maintaining or improving” “health and quality of life,” correct? Make succinct and specific mention to how the families were affected “beyond infection and physical symptoms.” What were the specific barriers that were exacerbated?*

Response: We have reworked the conclusions section as suggested by clarifying the ambiguous sentences and expanding on examples.

#### Minor Comments

1. *“Other caregivers or their care recipient had been infected or were indeed infected during the interview.” This sounds like the interviewer infected them. They were experiencing COVID-19 at the time of the interview?*

Response: We have edited this sentence as requested. Thank you!

2. Typo in theme 4.3: “to the their.”

Response: We have fixed the typo.

3. Avoid the numeric two in the quote in theme 5.3: “Mom had 2 that got COVID.” Suggested rework: “Mom had two [home assistants] that got COVID.”

Response: We have replaced the number with the word “two.”

4. Remove the hyphen from “frequently-mentioned.”

Response: We have deleted the hyphen.

## Reviewer GI

### General Comments

*This paper provides an in-depth qualitative assessment of the impact and resilience factors related to the COVID-19 pandemic among Latino families with ADRD. The authors interviewed 21 family caregivers and 23 PCPs across the United States. They identified 2 primary themes that characterized the participants' experiences, involving both the impact of the pandemic and the strategies adopted to cope with the detrimental impact of the pandemic. The topic covered is of significant importance and provides important background to better understand the impact of the COVID-19 pandemic on Latino families with ADRD and to improve the quality of care and equity among the Latino*

*community. The authors did a great job improving the clarity of the methods and the results. I have included other minor revisions to further improve the clarity of the text.*

### Specific Comments

#### Minor Comments

##### 1. Results

- a. Paragraph “theme 8” (line 4): Remove “and” before “healthcare”
- b. Paragraph 8.3 (line 3): Replace “requested” with “requesting.”

Response: We have removed the word “and” and replaced “requested” with “requesting.”

2. Discussion: Please clarify the second paragraph of the “implication and future directions” section. In the first sentence, “Our findings can inform future studies. For example, participants reported pandemic-related physical and cognitive deterioration and the importance of family support.” Can you clarify what type of findings can inform future research? Could you say something on the line of “Our findings regarding the physical and cognitive deterioration caused by the pandemic and the importance of family support may help inform future studies on...” In the same paragraph, there is a very minor typo; please replace “health” with “healthy.”

Response: We have replaced the sentence with the one suggested by the reviewer and corrected the minor typo. Thank you!

## References

1. Perales-Puchalt J, Peltzer J, Fracachan-Cabrera M, et al. Impact of the COVID-19 pandemic on Latino families with Alzheimer disease and related dementias: qualitative interviews with family caregivers and primary care providers. *JMIRx Med* 2024;5:e42211. [doi: [10.2196/42211](https://doi.org/10.2196/42211)]
2. Anonymous. Peer review of “Impact of the COVID-19 Pandemic on Latino Families With Alzheimer Disease and Related Dementias: Qualitative Interviews With Family Caregivers and Primary Care Providers”. *JMIRx Med* 2024;5:e57160. [doi: [10.2196/57160](https://doi.org/10.2196/57160)]
3. Peterson C. Peer review of “Impact of the COVID-19 Pandemic on Latino Families With Alzheimer Disease and Related Dementias: Qualitative Interviews With Family Caregivers and Primary Care Providers”. *JMIRx Med* 2024;5:e56444. [doi: [10.2196/56444](https://doi.org/10.2196/56444)]
4. Marin A. Peer review of “Impact of the COVID-19 Pandemic on Latino Families With Alzheimer Disease and Related Dementias: Qualitative Interviews With Family Caregivers and Primary Care Providers”. *JMIRx Med* 2024;5:e56443. [doi: [10.2196/56443](https://doi.org/10.2196/56443)]

## Abbreviations

**ADRD:** Alzheimer disease and related dementias

**COREQ:** Consolidated Criteria for Reporting Qualitative Research

**PCP:** primary care providers



*Edited by E Meinert; submitted 16.01.24; this is a non-peer-reviewed article; accepted 16.01.24; published 08.03.24.*

*Please cite as:*

*Perales-Puchalt J, Peltzer J, Fracachan-Cabrera M, Perez GA, Ramírez M, Greiner KA, Burns JM*

*Authors' Response to Peer Reviews of "Impact of the COVID-19 Pandemic on Latino Families With Alzheimer Disease and Related Dementias: Qualitative Interviews With Family Caregivers and Primary Care Providers"*

*JMIRx Med 2024;5:e56439*

*URL: <https://xmed.jmir.org/2024/1/e56439>*

*doi: [10.2196/56439](https://doi.org/10.2196/56439)*

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# Detecting Substance Use Disorder Using Social Media Data and the Dark Web: Time- and Knowledge-Aware Study

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## Abstract

**Background:** Opioid and substance misuse has become a widespread problem in the United States, leading to the “opioid crisis.” The relationship between substance misuse and mental health has been extensively studied, with one possible relationship being that substance misuse causes poor mental health. However, the lack of evidence on the relationship has resulted in opioids being largely inaccessible through legal means.

**Objectives:** This study aims to analyze social media posts related to substance use and opioids being sold through cryptomarket listings. The study aims to use state-of-the-art deep learning models to generate sentiment and emotion from social media posts to understand users’ perceptions of social media. The study also aims to investigate questions such as which synthetic opioids people are optimistic, neutral, or negative about; what kind of drugs induced fear and sorrow; what kind of drugs people love or are thankful about; which drugs people think negatively about; and which opioids cause little to no sentimental reaction.

**Methods:** The study used the drug abuse ontology and state-of-the-art deep learning models, including knowledge-aware Bidirectional Encoder Representations From Transformers–based models, to generate sentiment and emotion from social media posts related to substance use and opioids being sold through cryptomarket listings. The study crawled cryptomarket data and extracted posts for fentanyl, fentanyl analogs, and other novel synthetic opioids. The study performed topic analysis associated with the generated sentiments and emotions to understand which topics correlate with people’s responses to various drugs. Additionally, the study analyzed time-aware neural models built on these features while considering historical sentiment and emotional activity of posts related to a drug.

**Results:** The study found that the most effective model performed well (statistically significant, with a macro- $F_1$ -score of 82.12 and recall of 83.58) in identifying substance use disorder. The study also found that there were varying levels of sentiment and emotion associated with different synthetic opioids, with some drugs eliciting more positive or negative responses than others. The study identified topics that correlated with people’s responses to various drugs, such as pain relief, addiction, and withdrawal symptoms.

**Conclusions:** The study provides insight into users’ perceptions of synthetic opioids based on sentiment and emotion expressed in social media posts. The study’s findings can be used to inform interventions and policies aimed at reducing substance misuse

and addressing the opioid crisis. The study demonstrates the potential of deep learning models for analyzing social media data to gain insights into public health issues.

(*JMIRx Med* 2024;5:e48519) doi:[10.2196/48519](https://doi.org/10.2196/48519)

## KEYWORDS

opioid; substance use; substance use disorder; social media; US; opioid crisis; mental health; substance misuse; crypto; dark web; users; user perception; fentanyl; synthetic opioids; United States

## Introduction

### Background

North America is facing the worst opioid epidemic in its history. This epidemic started with the mass diversion of pharmaceutical opioids (eg, oxycodone, hydromorphone), resulting from the strong marketing advocacy of the potential benefits of opioids [1]. The increase in opioid use disorder prevalence and pharmaceutical opioid-related overdose deaths resulted in a stricter distribution of pharmaceutical opioids, unintentionally leading to a substantial increase in heroin use among pharmaceutical opioid users [2]. The epidemic entered its third wave when novel synthetic opioids (eg, fentanyl, U-47700, carfentanil) emerged on the drug market. Recent research and several reports are pointing at the role of cryptomarkets in distributing novel psychoactive substances [3,4]. The importance of cryptomarkets has been further exacerbated by the spillover mental health and anxiety resulting from the ongoing COVID-19 pandemic: recent results from the Global Drug Survey suggest that the percentage of participants who have been purchasing drugs through cryptomarkets has tripled since 2014, reaching 15% of the 2020 respondents [5]. In this study, we assess social media data from active opioid users to understand the behaviors associated with opioid use and to identify what types of feelings are expressed. Substance use disorder (SUD) in social media posts is defined as a post that shows the risk of substance use, attitudes, and behavior related to substance use, as well as the corresponding social and environmental factors [6]. We used deep learning models to perform sentiment and emotion analysis of social media data with the drug entities derived from cryptomarkets. We implemented state-of-the-art sentiment and emotion models for social media data. Additionally, we performed topic analysis to extract frequently discussed opioid-related topics in social media. For the preliminary analysis, we examined temporal variations in topics that differentiate between posts at each drug level and topics over time across all years, followed by considering data per quarter for each year. We also analyzed how users' language in their posts varies temporally by topic. We also observed variations in emotions and sentiment that differentiate between posts containing expressions of SUD. For this task, we fine-tuned a pretrained transformer language model for emotions and sentiments, used it to automatically extract the emotions and sentiments for all historical posts related to a drug, and analyzed variations in sentiment and emotion over time. We further aim to achieve the identification of SUD on social media by examining the core research question of this study: can we differentiate between posts containing expressions of substance misuse or not with temporal activity, emotion, sentiment, and language features related to that drug? We built a

knowledge-aware bidirectional sequential neural model that differentiates between posts where expressions of SUD are present versus those posts where it is absent.

### Findings and Contributions

The major contributions and findings of this work are as follows:

- We compiled a high-quality, rare, challenging, and valuable dark web data set (eDark) by crawling four cryptomarkets, namely, Dream, Tochka, Agora, and Wall Street. The data set is available for release upon acceptance.
- We propose an end-to-end architecture (dark web to social media) for harnessing social media trends for opioid listings found on the cryptomarket. It involves crawling techniques, drug identification, data collection, processing from social media, and computational models to predict SUD considering the temporal variations in sentiment and emotional language among posts indicative of SUD. We also contribute to the knowledge- and historic posts-aware sequential neural model that can differentiate if SUD is present or absent for a drug based on these variations by factoring in the relative time difference between historical posts. We present that knowledge-, sentiment-, and emotion-aware models outperform other models of language feature-based approaches by performance measures, ablation study, and error analysis.
- To the best of our knowledge, our work is the first one to detect SUD in social media posts considering the above factors and as a reflection of the opioid listings extracted from the dark web. Resources created as a part of the study will be made available upon request to the corresponding author upon acceptance. The resources include emotion-, sentiment-, and SUD-labeled data sets with timestamps for each drug type, and the eDark data set.

### Related Work

#### Dark Web Marketplaces

The dark web serves as a favorable and promising market for illegitimate goods ranging from drugs to weapons [7-9]. ElBahrawy et al [10] investigated the market dynamics of dark web markets based on a unique data set of Bitcoin transactions. They have also analyzed how the market ecology restructures itself once it closes. As traditional web scraping tools have failed to remove the veil of the vendors of dark marketplaces, Hayes et al [11] proposed an automated framework to overcome this barrier. The suggested framework was further evaluated by gathering information from 3000 sellers on a dark marketplace. Harviainen et al [12] presented an analysis of the pattern that the buyers and the sellers expose themselves on Sipulitori (a Finnish dark web drug trading market). Hassio et al [13]

extended research on Sipulitori by exploring it from the viewpoint of understanding the needs behind the messages posted by users and the physiological and cognitive factors that come into play. Researchers examined the underground marketplaces Agora and Dream Market to examine fluctuations in the availability of fentanyl, fentanyl analogs, and other illegal opioids in connection to overdose fatalities [14]. Orsolini et al [15] provided intuition behind dark web drug marketplaces through the perspective of psychiatrists so that they can be equipped with adequate information for providing countermeasures to increasing addictions to drugs available through these marketplaces. The prior work on analyzing dark web marketplaces suggests that such data could detect trends in the real world. Next, we discuss how time series analysis on social media helps to quantify such trends.

### ***Time Series Analysis on Social Media***

Earlier research has demonstrated the use of time series analysis on social media data, such as for comprehending changes in the sentiment of the public's perceptions, which can be beneficial to the government and commercial organizations [16], and understanding the sentiments of users of addictive smartphone apps such as PUBG and TikTok [17]. Time series analysis has also been used in research on mental health [18], such as variations in individuals' mental health throughout the COVID-19 lockdown phase [19]. A study conducted among adolescents in Nigeria examined how peer pressure and substance use affect the mental health of in-school adolescents, finding significant associations between these factors [20]. It highlights the need for interventions addressing peer pressure and substance use to promote positive mental health outcomes among adolescents. Over time, topic analysis and sentiment analysis have been used to deepen the understanding of web-based retail customer behavior from tweets [21]. Researchers have used time series analysis to analyze bursts of activity in social networks, and for prediction, they have used a long short-term memory (LSTM) network-based model [22]. A sparse additive generative model, a topic analysis tool, was used to assess the temporal linguistic changes in tweets with and without evidence of self-harm. Furthermore, they explored temporal linguistic features of tweets with and without suicidal intent signs [23]. A transformer-based model was also proposed for suicidal ideation detection in social media that takes into consideration the temporal context [24].

### ***Substance Use Analysis on Social Media***

Several researchers have explored social media analysis for different investigations of drug use. These works have analyzed the content, sentiment, and emotion for drug-related data collected from social media platforms like Twitter and Instagram. Lossio-Ventura and Bian [25] worked on a large amount of opioid-related data collected from Twitter to gain an overall understanding of drug-related discussions on the platform, behavior related to drug consumption, drugs co-used, and street terms for various drugs. This study restated that Twitter had a huge corpus of data and could provide insights into its correlation with pain management and alcohol consumption. A similar study by Cherian et al [26] was conducted on Instagram data on the misuse of codeine. The

temporal data collected related to codeine misuse showed its interconnection with alcohol and soda consumption. The influence of social media in propagating this imagery increases the risk of normalizing drug use to extremes. Kim et al [27] further explored how big data can be used to understand drug use and addiction better. Social media is a large platform for monitoring prescription drug use and addiction using linguistic and behavioral cues. The work done by Lokala et al [14] investigates the relation between the availability of fentanyl-related drugs on cryptomarkets on the dark web and overdoses of fentanyl. Time-lagged correlation analysis was done between fentanyl-related drugs from the cryptomarket and overdoses of fentanyl in this first-of-its-kind study for epidemiological surveillance. Sarker et al [28] investigated various opioid-related subreddits to better understand the differences in conversations concerning prescription/illegal opioids and access to SUD treatment during the pre-COVID-19 and COVID-19 periods. They also noticed a rise in opioid withdrawal discussions during COVID-19. Posts from various subreddits related to opioids (both medical and illicit) were collected to identify the increase in the use of stimulants among opioid users and individuals with opioid use disorder [29]. This corresponds to the increasing number of casualties because of opioid and stimulant overdoses. Desrosiers et al [30] reported the perseverance of negative sentiments in the conversations of individuals with increased drug use severity. Liu et al [31] outlined the presence of positive emotion in the Facebook posts of individuals who underwent SUD treatment for a longer period than those who stopped their therapy. A study was also conducted by Singh and Wu [32] to probe the sentiment patterns of tweets related to SUD before and during the COVID-19 pandemic. Cameron et al [33] followed the development of a semantic web platform called Prescription Drug Abuse Online Surveillance and Epidemiology (PREDOSE) for harvesting data related to prescription drug use from social media platforms. Supporting several types of content analysis, PREDOSE provides easy access to data for drug use research. Fan et al [34] illustrated a new framework called AutoDOA to detect drug addiction behavior from Twitter. This will aid in understanding patterns of drug use and addiction. Eshleman et al [35] discussed how social media can be leveraged for drug recovery. Using linguistic patterns and machine learning algorithms, identifying groups of people more likely to participate in the drug recovery process would be an important step in managing the drug addiction epidemic. Our work aims to build an end-to-end system where we can see the reflection of the dark web on social media in terms of trends, sentiment, emotion, and substance use context, which is necessary for timely public health interventions.

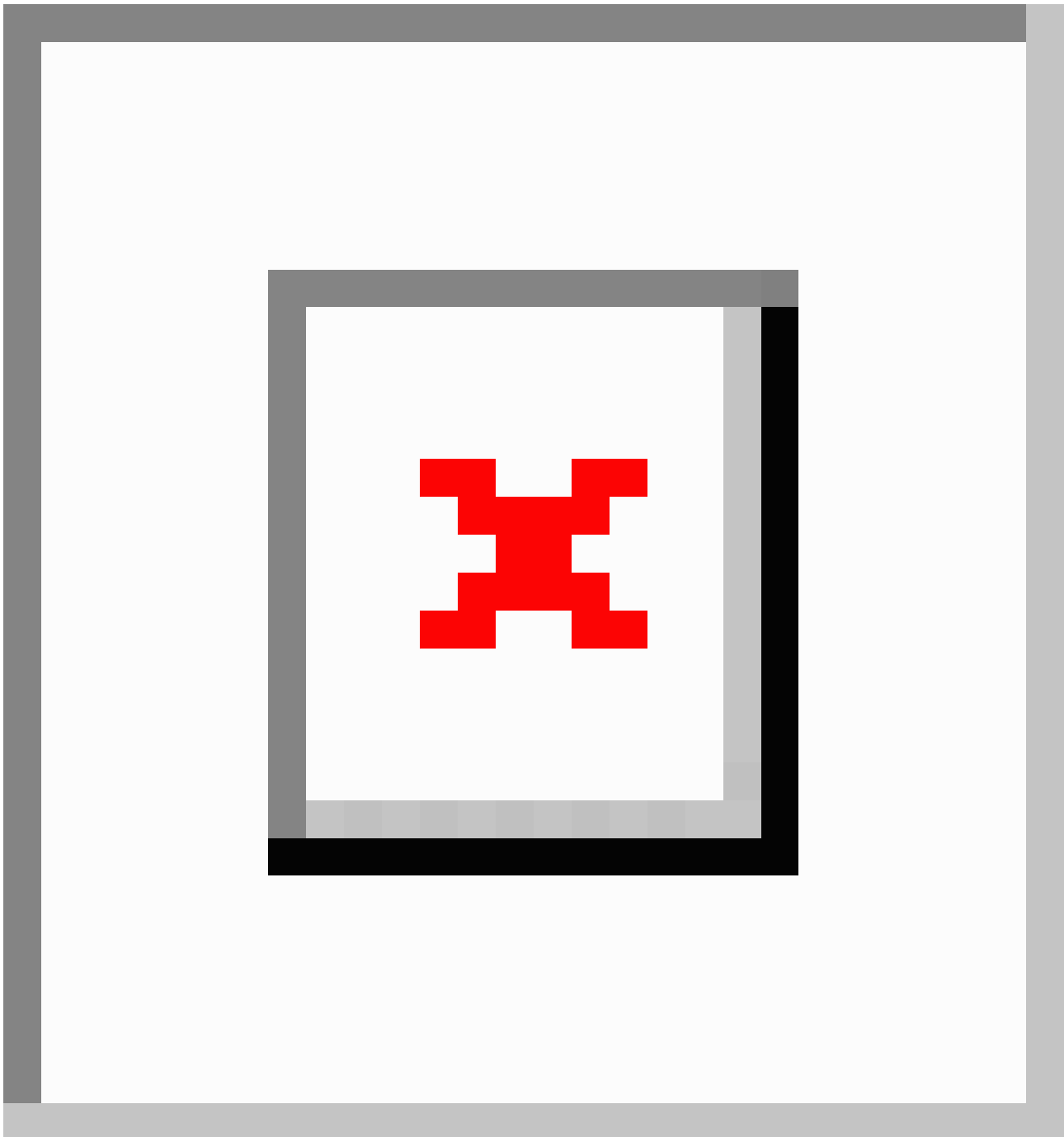
### **Data Collection**

This section presents the modules-crawling techniques, drug identification, and data collection proposed in the dark web to social media architecture as shown in [Figure 1](#).

Concerning dark web data, four cryptomarkets, Agora, Dream Market, Tochka, and Wall Street, were periodically crawled between June 2014 and January 2020. Over 82,000 opioid-related listings were collected to extract posts about fentanyl, fentanyl analogs, and other nonpharmaceutical

synthetic opioids in the cryptomarket. The data sources include four different cryptomarkets. Further, we discuss the eDark data set summary and a description of cryptomarkets in this section.

**Figure 1.** Proposed dark web to social media architecture for harnessing social media trends for listings found on the cryptomarket eDark data collection. DAO: drug abuse ontology; NER: named-entity recognition.



## Dark Web Data (eDark) Collection and Summary

### *Dream Market*

The marketplace was established in late 2013. Dream Market, after AlphaBay, was the largest dark web market in the world before 2017. Nevertheless, Dream Market quickly overtook AlphaBay as the largest dark web market in the world once AlphaBay went down in 2017 [36]. Between November 2014 and April 2019, there were 261 withdrawals from the market

in total. During this time, the market saw transactions worth over US \$197,000 [37].

### *Tochka*

The marketplace started operating in 2015. It is a fairly modest market that mostly operates in North America and Europe. More than 3621 listings, including pharmaceuticals, malware, and other products, are sold on the website. The market changed its name to the Point Market and is currently open [38]. Between November 2014 and April 2019, there were a total of 2990 withdrawals from the market.

### Wall Street

The marketplace features a site for the sale of illegal substances, weapons, hacking tools, and stolen log-in information. However, the exit scam has been hurting the market since April 2019 [39]. The administrators allegedly stole between US \$30 million worth of XMR and Bitcoins from vendor accounts by switching the site into maintenance mode and transferring the clients' funds [40]. In May 2019, the market was later shut down. Before being taken over in May 2019 by the German Federal Criminal Police, Wall Street was the second-largest dark web market in the world. In total, 7755 withdrawals were made from the market between November 2014 and April 2019. During this time, there was almost US \$18,000 worth of transactions on the market [37].

### Agora

The marketplace was a dark web market in operation from September 2013 to August 2015 that sold illegal narcotics and controlled substances, drugs, counterfeit and fraud-related goods, services, and other illegal contraband. The data for Agora from June 2014 to September 2015 was obtained from the Grams data set [9]. Agora was chosen because it was one of the largest cryptomarkets that emerged after the Federal Bureau of Investigation shut down of Silk Road [41].

### Data Summary

The summary of the dark web data set is shown in Table 1.

A sample product page of Dream Market is shown in Figure 2. The Scrapy framework was used to create the unique web

crawler for each market, circumventing security protections built into these markets. To get over security safeguards, the web crawler uses specialized Scrapy downloader middleware. By creating a Linux virtual machine on Amazon Web Services running the Tor daemon and Privoxy, the custom crawler was able to reach the deep web. The outputs of the crawler are unaltered HTML files used for drug advertising. The university's information security office evaluated and approved the data extraction, storage, and access processes, which all adhered to stringent security standards. The information that was extracted from the data included the following: the product name provided by the vendor, the vendor screen pseudonym, the number of sales made by the vendor and their level of trust, the drug names, drug category, the information the vendor provided about the product, the unit, the quantity in stock, the price (in Bitcoin and US dollars), the price per volume, the country/region of origin, the destination country/region, and the security precautions for transactions. We further used a custom-built named-entity recognition (NER) algorithm to extract substance names, product weight, price of the product, shipment information, availability, and administration route as shown in Table 2. The NER algorithm consists of three key components: (1) the Natural Language Toolkit is used to curate and process text portions from crawled data; (2) the drug abuse ontology (DAO) that serves as a conceptual framework for interconnecting groups of drug-focused lexicons to produce a list of items to be identified; and (3) regular expressions, which are a sequence of symbols and characters that create a pattern that can be searched in text or a sentence constructed using the DAO-selected entities to extract things of interest.

**Table 1.** eDark summary.

Data	Dream Market, n	Tochka, n	Wall Street, n	Agora, n
Vendors	3456	765	876	910
Substances	2862	679	765	821
Locations	436	62	37	214
Dollar worth (US \$) <sup>a</sup>	197,000	5072	18,000	220,000
Withdrawals <sup>a</sup>	262	2990	7755	844

<sup>a</sup>US dollar values and withdrawals are approximated to the nearest value.



**Figure 2.** Data source of eDark: a sample product listing page from the Dream Market cryptomarket.



**Table .** Sample of property types in eDark identified from cryptomarket product listing.

Property name	Cryptomarket listing information
Has product name	50 Gr ***** Heroin AAA +With Spots Free Shipping
Is substance	Heroin
Has class	Opiate
Has dosage	1.5 gram
Has quantity	50 gram
Has vendor	BulkBrigade
Has price	BTC 0.0444
Ships to	Worldwide
Ships from	Germany

### Named-Entity Recognition

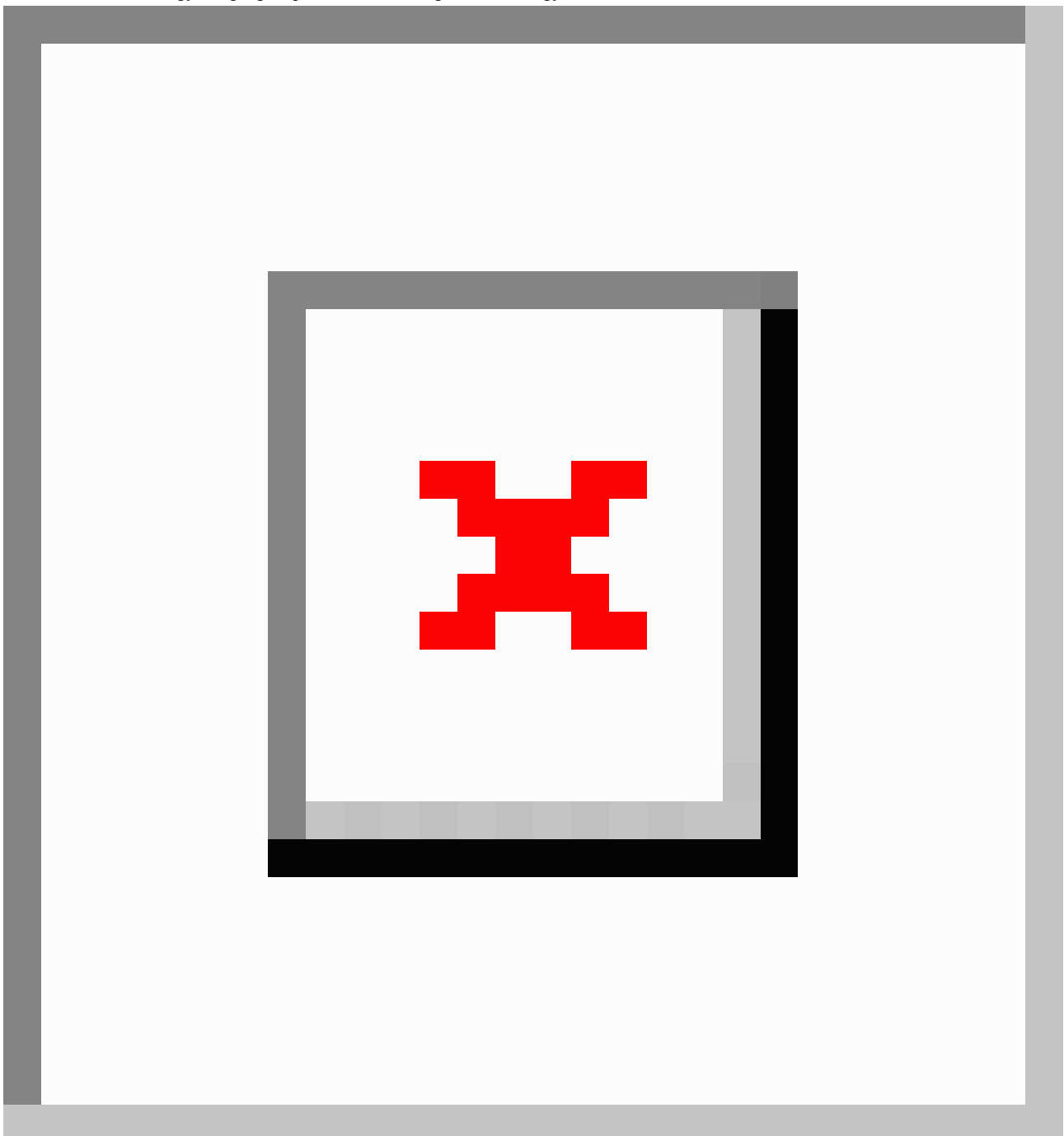
Extracted data included features like product name, vendor screen name (vendor name), drug category, product description, price (Bitcoin or US dollar), country/region of origin and destination, how to administer the drug, shipping information, and others. We used a pretrained NER deep learning bidirectional LSTM–convolutional neural network (CNN) approach [42] on cryptomarket data to identify drug entities that use a hybrid bidirectional LSTM and CNN architecture, eliminating the need for most feature engineering. The entities are then matched to a superclass using DAO [43] that acts as a domain-specific resource. DAO is a domain-specific knowledge source containing drug- and health-related classes, properties, relationships, and instances. Apart from medical terms, it includes concepts of mental health disorders and symptoms aligned with the *Diagnostic and Statistical Manual of Mental Disorders* (Fifth Edition) scale. DAO is a domain-specific conceptual framework for interconnecting sets (named “classes”) of drug-focused lexicons. One of the key benefits of using an ontology-enhanced semantic approach is the ability to identify all variants of a concept in data (eg, generic names, slang terms, scientific names). The DAO contains names of psychoactive substances (eg, heroin, fentanyl), including synthetic substances (eg, U-47700, MT45), brand and generic names of pharmaceutical drugs (eg, Duragesic, fentanyl transdermal system), and slang terms (eg, roxy, fent). It also contains information regarding the route of administration (eg, oral, intravenous), unit of dosage (eg, gr, gram, pint, tablets), physiological effects (eg, dysphoria, vomiting), and substance

form (eg, powder, liquid, hydrogen chloride). Initially, it was used to determine user knowledge, attitudes, and behaviors related to the nonmedical use of buprenorphine and other illicit opioids through analysis of web forum data. Later, this ontology evolved to understand trends of drug use in the context of changing legalization policies in the United States. This also proved effective in capturing gleaning trends in the availability of novel synthetic opioids through the analysis of cryptomarket data. DAO is defined as using a common ontology methodology known as 101 ontology development. The 101 technique entails the following steps: (1) establishing the ontology’s domain and scope, (2) reusing prior knowledge, (3) enumerating key terms in the ontology, (4) defining classes and their properties, and (5) producing instances of the classes. A collection of techniques and best practices accepted by the Semantic Web community and the artificial intelligence community that perform natural language processing were used to assess the ontology’s quality. Protege is the most used tool for creating ontologies [44], so the metrics list the numbers for its structures and representation. The DAO metrics were evaluated as shown in Table 3.

The Web Ontology Language representation of DAO is presented in Figure 3. In this study, we leveraged DAO to identify 90 drug entities, which we then broadly classified into 8 categories by mapping each entity to a super drug class in DAO. The 8 broad categories considered were heroin, synthetic heroin, pharmaceutical fentanyl, nonpharmaceutical fentanyl, fentanyl, oxycodone, kratom, and opium (chosen as per data availability in each category on social media). The categorization of the 5 types of opioid listings containing specific types and subclasses identified using DAO is shown in Textbox 1.

**Table .** Drug abuse ontology metrics.

Ontology metric	Value, n	Description
Axiom	4876	Number of combined logical and nonlogical axioms
Logical axiom count	3478	Number of logical axioms
Declaration axiom count	1185	Number of declaration axioms
Classes	316	Number of distinct classes
Objects	12	Number of object properties
Data property	13	Number of data properties
Individual count	845	Number of individual entities

**Figure 3.** The Web Ontology Language representation of drug abuse ontology.

**Textbox 1.** Opioid listings categories, subclasses, and specific types identified using drug abuse ontology.

**Pharmaceutical fentanyl**

Duragesic, Sublimaze, fentanyl transdermal system

**Nonpharmaceutical fentanyl**

Oxycodone pills with fentanyl

**Fentanyl analogs**

Acetylfentanyl, acrylfentanyl, alfentanyl, benzylfentanyl, betahydroxyfentanyl, betamethylfentanyl, butryfentanyl, carfentanil, crotonylfentanyl, etorphine, etorphinecartanil, fluorofentanyl, isobutyrfentanyl, lofentanyl, methoxyacetylfentanyl, methylfentanyl, etc

**Novel synthetic opioids**

U-50488, U-47700, U-49900, U-48800, MT-45, AH-7921, W-18, MPF-47700, etc

**Pharmaceutical opioids**

Buprenorphine, codeine, hydrocodone, hydromorphone, loperamide, methadone, morphine, naloxone, oxycodone, oxymorphone, tramadol

**Identifying Substance Use Discussions on Social Media**

We crawled the data using a carefully curated lexicon extracted from DAO consisting of around 120 terms (slang names, brand names, drug names, street names, marketing names, commonly used names, and abbreviations) of those 8 drug categories.

Using the compiled list, we collected 290,458 opioid-related posts from 6 subreddits using custom-built crawlers, which we call the Substance Use Disorder Corpus (SUDS). The 6 subreddits chosen for data collection were r/drug nerds, r/research chemicals, r/opiates, r/heroin, r/suboxone, and r/opiates recovery. The subreddit corpus is spread over different

drug categories such as heroin (n=136,745), kratom (n=77,443), fentanyl (n=36,166), oxycodone (n=25,890), opium (n=9675), nonpharmaceutical fentanyl (n=2798), pharmaceutical fentanyl (n=876), and synthetic heroin (n=865). To build the social media emotion analysis model, additionally, we collected 151,563 posts from Twitter using the Twitter application programming interface with the same lexicon we used for the subreddit crawler. We applied term frequency-inverse document frequency (TF-IDF) over unigrams, bigrams, and trigrams to identify topics in each subreddit as shown in [Textbox 2](#). We also conducted the topic analysis using the BERTopic [45] model for all drugs over time from 2015 to 2020, as shown in [Figure 4](#).

**Textbox 2.** Sample of topics identified from the Substance Use Disorder Corpus data set obtained from 6 different subreddits.

**Opiates recovery**

Cold turkey withdrawal, cravings, anxiety, rehab, depression, sobriety, loperamide, benzo, Subutex, quitting, Vivitrol, Imodium, naltrexone

**Opiates**

Codeine, hydrocodone, oxymorphone, Dilaudid, hydromorphone, Opana, OxyContin, acetaminophen, gabapentin, benzos, Roxicodone

**Suboxone**

Buprenorphine, Subutex, agonist, clonidine, tramadol, hydrocodone, Dilaudid, Vicodin, Sublocade, Percocet, phenibut, Klonopin, Valium

**Heroin**

Dope, opium, opiates, crack, diacetylmorphine, China white, codeine, acetaminophen

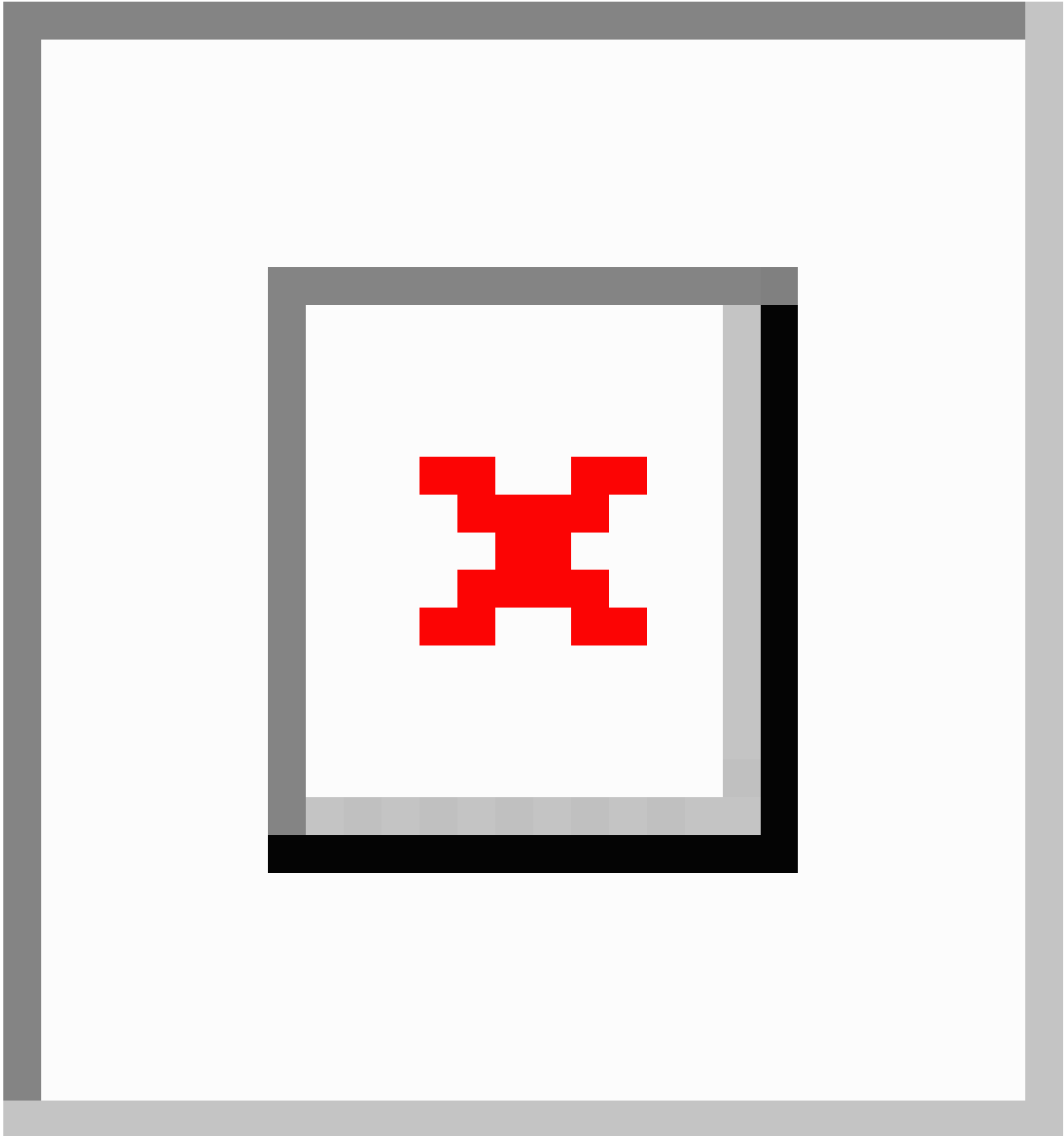
**Drug nerds**

Methadone, alkaloids, mitragynine, benzos, poppy, buprenorphine, antagonist, gabapentin, naloxone, amphetamine, hydrocodone

**Research chemicals**

Benzos, psychoactive, psychedelic, kratom, pyrovalerone, quaalude, oxycodone, morphine, Xanax, tramadol, cocaine, methadone, ketamine, gabapentin, amphetamine, hydromorphone

**Figure 4.** Dark web to social media topic modeling: module topics over time for all 8 drug categories from 2015 to 2020.



## Methods

### Overview

In this section, we build upon the previous data collected to create Bidirectional Encoder Representations From Transformers (BERT)-based sentiment, emotion, and SUD models. We leveraged those models to predict if a post could be classified as SUD present (SUDP) or SUD absent (SUDA) while considering the history of the post. We applied stratified random sampling [46] to identify a sample population that best represents all the features of interest and ensures that every data subgroup is represented, thus avoiding potential bias in the several data sets we collected for this study.

### Sentiment Analysis and Sentiment BERT Model

We classified subreddit posts as positive, negative, and neutral for the sentiment analysis. We implemented Valence Aware Dictionary for Sentiment Reasoning (VADER) [47] to generate sentiment for each subreddit post in the SUDS to consider both the polarity and intensity of each sentiment. VADER uses a lexicon of words with human-annotated sentiment polarity scores like SentiWordNet, AFINN, and the National Research Council Canada Word-Emotion Association Lexicon. We chose VADER as it is a rule-based sentiment analysis tool that is specifically attuned to sentiments expressed in social media, and it uses a combination of sentiment-related words, emoticons, and syntax to produce a sentiment score for a given text. Following the individual scoring of each word, the ultimate



sentiment is determined by performing a pooling procedure, such as averaging all the sentiments. This data set is split into train, dev, and test sets (75:5:20). The generated training set is used to train state-of-the-art deep learning algorithms like CNN, LSTM, and BERT. The highest  $F_1$ -score achieved was 82.36 with the BERT model. We trained the sentiment BERT model on this training data for later use. We report the statistics of

sentiment labels for subreddit posts obtained from sampling 800 random data points from each drug category in Table 4. The comparison of the drug categories of pharmaceutical opioids and heroin by the top three sentiments—positive, negative, and neutral—for the period between 2015 and 2020 is presented in Figure 5, which shows the temporal variation in sentiment for each drug.

**Table .** Dark web to social media sentiment and emotion analysis module-sentiment stats (number of posts) after sampling 800 random points for each drug category identified from 6 subreddits and the top emotions identified for each drug from Twitter.

Drug	Positive, n	Negative, n	Neutral, n	Top 3 emotions
Opium	481	218	101	Sadness, love, joy
Oxycodone	460	245	95	Sadness, fear, thankfulness
Kratom	459	231	110	Love, sadness, fear
Fentanyl	467	274	59	Sadness, love, fear/thankfulness
Heroin	455	255	90	Sadness, joy, thankfulness
Synthetic heroin	500	240	60	Sadness, fear, thankfulness
Pharmaceutical fentanyl	570	197	33	Sadness, love, joy/thankfulness
Nonpharmaceutical fentanyl	502	264	34	Sadness, love, thankfulness

**Figure 5.** Dark web to social media sentiment analysis module comparison of the drug categories pharmaceutical opioids and heroin by sentiments.

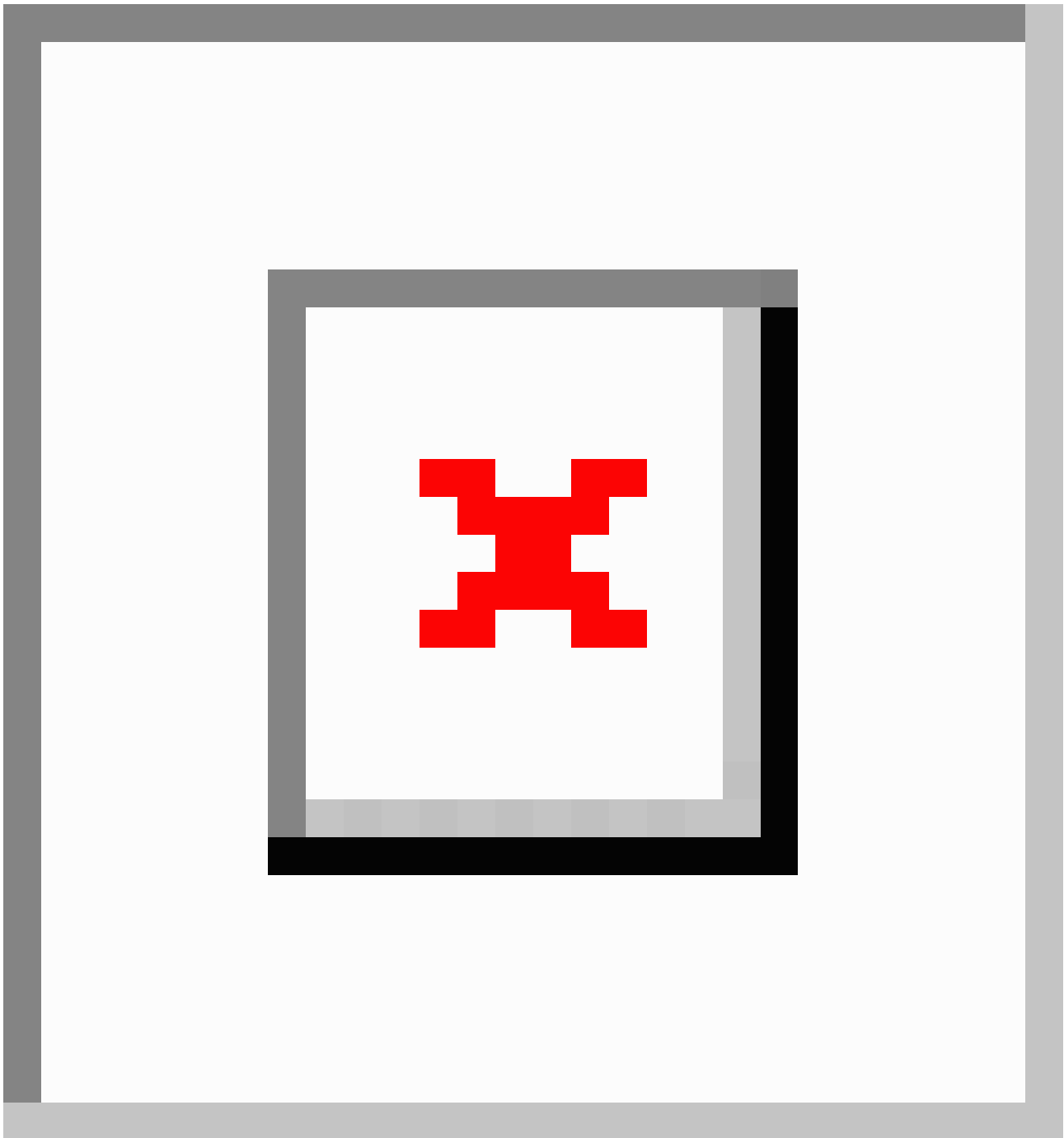


### Emotion Analysis and Emotion BERT Model

We did not choose to work on subreddit data for emotion analysis as we did not have self-tagged emotions in posts on the subreddits. Therefore, we chose to crawl Twitter for the emotion analysis, where emotions are presented as hashtags. We limited our crawl to 7 emotions, as stated by Wang et al [48]. The tweets are assigned a class label corresponding to the emotion hashtag they are associated with. Furthermore, we removed any URLs or usernames that could potentially contain sensitive information. For generating emotion labels for drug-related tweets, we implemented an inductive transfer learning approach with BERT [49]. For this task, we extracted

61,000 posts as labeled training data by crawling tweets with each emotion hashtag: joy, sadness, anger, love, fear, thankfulness, and surprise. We split this data set into train, dev, and test sets (75:5:20). We trained Emotion BERT, which is a BERT-based model for 10 epochs using a learning rate of  $1e-5$ , on a batch size of 32 of the labeled data and on Emonet, a corpus of around 790,000 tweets [50], to generate the emotion labels for subreddit posts in the SUDS. We report the statistics of emotion labels for subreddit posts obtained from sampling 800 random data points from each drug category reported in Table 4. The comparison for all drugs across the 7 emotions: joy, sadness, anger, love, fear, thankfulness, and surprise is shown in Figure 6.

**Figure 6.** Dark web to social media emotion analysis module comparison of the 8 major drug categories across 7 emotions: joy, sadness, anger, love, fear, thankfulness, and surprise.



### Substance Use Disorder Data Set

We focused on building and interpreting a predictive model based on these exploratory results to identify posts where SUD is present or absent. We formulated this problem as a binary classification task to predict a label for a post at a particular time. Each post was associated with a drug name, historical posts, time, emotion, and sentiment. We then prepared our training data set to generate SUDP and SUDA labels for the SUDS. We made use of high-quality addiction-labeled data from Lokala et al's [51] work on social media data for exploring the association between drug and mental health symptoms. Lokala et al [51] created a labor-intensive high-quality corpus

of 9888 tweets manually annotated by domain experts and substance use epidemiologists with experience in interventions, treatment, and addiction research. We trained a transfer learning BERT model for 10 epochs using a learning rate of 1e-5 and batch size of 32 on this labeled data to generate the SUDP and SUDA labels for posts in the SUDS. We also examined manual interannotator agreement ( $\kappa=0.74$ ) among three domain experts for SUDP and SUDA labels of 300 posts to validate the annotations. The manual annotations were evaluated in the same way as automated labels, and our macro- $F_1$ -score measure against the ground truth was 0.71. The results for transfer learning using BERT are reported in Table 5.

**Table .** Validation results for emotion Bidirectional Encoder Representations From Transformers (BERT) and substance use disorder (SUD) BERT models through the transfer learning approach. The trained model was then used to obtain the emotion labels SUD present and SUD absent for the posts in the Substance Use Disorder Corpus.

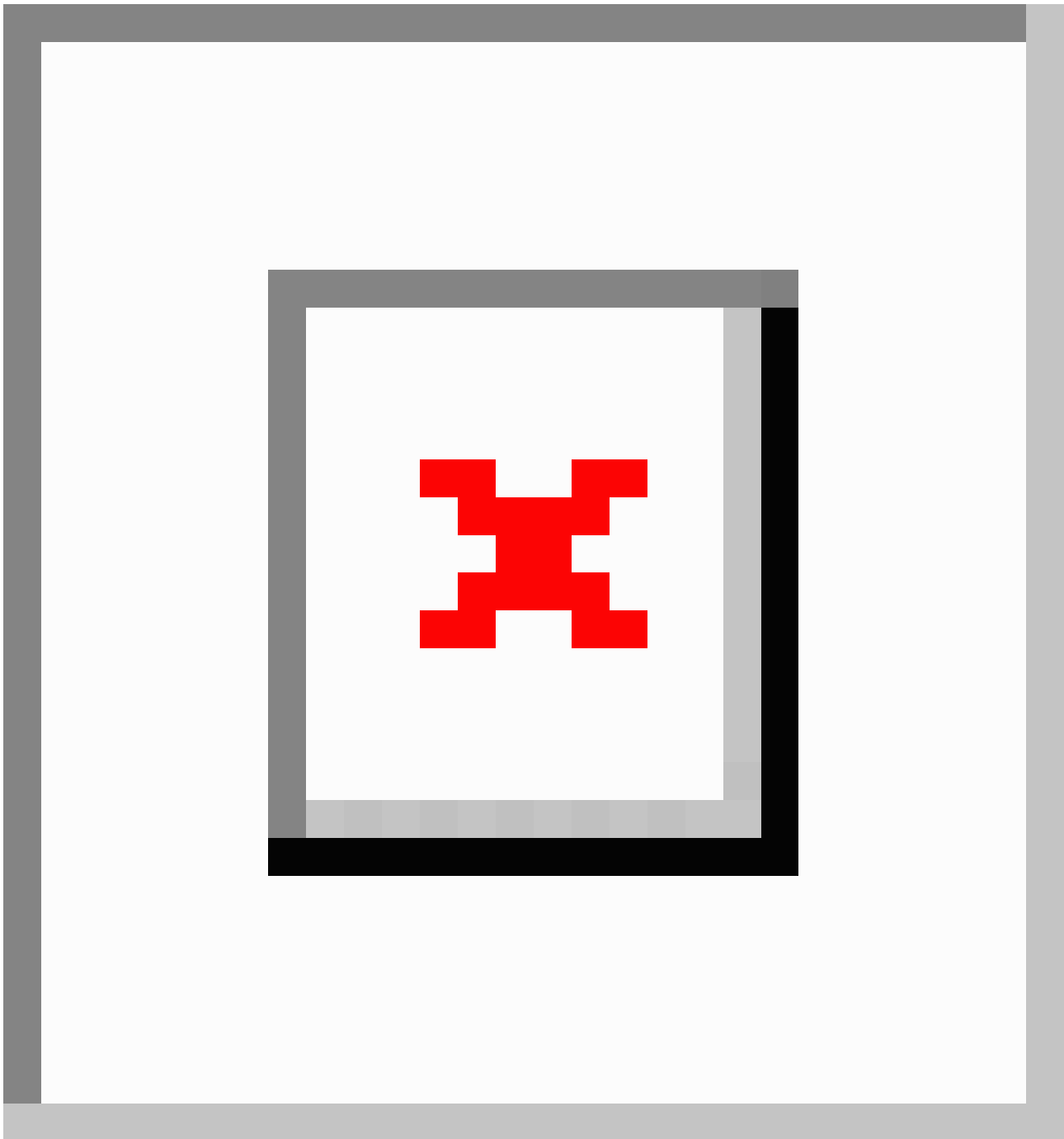
Transfer learning BERT model	Precision	Recall	$F_1$ -score
Emotion BERT	80.12	82.29	81.19
SUD BERT	81.28	83.65	82.44

### Temporal Predictive Model of Posts to Detect SUDP or SUDA

We built our domain-specific sentiment BERT model to serve as a sentiment feature extractor over historical tweets and a domain-specific emotion BERT model as an emotion feature extractor for historical tweets. We built fine-tuned BERT models as they can capture a better sense of sentiment, emotions, social media jargon, and slang terms [52]. We contributed to the

knowledge-aware time series analysis computation model to predict SUDP and SUDA for a post as shown in Figure 7. We presented the SUD detection as a binary classification model with SUDP and SUDA as labels. We focused on building and interpreting a predictive model based on these exploratory results to identify posts where SUD was present or absent. Each post was associated with the drug, historical posts, time, emotion, and sentiment in the SUDS.

**Figure 7.** Knowledge-aware time series analysis computation model: a dark web to social media computational module. BERT: Bidirectional Encoder Representation From Transformers; SUD: substance use disorder.



For a post, the concepts, slang terms, and synonyms related to drug entities are masked using the DAO, which forms the knowledge component of the model. We used BERT to encode the language representation, as BERT can produce more thorough representations of linguistic elements in social media data [52], and we averaged the vector outputs for all tokens in each post at the final layer. To extract emotional language features from posts, we used our emotion BERT model that takes the historical posts and obtains the 768-dimensional emotion vector of each historical post. To extract sentiment language features from posts, we used our sentiment BERT model that takes the historical posts and obtains the 768-dimensional sentiment vector of each historical post. We

then have the encoding representing the sentiment and emotion spectrum. Sequential models such as recurrent neural network and LSTM models are apt ways to encode representations that learn from a sequence of a user's historical tweets due to the sequential nature of a social media post history. We then passed the historic posts through a bidirectional LSTM + attention layer concatenated with the post to be assessed. We then fed the extracted features from the attention layer to a dense layer with the rectified linear unit to get the prediction vector. Finally, we used the softmax function to output the probability that the post is labeled as SUDP or SUDA.

For experiments, we split the data set into a 75:5:20 ratio for the train, development, and test sets, respectively. We fine-tuned

the hyperparameters using the development set. Each model was trained for 10 epochs with a learning rate of  $1e-5$  and a batch size of 64. We used cross-entropy loss and Adam [53] for the optimization. For regularization, we used dropout [54] with a probability of 0.2. We got the best performance with the bidirectional LSTM model with the attention layer as it captured context over a longer span considering the bidirectional context of a word. For all models, we report the recall, precision, and  $F_1$ -score. We interpreted the higher performance gains of our model in the Results section through an ablation study.

## Performance Comparisons

We compared the performance of these state-of-the-art methods through replications of the architectures and representations presented in prior works on similar tasks on social media.

- Logistic regression [55]: We implemented a logistic regression classifier that uses the part of speech (POS) and TF-IDF as language feature representations.
- Random forest [56]: We implemented a random forest model with features like Linguistic Inquiry and Word Count (LIWC), POS, and TF-IDF.
- History-aware recurrent neural network (H-RNN) [57]: We deployed H-RNN that encodes input using fine-tuned fast text embeddings. Historical posts are passed sequentially through the model and concatenated with the post to be assessed. The sigmoid activation was selected for the hidden LSTM layer, which is fully connected to both the input and output layers.
- History-aware LSTM (H-LSTM) [58]: We replicated H-LSTM that used BERT embeddings for encoding historic posts given to an attention-based LSTM layer, allowing the model to choose whether to focus more or less on each post to reflect user representation, which was finally be fed to a fully connected layer with a sigmoid activation function to get the prediction.

## Ethical Considerations

We applied our model to study how historic emotion and sentiment of a drug impacts social media conversation dynamics related to substance use. An important aspect that we need to consider while working with addiction-related issues is to respect the users' privacy and adhere to good ethical practices adopted by previous research [59,60]. Therefore, similar to Matthews et al [61], we censored sensitive information such as usernames, personal information, platform identifiers, and URLs that might be directly linked to the user's identity from the collected posts. All examples used in this paper are anonymized and deidentified for user privacy [62]. We also adopted the proposed guidelines for the treatment of names and online pseudonyms in posts gathered from social media [63]. In this work, we study substance use in subreddit groups in the form of textual interactions. The expressed addiction intent may differ from the intent perceived or experienced by the person. However, obtaining perceived intent from social media is challenging and involves ethical risks. Before behavioral health intervention apps based on social media data can be used in real-world settings, difficulties with potential biases and user privacy must first be resolved, along with establishing suitable regulations and boundaries in this domain. We can adopt the

approach used in this work to develop the data set with more human supervision, and we acknowledge that the data may be prone to demographic-, annotator-, and platform-specific biases [64,65]. We also acknowledge that this study does not make any clinical diagnosis or treatment suggestions directly. However, its findings can still be highly valuable for informing clinical practice and interventions for SUD in the identification of risk factors. Even if the study does not prescribe specific treatments, its findings can inform the development of novel intervention strategies or the optimization of existing ones. For example, as our paper highlights certain sentiment and emotion patterns associated with SUD, clinicians can incorporate this knowledge into their approaches. This research also provides further understanding of the factors contributing to the onset of SUD, which can help in designing prevention programs aimed toward at-risk populations, such as individuals with mental health disorders. Research findings can inform policy makers about the effectiveness of current strategies and the need for adjustments in regulations, health care policies, or resource allocation for addressing SUD at a broader level.

This study was submitted for review by the institutional review board at the Wright State University and has been determined to meet federal exemption criteria: 45 CFR 46.101(b)(4).

## Results

### Overview

Of all opioid listings in the eDark data set, 4.2% are related to novel synthetic opioids, and heroin was identified in 57.8% of all opioid-related listings. When comparing the average monthly ad volume for fentanyl, fentanyl analogs, and other nonpharmaceutical drugs, data indicates a rise in the availability of items containing fentanyl. The listings for pharmaceutical and nonpharmaceutical fentanyl and analogs made up 1.9% of all opioid-related listings, which is 48.6% of the unique synthetic opioid-related ads. The most frequent type of novel synthetic opioid, which was synthetic heroin, was offered for sale at an average of 1.6 kg at each time point of data collection during the study period. Furanylfentanyl was the fentanyl analog that was promoted the most with an average of 3.6 kg being offered for sale at each data point. Carfentanil, a highly strong fentanyl analog, was typically available for purchase for 489.6 grams on average. Newer synthetic opioids (eg, U-48800, U-4TDP) kept replacing the nonpharmaceutical synthetic opioids (eg, W-18, MT-45, AH-7921, U-47700) in the listings found on marketplaces.

From the exploratory analysis on the SUDS, kratom, heroin, fentanyl, morphine, cocaine, methadone, Suboxone, and oxycodone were the most commonly discussed drugs across 6 subreddits. In [Textbox 2](#), considering the Research Chemicals subreddit, for example, it is interesting to find that more posts talk about pyrovalerone, a psychoactive drug with stimulant effects. Another term found is "Quaalude," a brand name for "Methaqualone," a sedative and hypnotic medication. The Research Chemicals subreddit mostly discusses psychoactive and psychedelic drugs, while DrugNerds discussed alkaloids [66]. Interestingly, DrugNerds talked about naloxone, which can treat opioid overdose. Dope is a slang term for heroin and



was identified in the Heroin subreddit. Several brand names of medications for anxiety, pain, seizures, insomnia, and sedatives are discussed in the Suboxone subreddit. Gabapentin is the typical seizure and pain medication discussed among most of the subreddits. The Opiates Recovery subreddit is more about withdrawal symptoms and mental health disorders, for example, “cold turkey.” The term “cold turkey” used in the context of substance use is quitting a substance abruptly, which carries significant risks if the drug you are discontinuing is a benzodiazepine or opiate [67,68]. The results show that we can derive and analyze slang terms, brand names, novel drugs, mental health symptoms, and medications from social media. From the results in Table 4, the highest positive sentiment was

found in pharmaceutical fentanyl, the highest negative sentiment in fentanyl, and the highest neutral opinion in kratom. The emotion “Love” was most detected in posts related to kratom as people use it for self-medication. Table 6 presents the medians of metrics for different embeddings and architectures obtained over 20 runs. The baseline models we compared our model to were logistic regression, random forest, H-RNN, and H-LSTM with varied language representations like POS and TF-IDF. We also extracted LIWC features from posts to pass through a predictive model instead of BERT encoding. Under identical circumstances, we empirically discovered that BERT outperformed LIWC considerably ( $P=.03$ ). We presented model interpretability and significance as an ablation study.

**Table .** Median of metrics for different embeddings and architectures that were obtained over 20 runs.

Representation	Model	Macro- $F_1$ -score	Precision	Recall
POS <sup>a</sup> + TF-IDF <sup>b</sup>	Logistic regression	52.72	47.67	50.31
Linguistic Inquiry and Word Count + POS + TF-IDF	Random forest	55.84	54.63	56.78
Fast text	History-aware recurrent neural network	74.47	69.48	76.17
BERT <sup>c</sup>	History-aware long short-term memory	76.85	70.56	77.61
Knowledge-aware BERT	Knowledge- and history-aware bidirectional long short-term memory + attention	82.12 <sup>d</sup>	78.34	83.58

<sup>a</sup>POS: part of speech.

<sup>b</sup>TF-IDF: term frequency–inverse document frequency.

<sup>c</sup>BERT: Bidirectional Encoder Representations From Transformers.

<sup>d</sup>Italics denote that the result is significantly better than history-aware recurrent neural network ( $P=.04$ ).

We used the Wilcoxon signed rank test [69] to compare the emotional expression in posts and comments between those with and without substance use to assess statistical significance. There was a significant correlation between the emotion displayed in posts labeled SUDP ( $P<.001$ ) and the posts labeled as SUDA. We next conducted an ablation study where we removed one component from our model and assessed the performance to analyze the prime components in our methodology. We concatenated the substance use post encoding  $e_1^{(S)}$  and emotion post encoding  $e_1^{(E)}$ , and used the resulting representation as the input to the linear layer to exclude the attention component from the model. We trained our encoders with raw data that was directly collected from social media to remove the entity-masking component. Additionally, we trained

our model by merely training the classifier and excluding the post history from the model. In Table 7, we report the findings for the SUD prediction task for posts. Entity masking, which considerably improves the SUD identification task (+3.73 precision, +3.43 recall), is where we saw gains. The Wilcoxon signed rank test demonstrated that contextualized representation is very desirable for the SUD identification task in this study since it performs better than the model without entity masking ( $P=.04$ ). Additionally, adding the history of the post significantly boosted the performance where we saw our highest increase (+4.62 precision). Attention also increased the model’s precision by 1.85% and recall by 3.24%, meaning that every feature of the model affects how well it performs this task. Below, we discuss the examples of SUD and the result error analysis.

**Table .** Ablation study: median of metrics over 10 different runs.

Model	$F_1$ -score, median (change from proposed model)	Precision, median (change from proposed model)	Recall, median (change from proposed model)
Proposed model (entity masking + attention + history of post)	82.12 <sup>a</sup>	78.34	83.58
Minus attention	78.98 (3.14↓)	76.49 (1.85↓)	80.34 (3.24↓)
Minus entity masking	78.50 (3.62↓)	74.61 (3.73↓)	80.15 (3.43↓)
Minus history of post	77.58 (4.54↓)	73.72(4.62↓)	79.12 (4.46↓)

<sup>a</sup>Italics denote best performance.

## Error Analysis

We analyzed the sources of errors and discuss the predictions made by our models in [Table 8](#) in three scenarios.

1. Polydrug use with variable emotions: For post 1, examining the post where multiple drugs coexist along with emotion variability in the history associated with other drugs, for example, mixing depressants and stimulants or mixing medications with opioids, our model was not able to predict correctly, for example, when substance A might not often co-occur with substance B in the history.
2. Post-level ambiguity: For post 2, our model was able to predict SUD by examining the post even if it was too ambiguous to assess given that the user has a clear SUDP label in the past and was undergoing the healing process, with emotion intensity for the historical posts like increased sadness-related emotions.
3. Sarcasm detection: For post 3, even if it does not contain any clear SUDP/SUDA label, sarcasm identified in the post, with a history of ambiguous posts, presents difficulty in identifying SUD, which makes it an interesting natural language understanding problem and explains the task's complexity, revealing paths for future work.

**Table .** Examples showing major errors made by our proposed approach.

Post/comment	Error type	Actual	Predicted
1. "Imagine a combo. Just got stoned with 12 grams of kratom and 15 g of **** with 40 mg of ***** AMA lol, ended up projectile vomiting, went to sleep feeling fearful and woke up feeling pretty joyful but little shitty, so i had glass of ACV, all is well..."	Polydrug use	SUDP <sup>a</sup>	SUDA <sup>b</sup>
2. "The improved memory isn't dependent on the supplement. I can take the same dose of Nal****one to treat Opioid Use Disorder for 3 mo and not feel a thing. That tells me that it helped me heal, and there's not much more for it to do."	Post-level ambiguity	Ambiguous	SUDP
3. "why SPEAK the UNSPOKEN? Dangerously F***ing disaster. Mixing *** (a long-term damaging drug, with an ability to make other drugs dangerously stronger) with Xanax (addictive, overdoseable drug) and ***** (an opiate that can and likely will kill you) is a recipe for life after ***"	Sarcasm detection	Sarcastic	SUDA

<sup>a</sup>SUDP: substance use disorder present.

<sup>b</sup>SUDA: substance use disorder absent.

## Discussion

### Principal Findings

Crawling cryptomarkets poses a significant challenge when applied to data science and machine learning to study the opioid epidemic due to the restricted crawling process [1,43,70]. However, we make our proposed data set available to the

research community for further analysis. To identify the best strategies to reduce opioid misuse, a better understanding of cryptomarket drug sales that impact consumption and how it reflects social media discussions is needed [71]. We limited this study to 8 broad drug categories due to the availability and abundance of related posts on the dark web; we hope to refine further and expand our categories for future work. Further, we

have identified processes for future research. We plan to expand this work to extract mental health symptoms from the drug-related social media data to connect the association between drugs and mental health problems, for example, the association between cannabis and depression [72,73]. We also plan to build an opioid drug social media knowledge graph (ODSM-KG) with all the diverse data points (drug, sentiment, emotion, mental health symptom, and location) and compare it against the state-of-the-art “Knowledge Graph based Approach For Exploring The U.S. Opioid Epidemic” [71]. Potential areas of application would be identifying risk factors regarding addiction and mental health from subreddit data [74], and identifying drug trends based on location with a possible opioid epidemic prediction. To identify the approaches for mitigating the misuse of opioids, it is imperative to study consumption patterns at the national and regional levels, the influences of the pharmaceutical industry, and the sociopolitical determinants that affect consumption. For our ODSM-KG, we aim to create a web-based tool that will allow for the depiction of historical patterns and enable comparisons between opioids, time periods, and areas within the United States. Given that our ODSM-KG was primarily based on data, we aim to enhance its accuracy and effectiveness by seeking guidance from a subject matter expert. This will enable us to customize it for unique scenarios and cater to the needs of specific users. We would also like to include Drug Enforcement Agency drug seizures in our preliminary data collection process to be aware of related social media discussions.

## Global Relevance

SUD represents a substantial public health challenge worldwide, with far-reaching implications for individuals, families, and communities across diverse cultural and geographic contexts. Despite efforts by governments and health care organizations, the detection and intervention of SUDs remain complex and multifaceted, often hindered by stigma, limited resources, and barriers to early identification. We aim to examine the global relevance of detecting SUD through social media analysis, highlighting the potential of innovative approaches proposed in this study. Our study explores the potential of leveraging social media data, including content sourced from the dark web, to detect indicators of SUD and inform targeted interventions. By applying both temporal dynamics and domain-specific knowledge, we can extend this research to enhance the accuracy and effectiveness of SUD detection on a global scale. Collaborative efforts involving researchers, policy makers, and health care professionals from diverse regions can facilitate the adaptation and refinement of our approach to suit different cultural contexts and population groups. By harnessing the approaches implemented in this paper regarding temporal social media analysis and SUD-associated mental health disorders, researchers from other countries can adapt this approach to address these challenges associated with SUD and improve health outcomes for populations worldwide.

## Acknowledgments

We acknowledge partial support from a National Institute on Drug Abuse (NIDA) award (1 R21DA044518: “eDarkTrends: Monitoring Cryptomarkets to Identify Emerging Trends of Illicit Synthetic Opioids Use”) and National Science Foundation (NSF) awards (1761931: “Spokes: MEDIUM: MIDWEST: Collaborative: Community-Driven Data Engineering for Substance Abuse Prevention in the Rural Midwest” and NSF award: 2133842: “EAGER: Advancing Neuro-symbolic AI with Deep Knowledge-infused Learning”). The views or opinions in this document are those of the authors and do not necessarily represent the official position or policies of the NSF and NIDA.

## Conflicts of Interest

None declared.

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## Abbreviations

**BERT:** Bidirectional Encoder Representations From Transformers

**CNN:** convolutional neural network

**DAO:** drug abuse ontology

**H-LSTM:** history-aware long short-term memory

**H-RNN:** history-aware recurrent neural network



**LIWC:** Linguistic Inquiry and Word Count  
**LSTM:** long short-term memory  
**NER:** named-entity recognition  
**ODSM-KG:** opioid drug social media knowledge graph  
**POS:** part of speech  
**PREDOSE:** Prescription Drug Abuse Online Surveillance and Epidemiology  
**SUD:** substance use disorder  
**SUDA:** substance use disorder absent  
**SUDP:** substance use disorder present  
**SUDS:** Substance Use Disorder Corpus  
**TF-IDF:** term frequency–inverse document frequency  
**VADER:** Valence Aware Dictionary for Sentiment Reasoning

*Edited by CN Hang; submitted 26.04.23; peer-reviewed by Anonymous, Anonymous, V Subramaniyan; revised version received 16.02.24; accepted 21.02.24; published 01.05.24.*

*Please cite as:*

*Lokala U, Phukan OC, Dastidar TG, Lamy F, Daniulaityte R, Sheth A*

*Detecting Substance Use Disorder Using Social Media Data and the Dark Web: Time- and Knowledge-Aware Study*

*JMIRx Med 2024;5:e48519*

*URL: <https://xmed.jmir.org/2024/1/e48519>*

*doi: [10.2196/48519](https://doi.org/10.2196/48519)*

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# Thyroid Hyperplasia and Neoplasm Adverse Events Associated With Glucagon-Like Peptide-1 Receptor Agonists in the Food and Drug Administration Adverse Event Reporting System: Retrospective Analysis

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## Abstract

**Background:** Glucagon-like peptide-1 (GLP-1) receptor agonists (RAs) are one of the most commonly used drugs for type 2 diabetes mellitus. Clinical guidelines recommend GLP-1 RAs as an adjunct to diabetes therapy in patients with chronic kidney disease, presence or risk of atherosclerotic cardiovascular disease, and obesity. The weight loss observed in clinical trials has been explored further in healthy individuals, putting GLP-1 RAs on track to be the next weight loss treatment.

**Objective:** Although the adverse event profile is relatively safe, most GLP-1 RAs come with a labeled boxed warning for the risk of thyroid cancers, based on animal models and some postmarketing case reports in humans. Considering the increasing popularity of this drug class and its expansion into a new popular indication, a further review of the most recent postmarketing safety data was warranted to quantify thyroid hyperplasia and neoplasm instances.

**Methods:** GLP-1 RA patient reports from the US Food and Drug Administration (FDA) Adverse Event Reporting System database were analyzed using reporting odds ratios and 95% CIs.

**Results:** In this study, we analyzed over 18 million reports from the US FDA Adverse Event Reporting System and provided evidence of significantly increased propensity for thyroid hyperplasias and neoplasms in patients taking GLP-1 RA monotherapy when compared to patients taking sodium-glucose cotransporter-2 (SGLT-2) inhibitor monotherapy.

**Conclusions:** GLP-1 RAs, regardless of indication, are associated with an over 10-fold increase in thyroid neoplasm and hyperplasia adverse event reporting when compared to SGLT-2 inhibitors.

(*JMIRx Med* 2024;5:e55976) doi:[10.2196/55976](https://doi.org/10.2196/55976)

## KEYWORDS

GLP-1; FDA; adverse event reporting; cancer; oncology; neoplasm; drugs; pharmacy; pharmacology; pharmaceuticals; medication; medications; glucagon-like peptide-1; Food and Drug Administration; weight loss; diabetes; obesity; thyroid hyperplasia; FAERS; FDA Adverse Event Reporting System

## Introduction

Glucagon-like peptide-1 (GLP-1) receptor agonists (RAs) have gained increased popularity due to the improved safety and

efficacy profiles observed in clinical trials. This class of drugs includes liraglutide, semaglutide, exenatide, and dulaglutide [1-5]. GLP-1 RAs are indicated as a therapeutic adjunct to diet and exercise, to improve glycemic control in patients with type 2 diabetes mellitus (T2DM). The American Association of

Clinical Endocrinology and the American Diabetes Association recommend GLP-1 RAs for patients with T2DM who have chronic kidney disease, atherosclerotic cardiovascular disease risk, or obesity [6,7]. GLP-1 RAs have also been used in a wide range of cardiometabolic conditions, including but not limited to nonalcoholic fatty liver disease and nonalcoholic steatohepatitis [8].

GLP-1 RAs were recommended for patients with both T2DM and obesity because of the weight loss observed during the clinical trials [2-5,9]. The effect was attributed to decreasing gastric emptying, peristalsis, appetite, and glucose absorption [10,11]. This effect was further explored in studies of populations without T2DM [12-14], suggesting the expansion of GLP-1 RA use.

Common adverse events (AEs) associated with GLP-1 RAs observed during the clinical trials include nausea, hypoglycemia, vomiting, diarrhea, feeling jittery, dizziness, headache, and dyspepsia. Of a greater concern are the labeled boxed warnings of liraglutide, semaglutide, and dulaglutide, marking these as contraindicated in patients with a family history of medullary thyroid carcinoma. These warnings were based on nonhuman data about the development of thyroid C-cell tumors in rats and mice receiving clinically relevant doses of GLP-1 RAs [15-17]. The thyroid cancer association in humans has been studied and observed as well in retrospective studies [18-20]. However, there is conflicting evidence from a meta-analysis of human randomized controlled trials, which refutes this association [21].

The increased popularity of GLP-1 RAs and the unsettled association of thyroid hyperplasias and neoplasms prompted further investigation into the most recent US Food and Drug Administration (FDA) Adverse Event Reporting System (FAERS) data sets. In this study, we evaluated thyroid hyperplasia and neoplasm-related AEs that are reported as being associated with GLP-1 RA monotherapy when compared to sodium-glucose cotransporter-2 (SGLT-2) inhibitors monotherapy. SGLT-2 inhibitors, a class of drugs that work by blocking renal glucose reabsorption, were selected as the control cohort due to their comparable indication in diabetes treatment guidelines. We analyzed GLP-1 RAs individually and as a class.

## Methods

### Ethical Considerations

Ethical review and approval were not required for the study on human participants in accordance with local legislation and institutional requirements. Written informed consent from the participants' legal guardian or next of kin was not required to participate in this study in accordance with national legislation and institutional requirements. The data used for the analysis had been deidentified and made public by the US FDA.

### FAERS Data Sets

The FAERS is a repository of AE cases sent to the FDA through MedWatch (form 3500/3500a) [22,23]. The cases include AEs

submitted voluntarily by health care professionals, individuals, and legal representatives and spontaneous mandatory reports by manufacturers and sponsors. At the time of the analysis, the FAERS contained 18,274,795 reports from January 2004 to September 2022.

The data sets have been deidentified and made available on the web [24].

### Data Preparation, Cohort Selection, and Outcome Measure

The FAERS quarterly data sets were initially downloaded in text format. Due to the variability of data structure between quarters and the paucity of some of the variables, the cases were standardized to fit a uniform structure [25-27].

Out of a total of 18,274,795 reports, AE cases where the report was submitted by a health care professional (pharmacists, physicians, nurses, or other health care professionals) were selected as the initial data set ( $n=6,360,489$ ). This allowed for minimizing reporting bias and adding to the clinical relevance of the studied cases. Further, reports where GLP-1 RAs were the only drug reported (further referred to as *monotherapy*) were selected as the GLP-1 RA cohort ( $n=17,653$ ) to avoid potential confounding effects from concomitant medications. The cohort was further split into individual GLP-1 RA subcohorts: semaglutide ( $n=3230$ ), dulaglutide ( $n=3768$ ), exenatide ( $n=4493$ ), and liraglutide ( $n=6162$ ). SGLT-2 inhibitor monotherapy reports (canagliflozin, dapagliflozin, and empagliflozin;  $n=14,102$ ) were selected as a control cohort. SGLT-2 inhibitors were selected as a control due to the comparable recommendation by diabetes management guidelines. Metformin monotherapy was initially selected as the control cohort to match the population of the cohort of interest ( $n=8536$ ); however, only a single case of interest (Preferred Term [PT] code: thyroid cancer) was reported. The undetectable baseline of this AE made it impossible to use metformin as a control (Table 1). All the thyroid-related AE PT codes based on standard MedDRA queries and FDA Medical queries were used in the case selection process. Disproportionality analysis using reporting odds ratios (RORs) and 95% CIs was used to determine the statistical significance of the results. Of the 31,755 included reports, only those from health care professionals (pharmacists:  $n=3620$ , 11.4%; physicians:  $n=20,133$ , 63.4%; and other health care professionals:  $n=8002$ , 25.2%) were included in the analysis. The reports were primarily from the United States (United States:  $n=26,452$ , 83.3%; Japan:  $n=603$ , 1.9%; United Kingdom:  $n=540$ , 1.7%; France:  $n=476$ , 1.5%; Canada:  $n=349$ , 1.1%; Australia:  $n=349$ , 1.1%; and other countries:  $n=2986$ , 9.4%, <1% in each country). The reports were from the following years: 2010 ( $n=2128$ , 6.7%), 2011 ( $n=3430$ , 10.8%), 2012 ( $n=2096$ , 6.6%), 2013 ( $n=1143$ , 3.6%), 2014 ( $n=1080$ , 3.4%), 2015 ( $n=1969$ , 6.2%), 2016 ( $n=1429$ , 4.5%), 2017 ( $n=1651$ , 5.2%), 2018 ( $n=2159$ , 6.8%), 2019 ( $n=2191$ , 6.9%), 2020 ( $n=4096$ , 12.9%), 2021 ( $n=4954$ , 15.6%), and 2022 ( $n=3430$ , 10.8%; only the first 3 quarters at the time of the analysis).

**Table .** Thyroid hyperplasia or neoplasm-related AE<sup>a</sup> reports in GLP-1<sup>b</sup> RA<sup>c</sup>, metformin, and SGLT-2<sup>d</sup> inhibitor FAERS<sup>e</sup> reports.

AE Preferred Term	AE reports, n (%)					
	Semaglutide (n=3230)	Dulaglutide (n=3768)	Exenatide (n=4493)	Liraglutide (n=6162)	Metformin (n=8536)	SGLT-2 inhibitors (canagliflozin, empagliflozin, and dapagliflozin; control <sup>f</sup> ; n=14,102)
Thyroid mass	19 (0.59)	9 (0.24)	5 (0.11)	25 (0.41)	0 (0)	1 (0.01)
Medullary thyroid cancer	8 (0.25)	5 (0.13)	1 (0.02)	7 (0.11)	0 (0)	2 (0.01)
Thyroid cancer	3 (0.09)	10 (0.27)	4 (0.09)	30 (0.49)	1 (0.01)	3 (0.02)
Papillary thyroid cancer	2 (0.06)	3 (0.08)	2 (0.04)	20 (0.32)	0 (0)	0 (0)
Benign neoplasm of thyroid gland	2 (0.06)	2 (0.05)	2 (0.04)	1 (0.02)	0 (0)	1 (0.01)
Thyroid neoplasm	0 (0)	2 (0.05)	3 (0.07)	13 (0.21)	0 (0)	1 (0.01)
Thyroid cyst	0 (0)	2 (0.05)	0 (0)	6 (0.10)	0 (0)	0 (0)
Follicular thyroid cancer	0 (0)	0 (0)	1 (0.02)	1 (0.02)	0 (0)	0 (0)
Thyroid adenoma	0 (0)	0 (0)	0 (0)	4 (0.06)	0 (0)	0 (0)
Thyroid C-cell hyperplasia	0 (0)	0 (0)	0 (0)	1 (0.02)	0 (0)	0 (0)
Thyroid cancer metastatic	0 (0)	0 (0)	0 (0)	2 (0.03)	0 (0)	0 (0)
<i>Unique individual thyroid hyperplasia or neoplasm-related AE reports<sup>g</sup></i>	<i>33 (1.02)</i>	<i>33 (0.88)</i>	<i>17 (0.38)</i>	<i>108 (1.75)</i>	<i>1 (0.01)</i>	<i>7 (0.05)</i>

<sup>a</sup>AE: adverse event.

<sup>b</sup>GLP-1: glucagon-like peptide-1.

<sup>c</sup>RA: receptor agonist.

<sup>d</sup>SGLT-2: sodium-glucose cotransporter-2.

<sup>e</sup>FAERS: Food and Drug Administration Adverse Event Reporting System.

<sup>f</sup>Control cohort.

<sup>g</sup>The total number of unique individual reports was used for the analysis to avoid overcounting cases that had more than 1 AE of interest listed.

## Statistical Analysis

### Descriptive Statistics

Frequencies for each AE PT code were calculated by the following equation:

$$\text{Frequency (\%)} = \left( \frac{\text{Number of reports with AE in cohort}}{\text{Total number of reports in cohort}} \right) \times 100$$

### Comparative Statistics

AE report rates were compared via the ROR analysis using the following equations:

$$\text{ROR} = (a \div b) / (c \div d)$$

$$\text{LnROR} = \text{Ln}(\text{ROR})$$

$$\text{SELnROR} = 1/a + 1/b + 1/c + 1/d$$

$$95\% \text{ CI} = \left[ \exp(\text{LnROR} - 1.96 \times \text{SELnROR}), \exp(\text{LnROR} + 1.96 \times \text{SELnROR}) \right]$$

where a is the number of AE cases in the exposed group, b is the number of non-AE cases in the exposed group, c is the

number of AE cases in the control group, and d is the number of non-AE cases in the control group.

## Results

A total of 31,755 monotherapy reports, including 17,653 GLP-1 RA and 14,102 SGLT-2 inhibitor reports, were used for the analysis of 191 unique thyroid hyperplasia or neoplasm reports in the GLP-1 RA group and 7 reports in the SGLT-2 group, respectively (Tables 1 and 2).

GLP-1 RA monotherapy reports showed a statistically significant increase in thyroid hyperplasia and neoplasm AEs, with the ROR being 22.02 (95% CI 10.36-46.84) when compared to SGLT-2 inhibitors. When analyzed individually, every GLP-1 RA had significantly increased reporting of thyroid hyperplasia or neoplasm-related AEs when compared to SGLT-2 inhibitors. The results for all the GLP-1 RAs showed that the lower bound of the 95% CI of the ROR range was above

3: semaglutide (ROR 20.78, 95% CI 9.19-47.03), dulaglutide (ROR 3.17-18.45), and liraglutide (ROR 35.92, 95% CI (ROR 17.79, 95% CI 7.86-40.25), exenatide (ROR 7.65, 95% CI 16.71-77.20; [Figure 1](#)).

**Table .** Number of AE<sup>a</sup> reports and the respective demographics.

Demographics	Drug cohort				
	Semaglutide (n=3230)	Dulaglutide (n=3768)	Exenatide (n=4493)	Liraglutide (n=6162)	SGLT-2 <sup>b</sup> inhibitors (canagliflozin, empagliflozin, and dapagliflozin; control <sup>c</sup> ; n=14,102)
Unique individual thyroid hyperplasia or neoplasm reports, n (%)	33 (1.02)	33 (0.88)	17 (0.38)	108 (1.75)	7 (0.05)
<b>Sex, n (%)</b>					
Male	4 (0.12)	14 (0.37)	3 (0.07)	35 (0.57)	3 (0.02)
Female	27 (0.84)	14 (0.37)	13 (0.29)	66 (1.07)	2 (0.01)
Unknown	2 (0.06)	5 (0.13)	1 (0.02)	7 (0.11)	2 (0.01)
<b>Age (y)</b>					
Median	56	60	61	55	N/A <sup>d</sup>
Mean (SD)	55.94 (13.41)	57.33 (11.35)	64.67 (6.35)	53.07 (11.08)	N/A

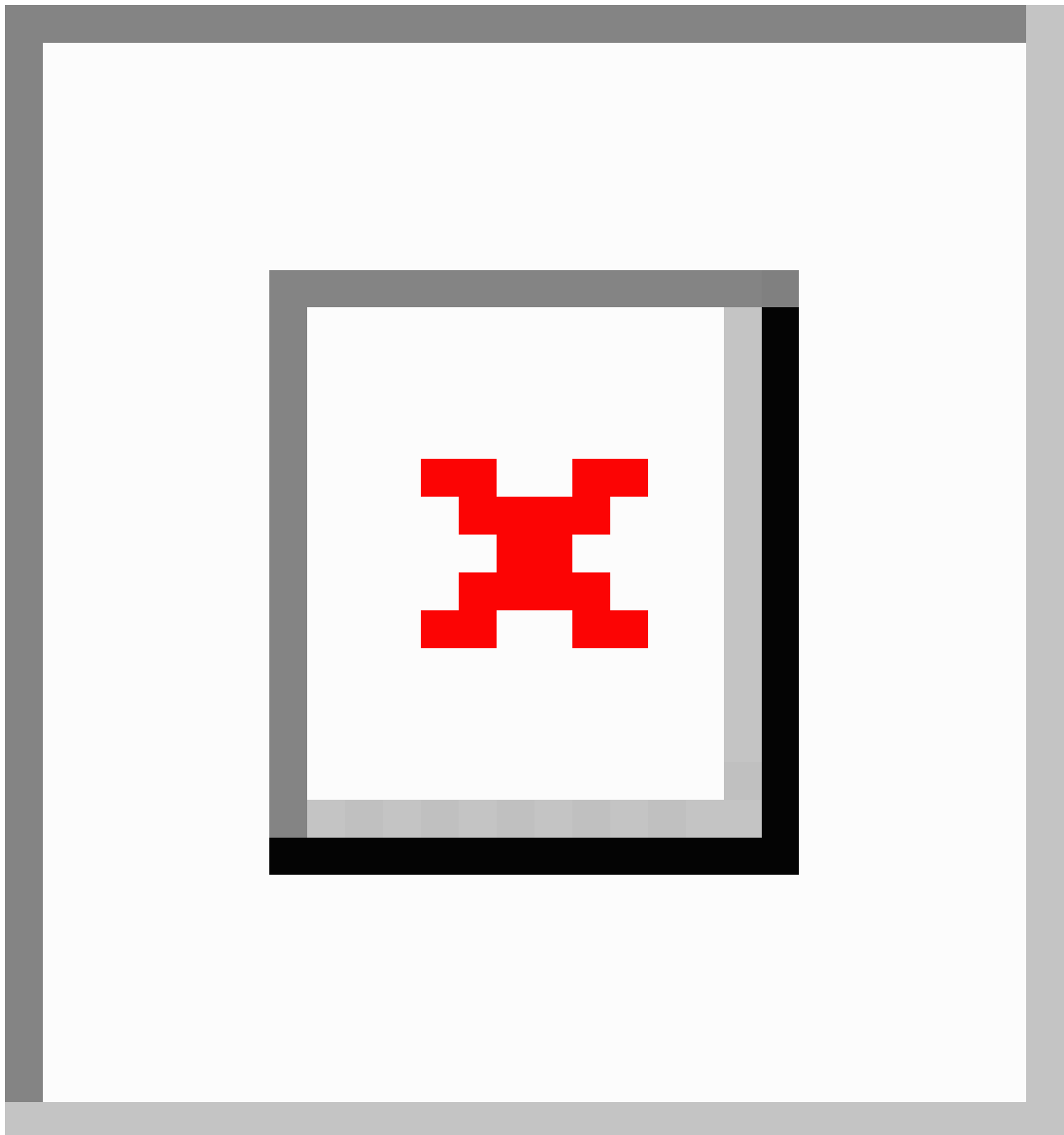
<sup>a</sup>AE: adverse event.

<sup>b</sup>SGLT-2: sodium-glucose cotransporter-2.

<sup>c</sup>Control cohort.

<sup>d</sup>N/A: not applicable.

**Figure 1.** Reporting odds ratios (RORs) of thyroid hyperplasia or neoplasm-related AEs in individual GLP-1 RA monotherapy cohorts and GLP-1 RAs as a class, when compared to the SGLT-2 inhibitor monotherapy control cohort. The x-axis is presented in logarithmic scale. AE: adverse event; GLP-1: glucagon-like peptide-1; nAE: number of adverse events; RA: receptor agonist; SGLT-2: sodium-glucose cotransporter-2.



## Discussion

### Principal Findings

In this study, we observed a reported association of GLP-1 RA treatment with thyroid hyperplasia and neoplasm AEs. To our knowledge, this is the first analysis of the FAERS to generate an ROR profile of GLP-1 RA monotherapy as a class and further analyze the individual GLP-1 RA monotherapy AEs compared to SGLT-2 inhibitors monotherapy AEs. The mean ages of the specific drug cohorts with these AEs were similar for comparison, ranging from 53.0 to 64.7 years. The thyroid hyperplasia and neoplasm AE association was significant for

every GLP-1 RA in the class, with an even narrower range of 95% CI in the combined cohort. The RORs ranged from 7.65 to 35.92, with the lowest bound being 3.17. The highest mean ROR value was observed for liraglutide, and the lowest mean ROR was observed for exenatide, with only a small overlap in the 95% CIs. Interestingly, this trend was also seen in a similar analysis performed by Mali et al [20] using the European pharmacovigilance database (EudraVigilance), where this association was the strongest in the liraglutide cohort, followed by the exenatide cohort, with proportional reporting ranges of 27.5 (95% CI 22.7-33.3) and 22.5 (95% CI 17.9-28.3), respectively. The differences in the numbers and 95% CI ranges are due to the numbers of reports and type of analysis.



An association between T2DM and thyroid function has been previously established [28]. These disease states are often comorbid, and one affects the disease progression of the other [29]. However, the potential molecular mechanisms responsible for thyroid effects of GLP-1 RAs are insufficiently characterized and may include multiple pathways such as phosphoinositol-3 kinase and Akt serine/threonine kinase pathways; mitogen-activated protein kinase and extracellular signal-regulated kinase pathways; expression of GLP-1 receptors by C-cells; and GLP-1 association with triiodothyronine levels [21,30]. Thyroid hormone plays a pivotal role in nearly every aspect of lipid metabolism [31,32]. Thus, it was expected to observe thyroid hyperplasia and neoplasm-related AEs across all the T2DM drug cohorts that were investigated. However, only a single report of thyroid hyperplasia and neoplasm AE (thyroid cancer) was observed in the metformin monotherapy cohort, and only 7 were observed in the SGLT-2 inhibitor monotherapy cohort that was selected as the control due to similar T2DM disease-stage treatment guideline recommendations. In contrast, almost 200 of these AEs were reported for GLP-1 RAs in similarly sized cohorts, resulting in a statistically significant reported association. Therefore, as the GLP-1 RAs expand into non-T2DM indications such as obesity metabolic syndrome and other related conditions, controlled

studies and better understanding of the molecular mechanisms of action are necessary to investigate this association and prevent potential serious consequences.

### Study Limitations

Since this is an association study, the causality between the thyroid hyperplasias and neoplasms and GLP-1 RAs was not clinically adjudicated. However, this analysis of a large population-scale AE database provides a strong signal that may be clinically significant. The numbers of AEs presented in the study do not represent all treated patients due to voluntary submissions resulting in over- and underreporting [33,34]. Additionally, due to the nature and long progression of the studied AEs, often requiring invasive procedures for a proper diagnosis, the cases may be significantly underreported. The case narratives with additional information such as a thorough medical history and test or diagnostic results were not available in the data sets provided by the FDA due to privacy concerns. Other limitations include the possible over-the-counter medications and supplements that are often not reported to health care professionals and may potentially add noise to the cohort compositions, AE frequencies, and to a lesser extent, RORs and the respective CIs. However, considering the large number of individuals in the GLP-1 RA and control cohorts, which were matched by indication, the signal was statistically significant.

### Acknowledgments

We thank Dr Vahe Melkonyan, MD, for helpful discussions. We also thank Dr Da Shi and Chris Edwards for help with data processing.

### Data Availability

The data sets generated or analyzed during this study are available in the Food and Drug Administration Adverse Event Reporting System (FAERS) repository [24].

### Authors' Contributions

HJ performed the experiments. RA and TM designed the study. RA, HJ, and TM drafted the manuscript and reviewed the final version. RA processed the data set.

### Conflicts of Interest

None declared.

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## Abbreviations

**AE:** adverse event

**FAERS:** Food and Drug Administration Adverse Event Reporting System

**FDA:** Food and Drug Administration

**GLP-1:** glucagon-like peptide-1

**PT:** Preferred Term

**RA:** receptor agonist

**ROR:** reporting odds ratio

**SGLT-2:** sodium-glucose cotransporter-2

**T2DM:** type 2 diabetes mellitus

*Edited by E Meinert, F Wu, T Leung; submitted 01.01.24; peer-reviewed by Anonymous; revised version received 03.03.24; accepted 10.03.24; published 01.05.24.*

*Please cite as:*

Makunts T, Joulfayan H, Abagyan R

*Thyroid Hyperplasia and Neoplasm Adverse Events Associated With Glucagon-Like Peptide-1 Receptor Agonists in the Food and Drug Administration Adverse Event Reporting System: Retrospective Analysis*

*JMIRx Med* 2024;5:e55976

URL: <https://xmed.jmir.org/2024/1/e55976>

doi: [10.2196/55976](https://doi.org/10.2196/55976)

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# Medical Expectations of Physicians on AI Solutions in Daily Practice: Cross-Sectional Survey Study

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## Abstract

**Background:** The use of artificial intelligence (AI) in medicine has been a trending subject in the past few years. Although not frequently used in daily practice yet, it brings along many expectations, doubts, and fears for physicians. Surveys can be used to help understand this situation.

**Objective:** This study aimed to explore the degree of knowledge, expectations, and fears on possible AI use by physicians in daily practice, according to sex and time since graduation.

**Methods:** An electronic survey was sent to physicians of a large hospital in Brazil, from August to September 2022.

**Results:** A total of 164 physicians responded to our survey. Overall, 54.3% (89/164) of physicians considered themselves to have an intermediate knowledge of AI, and 78.5% (128/163) believed that AI should be regulated by a governmental agency. If AI solutions were reliable, fast, and available, 77.9% (127/163) intended to frequently or always use AI for diagnosis (143/164, 87.2%), management (140/164, 85.4%), or exams interpretation (150/164, 91.5%), but their approvals for AI when used by other health professionals (85/163, 52.1%) or directly by patients (82/162, 50.6%) were not as high. The main benefit would be increasing the speed for diagnosis and management (106/163, 61.3%), and the worst issue would be to over rely on AI and lose medical skills (118/163, 72.4%). Physicians believed that AI would be useful (106/163, 65%), facilitate their work (140/153, 91.5%), not alter the number of appointments (80/162, 49.4%), not interfere in their financial gain (94/162, 58%), and not replace their jobs but be an additional source of information (104/162, 64.2%). In case of disagreement between AI and physicians, most (108/159, 67.9%) answered that a third opinion should be requested. Physicians with  $\leq 10$  years since graduation would adopt AI solutions more frequently than those with  $> 20$  years since graduation ( $P=.04$ ), and female physicians were more receptive to other hospital staff using AI than male physicians ( $P=.008$ ).

**Conclusions:** Physicians were shown to have good expectations regarding the use of AI in medicine when they apply it themselves, but not when used by others. They also intend to use it, as long as it was approved by a regulatory agency. Although there was hope for a beneficial impact of AI on health care, it also brings specific concerns.

(*JMIRx Med* 2024;5:e50803) doi:[10.2196/50803](https://doi.org/10.2196/50803)

## KEYWORDS

artificial intelligence; adoption; AI; acceptance; opinion; perceptions; survey; expectations; physician; medical survey; qualitative study

## Introduction

The use of artificial intelligence (AI) is expanding throughout the field of medicine, driven by researchers and entrepreneurs

[1,2]. Over the last decade, the number of publications on AI in medicine and biomedicine has substantially increased [3]. AI solutions might change the clinical practice in nearly all medical disciplines and areas of health care. Despite the potential of machine learning to improve multiple aspects of



patient care, there are still barriers to clinical adoption. Important questions remain regarding how machine learning interventions are being incorporated into health care [4]. A reluctance to adopt AI-based solutions might be due to a lack of knowledge; fear of error; and concerns about losing jobs, power, or both [5]. Another perceived limitation of AI applications is the belief that communication and empathy are human competencies that cannot be replaced by AI. In addition, the ability to provide value-based care requires the physicians' judgments. Some possible benefits included expectations about improved efficiencies, especially with respect to the reduction of administrative burdens on physicians [6]. Examples of practical use of AI solutions in clinical routine are still scarce around the globe [2]. The increasing development in medical systems using AI brings enormous expectations and fears for both physicians and patients.

Physicians are likely to be the "earliest" adopters of AI solutions for patient care and inevitably should become direct AI operators. Therefore, they play a pivotal role in the acceptance and implementation of clinical AI, and consequently, their views need to be known, explored, and understood [7]. Opinion surveys are important tools in assessing satisfaction with a particular service and consist of a list of questions whose objective is to extract certain data from a group of people [8]. Previous studies on the acceptance of the use of AI in medicine were limited to specific areas, such as radiology [5,9-11], dermatology [1,12-14], and ophthalmology [15-17], as well as to specific countries. However, at the time of writing, we were unable to find studies exploring this subject among Brazilian physicians, and there are very few studies in Latin America, leaving a gap in this part of the globe. Is the perception of AI adoption similar to other countries? At the same time, some aspects are not yet explored—does the acceptance of AI solutions vary according to the number of years since medical graduation or the physician's sex? Routine observation could indicate that younger individuals are keener to accept new technologies, and no information regarding sex preferences on this matter has yet been evaluated, as far as we know.

The main objective of this study was to assess the expectations, fears, and thoughts of physicians from a single-center private hospital about some practical aspects of the hypothetical use of AI solutions in medical daily practice. The secondary objective was to verify if there were differences in the opinions among physicians according to the sex and time since graduation.

## Methods

### Ethical Considerations

This study was approved by the Ethics Committee of Hospital Israelita Albert Einstein (CAAE: 30749620.6.0000.0071). All participants provided informed consent, and the collected data were anonymized. There were no financial incentives for answering the questionnaire.

### Study Design and Target Population

We performed a cross-section observational study via an opinion survey. Our target population was physicians who were part of the clinical staff of the Hospital Israelita Albert Einstein (HIAE).

The survey was sent to 7457 physicians from the clinical staff with an email address registered in the HIAE marketing department. There were no exclusion criteria, and responses were collected from August 1 to October 1, 2022 (60 days). The HIAE is a nonprofit, public interest organization based in São Paulo, Brazil. Although physicians of the HIAE do not represent the entire population of physicians in Brazil, their answers can give some insights on the subject, since, at this moment, we have none.

### Questionnaire

The questionnaire was composed of 30 questions. Question 1 was the informed consent form (ICF). In case of acceptance of the ICF, the next questions were presented to the individual. If not, the survey would be terminated. The time to complete the questionnaire was approximately 7 minutes on average. The survey was completely anonymous and confidential, and only the authors of this work had access to the answers. The complete questionnaire can be viewed in [Multimedia Appendix 1](#). The questions were developed by the authors based on their experience in developing AI solutions for physicians and on previous published medical literature.

No specific technology was evaluated. Most of the questions asked about the use of AI algorithms for the diagnosis or management of diseases, aiming to capture the possible expectations of our target population of physicians in clinical practice. The questionnaire was divided into 5 sections. Section 1 was the ICF (question 1). Section 2 (questions 2-12) was designed to profile the physicians, including sex; age; highest level of education; medical specialty; years since graduation; private versus public sector work; city and state of work; self-assessment knowledge of AI in general (not specific for health care AI solutions); and the use of computer or smartphone applications that use AI solutions for daily tasks, such as WhatsApp, Instagram, Facebook, Waze, Google Maps, and bank apps, among others. We did not ask specifically about the use of AI solutions for health care in their daily work, only if they were aware of AI solutions in medicine. Section 3 (questions 13-18) explored the physicians' thoughts about AI solutions for diagnosis, management, subsidiary exams, and interpretation of diseases, such as COVID-19, and about the use of AI solutions for the diagnosis or treatment of diseases by nurses or physiotherapists or directly by the patient. We also proposed a hypothetical exercise to evaluate physicians' level of anxiety and actions taken if they had received a suspicious diagnosis of melanoma for 1 of their skin lesions by an AI algorithm. Section 4 (questions 19-24) asked about expected benefits and problems, possible frequency of AI adoption, workload, and utility. Section 5 (questions 25-30) were about physicians' replacement by AI solutions, financial expectations, possible scenarios of disagreements between AI and physicians, and legal and regulatory aspects. Along with the questions, there were many opportunities for physicians to provide comments about the answers in an open-text box. Physicians could skip any question; thus, the number of responders could vary among the questions.

## Emailing the Questionnaire

The survey was sent by email to all physicians with an email address linked to the HIAE. In the first email, sent on August 1, 2022, a brief introduction inviting the physician to participate in the survey and the questionnaire link to be completed in the SurveyMonkey computer program (SurveyMonkey Inc) [18] were sent to all physicians. In the second email, sent on August 8, 2022, we replicated the same email to those who had not completed the survey from the previous email. There was a third email sent on September 5, 2022, to the remaining individuals. The survey ended on September 30, 2022. This time frame of 60 days and the number of reminders during the period followed the current modus operandi of the hospital's marketing department for all studies sent electronically. SurveyMonkey's program has a blocking mechanism that prevents the same participant from responding to the survey more than once. It identifies and notifies the user that the questionnaire had already been answered, blocking a new response. The survey was previously tested by 3 physicians of the HIAE medical team who were part of the target population. Our work followed the CROSS (Checklist for Reporting Survey Studies) [4].

## Statistical Analysis

The response rate was the number of physicians who responded to the questionnaire divided by the number of physicians to whom the email was sent multiplied by 100. The completion rate was the number of surveys answered and sent divided by the number of surveys initiated by respondents multiplied by 100. There were 2 different questions involving statistical analysis. In the first question—"does the time since medical graduation matter?"—the participants were divided into 3 groups ( $\leq 10$  years, 11-20 years, or  $>20$  years) according to their answer to question 7 of the questionnaire. In the second question—"does the subject's sex matter?"—physicians were divided into male or female individuals according to their answer to question 3. Statistical analyses between for both analyses were performed

using the  $\chi^2$  test in Prism software (version 6; GraphPad Software Inc).  $P$  values  $<.05$  were considered significant.

## Results

### Participant Characteristics

In all, 181 physicians accepted the ICF. The response rate was 2.4% (181/7457). The completion rate of the questionnaire was 90.6% (164/181). As physicians could skip any question, the number of responders could vary among the questions.

Table 1 shows the profile of the physicians who responded to the survey. They were mostly male (111/171, 64.9%), 36-55 years of age (99/171, 57.9%), and with  $>20$  years since medical graduation (110/171, 64.3%). As for the place of work, 68.4% (117/171) worked mainly in the private sector, 26.9% (46/171) worked equally in both sectors, and 5.3% (9/171) worked mainly in the public sector. All academic degrees were present in the study; most had a residency or specialization internship (57/171, 33.3%), doctorate degree (55/171, 32.2%), or master's degree (43/171, 25.1%). The distribution among specialties was heterogeneous and skewed: surgeons were the most frequent (37/169, 21.9%). This finding may reflect the different number of physicians of each specialty linked to the hospital mailing list. There were probably many more pediatricians in the hospital's mailing list than psychiatrists. Almost all (166/171, 97%) of them worked in São Paulo city, as the main hospital is in this location. Most (89/164, 54.3%) of them classified their own knowledge of AI as intermediate. Most of the participants used smartphones or computers applications that incorporate AI algorithms for daily tasks outside of work (119/164, 72.6%) and claimed to be aware of AI algorithms applied specifically to medicine (86/164, 52.4%). There were no statistical differences among the participants based on sex. For the groups based on "years since graduation," there was a significant  $P$  value ( $P=.049$ ) in the self-assessment of AI knowledge.



**Table .** Profile of physicians who answered the opinion questionnaire on artificial intelligence (AI) solutions at the Hospital Israelita Albert Einstein (questions 2-12).

Questions and responses	Years since graduation, n (%)			Sex, n (%)		Total (n=171), n (%)
	≤10 (n=13)	11-20 (n=48)	>20 (n=110)	Male (n=111)	Female (n=60)	
<b>2. Sex</b>						
Female	6 (46)	18 (38)	36 (33)	0 (0)	60 (100)	60 (35)
Male	7 (54)	30 (63)	74 (67)	111 (100)	0 (0)	111 (65)
<b>3. Age range (years)</b>						
26-35	11 (85)	2 (4)	0 (0)	9 (8)	4 (7)	13 (8)
36-45	2 (15)	43 (90)	3 (3)	29 (26)	19 (32)	48 (28)
46-55	0 (0)	3 (6)	48 (44)	29 (26)	22 (37)	51 (30)
56-65	0 (0)	0 (0)	33 (30)	21 (19)	12 (20)	33 (19)
>65	0 (0)	0 (0)	26 (24)	23 (21)	3 (5)	26 (15)
<b>4. Highest academic degree (&gt;20 years since graduation: n=111)</b>						
Medical	0 (0)	0 (0)	1 (1)	1 (1)	0 (0)	1 (1)
Residency or specialization internship	10 (77)	25 (52)	22 (20)	35 (32)	22 (37)	57 (33)
Master's degree	3 (23)	13 (27)	27 (24)	27 (24)	16 (27)	43 (25)
Doctorate degree	0 (0)	7 (15)	48 (43)	36 (32)	18 (30)	54 (32)
Postdoctoral research	0 (0)	3 (6)	6 (5)	6 (5)	3 (5)	9 (5)
Associated professor	0 (0)	0 (0)	6 (5)	6 (5)	0 (0)	6 (4)
Other	0 (0)	0 (0)	1 (1)	0 (0)	1 (2)	1 (1)
<b>5. Specialty (&gt;20 years since graduation: n=108; male: n=57; female: n=168)</b>						
Dermatology	0 (0)	0 (0)	3 (3)	0 (0)	3 (5)	3 (2)
Gynecology or obstetrics	0 (0)	1 (2)	16 (15)	9 (8)	8 (14)	17 (10)
Internal medicine	2 (2)	11 (23)	12 (11)	14 (13)	11 (19)	25 (15)
Management	1 (17)	4 (8)	1 (1)	5 (5)	1 (2)	6 (4)
Ophthalmology	0 (0)	0 (0)	3 (3)	3 (3)	0 (0)	3 (2)
Orthopedics	0 (0)	3 (6)	7 (6)	10 (9)	0 (0)	10 (6)
Otorhinolaryngology	0 (0)	0 (0)	5 (5)	4 (4)	1 (2)	5 (3)
Other	4 (33)	12 (25)	17 (16)	18 (16)	14 (24)	32 (19)
Pathology	0 (0)	0 (0)	2 (2)	1 (1)	1 (1)	2 (1)
Pediatrics	4 (33)	6 (0)	12 (11)	10 (9)	12 (20)	22 (13)
Psychiatry	0 (0)	0 (0)	2 (2)	0 (0)	2 (3)	2 (1)
Radiology	0 (0)	3 (6)	1 (1)	2 (2)	2 (3)	4 (2)
Surgery	2 (17)	8 (17)	27 (25)	35 (32)	2 (7)	37 (22)
<b>6. Years since graduation</b>						
5-10	13 (100)	0 (0)	0 (0)	7 (6)	6 (10)	13 (8)
11-20	0 (0)	48 (100)	0 (0)	30 (27)	18 (30)	48 (28)
>20	0 (0)	0 (0)	110 (100)	74 (67)	36 (60)	110 (64)

Questions and responses	Years since graduation, n (%)			Sex, n (%)		Total (n=171), n (%)
	≤10 (n=13)	11-20 (n=48)	>20 (n=110)	Male (n=111)	Female (n=60)	
<b>7. Work sector</b>						
Mostly public	1 (1)	3 (63)	5 (5)	4 (4)	5 (8)	9 (5)
Mostly private	8 (62)	35 (73)	73 (66)	77 (69)	39 (65)	116 (68)
Equally in both	4 (31)	10 (21)	32 (29)	30 (27)	16 (27)	46 (27)
<b>8. Workplace (state; male: n=110; female: n=59; total: n=169)</b>						
São Paulo	13 (100)	48 (100)	108 (98)	108 (98)	59 (100)	167 (99)
Other	0 (0)	0 (0)	2 (2)	2 (2)	0 (0)	2 (1)
<b>9. Workplace (city; &gt;20 years since graduation: n=111)</b>						
Capital	13 (100)	48 (100)	105 (95)	107 (96)	58 (97)	165 (96)
Coast or inland	0 (0)	0 (0)	6 (5)	4 (4)	2 (3)	6 (4)
<b>10. Self-assessment of the degree of AI knowledge in general (years since graduation, &lt;10: n=12; 11-20: n=46; &gt;20: n=106; male: n=108; female: n=55; total: n=163)<sup>a</sup></b>						
Low	0 (0)	19 (41)	30 (28)	27 (25)	21 (38)	48 (29)
Medium	8 (67)	20 (43)	61 (58)	60 (56)	29 (53)	89 (55)
High	4 (33)	7 (15)	12 (11)	19 (18)	4 (7)	23 (14)
None	0 (0)	0 (0)	3 (3)	2 (2)	1 (2)	3 (2)
<b>11. Frequency of AI use for daily life activities (years since graduation, &lt;10: n=12; 11-20: n=45; &gt;20: n=103; male: n=105; female: n=53; total: n=158)</b>						
Never	0 (0)	0 (0)	1 (1)	0 (0)	1 (2)	2 (1)
Rarely	1 (8)	1 (2)	2 (2)	3 (28)	1 (2)	4 (2)
Sometimes	1 (8)	11 (24)	22 (21)	22 (20)	12 (22)	34 (21)
Frequently	5 (42)	21 (46)	49 (46)	48 (44)	26 (47)	74 (45)
Always	5 (42)	12 (26)	28 (26)	31 (29)	14 (25)	45 (27)
Do not know	0 (0)	1 (2)	4 (4)	4 (4)	1 (2)	5 (3)
<b>12. Aware of AI solutions in medicine? (years since graduation, &lt;10: n=12; 11-20: n=46; &gt;20: n=106; male: n=108; female: n=55; total: n=163)</b>						
Yes	11 (92)	24 (52)	51 (48)	56 (52)	29 (53)	85 (52)
No	0 (0)	13 (28)	35 (33)	34 (31)	14 (25)	48 (29)
Uncertain	1 (8)	9 (20)	20 (19)	18 (17)	12 (22)	30 (18)

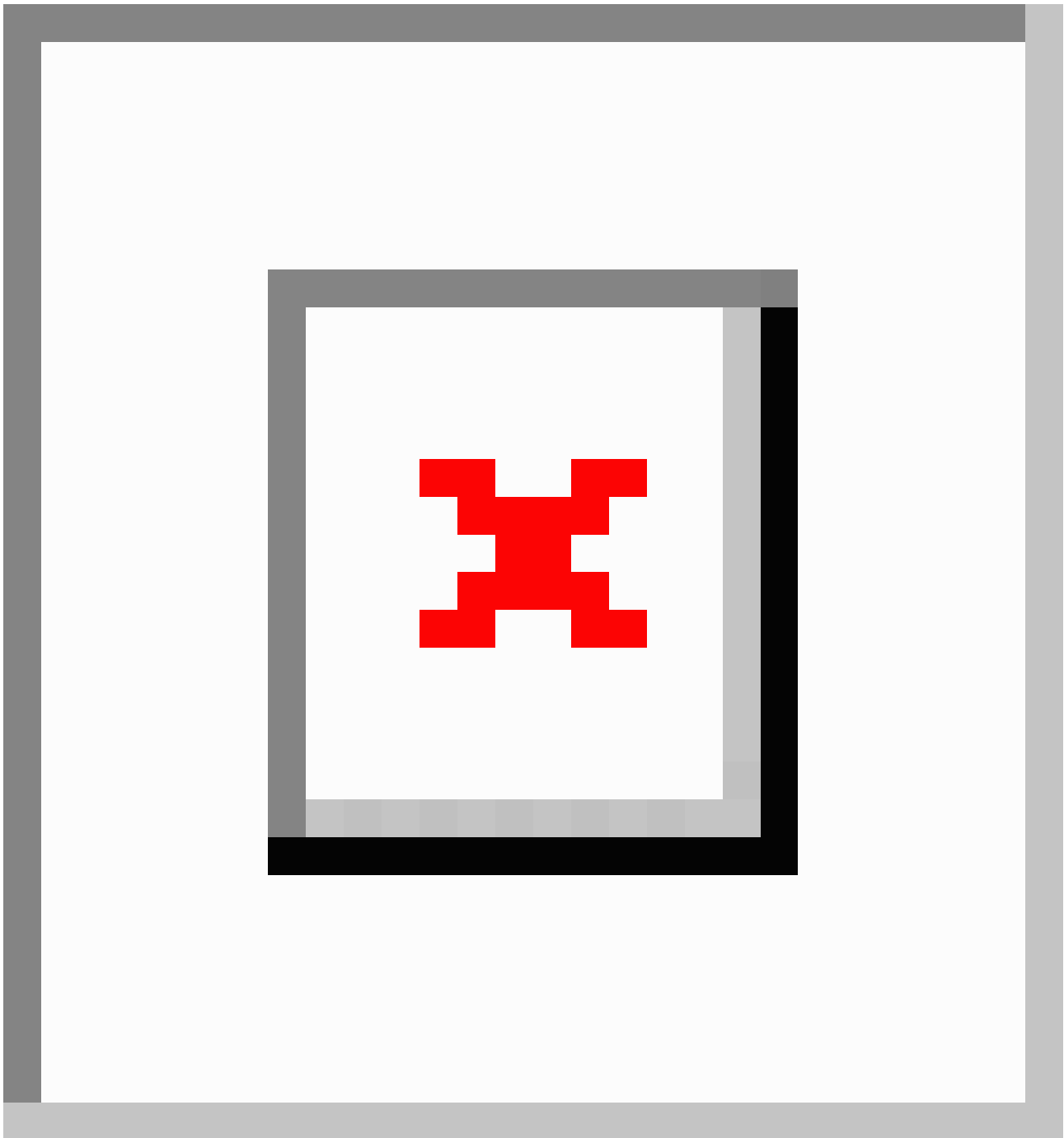
<sup>a</sup> $P=.049$  when comparing groups based on years since graduation.

## The Use of AI Solutions

In total, 164 participants answered all questions until the end of the questionnaire. [Figure 1](#) summarizes the answers from questions 13-17 of the survey, and [Table 2](#) shows the answers to questions 13-17 according to the studied groups. For physicians in general, there was a belief that AI algorithms

would be helpful for patients' diagnosis (143/164, 87.2%) and management (140/164, 85.5%) and would support image exams interpretation (150/164, 91.5%) when used by them. They were divided about the use of AI by other health professionals, such as nurses or physiotherapists (85/163, 52.1% approved), or by the patient themselves (82/162, 50.6% approved).

**Figure 1.** Physicians' expectations about the role of artificial intelligence (AI) solutions when used by themselves, other health care professionals, or patients (questions 13-17).



**Table .** Physicians' expectations about the role of artificial intelligence (AI) solutions when used by themselves, other health care professionals, or patients (questions 13-17), according to years since graduation and sex.

Questions and responses	Years since graduation n (%)			Sex n (%)	
	≤10 (n=12)	11-20 (n=46)	>20 (n=106)	Male (n=108)	Female (n=55)
<b>13. Use of AI to support diagnosis by physicians (eg, COVID-19)</b>					
Totally in favor	7 (58)	15 (33)	41 (39)	45 (42)	18 (33)
In favor	4 (33)	23 (50)	53 (50)	50 (46)	29 (53)
Not in favor nor against	0 (0)	8 (17)	11 (10)	11 (10)	8 (15)
Against	1 (8)	0 (0)	1 (1)	2 (2)	0 (0)
Totally against	0 (0)	0 (0)	0 (0)	0 (0)	0 (0)
<b>14. Use of AI to support disease management by physicians (eg, corticosteroids for COVID-19)</b>					
Totally in favor	5 (42)	13 (28)	33 (31)	37 (34)	14 (25)
In favor	6 (50)	22 (48)	57 (54)	54 (50)	30 (55)
Not in favor nor against	1 (8)	10 (22)	15 (14)	15 (14)	11 (20)
Against	0 (0)	1 (2)	1 (1)	2 (2)	0 (0)
Totally Against	0 (0)	0 (0)	0 (0)	0 (0)	0 (0)
<b>15. Use of AI to support exam interpretation (eg, x-rays for SARS)</b>					
Totally in favor	8 (67)	19 (41)	42 (40)	49 (45)	20 (36)
In favor	3 (25)	23 (50)	55 (52)	47 (44)	33 (60)
Not in favor nor against	0 (0)	4 (9)	8 (8)	10 (9)	2 (4)
Against	1 (8)	0 (0)	1 (1)	2 (2)	0 (0)
Totally against	0 (0)	0 (0)	0 (0)	0 (0)	0 (0)
<b>16. Use of AI to aid diagnosis or management by other hospital staff (nurses or physiotherapists; &gt;20 years since graduation: n=105; male: n=107)<sup>a</sup></b>					
Totally in favor	3 (25)	8 (17)	14 (13)	18 (17)	7 (13)
In favor	6 (50)	14 (30)	37 (35)	29 (27)	28 (51)
Not in favor nor against	2 (17)	10 (22)	22 (21)	21 (20)	12 (22)
Against	0 (0)	8 (17)	22 (21)	23 (21)	7 (13)
Totally against	1 (8)	6 (13)	10 (10)	16 (15)	1 (2)
<b>17. Use of AI directly by patients to aid diagnosis or management (years since graduation, &lt;10: n=10; 11-20: n=47; &gt;20: n=107; male: n=107; female: n=54)</b>					
Totally in favor	5 (42)	7 (15)	21 (21)	24 (22)	9 (17)
In favor	2 (17)	15 (33)	32 (31)	30 (28)	19 (35)
Not in favor nor against	2 (17)	10 (22)	22 (21)	15 (14)	16 (30)
Against	0 (0)	8 (17)	22 (21)	23 (21)	7 (13)
Totally against	1 (8)	7 (15)	10 (10)	15 (14)	3 (6)

<sup>a</sup> $P=.008$  when comparing male and female physicians.

Interestingly, there was a significant difference in the use of AI solutions by other hospital professionals according to sex: female physicians were more favorable toward it than male physicians ( $P=.008$ ).

When placing themselves in the role of a patient, physicians acknowledged that AI diagnosis solutions when used by nonspecialists might cause distress about some types of diagnosis, such as skin melanoma (question 18). This question asked that if a melanoma detection solution was used by the physicians on themselves regarding a certain lesion and the AI

showed a high probability of melanoma diagnosis, what that situation would elicit in their feelings (the degree of anxiety or none) and what action would be taken (how quick they would seek a specialist appointment or if they would not seek one). Overall, 91% (142/156) reported that they would be at least anxious and seek an appointment as soon as possible. The major benefits cited by the physicians were greater speed for diagnosis and management (104/432, 24.1% of responses and 104/164, 63.4% of responders), greater accuracy (84/432, 19.4%), health care cost reduction (84/432, 19.4%), and greater access (67/432, 15.5%). The main issues listed were the fear of relying excessively on the AI algorithms and causing physicians to lose their medical skills (115/447, 25.7% of responses and 115/164, 70.1% of responders), wrongful diagnostic or management reports (84/447, 18.8%), and increasing the distance in the

physician-patient relationship (84/447, 18.8%). The intention to adopt AI solutions showed a significant difference among the groups based on years since graduation ( $P=.04$ ). Individuals with  $\leq 10$  years since graduation would use AI most of the times or always (10/12, 83%) in greater number than the other 2 groups: 30% (14/46) and 32.4% (34/105) for the groups with 11-20 and  $>20$  years since graduation, respectively (Table 3). When the 3 groups were tested separately, 2 by 2, there was a significant  $P$  value of .004 when comparing  $\leq 10$  and  $>20$  years since graduation and a  $P$  value of .02 when comparing  $\leq 10$  and 11-20 years since graduation, proving that the difference was between the group with  $\leq 10$  years since graduation and the other 2 groups. When comparing the groups with 11-20 and  $>20$  years since graduation, the  $P$  value was .95 for that same question.

**Table .** Overview and expectations, frequency of adoption, work facilitation, number of appointments, and utility about artificial intelligence (AI) solutions according to years since graduation and sex (questions 18-24).

Questions and responses	Years since graduation, n (%)			Sex, n (%)	
	≤10 (n=12)	11-20 (n=46)	>20 (n=105)	Male (n=108)	Female (n=54)
<b>18. Consequences of AI diagnosis if you were a patient (eg, AI solution made a diagnosis of suspicious melanoma for 1 of your skin lesions; years since graduation, 11-20: n=44; &gt;20: n=104; male: n=106; female: n=53)</b>					
Extremely anxious and immediate appointment	10 (83)	26 (59)	64 (62)	63 (59)	36 (68)
Anxious and appointment whenever possible	2 (17)	13 (30)	28 (77)	32 (30)	11 (21)
Not shaken and appointment whenever possible	0 (0)	4 (9)	9 (9)	11 (10)	2 (38)
Not shaken and no appointment	0 (0)	1 (2)	0 (0)	0 (0)	1 (2)
I am a dermatologist	0 (0)	0 (0)	3 (3)	0 (0)	3 (6)
<b>19. Expected benefits of AI (physicians could pick up to 3 options; years since graduation, &lt;10: n=33; 11-20: n=131; &gt;20: n=285; male: n=291; female: n=141)</b>					
Greater speed	9 (27)	33 (25)	64 (22)	67 (23)	37 (26)
Greater accuracy	6 (18)	27 (21)	54 (19)	58 (20)	26 (18)
Cost reduction	5 (15)	24 (18)	58 (20)	57 (20)	27 (19)
Reduction in the number of subsidiary exams	5 (15)	16 (12)	34 (12)	35 (12)	18 (13)
Reduction in patient anxiety	0 (0)	1 (1)	8 (3)	7 (2)	1 (1)
Greater access to health care	7 (21)	20 (15)	42 (15)	43 (15)	24 (17)
Greater patient participation in health care	1 (3)	8 (6)	22 (8)	20 (7)	8 (6)
Other	0 (0)	2 (2)	3 (1)	4 (14)	0 (0)
<b>20. Expected problems of AI (physicians could pick up to 3 options; years since graduation, &lt;10: n=33; 11-20: n=134; &gt;20: n=295; male: n=305; female: n=142)</b>					
Confidentiality issues	4 (12)	7 (5)	20 (7)	17 (6)	12 (8)
Worsening of the physician-patient relationship	4 (12)	23 (17)	59 (20)	57 (19)	27 (19)
Wrongful use of patient's information by employers and insurance companies	7 (21)	14 (10)	47 (16)	47 (15)	19 (13)
Errors in diagnosis or management	5 (15)	26 (19)	55 (19)	55 (18)	29 (20)
Physicians relying too much on AI and losing medical skills	9 (27)	35 (26)	74 (25)	78 (26)	37 (26)
Increase in health care cost	1 (3)	8 (6)	10 (3)	13 (4)	4 (3)



Questions and responses	Years since graduation, n (%)			Sex, n (%)	
	≤10 (n=12)	11-20 (n=46)	>20 (n=105)	Male (n=108)	Female (n=54)
Lack of AI transparency	2 (6)	15 (11)	28 (9)	31 (10)	12 (8)
Other	1 (3)	6 (4)	2 (1)	7 (2)	2 (1)
<b>21. Expected frequency of AI adoption if the algorithm was reliable and only needed up to 2 min to provide an answer <sup>a</sup></b>					
Never	0 (0)	0 (0)	1 (1)	1 (1)	0 (0)
Rarely	1 (8)	1 (2)	1 (1)	3 (3)	0 (0)
Sometimes	1 (8)	10 (22)	20 (19)	18 (17)	13 (24)
Frequently	0 (0)	21 (46)	48 (46)	44 (41)	24 (44)
Most of the times	4 (33)	6 (13)	17 (16)	19 (18)	8 (15)
Always	6 (50)	8 (17)	17 (16)	22 (41)	9 (17)
Do not know	0 (0)	0 (0)	1 (1)	1 (1)	0 (0)
<b>22. Work facilitation by AI (assuming the conditions in question 21; years since graduation, &lt;10: n=11; 11-20: n=73; &gt;20: n=104; male: n=106)</b>					
Makes work easier	9 (82)	42 (91)	89 (86)	92 (87)	47 (87)
Makes work more difficult	0 (0)	0 (0)	0 (0)	0 (0)	0 (0)
Does not change	2 (18)	2 (4)	9 (9)	9 (8)	4 (7)
Do not know	0 (0)	29 (4)	6 (6)	5 (5)	3 (6)
<b>23. Number of daily appointments (assuming the conditions in question 21)</b>					
Increases	6 (50)	14 (30)	34 (32)	33 (31)	20 (37)
Decreases	0 (0)	2 (4)	7 (7)	5 (5)	4 (7)
Stays the same	5 (42)	24 (52)	51 (49)	55 (51)	25 (46)
Do not know	1 (8)	6 (13)	13 (12)	15 (14)	5 (9)
<b>24. AI utility in daily work (assuming the conditions in question 21)</b>					
Useful for diagnosis	2 (17)	15 (33)	21 (20)	25 (23)	13 (24)
Useful for management	0 (0)	1 (2)	9 (9)	8 (7)	2 (4)
Useful for diagnosis and management	9 (75)	27 (59)	70 (67)	68 (63)	38 (70)
Not help nor hinder	0 (0)	0 (0)	2 (2)	2 (2)	0 (0)
Hinders	1 (8)	1 (2)	0 (0)	2 (2)	0 (0)
Do not know	0 (0)	2 (4)	3 (3)	3 (3)	1 (2)

<sup>a</sup> $P=.04$  when comparing groups based on years since graduation.

Overall, we can see in [Table 3](#) that physicians intended to apply AI in medicine frequently (69/163, 42.3%) and believed that it would facilitate their work (140/153, 91.5%). Further, 49.1% (80/163) answered that AI would not interfere with the number of appointments, whereas one-third (54/163, 33.1%) of them believed that it would increase the number of appointments. They also believed that it would be useful for patients' diagnosis and management (106/163, 65%).

[Table 4](#) details the answers for questions 25-30. The answers revealed that physicians perceived that AI algorithms would not replace them but rather be 1 more source of information

(105/163, 64.4%) and would not alter their financial gain (94/163, 57.7%). In the event of a diagnosis or conduct disagreement between physicians and the AI solution, we proposed 2 scenarios. In the first scenario, AI algorithms and physicians had the same accuracy rate for a defined task, and in the second scenario, AI had a better accuracy rate than physicians. We asked the physicians what should be done in each case. In the former case, physicians were divided between "asking for a third opinion" (86/162, 53.1%) or that "the medical opinion should be followed" (72/162, 44.4%). In the latter case, the majority (108/160, 67.5%) chose to request a third opinion. As for legal responsibility, most individuals (88/159, 55.3%)

answered that it should be shared between the AI algorithm's manufacturer and the physicians and hospitals. Further, 78.5% (128/163) responded that AI solutions should have the stamp of a regulatory governmental agency. No statistical differences

in answers were found between groups based on years since graduation or sex, but we can see a trend for female physicians being more favorable toward governmental regulation ( $P=.055$ ; not statistically significant).

**Table .** Effects of artificial intelligence (AI) solutions on the routine of medical work among those who answered the opinion questionnaire at the Hospital Israelita Albert Einstein (questions 25-30).

Questions and responses	Years since graduation, n (%)			Sex, n (%)	
	≤10 (n=12)	11-20 (n=46)	>20 (n=105)	Male (n=108)	Female (n=54)
<b>25. Physician's replacement in medical specialties based on imaging? (radiology, dermatology, pathology, etc)</b>					
Totally	1 (8)	2 (43)	2 (2)	5 (5)	0 (0)
Partially	2 (17)	15 (33)	34 (32)	37 (34)	14 (26)
One more source of information	9 (75)	28 (61)	68 (65)	64 (59)	40 (74)
Not alter	0 (0)	1 (2)	0 (0)	1 (1)	0 (0)
Do not know	0 (0)	0 (0)	1 (1)	1 (1)	0 (0)
<b>26. Financial gain</b>					
Increases	5 (42)	5 (11)	12 (11)	15 (14)	7 (13)
Decreases	1 (8)	7 (15)	18 (17)	19 (18)	7 (13)
Not altered	6 (50)	27 (59)	61 (58)	61 (56)	33 (61)
Do not know	0 (0)	7 (15)	14 (13)	13 (12)	7 (13)
<b>27. What to do if there is a disagreement between AI and physicians (supposing accuracies are equal)? (&gt;20 years since graduation: n=104; female: n=53)</b>					
Favors physicians' opinion	5 (42)	23 (50)	44 (42)	52 (48)	20 (38)
Favors AI's opinion	0 (0)	0 (0)	1 (0)	1 (1)	0 (0)
Request a third opinion	7 (58)	23 (50)	56 (54)	52 (48)	33 (61)
Do not know	0 (0)	0 (0)	3 (3)	3 (3)	0 (0)
<b>28. What to do if there is a disagreement between AI and physicians (supposing AI accuracy is greater than physicians')? (&gt;20 years since graduation: n=102; male: n=107; female: n=52)</b>					
Favors physicians' opinion	4 (33)	9 (20)	16 (16)	22 (21)	7 (13)
Favors AI's opinion	0 (0)	8 (17)	10 (10)	12 (11)	6 (12)
Request a third opinion	8 (67)	29 (63)	71 (70)	69 (64)	39 (75)
Do not know	0 (0)	0 (0)	5 (5)	4 (4)	0 (0)
<b>29. Legal liability (&gt;20 years since graduation: n=101; male: n=106; female: n=52)</b>					
Physician only	3 (25)	10 (22)	32 (32)	35 (33)	9 (17)
AI only	1 (8)	1 (2)	6 (6)	5 (5)	3 (6)
Shared equally	7 (58)	32 (70)	49 (49)	56 (53)	32 (62)
Do not know	1 (8)	3 (7)	14 (14)	10 (9)	8 (15)
<b>30. Governmental regulation <sup>a</sup></b>					
Yes	10 (83)	33 (72)	85 (81)	81 (75)	46 (85)
No	0 (0)	7 (15)	10 (10)	15 (14)	2 (4)
Do not know	2 (17)	6 (13)	10 (10)	12 (11)	6 (11)

<sup>a</sup> $P=.055$  when comparing male and female physicians.

## Discussion

### Principal Findings

We conducted a web-based survey study among physicians in a large hospital in Brazil to seek their opinions about the use of AI solutions in medical practice. To our knowledge, this is the first survey to interrogate physicians' expectations, fears, and opinions of AI use in medicine in Brazil. Our target population was not intended to represent the entire population of Brazilian physicians. Even so, a survey performed in a single, large private hospital can be a way of drawing attention to and starting a debate about this new subject in medicine among our physicians, as well as capturing their expectations on the topic, as AI solutions for health care workers are scarce, very limited in range, and not widespread among specialties in our reality.

Perhaps because this subject is not yet present in daily practice to most of the physicians in our study, there was a low rate of response. However, according to the HIAE marketing department, it was considered a typical respond rate since physicians usually do not respond to questionnaires in general. We wanted to extend the time frame by a couple of months for the study, but the department responsible for medical communication was concerned about overwhelming the physicians with too much electronic information. Thus, we followed the hospital's regular *modus operandi*.

We chose to analyze 2 different aspects: first, the number of years since graduation, divide in 3 groups:  $\leq 10$ , 11-20, and  $>20$  years; and second, sex. This was based on our personal experience and the common knowledge that younger individuals are keener to use technology applications than older individuals in general. Thus, individuals with  $>20$  years since medical graduation would be older and might have a different approach toward AI applied to medicine than younger individuals. Additionally, female and male physicians could have different perceptions about it.

Our responders were mostly from the private sector and male and belonged to different medical areas and age groups, which was important to investigate a broader perception of medical AI. Most of the studies in medical AI acceptance were focused on specific areas, such as radiology [5-8], dermatology [1,9-11], and ophthalmology [12-14], which could be more affected than others by the adoption of AI solutions. Thus, it is important to have more general views about the topic. Our group of responders was very heterogeneous but may reflect the frequency of different specialties in the mailing list of the hospital. Thus, it would be expected to have more answers from pediatricians than psychiatrists, as an example.

We found that physicians who graduated more recently ( $\leq 10$  years) showed intention to adopt AI solutions more frequently than physicians who graduated  $>10$  years ago, likely because younger individuals have lived much of their lives using technology solutions, trusting them and relying on them for many daily tasks, and have used them more than older individuals. Furthermore, modifying old habits can be more difficult than incorporating new ones in early stages. Newly graduated medical students could already have learned about

the use AI solutions in medicine, whereas older physicians would not be inclined to modify their habits as readily. Another statistically significant difference found was the more favorable opinion from female physicians about the use of AI solutions by nonphysician hospital staff. Male physicians were more conservative in that aspect, with higher number of answers against or totally against it.

Our results demonstrate that, overall, physicians have positive expectations about the use of AI in clinical practice, but they also have some concerns. Their answers indicated that medical use of AI solutions hopefully will facilitate their work and be useful for diagnoses, management, and exam interpretation. We saw a tendency for a less favorable opinion on AI for actions that are thought to be the core of physicians' responsibility. The opinion on the use of AI was 91.5% (150/164) favorable for aiding exams interpretation, 87.2% (143/164) for diagnosis, and 85.5% (140/164) for management. One-third (54/163, 33.1%) believed that the number of appointments performed by them, overall, would increase, probably by increasing the speed in making diagnosis or management decisions. Even so, they indicated that AI solutions would not interfere with their financial gain.

Probable benefits of AI solutions included greater speed, accuracy, and cost reduction for the health care system. This finding is in accordance with previous studies. A recent systematic review that included 45 studies with physicians or medical students on clinical AI showed that  $>60\%$  responders had optimistic outlooks in 84% of the studies [3]. There is also an expectation that AI in medical practice will meet the higher expectations of medical treatment and physicians and will increase the efficiency of clinical care, as AI is perceived as the next big thing that will sustainably change medicine toward precision and personalized medicine [15].

Our participants believed that they would not be replaced by AI but that it would become 1 more source of information to support their work. Although the current discourse in medical literature has shifted from replacement to support of medical activities, as seen in the idea of augmented intelligence, where humans and AI work together in functions that each of them do best [16], the adoption of AI also opens the possibility of transferring decision-making to other health professionals or patients. This possibility divided their opinion, with roughly half (78/163, 47.9%) of them being against it. Many comments revealed the fear of misinterpreting the results if no medical supervision was performed. Question 18 explored the effect of AI when used by the physicians in the role of patients themselves and clearly showed that it can generate a great deal of anxiety if a troublesome diagnosis was provided by AI without specialist supervision. In 1 article focusing on patients' opinion about the use of medical AI, the patients appeared to be receptive to the use of AI for medicine if implemented in a manner that preserves the integrity of the human physician-patient relationship [1]. A review article on the convergence of human and AI poses an important statement on that matter: "Over time, marked improvements in accuracy, productivity, and workflow will likely be actualized, but whether that will be used to improve the patient-doctor relationship or facilitate its erosion remains to be seen" [17]. In China, another

study showed that the general population is more distrustful of AI in medicine, unlike the overall optimistic views posed for AI, and that the level of trust is dependent on what medical area is subject to scrutiny [19]. Those aspects are also a big concern for our physicians: worsening of the patient-physician relationship was listed right after the fear of over relying on medical AI and causing them to lose their medical skills over time. The comments showed that the benefit of human contact and the detection of emotions by the physicians cannot yet be replaced. A study with more than 1000 physicians showed that the fear of medical AI was inversely associated with advanced or intermediate AI-specific knowledge when compared with basic knowledge [6].

Possible disagreements between AI algorithms and physicians in daily practice were also explored by the questionnaire. In both questions 27 and 28, physicians believed that a third opinion should be requested (86/162, 53% and 108/160, 67.5%, respectively). Nevertheless, when the accuracy of the AI is greater the physician's (as supposed in question 28), the number of respondents who answered that the final decision should be the physician's dropped from 44.4% (72/162) to only 18.1% (29/160), revealing that the informed performance of AI solutions is crucial for physicians to make decisions.

As for legal aspects, most physicians (88/159, 55.3%) believed that the liability should be shared between them and the AI solution, reflecting the idea that the developing an AI solution involves a serious action, which requires careful engagement of all stakeholders. According to a recent article [20], all players in this field, such as physicians, developers, and health care administrators, should recognize that the implementation of an AI solution is not just a technical challenge but rather presents

ethical, legal, and social challenges as well. Thus, it is important to gather all stakeholders to develop AI collaboratively from outset to implementation and evaluation [20]. It is also clear that physicians require and trust the role of government agencies to regulate this field. This is corroborated by another study [21] that discusses how regulation will become increasingly important as more algorithms start to be used in real life. Regulatory approval should not only mitigate possible harms but also define a proper balance between risks and benefits and promote effective validation standards in real settings and innovations [21]. In our study, this was more important to female physicians than male physicians.

In conclusion, our survey explored the physicians' views on AI medical solutions in a new global geographical area, showing a general positive attitude toward AI solutions, as well as some concerns, including regulation by governmental agencies, who should be using them, and the fear of physicians relying too much on them.

### Limitations

It is important to note that our web-based survey was a cross-sectional study and was based on physicians' response from a single institution that has a particular interest in innovation and AI in medicine. Since the study was performed via email, physicians who answered the questionnaire could already be more likely to use technology in general. Additionally, the theme of the study was stated in the email's subject; thus, those who are interested in it would be more likely to open the email and answer the questionnaire. Therefore, the results have to be considered within a possible bias for a more positive attitude toward technology and AI in health care if compared to all physicians working in other Brazilian hospitals.

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### Acknowledgments

The authors thank Isabela Polizel Bonfá, who was responsible for sending the emails to the physicians.

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### Authors' Contributions

MG-B and BSM researched the literature and conceived the study. MG-B, BSM, and EA were involved in protocol development, gaining ethical approval, patient recruitment, and data analysis. MG-B wrote the first draft of the manuscript. All authors reviewed and edited the manuscript and approved the final version of the manuscript.

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### Conflicts of Interest

None declared.

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### Multimedia Appendix 1

Questionnaire used to survey the opinion of Hospital Israelita Albert Einstein physicians on artificial intelligence.

[[DOCX File, 19 KB](#) - [xmed\\_v5i1e50803\\_app1.docx](#) ]

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## Abbreviations

- AI:** artificial intelligence  
**CROSS:** Checklist for Reporting Survey Studies  
**HIAE:** Hospital Israelita Albert Einstein  
**ICF:** informed consent form



*Edited by E Meinert; submitted 12.07.23; peer-reviewed by F Baglivo, L Carrasco-Ribelles; revised version received 28.12.23; accepted 13.01.24; published 25.03.24.*

*Please cite as:*

*Giavina-Bianchi M, Amaro Jr E, Machado BS*

*Medical Expectations of Physicians on AI Solutions in Daily Practice: Cross-Sectional Survey Study*

*JMIRx Med 2024;5:e50803*

*URL: <https://xmed.jmir.org/2024/1/e50803>*

*doi: [10.2196/50803](https://doi.org/10.2196/50803)*

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# Insider Threats to the Military Health System: A Systematic Background Check of TRICARE West Providers

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## Abstract

**Background:** To address the pandemic, the Defense Health Agency (DHA) expanded its TRICARE civilian provider network by 30.1%. In 2022, the DHA Annual Report stated that TRICARE's provider directories were only 80% accurate. Unlike Medicare, the DHA does not publicly reveal National Provider Identification (NPI) numbers. As a result, TRICARE's 9.6 million beneficiaries lack the means to verify their doctor's credentials. Since 2013, the Department of Health and Human Services' (HHS) Office of Inspector General (OIG) has excluded 17,706 physicians and other providers from federal health programs due to billing fraud, neglect, drug-related convictions, and other offenses. These providers and their NPIs are included on the OIG's List of Excluded Individuals and Entities (LEIE). Patients who receive care from excluded providers face higher risks of hospitalization and mortality.

**Objective:** We sought to assess the extent to which TRICARE screens health care provider names on their referral website against criminal databases.

**Methods:** Between January 1-31, 2023, we used TRICARE West's provider directory to search for all providers within a 5-mile radius of 798 zip codes (38 per state,  $\geq 10,000$  residents each, randomly entered). We then copied and pasted all directory results' first and last names, business names, addresses, phone numbers, fax numbers, degree types, practice specialties, and active or closed statuses into a CSV file. We cross-referenced the search results against US and state databases for medical and criminal misconduct, including the OIG-LEIE and General Services Administration's (GSA) SAM.gov exclusion lists, the HHS Office of Civil Rights Health Insurance Portability and Accountability Act (HIPAA) breach reports, 15 available state Medicaid exclusion lists (state), the International Trade Administration's Consolidated Screening List (CSL), 3 Food and Drug Administration (FDA) debarment lists, the Federal Bureau of Investigation's (FBI) list of January 6 federal defendants, and the OIG-HHS list of fugitives (FUG).

**Results:** Our provider search yielded 111,619 raw results; 54 zip codes contained no data. After removing 72,156 (64.65%) duplicate entries, closed offices, and non-TRICARE West locations, we identified 39,463 active provider names. Within this baseline sample group, there were 2398 (6.08%) total matches against all exclusion and sanction databases, including 2197 on the OIG-LEIE, 2311 on the GSA-SAM.gov list, 2 on the HIPAA list, 54 on the state Medicaid exclusion lists, 69 on the CSL, 3 on the FDA lists, 53 on the FBI list, and 10 on the FUG.

**Conclusions:** TRICARE's civilian provider roster merits further scrutiny by law enforcement. Following the National Institute of Standards and Technology 800, the DHA can mitigate privacy, safety, and security clearance threats by implementing an insider threat management model, robust enforcement of the False Claims Act, and mandatory security risk assessments. These are the views of the author, not the Department of Defense or the US government.

(*JMIRx Med* 2024;5:e52198) doi:[10.2196/52198](https://doi.org/10.2196/52198)

**KEYWORDS**

TRICARE; health care fraud; Defense Health Agency; fraud; fraudulent; insurance; coverage; beneficiary; beneficiaries; background check; background checks; demographic; security clearance; FDA; Medicaid; Medicare; provider; provider referral; military; false claims act; HIPAA breach; OIG-LEIE; inspector general; misconduct; insider threat; information system; zero trust; data management; Food and Drug Administration; Health Insurance Portability and Accountability Act breach; Office of the Inspector General's List of Excluded Individuals and Entities

## *Introduction*

In response to the COVID-19 pandemic, the Military Health System expanded access to civilian providers. From 2020 to 2021, TRICARE, the Defense Health Agency (DHA) insurance scheme, maintained a steady beneficiary pool of 9.6 million military beneficiaries. Meanwhile, its civilian roster ballooned from 548,297 to 713,395 providers, a 30.11% increase over 1 fiscal year [1]. According to a report by the Department of Defense's Office of the Inspector General (DODIG), the DHA's Program Integrity (PI) office suspended medical record audits related to improper payments during the pandemic due to a lack of in-person investigators [2]. In 2021, the DHA-PI received 600 lead requests, opened 110 new cases, and managed 693 active cases. According to their annual reports, they sanctioned no additional health care providers since August 2020 [1,3]. Furthermore, only 80% of the provider directory information published by TRICARE's managed care support contractors (MCSCs) was accurate [1]. Due to call center problems and technical challenges with the Defense Enrollment Eligibility Reporting System, the percentage of health care provider contracts compliant with TRICARE fluctuated between 79.5% and 94.1% throughout the first 47 months of the current T2017 contract [1]. Nevertheless, TRICARE promises beneficiaries that their affiliated civilian doctors meet "stringent quality and credentialing requirements" [1]. In the United States, National Provider Identification (NPI) numbers are the sole identifier for licensed clinicians. TRICARE does not publish NPIs in its provider directory. Military treatment facilities (MTFs), service members, and their families, therefore, lack a simple way to verify the bona fides of outside civilian providers.

Health care organizations may not purchase goods or services from excluded entities and vendors without jeopardizing their federal contracts [4,5]. The Centers for Medicare and Medicaid (CMS) require federally funded health care organizations to screen out providers against two sources at regular intervals: the Office of Inspector General's (OIG) List of Excluded Individuals and Entities (LEIE) and the General Services Administration's (GSA) SAM.gov exclusion list [6]. The OIG-LEIE is a comprehensive registry that excludes individuals and entities from participating in federally funded health care programs for a range of reasons, including patient abuse or neglect, billing fraud, and drug-related convictions [7]. According to Burton et al's [8] demographic analysis of 1289 physicians on the OIG-LEIE between January 2008 and December 2013, a total of 509 were excluded for license revocation or suspension (Social Security Act 1128 (b)(4)), 280 for Medicare/Medicaid fraud conviction (Social Security Act 1128 (a)(1)), 123 for another type of health fraud conviction (Social Security Act 1128 (a)(1)), and 191 for felony controlled substance disbursement (Social Security Act 1128 (a)(4)) [8].

Male physicians represented nearly 85% of the total excluded physicians but accounted for nearly 70% of the general physician population [8]. One long-term care facility was fined US \$376,000 for multiple violations of exclusion rules, with fines typically exceeding tens of thousands of dollars per violation [9]. In FY2022, the Department of Health and Human Services' (HHS) OIG Medicaid Fraud Control Unit reported 10,604 and 7202 open criminal and civil investigations, respectively [10].

The GSA-SAM.gov is a list of corporations forbidden from doing business with the US government. In April 2003, the HHS debarred a medical supplies company for 5 years after the owner pleaded guilty to Medicare fraud [11]. As HHS did not debar the individual's company, he transferred ownership of the company to his wife and they continued the scheme. After investigators discovered the corporate change, the couple transferred the company ownership again to a neighbor. Two years later, the neighbor sold the company back to the original owner's wife. To prevent further discovery, the wife changed her last name to her maiden name. Thanks to these tactics, the couple managed to defraud federal health programs for the entire 5 years of debarment. Under procedures outlined in Federal Acquisition Regulation (FAR) subpart 9.4.19, an agency suspending and debarment official may suspend any contractor upon receiving an allegation that a contractor is not acting responsibly [12]. The suspension is enacted by listing the contractor in the excluded status on the GSA-SAM.gov list and notifying the contractor in writing. Under 48 C.F.R. § 9.405, no award can be issued to a contractor suspended, proposed for debarment, debarred, or otherwise award ineligible unless the agency head or designee determines in writing that a "compelling reason" exists [5]. For the DHA to conduct business with an excluded health provider, as per 10 U.S.C. § 2393, the Secretary of Defense must provide the GSA notice of the "Compelling Reason Determination Pursuant to 48 C.F.R. § 9.405" for publication on the web [13]. Thirty agencies contribute data to the Interagency Suspension and Debarment Committee (ISDC) and the GSA-SAM.gov list. As of the time of publication, the ISDC has published no compelling reason determinations associated with TRICARE's civilian provider network [14].

Direct or indirect federal reimbursement for goods or services rendered by an excluded individual or entity is prohibited by the False Claims Act, FAR 9.404 "Exclusions in the System for Award Management" and the Civil Monetary Penalties Law [15]. This includes reimbursement for salaries, benefits, or items claimed or billed by licensed health care providers and administrative personnel. Hospitals, equipment suppliers, drug manufacturers, and health management organizations that serve federal programs must use the OIG-LEIE and GSA-SAM.gov to screen out inappropriate employees and contractors [16]. Billing federal health care programs for services rendered by

excluded providers can result in a minimum penalty of US \$10,000 per instance [17]. To automate this process, McKesson, a revenue cycle management and electronic health record software provider has integrated exclusion monitoring tools into their products [18]. As TRICARE still accepts billing claims by fax and mail, fraudsters can potentially thwart automated exclusion screening processes [19].

The DHA provides no mandatory information security training to outside contractors. Although the Health Insurance Portability and Accountability Act (HIPAA) of 1996 requires health care providers to perform security risk assessments (SRAs) [20], 17% of respondents to the 2021 Healthcare Information and Management Systems Society Healthcare Cybersecurity Survey reported not having a budget for risk assessments [21]. In the same survey, 83% of respondents had experienced a cyberattack. Due to budget or logistical concerns, 26% had reduced their overall cybersecurity budget [21]. Continuous personnel screening is an effective mitigation practice against insider threats. Malicious nonstate actors seek negligent insiders to help them target personal identifying information (PII) and personal health information (PHI) contained in electronic health records at medical practices [22].

Approximately 18% of all service members receive security clearances [23]. Service members need to discuss their medical conditions with health providers without fear of data breaches or blackmail by an adversary [24]. Military personnel have a reasonable expectation that TRICARE-credentialed health care providers are not fugitives from justice, in violation of international sanctions, a threat to national security, or associated with a cyber breach. Unfortunately, military-affiliated consumers are 76% more likely than other adults to experience medical benefit fraud and identity theft [25]. Nicholas et al [26] performed a cross-sectional study of 8204 Medicare beneficiaries who received care from excluded providers. They revealed that patients treated by fraudsters experienced a 13%-23% increased risk of mortality and an 11%-30% higher risk of hospitalization.

In addition to the OIG-LEIE and GSA-SAM.gov, multiple public databases exist to search names concerning each of these issues, including:

- HHS' Office of Civil Rights' HIPAA Breach Report affecting 500 or more patients (HIPAA) [27];
- HHS-OIG list of fugitives (FUG) wanted for health care fraud, abuse, or child support obligations [28];
- International Trade Administration's Consolidated Screening List (CSL) of parties for which the US government maintains restrictions on exports, reexports, or transfers of items [29];
- The Federal Bureau of Investigation's (FBI) list of January 6th capitol breach defendants [22,30];
- Lists of providers excluded by 15 of 21 state Medicaid programs for fraud, neglect, and abuse (state) [31];
- The US Food and Drug Administration's (FDA) debarment lists for illegal drug imports, food imports, and drug product activity [32]; and
- DHA's Sanction List for TRICARE-specific billing fraud and patient abuse (DHA sanctions) [33].

This study, therefore, aims to determine if TRICARE refers its beneficiaries to providers found on government exclusion or sanction lists. If so, we aim to identify their professional and geographic characteristics. Finally, we offer recommendations to mitigate potential threats posed by excluded providers to the safety, privacy, and security clearances of service members.

## Methods

### Overview of the Study Area

Time constraints imposed by the 1-year time limit of our Human Research Protection Program required us to choose and investigate only one MCSC's provider roster. TRICARE's two main MCSCs, Health Net Federal Services, LLC (TRICARE West) and Humana Inc (TRICARE East) [1], receive approximately US \$7.2 billion and US \$7.87 billion per year, respectively, to ensure military medical readiness in their respective regions [34]. Additional MCSCs provide services to niche beneficiary populations, including Johns Hopkins Medicine (US Family Health Plan) and International SOS Government Services, Inc (TRICARE Overseas) [1]. These MCSCs do not display the NPIs of their health care providers on the web. From this group, we chose TRICARE West randomly.

TRICARE West is currently operated by Health Net Federal Services, LLC across 21 states: Alaska, Arizona, California, Colorado, Hawaii, Idaho, Iowa (excluding the Rock Island Arsenal area), Kansas, Minnesota, Missouri (excluding the St. Louis area), Montana, Nebraska, Nevada, New Mexico, North Dakota, Oregon, South Dakota, Texas (Amarillo, Lubbock, and El Paso areas only), Utah, Washington, and Wyoming.

### Providers

To gather further information on health care providers in the search area, we evaluated national and statewide trends from the Health Research Services Administration's (HRSA) National Practitioner Data Bank related to licensure, adverse events, malpractice, Drug Enforcement Administration enforcement, and exclusions [35]. HRSA also publishes zip code-level data on health provider shortage areas (HPSAs) [36] and the availability of nearby Federally Qualified Health Centers (FQHCs). FQHCs are nonprofit medical facilities that provide primary care to an area or people in need, offer a sliding fee scale, provide complete services, have a quality assurance program, and maintain a governing board of directors [37]. For rural communities where TRICARE providers refuse new patients or lack available appointment times, FQHCs may be an excellent closer option than an MTF. They compare favorably to private providers for patient access, safety, and satisfaction [38]. Due to their nonprofit mission, however, many FQHCs lack digital health care IT resources [39]. No studies have investigated TRICARE beneficiary use of FQHCs.

### The Patient Population

TRICARE West's 3.7 million patients reside primarily in Texas, California, Washington, Colorado, and Arizona [40]. The Defense Manpower Data Center provides some details on the distribution of military service members and their families. For example, Texas is home to the highest concentration of service

members from both the Army (16.9%) and Air Force (12.9%). California houses the largest number of active duty Marines (36.6%) [41]. Most active Space Force Guardians (24.7%), on the other hand, are based in Colorado [41]. By contrast, the largest concentration of Navy active duty members reside in Virginia (26.5%) [42]. Although one-third of service members move every year, no public-facing data indicate how many TRICARE West beneficiaries transition to TRICARE East or vice versa [43]. While service members are somewhat healthier than civilians, today's TRICARE providers must treat the same conditions that impact the rest of society, such as cardio- and neurovascular diseases, sexually transmitted infections, substance use disorders, metabolic disorders, and mental health issues [44-46]. According to the Medical Expenditure Panel Survey, a nationwide questionnaire, TRICARE-covered families nationwide reported inferior access to medical care when compared to uninsured, commercially insured, and privately insured peers [47]. Furthermore, military families dealing with complex pediatric care reported worse outcomes than civilians [47]. Approximately 40% of military families have children [48]. At least 1 in 12 rely on Medicaid to provide supplemental coverage for their children [49].

### Data Sources

TRICARE West publishes the first and last names, specialty type, practice type, company names, and contact information of TRICARE-credentialed civilian providers on their public-facing provider directory, which was accessed on the TRICARE West website [50] for this study.

Between January 1-31, 2023, we used TRICARE West's provider directory to search for all names within a 5-mile radius of 798 United States Postal Service–designated zip codes within TRICARE West's territory of 12,574 zip codes. We copied and pasted all raw results into an Excel (.xls) file (Microsoft Corporation).

To ensure compliance with the terms and conditions of the TRICARE provider directory, all data were manually accessed.

### Zip Code Search Selection

To ensure each batch of results included the largest possible number of TRICARE provider names, we limited the scope of each search query on the TRICARE West provider directory to those zip codes known to contain at least 10,000 residents and 1 credentialed medical provider. Population estimates were

gathered from the 2020 US Census [51]. For each state, 38 zip codes were selected for searching on the TRICARE West provider directory. These 798 zip code searches represent 6.1% of TRICARE West's total land coverage area.

### Provider Search Parameters

The TRICARE West provider directory displays first, last, and business names; full addresses; phone and fax numbers; degree type; provider gender; specialty; and active/closed status.

### Analysis Parameters

To evaluate the data, we gathered the most current .xls versions of the OIG-LEIE and GSA-SAM.gov, the HIPAA list, state lists, CSL, FDA lists, the FBI list, the DHA Sanctions List, and FUG. Using the VLOOKUP function in Excel, we cross-referenced the providers' first, last, and corporate names (with and without zip code qualifiers) against each exclusion, sanction, and violation list. VLOOKUP search strings are useful database tools for detecting fraud patterns in spreadsheets, including common names or locations [52,53].

### Ethical Considerations

This study relied on no confidential data. It was conducted with an exemption from the Human Resource Protection Program of Defense Acquisition University, received on January 30, 2023.

## Results

### Overview

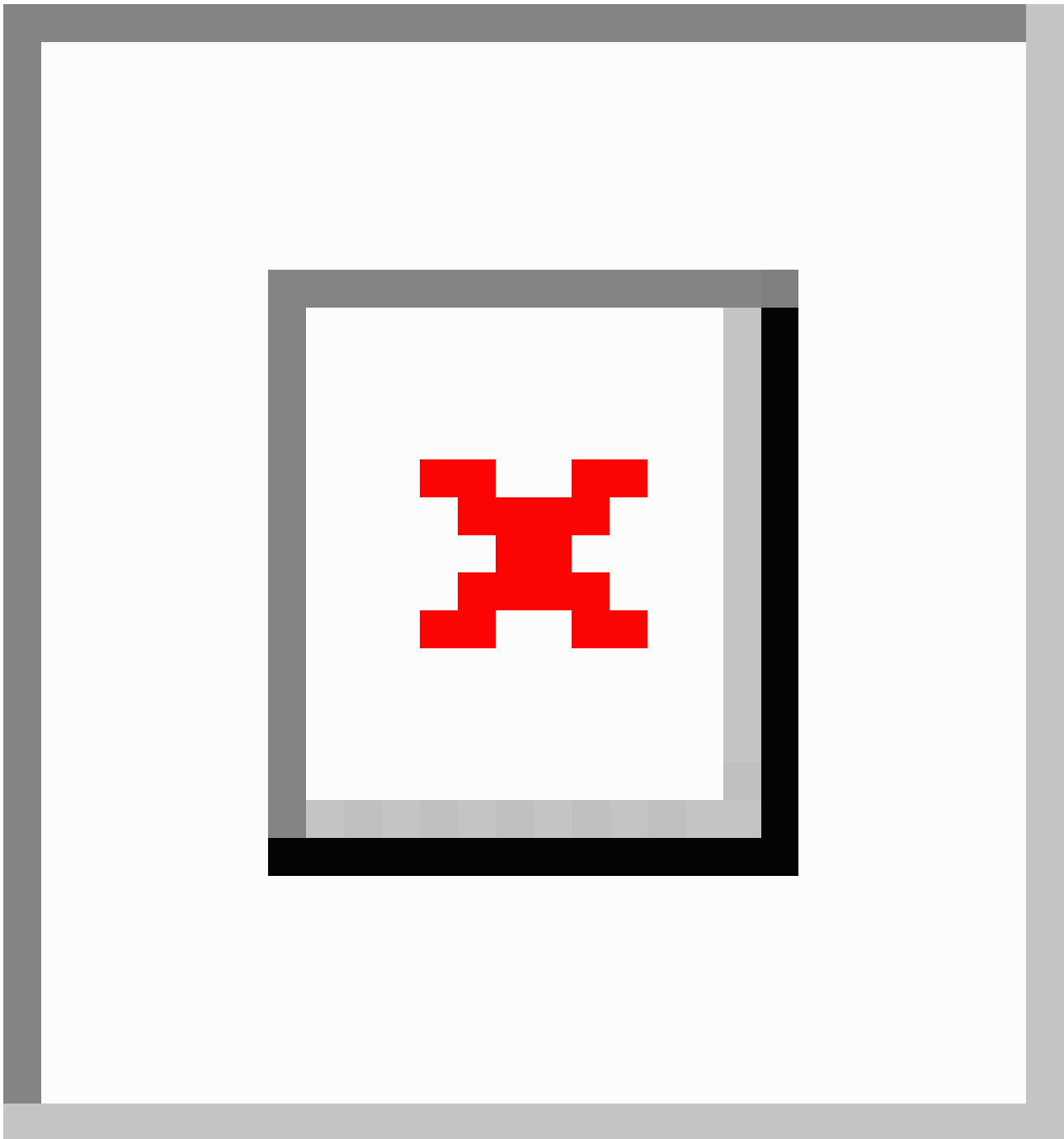
Our search of the TRICARE West provider directory yielded 111,619 raw results across the 798 zip code areas. Searches of 54 zip codes yielded no entries, including 21 searches in Missouri, 18 in Wyoming, 5 in Iowa, 5 in Alaska, 4 in Washington, and 1 in Texas.

After filtering out 72,156 (64.65%) entries for duplicates, closed offices, and data located in external states, we established our baseline list of 39,463 TRICARE West active provider names. This group accounts for 5.53% of TRICARE's 2021-2022 nationwide civilian roster [1].

Within the baseline group, 2398 (6.08%) provider names matched the first and last names of individuals and business owners found on 10 federal and state regulatory watch lists (Figure 1).



**Figure 1.** Map of search area zip codes (in blue) vs zip codes where provider names were matched against exclusion lists (in red). Map data ©2024 Google, INEGI.



### Exclusion Types

Among the 2398 names, 2197 appear on the OIG-LEIE and 2311 appear on the GSA-SAM.gov. Within the group, 2 appear on the HIPAA list, 69 appear on the CSL list, 10 appear on the FUG, 15 appear on the FDA lists, 53 appear on the FBI list, and 54 appear on 15 different state Medicaid exclusion lists (Alaska: 0; California: 38; Hawaii: 0; Idaho: 0; Iowa: 1; Kansas: 0; Minnesota: 0; Missouri: 0; Montana: 0; North Dakota: 0; Nebraska: 0; Nevada: 1; Texas: 20; Washington: 0; Wyoming: 0).

Our search matched 1997 providers with 2 total exclusion types, 230 providers with 1 type, 158 providers with 3 exclusion types,

12 providers with 4 exclusion types, and 1 provider with 5 exclusion types. All providers with 2 or more exclusions have their first, last, or corporate names appear on the OIG-LEIE and GSA-SAM.gov exclusion lists. All names that appear on the FDA lists, HIPAA list, FUG, and CSL also appear on the OIG-LEIE or GSA-SAM.gov. Most providers with names on the FBI list (50/54) appear on the GSA-SAM.gov.

One name matched 1 provider on the DHA's Sanctioned Provider List for TRICARE-specific offenses. To protect the provider's privacy, we will not identify their state or other matching characteristics. Since 1990, the DHA Sanctions List has included no new providers in Utah or Minnesota ([Table 1](#)).

**Table .** Exclusion search vs actual exclusion enforcement by TRICARE.<sup>a</sup>

Top 5 states for exclusion-provider name matches	State TRICARE population, n	Historical enforcement by TRI-CARE, n	Exclusions found for TRICARE West providers, n
Utah	80,390	0	264
Minnesota	72,931	0	227
Kansas	120,503	6	212
Colorado	253,214	1	201
Washington	348,694	3	180
Total	N/A <sup>b</sup>	10	1084

<sup>a</sup>Since 1990, the Defense Health Agency has sanctioned 6 providers in Kansas, 1 in Colorado, and 3 in Washington State. They sanctioned no providers in Utah or Minnesota, the states where we found the highest concentration of names with exclusions.

<sup>b</sup>N/A: not applicable.

### Provider Characteristics

Provider names linked to exclusions were also associated with a medical degree (doctor of medicine [MD] n=1288, 54%; doctor of osteopathic medicine [DO] n=199, 8%). Family medicine was the top specialty (n=324, 13.5%), followed by nurse practitioner (n=148, 6.2%), internal medicine (n=112, 4.7%), optometrist (n=99, 4.1%), and pediatrics (n=91, 3.8%). Diploma types with the fewest exclusions included master of nursing (MN; n=1), registered behavior technician (RBT; n=1), licensed clinical psychologist (LCP; n=1), physical therapist (PT; n=1), and certified registered nurse anesthetist (CRNA; n=1). Our results include information about provider specialty and diploma type. Our results also included information on provider gender. Male providers accounted for 59.42% of the exclusions, while female providers accounted for 40%. Two providers did not report their gender.

### Provider Location

States with the highest concentrations of names associated with exclusions within the TRICARE West network were Utah (11%)

and Minnesota (9%). The five zip codes with the highest exclusions were 84096 (Herriman, UT; n=18), 84062 (Pleasant Grove, UT; n=17), 99669 (Soldotna, AK; n=16), 84790 (Washington County, UT; n=14), and 80524 (Fort Collins, CO; n=14). The five zip codes with only 1 total exclusion were 96782 (Honolulu, HI; n=1), 79159 (Amarillo, TX; n=1), 84003 (Utah County, UT; n=1), 83401 (Bonneville County, ID; n=1), and 99505 (Anchorage, AK; n=1).

Finally, we conducted a follow-up TRICARE West directory search of how many MTFs operate within a 100-mile radius of those zip codes with the highest concentration of excluded provider name matches (Table 2). Whereas 96782 (Honolulu, HI) had 9 MTFs within a 100-mile radius and 1 provider associated with an exclusion, 83401 (Bonneville County, ID), 84790 (Washington County, UT), and 79159 (Amarillo, TX) have no MTF alternatives to provider names associated with exclusions.

**Table .** Top 10 zip codes for provider names matched to exclusions.

Top 10 zip codes	Total names, n	MTFs <sup>a</sup> within 100 miles, n
84096 (Herriman, UT)	18	2
<i>84062 (Pleasant Grove, UT)</i> <sup>b</sup>	17	2
<i>99669 (Soldotna, AK)</i>	16	2
<i>84790 (Washington County, UT)</i>	14	0
<i>80524 (Fort Collins, CO)</i>	14	2
96782 (Honolulu, HI)	1	9
<i>79159 (Amarillo, TX)</i>	1	0
<i>84003 (Utah County, UT)</i>	1	2
<i>83401 (Bonneville County, ID)</i>	1	0
<i>99505 (Anchorage, AK)</i>	1	2

<sup>a</sup>MTF: military treatment facility.

<sup>b</sup>Italicized zip codes are federally designated health provider shortage areas.



## Discussion

### Significance of Findings

This is the first academic study to assess the level of compliance of a federal health care program's provider directory with criminal background check laws. In addition to evaluating provider names on databases for medical fraud, we expanded our search to include domestic terrorism, financial crimes, child support delinquency, and data breaches. Our matches included 28 fugitives from justice and 58 January 6th defendants.

Our results align with historical trends contained in Total Force Medical Readiness (TFMR) reports [54]. Between 2013 and 2021, overall individual medical readiness among nondeployed military components dropped 6 points [1]. In Q4 2013, 75% of the total force reported being "fully medically ready" (ie, satisfactory dental health, completion of periodic health assessments, deployment-limiting medical conditions status, current immunization status, completion of medical readiness lab tests, and possession of required individual medical equipment). By Q4 FY2021, readiness dropped to 69% [1]. Currently, TFMR reports do not indicate if they rely on data providers who received improper payments. Furthermore, they display no margin of error.

Our demographic findings are consistent with recent and historical reviews of excluded providers. In a cross-sectional study on physician exclusions from 2007 to 2017, Chen et al [55] reported that the total number of physician exclusions grew by 20% to include nearly 0.3% of all US physicians. Exclusions are more common in the West and Southeast among male physicians. In line with Burton et al's [8] demographic analysis of the OIG-LEIE the majority of the provider names we sampled from TRICARE West's provider directory have specialty training in family medicine and appear on the GSA-SAM.gov.

Geospatial data may help investigators link medical fraud and adverse events. According to HRSA's database of HPSAs, 8 of the top 10 zip codes identified by our study for provider names with exclusions lack primary care workers [36]. Indeed, Zhang et al [56] forecasted that Western states will face an acute shortage of 69 physicians per 100,000 residents by 2030.

During the pandemic, HRSA's reported an increase in the number of adverse action reports and medical malpractice payments within the TRICARE West states with the most provider name-exclusion matches (Table 1). The most common adverse event is a patient fall [57]. Increased patient falls at hospitals and nursing homes are typically caused by breakdowns in clinical communications, including systemwide failures in teamwork and failures to consistently follow policies [58]. In Utah, for example, there were 359 adverse event reports in 2019—the highest number recorded in the state's history [59]. In 2013, there were 555 adverse events in Colorado. By 2020, they peaked at 1215 [57].

We matched the most provider names against exclusions in states where the DHA sanctioned few or no physicians. For example, we detected the highest total number of potentially excluded providers in Utah (n=264), Minnesota (n=227), Kansas (n=212), Colorado (n=201), and Washington (n=180; Table 1).

We found the lowest number of exclusion-provider name matches in Idaho (n=32), Missouri (n=21), Nebraska (n=15), and Montana (n=14). The TRICARE West states with the lowest number of DHA-sanctioned providers since 1990 were Utah (n=0), Minnesota (n=0), Colorado (n=1), Oregon (n=0), Montana (n=1), North Dakota (n=0), South Dakota (n=0), and Washington (n=3). Whereas the OIG-LEIE contains a total of 77,621 providers banned from federal health programs, the DHA Sanctions List contains only 129 provider names. In other words, medical fraudsters may have evaded detection by operating in states where the DHA only checks provider names against their own sanctions list.

TRICARE's financial statement reveals opportunities for increased enforcement of the False Claims Act. The 2022 DHA Annual Report shows US \$900,000 collected from excluded providers in 2020 and US \$100,000 in 2019—down from a high of US \$1.4 million in 2017 [1]. In their FY2021 evaluation of the TRICARE Program, the DHA reported an average annual expenditure of US \$2251 on the typical single beneficiary [1]. If 120 (5%) of the 2398 identified TRICARE West providers billed for services for 3 beneficiaries over the preceding calendar year, the DHA could recoup at least US \$810,360. Under the False Claims Act, the agency could require each of those providers to pay an additional US \$10,000 per patient in penalties (ie, US \$3,600,000 in penalties; US \$4.4 million in total improper payment recoveries) [60].

### Recommendations

Service members and their families need tools to protect themselves from identity theft and medical fraud. HIPAA requires health care providers, including TRICARE West, to safeguard PHI [61]. HIPAA requires health care organizations to conduct regular SRAs to evaluate external and insider threats to PHI and other sensitive data. In addition to their appearance on the OIG-LEIE, two provider names on TRICARE West's roster were associated with data breaches impacting over 500 medical patients. At least 450,000 TRICARE beneficiaries have an active security clearance [62]. TRICARE has not published a data breach disclosure since 4.9 million patient records disappeared in 2011 [63].

All federal agencies must implement a zero trust (ZT) architecture by 2027. The zero trust paradigm of information security requires participants to operate on a "need to know" basis. We recommend that the DHA prioritize the deployment of a ZT-based Insider Threat Management Model to protect the PHI of service members with security clearance (Table 3). Our model continuously screens the DHA's civilian providers against federal and state databases. Aligned with the National Institute of Standards and Technology (NIST) 800-207 [64] and the CISA Zero Trust Maturity Model [65], it helps TRICARE administrators wall off providers linked to exclusions from beneficiaries and their data. Effectively, TRICARE patients with confidential-level security clearance or higher gain access to a filtered roster of health care providers. If a search of TRICARE's website by a National Security Agency engineer with a Top Secret or Sensitive Compartmented Information clearance in Maryland for "John + Smith" matches the name of an excluded provider on the OIG-LEIE and GSA-SAM.gov

in a beneficiary's state, the roster would only display licensed, bona fide physicians. If none exist nearby, the roster would display the closest MTF. If no MTFs exist within a 100-mile radius, TRICARE's website could display nonemergency medical transportation options to the nearest MTF, secure telehealth options, and covered care options at the nearest out-of-network screened provider. According to our Insider

Threat Management Model, any providers in the TRICARE network associated with 3 or more exclusions would lose all access to *any* beneficiaries with clearance. Those beneficiaries need to be transferred to the nearest MTF. Patients who receive care from providers with 3 or more exclusions face higher risks of adverse events [9].

**Table .** Insider Threat Management Model. The system continuously vets all civilian network providers.

Beneficiary security clearance level	Doctor's exclusions		
	1 exclusion	2 exclusions	≥3 exclusions
Confidential	Yellow	Yellow	Red
Secret	Yellow	Orange	Red
Top Secret	Yellow	Red	Red
Sensitive	Yellow	Red	Red
Sensitive Compartmented Information	Yellow	Red	Red

HIPAA entitles TRICARE beneficiaries to specific tools for medical privacy. For example, they may opt out of the Joint Health Information Exchange (JHIE), an electronic platform for transmitting medical data to civilian providers [7]. Currently, the JHIE opt-out system requires a paper-pencil request. As an alternative, the DHA could offer an electronic JHIE opt-out button in current Defense Finance and Accounting Service (DFAS) myPAY dashboards. DFAS myPAY offers multifactor authentication and paperless transactions to mitigate the threat of lateral nonauthorized movement of PII and PHI beyond the control of the beneficiary [66,67]. Our Insider Threat Management Model complements rather than replaces current federal agency mandates for periodic security training of all DHA employees, contractors, and credentialed providers; implementation of strict password, SRAs, and account management practices; explicit security agreements and access restrictions; PHI, PII, and other sensitive information only made available to those who require it; and use of a security information and event management [68] solution. Our model aligns with the CERT Resilience Management Model [69], ISO/IEC 27002:2022 [70], the NIST Privacy Framework [71], and the NIST Cybersecurity Framework [72]. Although TRICARE operation manuals provide clear guidance to providers related to background checks, patient privacy, and cyber hygiene [73], no single clearinghouse provides ethics training, employee background checks, security information and event management solutions, and SRAs for their civilian providers.

By publishing NPI numbers alongside provider contact details, the DHA could reduce the likelihood of fraudulent claims and improper payments. Whereas NPI numbers are permanent, providers may change or add business names, last names, locations, specialties, and state registrations. Furthermore, no free web-based search tool continuously gathers data from all state, federal, and licensing board databases using a combination of name and address spellings.

## Limitations

Our study was conducted under strict resource and time constraints. Between June 2022 and June 2023, we filed 4 Freedom of Information Act (FOIA) requests for (1) NPI numbers of TRICARE civilian providers, (2) data on TRICARE provider roster use, (3) data on HIE Opt-Out requests, and (4) data related to HIPAA-mandated SRAs (also known as "Compliance Risk Assessments") performed by MCSCs and TRICARE network providers. Although the DHA acknowledged each request, they fulfilled none as of the date of this publication. The DHA's most recent FOIA disclosure was on July 8, 2015 [74].

This study identified two TRICARE West provider names with matches on the HIPAA breach list. The HHS Office of Civil Rights does not require medical practices to report privacy breaches that impact ≤499 patients. The vast majority of civilian health providers operate in small practices and do not conduct regular SRAs [21].

The DHA's annual report states that 80% of the public-facing information of their provider directory is accurate [7]. It does not, however, indicate which portion of the provider directory is not accurate. The TRICARE West provider does not include middle initials with all names and a complete list of states in which their providers are licensed. To address these limitations, we spent time manually differentiating providers with common names. For example, our list of 2398 matches includes a common female name that appears 10 times. Each of these female providers lives in different zip codes or states, has different degrees, and practices completely unrelated types of medicine. In other words, expert review was necessary to ensure our final sample was valid and free of duplicates.

In April 2023, the DHA announced that they would replace Health Net Federal Services with TriWest Healthcare Alliance as the prime contractor for TRICARE West [75]. TriWest has made no announcements regarding the transition of TRICARE West's provider referral website.

## Conclusion

Our study reveals that 6.08% of the provider names listed on TRICARE West's provider directory match individuals listed on federal and state exclusion lists. To assist law enforcement, we provided all data and study materials to the DODIG on May 8, 2023, and the DHA-OIG on May 24, 2023, in the form of a whistleblower complaint. To triage future threats associated with excluded and sanctioned provider names, we proposed a zero trust-based Insider Threat Management Model for

TRICARE beneficiaries with security clearances. In future studies, we intend to compare TRICARE East, Medicare, the Children's Health Insurance Program, and Substance Abuse and Mental Health Services Administration provider rosters against a broader spectrum of exclusion, sanction, and violation categories (ie, the Federal Sex Offender Registry). We also intend to develop products and interventions to automate background checks, protect patient privacy, and educate health care administrators about insider threats.

## Acknowledgments

The author would like to express gratitude to his former colleagues on the Cyber Enterprise Team at Defense Acquisition University. Dr Paul Shaw provided substantial feedback and encouragement at each stage. Dr Aaron Jacobson provided feedback on the Insider Threat Management Model and reviewed data. The author would also like to thank the Department of Defense Inspector General for their willingness to review the data.

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## Data Availability

Our deidentified data and maps can be found at [76]

## Authors' Contributions

DB is the sole author and editor of this manuscript. He compiled and analyzed the data.

## Conflicts of Interest

None declared.

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## Abbreviations

- CRNA:** certified registered nurse anesthetist
- CSL:** Consolidated Screening List
- DFAS:** Defense Finance and Accounting Services
- DHA:** Defense Health Agency
- DO:** doctor of osteopathic medicine
- DODIG:** Department of Defense's Office of Inspector General
- FAR:** Federal Acquisition Regulation
- FBI:** Federal Bureau of Investigation
- FDA:** Food and Drug Administration
- FOIA:** Freedom of Information Act
- FQHC:** Federally Qualified Health Center
- FUG:** list of fugitives
- GSA:** General Services Administration
- HHS:** Department of Health and Human Services
- HIPAA:** Health Insurance Portability and Accountability Act
- HPSA:** health provider shortage area
- HRSA:** Health Research Services Administration
- ISDC:** Interagency Suspension and Debarment Committee
- JHIE:** Joint Health Information Exchange
- LCP:** licensed clinical psychologist
- LEIE:** List of Excluded Individuals and Entities
- MCSC:** managed care support contractor
- MD:** doctor of medicine
- MN:** master of nursing



**MTF:** military treatment facility  
**NIST:** National Institute of Standards and Technology  
**NPI:** National Provider Identification  
**OIG:** Office of Inspector General  
**PHI:** personal health information  
**PI:** Program Integrity  
**PII:** personal identifying information  
**PT:** physical therapist  
**RBT:** registered behavior technician  
**SRA:** security risk assessment  
**TFMR:** Total Force Medical Readiness

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*Edited by G Eysenbach, T Leung; submitted 25.08.23; peer-reviewed by Anonymous, Anonymous; revised version received 01.12.23; accepted 05.02.24; published 09.04.24.*

*Please cite as:*

*Bychkov D*

*Insider Threats to the Military Health System: A Systematic Background Check of TRICARE West Providers*

*JMIRx Med 2024;5:e52198*

*URL: <https://xmed.jmir.org/2024/1/e52198>*

*doi: [10.2196/52198](https://doi.org/10.2196/52198)*

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# Raw, Unadulterated African Honey for Ulcer Healing in Leprosy: Protocol for the Honey Experiment on Leprosy Ulcer (HELP) Randomized Controlled Trial

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## Abstract

**Background:** Leprosy leads to nerve damage and slow-healing ulcers, which are treatable with routine therapy. There has been a recent resurgence of interest in the use of honey for the treatment of different kinds of wounds.

**Objective:** The aim of this study, Honey Experiment on Leprosy Ulcer (HELP), is to evaluate the healing properties of raw, unadulterated African honey in comparison with normal saline dressing for the treatment leprosy ulcers.

**Methods:** This is a multicenter, comparative, prospective, single-blinded, parallel-group, and 1:1 individually randomized controlled trial to be conducted at The Leprosy Referral Hospital, Chanchaga in Minna, Niger State, North Central Nigeria, and St. Benedict Tuberculosis and Leprosy Rehabilitation Hospital in Ogoja, Cross River State, South-South Nigeria. Raw, unadulterated honey will be used in the ulcer dressing of eligible, consenting participants in the intervention group, whereas those in the control group will be treated by dressing with normal saline. The main outcomes will be the proportion of complete healing and the rate of healing up to 84 days after randomization. Follow-up will be conducted 6 months after randomization. We aim to enroll 90 - 130 participants into the study. Blinded observers will examine photographs of ulcers to determine the outcomes.

**Results:** The recruitment of trial participants began on March 14, 2022, and has been continuing for approximately 24 months.

**Conclusions:** Our study will provide an unbiased estimate of the effect of honey on the healing of neuropathic ulcers.

**Trial Registration:** ISRCTN registry ISRCTN10093277; <https://www.isrctn.com/ISRCTN10093277>

(*JMIRx Med* 2024;5:e50970) doi:[10.2196/50970](https://doi.org/10.2196/50970)

## KEYWORDS

leprosy; ulcers; wounds; honey; neuropathy; nerves; Africa; randomized controlled trial; RCT

## Introduction

### Background and Rationale

Leprosy or Hansen disease is a chronic granulomatous disease caused by *Mycobacterium leprae* [1]. The disease morbidity is characterized by damage to the skin and peripheral nerves, causing neuropathy and severe disability and consequently resulting in social exclusion and stigmatization [2]. Leprosy is preventable and treatable with multidrug therapy but remains endemic in many communities of people living in poverty and with poor hygiene [2]. Nigeria reported a total of 1417 new cases of leprosy in 2020, including 87 new child cases [3], with a grade-2 disability rate of about 15% for the past 5 consecutive years [4].

A total of 30% to 50% of people infected with leprosy globally are reported to eventually have nerve damage or neuropathy [5]. Ulcers usually occur in anesthetic feet and will heal slowly with routine therapy; however, they have a tendency to recur [6].

The use of honey as a therapeutic agent in the treatment of wounds dates back to ancient times, with the earliest documented report being recorded in the *Edwin Smith Papyrus* (2600 - 2200 BCE) [7]. Honey is a viscous, supersaturated solution containing sugars, water, amino acids, vitamins, minerals, enzymes, and many other substances that is derived from nectar gathered and modified by the honeybee, *Apis mellifera* [8,9]. Studies have suggested that honey promotes wound healing, stimulates tissue growth, facilitates debridement and epithelization, deodorizes, reduces edema and exudates, and possesses antimicrobial properties [7,10,11].

There has been a recent resurgence of interest in the use of honey for the treatment of different kinds of wounds, as researchers continue to search for improved, cost-effective, and readily available agents to promote wound healing [9,12]. Although there is a sizeable number of reports that show mixed levels of effectiveness in the use of honey as a topical agent for the treatment of different types of ulcers, our search of numerous databases revealed a paucity of documentation on the use of honey in the treatment of ulcers in leprosy. The effectiveness of honey to promote the healing of ulcers in general remains uncertain. A Cochrane review has reported several studies with unclear outcomes for trials with honey on venous leg ulcers, diabetic foot ulcers, and mixed chronic wounds [9]. Most of the reported studies were adjudged by the reviewers to be of low

quality due to imprecision and high risk of bias. The review suggested the high risk of bias in the reports were due to nonblinding of study participants and health care professionals. Statistical heterogeneity was evident across studies [9].

The current practice for the dressing of leprosy ulcers in Nigeria is the use of normal saline [13]. Honey is acknowledged to be safe for use in wound dressings [14], with only about 5% of patients reporting pain following dressing. There is also an undocumented concern of botulism disease due to infection with *Clostridium botulinum* [15] that is associated with the use of honey, as it is considered a suitable environment for the anaerobic bacteria to thrive. This study will evaluate the effectiveness of honey in the treatment of ulcers in leprosy in comparison with normal saline dressing.

### Objectives

The aim of this study, Honey Experiment on Leprosy Ulcer (HELP), is to evaluate the healing properties of raw, unadulterated African honey in comparison with normal saline dressing for the treatment of leprosy ulcers.

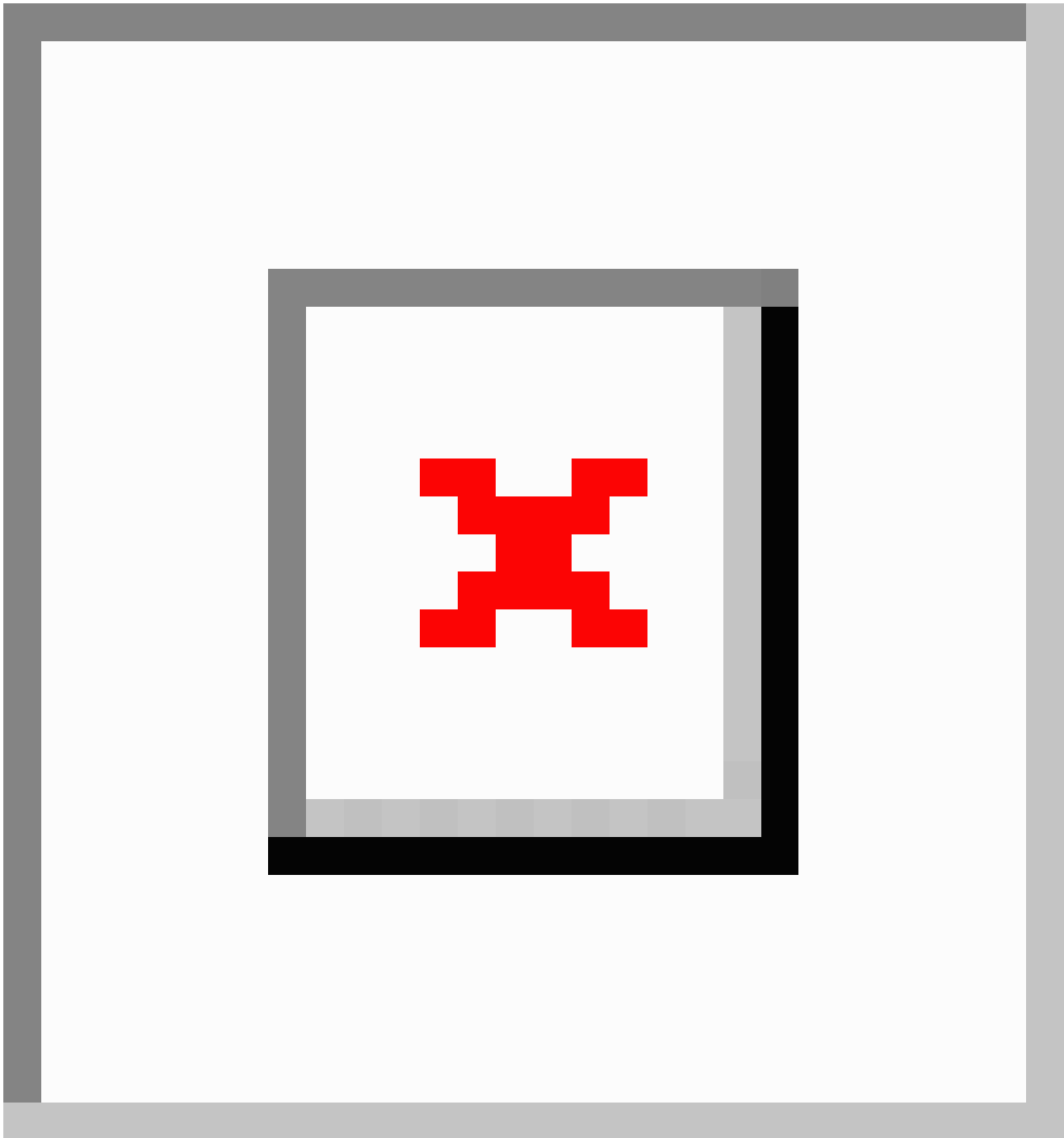
The study objectives are as follows:

1. Recruit 90 - 130 eligible, consenting people within 12 months.
2. Randomize the participants to receive ulcer dressing with either honey (intervention group) or normal saline (control group) twice a week.
3. Observe the rate of healing based on 2 observations per week (cm<sup>2</sup> per unit time, until either the ulcer has healed or 84 d have elapsed since randomization).
4. Observe the time to healing, defined as complete re-epithelization (up to a maximum of 84 d).
5. Monitor the rate of activity of study participants with pedometers.
6. Monitor the recurrence of treated ulcers or appearance of new ulcers and any anatomical changes in the limb at 6-month follow-up after randomization.

### Trial Design

The study is a multicenter, prospective, single-blinded, parallel group, and 1:1 individually randomized controlled trial. The study duration is 48 months (maximum), with recruitment starting at month 5 and postdischarge follow-up starting at month 11. We aim to enroll between 90 and 130 participants over a 24-month recruitment period. The study pathway is shown in [Figure 1](#).

**Figure 1.** Honey Experiment on Leprosy Ulcer (HELP) study pathway.



## Methods

### Study Setting

The study centers are The Leprosy Referral Hospital, Chanchaga in Minna, Niger State, North Central Nigeria, and St. Benedict Tuberculosis and Rehabilitation Hospital in Ogoja, Cross River State, South-South Nigeria. The main study will be preceded by prestudy due diligence.

The Leprosy Referral Hospital, Chanchaga in Minna, Nigeria, is a specialist hospital operated by the government of Niger State in collaboration with The Leprosy Mission (TLM) Nigeria. The hospital was established in 1940 and has 2 wards (eye and physiotherapy units), a theater, a laboratory, and a dispensary.

The hospital is supported by an orthopedic workshop that is built and managed by TLM Nigeria, which produces assistive devices including wheelchairs, crutches, protective sandals, and artificial legs.

St. Benedict Tuberculosis and Rehabilitation Hospital is a tuberculosis and leprosy referral hospital located in Ogoja, a town in the northern part of Cross River State of Nigeria. It is owned by the Catholic Diocese of Ogoja, Cross River State, Nigeria. It provides these services in collaboration with the National Tuberculosis and Leprosy Control Programme and with the technical assistance of German Leprosy and TB Relief Association. The center has a community outreach program, which covers 31 communities in the Bekwarra, Ogoja, and Yala local government areas of Cross River State.

## Ethical Considerations

The trial will be conducted in full conformance with the principles of the Declaration of Helsinki and Good Clinical Practice Guidelines. It will also comply with all applicable UK legislation and standard operating procedures for University of Birmingham–sponsored studies. Ethics approval has been granted in Nigeria for the study by the National Health Research Ethics Committee (approval FHREC/2022/01/09/04-02-22) and Niger State Ministry of Health (reference STA/495/Vol/199).

## Eligibility Criteria

The local, medically qualified researchers employed on the grant will screen all ulcer admissions. The researchers will complete web-based eligibility forms for each patient with an ulcer. Consent will be sought by the research fellow from consecutive patients aged  $\geq 18$  years with a foot or leg ulcer between 2 and 20 cm<sup>2</sup> and not requiring surgery (eg, skin graft). The inclusion criteria are as follows:

1. Patients with a chronic foot ulcer of at least 6-week duration due to leprosy neuropathy.
2. Patients  $\geq 18$  years of age.
3. Ulcer with a surface area between 2 and 20 cm<sup>2</sup> inclusive.
4. Ulcer is clean, dry, and free from infection.
5. Patient can provide informed consent.

The exclusion criteria are as follows:

1. Any significant medical condition, laboratory abnormality, or psychiatric illness that would prevent the participants from participating in the study.
2. Ulcers with a surface area  $< 2$  or  $> 20$  cm<sup>2</sup>.
3. Patient requires a skin graft.
4. Any condition that confounds the ability to interpret data from the study (ie, patients with HIV or tuberculosis under active treatment).
5. Any wound that has clinical microbial infections.
6. Diabetes or diabetic ulcer.
7. A patient has returned to the hospital having already taken part in the trial.

The wound dressing protocol for the HELP study is shown in [Multimedia Appendix 1](#).

In the uncommon scenario where a participant has more than 1 foot ulcer, the largest ulcer will be selected as the index ulcer before randomization, and all ulcers will receive the same treatment (eg, if the participant is in the intervention group, all ulcers—not just the 1 being monitored for the trial—will be treated with honey). Observations will be made on all ulcers, but only the largest ulcer will be used in the primary analysis (see the *Discussion* section). Eligible patients will be offered entry in the trial at the point where their senior clinician judges them to be suitable for the honey treatment. This point arises once the lesion has been cleared of any debris or infection, typically by 7–10 days after beginning treatment with or without antibiotic or debridement.

Swabs of the ulcer area will be taken to assess the wound for bacterial infections prior to the recruitment of participants into the study.

## Informed Consent Collection

Researchers at the study center have been trained on Good Clinical Practice. They will be responsible for the screening of eligible participants and taking of consent. The participant information sheet has been translated into the local language (Hausa). All relevant information for the research participants on the study are contained in the participant information sheet. The information sheet will be given to the participants a day before enrollment into the study. The content of the information sheet will be explained to them verbally, and they will be encouraged to ask questions should they need more clarification. Written informed consent will be sought from the eligible participants after the study has been explained to them and they have taken time to decide to enroll into the study. The consent form will be signed or thumb- or fingerprinted by the participants before enrollment.

## Additional Consent Provisions for the Collection and Use of Participant Data and Biological Specimens

The participant information sheet contains all information about the data to be collected and how the data will be stored and used. Biological specimens such as a swab of the ulcer surface will be obtained for the purpose of screening for bacterial infections prior to the recruitment of a participant into the study. Participants who refuse to give consent will continue to receive normal care from the hospital, but they will not be part of the study.

Participants can decide to withdraw their consent at any time during the study. Such participants will be given a form to complete, stating their reason for withdrawal. A participant may either withdraw fully or they may withdraw from treatment but consent to ongoing data collection.

Once a person consented to participate in the trial, baseline data will be collected. This will precede randomization.

Data will be collected directly onto electronic tablets, and the computer program (Research Electronic Data Capture [REDCap]; Vanderbilt University) will check the range of the information. Photographs of the ulcers will be captured using the tablet device. Each participant will be allocated a unique trial number, which will be included in all data entry forms and linked to the photographs. The level of activity (step count) will be recorded at each dressing change across both intervention and control groups until 84 days or discharge, whichever comes first. This date will enable us to check for postrandomization (“performance”) bias.

## Interventions

### *Explanation for the Choice of Comparators*

The participants in the control group will receive the usual care of twice weekly normal saline dressings only. Normal saline dressing is the standard ulcer dressing method currently in use in the hospitals where the trial is taking place.

### *Intervention Description*

The intervention for this study is raw, unadulterated honey obtained from local bee farmers in North Central Nigeria. The honey samples have been examined at The National Institute

for Pharmaceutical Research and Development, Abuja, and confirmed to be free from microbial contaminants. The honey is stored in airtight plastic containers at room temperature and away from direct sunlight. The honey will be applied topically to the wound during dressing under strict hygienic conditions by using sterilized equipment.

The treatment will be applied at twice weekly dressing changes by local trained nurses or paramedics. These dressing changes are part of routine care and will thus be applied to the intervention and control groups. Dressing changes may take slightly longer for participants in the intervention group, but pain is unlikely as the affected limb has a loss of sensation. Participants in both groups have twice weekly dressing changes during their hospital stay until the ulcers are healed. Any missed sessions will be noted, but this will not be treated as a protocol deviation.

### ***Interval Pilot to Monitor the Blinding of Observations***

We are concerned that honey residue may be discernible by the observers of the ulcer outcome. We will therefore conduct an interval pilot to examine this issue. To ensure proper blinding of the trial, images of the ulcers from the second dressing change (following the honey or saline application at the first dressing change) for the first 10 enrolled participants will be sent to 3 independent assessors in Nepal. The assessors will look out for traces of honey residues that might interfere with blind assessment during the study. If the assessors are able to distinguish between cases treated with honey and controls, then we will consider alternating honey and saline dressings and making weekly observations rather than twice weekly observations.

We will also make a video recording of the first dressing change for the first 5 intervention and 2 control participants and send it to the 3 independent assessors. An uninterrupted video recording will be made from before the dressing is removed until after it has been replaced.

### **Relevant Concomitant Care Permitted or Prohibited During the Trial**

In line with standard practice, participants will be discouraged from bearing weight on the ulcer site, since weight bearing and the patients' level of activity might affect the ulcer's rate of healing. Participants will be asked to wear pedometers on the nonaffected foot, and the level of activity will be recorded on the tablet at each dressing change from the first dressing change until 84 days from randomization or discharge, whichever comes first.

### **Provisions for Posttrial Care**

The date of discharge will be noted, along with participant contact details, addresses, and contact details for at least 1 family member. The participants will be routinely contacted 6 months after randomization. The treated ulcer area will be examined and photographed. The researcher will take photographs of the ulcer area (healed in the majority of cases). The dates covering any readmissions to any hospital for the treatment of the "trial ulcer" will be recorded.

### **Outcomes**

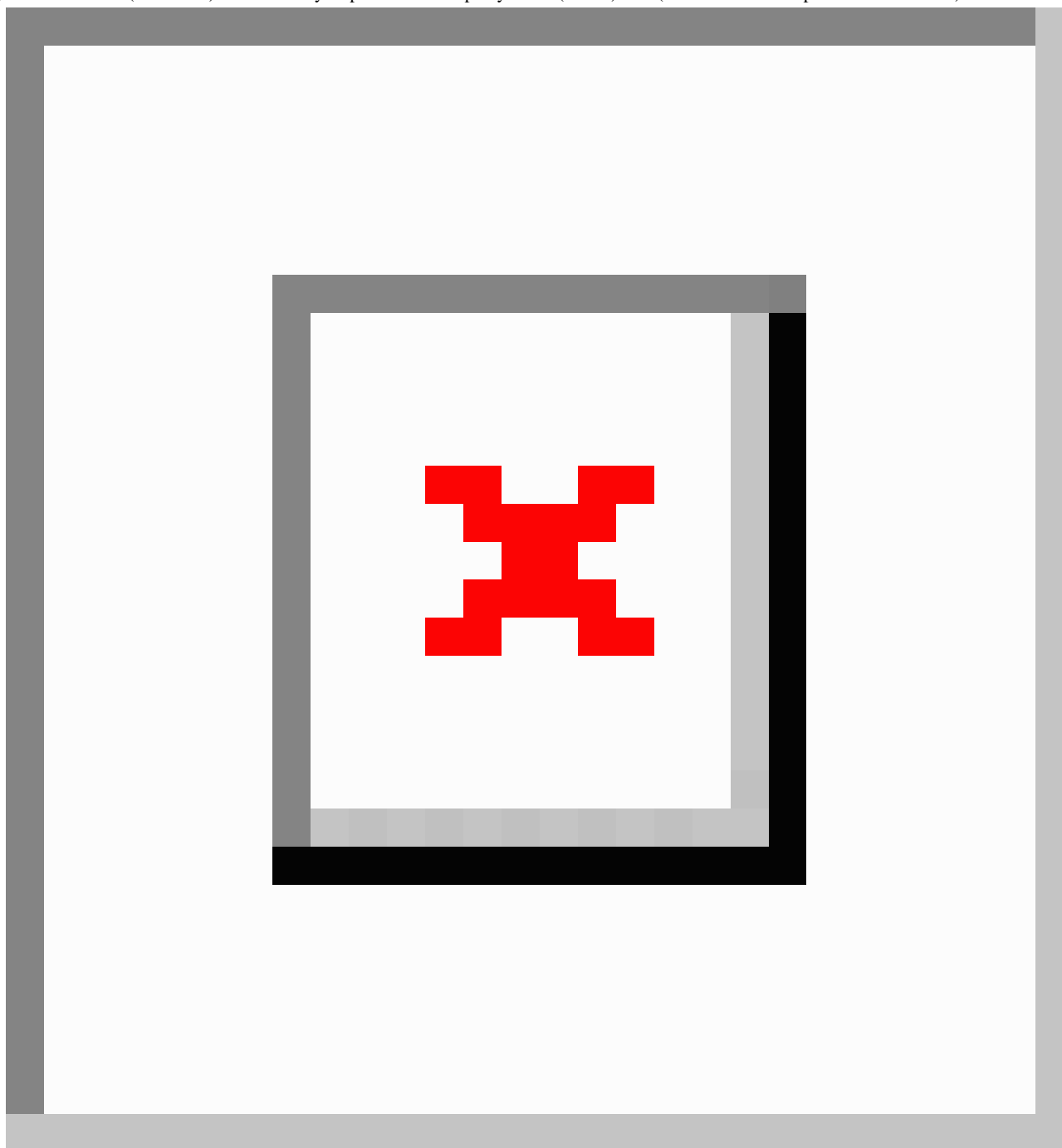
We define 2 main outcomes relating to ulcer healing. The main outcomes will be (1) rate of healing based on 2 observations per week (until healed or 84 d from randomization) and (2) time to healing defined as complete re-epithelization (up to 84 d). Secondary outcomes will be (1) the recurrence of treated ulcer and (2) appearance of a new ulcer. Long-term outcomes will be measured at the follow-up 6 months after randomization, which will be (1) the number of days hospitalized prior to discharge and in total (to include any readmission related to leprosy ulcers) by 6 months and (2) the number of visits to any health care facility from discharge to the end of follow-up at 6 months.

### **Participant Timeline**

Participants' timeline through the trial is outlined in [Figure 2](#).



**Figure 2.** Timeline (in months) for the Honey Experiment on Leprosy Ulcer (HELP) trial (based on the most pessimistic estimate).



### Sample Size

Recruitment will continue for 24 months. We expect to enroll between 90 and 130 participants. Sample size was based on the 2 clinical outcomes: the rate of healing and time to complete re-epithelialization. We expect at least 70% of ulcers to heal within 84 days with standard care (according to a recent study of neuropathic ulcers, with over half due to leprosy [16]). If we assume that the intervention will increase this proportion to 90% and hazards are constant and proportional (so that the hazard ratio is 1.91 for discharge), for a 2-sided test of the hazard ratio with a type I error of 5%, a statistical power of 80%, and a 1:1 allocation ratio, 47 individuals are required in each group. With 130 participants, this allows for a dropout rate

of up to 40% to achieve a power of 80%. At the most pessimistic sample size of 90, with a dropout rate of 40%, our minimum detectable effect size (ie, the effect size that achieves a power of 80% with 33 patients per arm) is a hazard ratio of 2.15, or 92.5% of patients in the treatment group being discharged by the end of the trial period. At the most optimistic sample size of 130 with no dropout, our minimum detectable effect size is a hazard ratio of 1.74, or 87.3% of patients being discharged in the treatment group. All calculations are based on a log-rank test.

We took a conservative approach and based the sample size calculation on the healing outcome and model with lower efficiency to ensure an adequate sample size for all main outcomes, since our inferential approach is not based on

statistical significance but on a consideration of effect sizes and a comparison and triangulation of the totality of evidence. We are not particularly concerned with being “overpowered” or with a problem of multiple comparisons; instead, we will focus on ensuring a sufficient sample size to estimate clinical effectiveness to a reasonable degree of precision [17,18].

### **Recruitment**

Eligible individuals are identified by the on-site clinical research team and are invited to take part in the study.

### **Assignment of Interventions: Allocation**

#### ***Sequence Generation***

Participants will be enrolled sequentially, stratified by ulcer size (above or below 10 cm<sup>2</sup>) and randomly allocated (1:1) to undergo honey treatment or usual care with normal saline using a “digital sealed envelope” method [19].

#### ***Concealment Mechanism***

An allocation table will be generated remotely at the trials office at The University of Ibadan. A permuted block randomization method will be used to generate the randomization sequence within each stratum. Randomly selecting blocks of size 2, 4, 6, or 8 will be generated in order to maintain balance between the numbers allocated to each of the 2 groups and to ensure allocation concealment. The generated table will be uploaded into the REDCap database platform to be used for participant enrollment. Access to the allocation table will be restricted. Trial staff in Nigeria will not have access to the allocation table. When a participant’s details are submitted, the trial arm and a unique study number will be assigned and revealed to the local clinician so that the randomized group that the participant is assigned to cannot be altered.

#### ***Implementation***

A trial statistician at The University of Ibadan will generate the allocation sequence while researchers and clinical staff on-site will enroll and assign participants to the respective control or intervention groups.

### **Assignment of Interventions: Blinding**

#### ***Researcher Blinding***

Only the overall on-site research supervisor, the database managers at the University of Birmingham and the University of Ibadan Trials Unit, the clinical staff carrying out dressing changes in the room designated for this purpose, and the participants themselves will be aware of the participants’ randomly assigned group. Ward staff will not be informed. The assessors in Nepal will be blinded from the treatment provided for the randomly assigned groups.

#### ***Procedure for Unblinding if Needed***

There is no provision for the unblinding of trial participants during the trial.

### **Data Collection and Management**

#### ***Plans for the Assessment and Collection of Outcomes***

Standardized photographs [20] will be taken twice weekly of the dressing changes during the in-patient stay for participants in both intervention and control groups. Any residual honey will be gently removed with a wet swab. Photographs will be taken using the built-in camera in the tablet devices (Samsung Galaxy Tab S7, 13Mp). The photographs will be taken perpendicular to the ulcer. For calibration purposes, a 3-cm clean paper ruler with the date and participant’s trial identification number will be placed in the photograph frame above or below the ulcer but at the level of the skin. The photographs will then be uploaded onto the REDCap database platform and accessed by database managers at the University of Birmingham. The ulcer photos will then be randomized and sent to the blinded assessors in Nepal for the measurement of ulcer dimensions. The photographs will be evaluated digitally by the designated observer in Nepal using the PictZar Digital Planimetry Software with the electronic PUSH Tool (National Pressure Injury Advisory Panel [21]). The observer will delineate an area of interest by manually “painting” the ulcer area with color using a computer mouse. The software will then calculate the ulcer dimensions based on this profile.

The assessors will be blinded to the treatment allocated to the participant. The assessors are all experienced in leprosy, ulcer care, and the measurement of ulcers using the PictZar software. All photographs from a given participant will be assigned to the observers at random. To ensure that the measurements are not all relegated to the end of the study, they will be made in batches of 10 participants—when they reach the completion of their treatments. A proportion (20/100, 20%) of all ulcer photographs will be measured by 2 assessors to estimate interrater reliability. These photographs will be selected at random.

Treatment will stop when the local clinician determines that complete epithelization has taken place. Photographs will be taken at this point and at the follow-up visit.

#### ***Plans to Promote Participant Retention and Complete Follow-Up***

TLM Nigeria has a meal subsidy program for all in-patients at The Leprosy Referral Hospital, Chanchaga. The meal subsidy program will continue through the period of this study. It is expected that the meal subsidy program will be sufficient to keep the patient at the hospital from the period of admission up to the time of discharge. Phone contacts of participants or their close relatives will be collected and used for postdischarge follow-up.

#### ***Data Management***

All data generated from this study will be classified according to the University of Birmingham Information Security Framework. All data will be collected and stored electronically to reduce data entry errors, such as contradicting answers. Data will be reported on an electronic case report form, and all local staff will be trained to collect data directly onto electronic tablets. Data will be acquired and stored on the REDCap

database platform, with access restricted by passwords at both the University of Ibadan and the local site in Nigeria. Each participant will be allocated a unique study number when they agree to participate (and before randomization), which will be used on all documents. A master list linking a trial participant number to their identity (name) will be retained by the hospital securely in a locked filing cabinet. This is necessary so that the notes of any person who withdraws consent for data storage can be removed. The trial participant master list will be stored separately from patient lists and the trial data.

### **Confidentiality**

Participant confidentiality will be ensured throughout the study and no participant-identifying information will be released to anyone outside the project. Confidentiality will be secured through several mechanisms. Each participant will be assigned a study subject ID, which will be used on all study forms. Any study forms and paper records that contain personal identifier information (eg, address lists and phone lists) will be kept secured and locked at the trial sites. Access to all participant data and information at the sites will be restricted to authorized personnel.

Participants will not be identified by name in any reports or publications, nor will the data be presented in such a way that the identity of individual participants could be inferred. Analysis files created for further study by the scientific community will have no participant identifiers. The trial data will be kept under lock for up to 10 years, after which they will be destroyed. Only authorized persons will be granted access to the trial data.

### **Plans for Collection, Laboratory Evaluation, and Storage of Biological Specimens for Genetic or Molecular Analysis in This Trial or for Future Use**

At the pre-enrollment stage, we will collect a swab of the ulcer surface to examine the wound for bacterial infections. Afterward, we will not collect or retain biological specimens for any future use in this trial.

### **Statistical Methods**

#### **Statistical Methods for Primary and Secondary Outcomes**

Time to healing will be analyzed using a Cox proportional hazards model with and without adjustment for baseline characteristics (trial ulcer area and participants' age), allowing for right censoring. For the rate of healing, we will define the outcome ulcer size in  $\text{cm}^2$  at each time point and include in the model time since admission, treatment status, and their interaction. We will analyze this model using a linear mixed-effects model with participant-level random effects and both with and without adjustment for participant characteristics. Given there are multiple clinical outcomes (2 outcomes, with and without adjustment), we will adjust reported  $P$  values for multiple testing using a step-down method, which provides an efficient means of controlling the family-wise error rate [22]. We will derive the approximate distributions of the test statistics to perform the step-down procedure using a permutation test approach, by simulating 10,000 rerandomizations of the individuals [23].

### **Interim Analyses**

An interim analysis will be conducted when at least 49 (three-eighths [37.5%] of the 130 target) participants have been followed up for of 84 days or discharged, whichever comes first. The rationale for this analysis is the detection of a "penicillin-like" benefit or statistically significant negative effect of the treatment on either primary outcome. The statistical methods will be as specified above. A statistical threshold of 0.01, one-sided (0.02, two-sided), will be used for either primary outcome. If either threshold is exceeded, or if the Independent Data Monitoring Committee (IDMC) has other concerns, then the Trial Steering Committee (TSC) will be advised accordingly. If the IDMC wishes to meet again before trial conclusion, they will be able to do so. Only the trial statistician and the IDMC will see the "unblinded" data, unless the TSC is informed.

### **Methods for Additional Analyses**

We will also compare average daily step count between treatment and control groups as a simple difference in means (1-tailed  $t$  test). Since 1 group may stay longer in hospital than the other and since there may be an interaction between the rate of healing and step count, we will compare step counts over preset periods at 7, 14, and 42 days.

### **Analytical Methods to Handle Protocol Nonadherence and Statistical Methods to Handle Missing Data**

In the unlikely event of missing data by any reason, such as the withdrawal of participant before the completion of treatment, and that the rate differs between groups, a sensitivity analysis will be carried out. The pattern and rates of missing data that are particularly related to the end points will be explored. Strategies such as multiple imputation within the sensitivity analysis will be explored instead of imputing missing values.

### **Plans to Give Access to the Full Protocol, Participant-Level Data, and Statistical Code**

The full protocol, nonidentifiable participant-level data, and statistical code may be available for sharing once the trial has ended. All requests will be approved by Chief Investigator RL.

### **Oversight and Monitoring**

#### **Composition of the Coordinating Center and TSC**

TLM Nigeria is the study sponsor and will oversee the study process in Nigeria. The University of Ibadan will provide data management services and perform quality checks, whereas the University of Birmingham will house the data securely and perform quality checks.

The Trial Management Group (TMG) includes individuals at the University of Birmingham; The Leprosy Referral Hospital, Chanchaga; TLM Nigeria; the German Leprosy and TB Relief Association/RedAid Nigeria; and the University of Ibadan Clinical Trials Unit who are responsible for the day-to-day management of the trial. The TMG will meet monthly by teleconference, but this may be more frequent if deemed necessary by the members.

The TSC will provide overall supervision of the trial and ensure that it is being conducted in accordance with the principles of

Good Clinical Practice and other relevant regulations. The TSC will have oversight of the trial. It will send its report to the overall Research and Innovation for Global Health Transformation program steering committee, but the TSC will have the final say with the running of the trial itself. The TSC will meet either face-to-face or via teleconferencing. Meetings will be scheduled for before the enrollment of participants begins, following each meeting of the IDMC, and then during the analysis phase or more often if required.

### ***The IDMC's Composition, Role, and Reporting Structure***

The IDMC consists of individuals who have no conflict of interest within the study. Safety and efficacy data will be supplied, in strict confidence, for review by the IDMC after the 49th participant has been followed up for of 84 days or discharged, whichever comes first. The IDMC will be asked to give advice on whether the accumulated data from the trial, together with the results from other relevant research, justifies the continuing recruitment of further participants. The IDMC will meet either face-to-face or by teleconferencing. An emergency meeting may also be convened if a safety issue is identified. The IDMC will escalate any issues and recommendations to the TSC, who will then make decisions based on these recommendations.

### **Adverse Event Reporting and Harms**

#### ***Overview***

The principal investigator in Nigeria will be responsible for recording all adverse events (AEs) and reporting any serious AEs to the University of Birmingham and the University of Ibadan within 24 hours of the research staff becoming aware of the event. A serious AE form will be available on the tablets used to collect data, and we will maintain a database of all safety events or AEs. The forms will be reviewed by the TMG, which meets monthly, and by the project manager, if required. The TSG will periodically review all safety data and liaise with the IDMC regarding any safety issues.

Any deaths will be reported to the sponsor, irrespective of whether the death is related to the disease progression, the intervention, or an unrelated event. Only deaths that could plausibly be caused by the intervention will be reported to the sponsor immediately.

#### ***Frequency and Plans for Auditing Trial Conduct***

The trial is audited and monitored by the sponsor, TLM Nigeria.

#### ***Plans for Communicating Important Protocol Amendments to Relevant Parties***

Any protocol amendment will be reported to the TMG to approve the change. The amendment will be sent to the sponsor to confirm substantiality and then to the National Health Research Ethics Committee for approval.

#### **Dissemination Plans**

The results of the trial will first be reported to trial collaborators. The main report will be drafted by the trial coordinating team, and the final version will be agreed by the TSC before submission for publication, on behalf of the collaboration.

We will present our work at conferences such as the annual conference of the Neglected Tropical Disease NGO Network, of which TLM is a member; the Health Systems Global Conference; and the International Leprosy Congress in 2024. Other dissemination plans include bite-sized research reports in lay format, public announcements in communities in low- and middle- income countries, policy briefings, print and web-based media, the chief investigator's news blog (680+ subscribers), and institutional and professional social media accounts and websites.

## **Results**

The recruitment of trial participants began on March 14, 2022, and has been continuing for approximately 24 months.

## **Discussion**

This study protocol describes a clinical trial with honey as an intervention for the dressing of leprosy ulcers. It is a single-center, comparative, prospective, single-blinded, parallel-group, and blocked-stratified randomized controlled trial.

Leprosy is regarded as a neglected tropical disease because of its near absence from the global health agenda [24]; as such, very little attention has been given to the treatment of ulcers in leprosy in spite of its debilitating nature and the social stigma it attracts. Methods such as laser therapy [25], zinc tape [26], pentoxifylline injection [27], amniotic membrane gel [28], phenytoin suspension [29], and leukocyte- and platelet-rich fibrin [3] have been tested on leprosy foot ulcers as the search for the most suitable treatment continues. Normal saline has been the most common comparator in most of the studies on ulcers in leprosy [30]. Among the challenge with the normal saline dressing are the slow rate of healing, the possibility of ulcers getting infected with pathogens [31], and the likelihood of the recurrence of treated ulcers. A Cochrane review [30] noted that previously published evidence is limited, due to a high or unclear risk of bias (selection, performance, detection, or attrition), imprecision due to the small number of participants, indirectness due to poor outcome measures, and inapplicable interventions.

Honey is considered as a cheaper and more readily accessible alternative treatment for many types of wounds. Although honey has been known for centuries to promote wound healing, there are only a few controlled clinical trials that assess its efficacy. While honey is noted to have wound healing properties, including debridement, deodorization, and antimicrobial properties [14], its use may result in painful sensation in about 5% of persons, although this is unlikely to occur in leprosy and diabetes [15]. The hypothetical risk of botulism will be mitigated by regularly screening the honey sample. Detailed procedures for the study have been described in this protocol. We expect that the outcome of this study will provide valuable evidence on the use of honey for the treatment of ulcers in leprosy.



## Acknowledgments

We acknowledge the contribution of the Public Health Department of the Niger State Ministry of Health and The Leprosy Referral Hospital, Chanchaga to the clinical trial. We also acknowledge members of the communities affected with leprosy in Nigeria for their assurance of cooperation during pretrial engagements. We thank the chair and members of the Trial Steering Committee—Dr Doyin Odubanjo, Professor Kara Hanson, Dr Paul Saunderson, and Dr Jerry Joshua—for their constructive advice on the trial. We also acknowledge the support of Dr Indra Napit, Dilip Shrestha, Karuna Neupane, and Anjali Shrivastav from The Leprosy Mission Nepal for their support in training for the trial. This research was funded by the National Institute for Health Research (NIHR: 200132) using UK aid from the UK government to support global health research. The views expressed in this publication are those of the authors and not necessarily those of the NIHR or the UK Department of Health and Social Care. The funders of the study had no role in the study design, data collection, data analysis, data interpretation, or writing of the manuscript.

## Data Availability

The full protocol, nonidentifiable participant-level data, and statistical code may be available for sharing once the trial has ended. All requests will be approved by Chief Investigator RL ([r.j.lilford@bham.ac.uk](mailto:r.j.lilford@bham.ac.uk)).

## Authors' Contributions

POS, PAT, IOO, AM, and LCU are local coinvestigators and have contributed to the study conception, design, and intellectual contents of the protocol. SMC is the research project manager at the University of Birmingham and has contributed to the study conception, design, and intellectual contents of the protocol. JS is the study senior project manager at the University of Birmingham and has contributed to the study conception, design, and intellectual content of the protocol. OI is research fellow in the study and has contributed to the study design and intellectual content of the protocol. SW and JA contributed to the design of the evaluation, sample size calculation, randomization, and quantitative sample selection and critically evaluated the intellectual content of the protocol. MA and A Oladejo are the project managers at the University of Ibadan and critically evaluated the intellectual content of the protocol. JA contributed to the design of the trial randomization and intellectual content of the protocol. A Omigbodun leads the clinical trials team at the University of Ibadan and contributed to the study design and intellectual content of the protocol. SU is the local chief investigator and contributed to the study conception and intellectual content of the protocol. RL is the principal investigator at the University of Birmingham, contributed to the study conception and design, and critically evaluated the intellectual content of the protocol. All authors read and approved the final manuscript.

## Conflicts of Interest

None declared.

Multimedia Appendix 1

Wound dressing protocol.

[[DOCX File, 30 KB - xmed\\_v5i1e50970\\_app1.docx](#)]

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## Abbreviations

**AE:** adverse event

**HELP:** Honey Experiment on Leprosy Ulcer

**IDMC:** Independent Data Monitoring Committee

**REDCap:** Research Electronic Data Capture



**TLM:** The Leprosy Mission  
**TMG:** Trial Management Group  
**TSC:** Trial Steering Committee

*Edited by E Meinert; submitted 18.07.23; peer-reviewed by Anonymous, Anonymous; revised version received 27.12.23; accepted 13.01.24; published 01.03.24.*

*Please cite as:*

*Udo S, Ogbu Sunday P, Tsaku PA, Oladejo IO, Meka A, Ugwu LC, Ajisola M, Akinyemi J, Oladejo A, Omigbodun A, Choudhury SM, Sartori J, Ilozumba O, Watson S, Lilford R*

*Raw, Unadulterated African Honey for Ulcer Healing in Leprosy: Protocol for the Honey Experiment on Leprosy Ulcer (HELP) Randomized Controlled Trial*

*JMIRx Med 2024;5:e50970*

*URL: <https://xmed.jmir.org/2024/1/e50970>*

*doi: [10.2196/50970](https://doi.org/10.2196/50970)*

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# Eye Care Service Use and Associated Health-Seeking Behaviors Among Malawian Adults: Secondary Analysis of the Malawi Fifth Integrated Household Survey 2019-2020

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## Abstract

**Background:** The use of eye care services varies among different population groups.

**Objective:** This study aimed to assess self-reported eye care use (ECU) and associated demographic factors among Malawian adults.

**Methods:** This study used secondary data from the Malawi Fifth Integrated Household Survey 2019-2020, a nationally representative survey. The study included 12,288 households and 27,336 individuals 15 years and older. We entered age, sex, level of education, residency (urban/rural), and chronic disease into a logistic regression model, and used a confusion matrix to predict the model's accuracy. A  $P$  value  $<.05$  was considered statistically significant.

**Results:** About 60.6% (95% CI 60.0%-61.2%) of those with eye problems accessed formal care 2 weeks before the survey date. A logistic regression model showed that ECU was positively associated with education compared to none (odds ratio [OR] 6.6, 95% CI 5.927-7.366;  $P<.001$ ), males compared to females (OR 1.2, 95% CI 1.104-1.290;  $P<.001$ ), and urban residence compared to rural (OR 1.2, 95% CI 1.118-1.375;  $P<.001$ ). ECU was negatively associated with age (OR 7, 95% CI 6.782-8.476;  $P<.001$ ) and having chronic diseases (OR 0.6, 95% CI 0.547-0.708;  $P<.001$ ).

**Conclusions:** Social support, women empowerment, education, and mobile clinics are key strategic areas that would increase access to eye care in Malawi. Further studies can investigate ECU among the pediatric population.

(*JMIRx Med* 2024;5:e44381) doi:[10.2196/44381](https://doi.org/10.2196/44381)

## KEYWORDS

access to health; health service utilization; eye care use; health-seeking behavior; sociodemographic determinant; visual impairment; social support; women empowerment; education; eye care; pediatric; eye; ophthalmology; visual; ECU; eye service; utilization; Malawi; empowerment; health service use; use

## Introduction

Life, health, and sustainable development depend on good ocular health, yet many people cannot afford the eye care they need, which can result in blindness or visual impairment [1,2].

Approximately, 90% of the 596 million individuals with visual impairments globally in 2020 lived in low-income nations [3,4]. Access, eye care use (ECU), and poverty are all directly correlated with the prevalence of visual impairment [2]. According to the literature [5], poverty is a direct cause and

effect of blindness. It affects impoverished communities in certain ways and prevents the poor from accessing eye care services because the associated expenses are too high. Socioeconomic variables including education and ethnicity are to blame for disparities in health-seeking behavior (HSB), access to services, visual impairment, and blindness [5]. Blindness exacerbates poverty, which results in diminished autonomy, position, and authority as well as decreased involvement, social isolation, and stigma. This can extend to other family members, leading to despair and decreased productivity. Beyond a lack of money, poverty also includes a loss of control over one's life; a loss of status, authority, and prestige; fewer possibilities to engage in family- and work-related activities; stigma; and social isolation.

ECU entails using eye activity for treatment, prevention, and health promotion [6-8]. Health care use is influenced by sociocultural variables, norms, autonomy, and decision-making. Additionally, human behavior poses a challenge to cost-effective health care solutions [9]. HSB is influenced by the health belief model, driven by accessibility to care, perceived severity, susceptibility, and treatment benefits [10]. The model distinguishes potential and realized access, with predisposing factors like age, sex, and lifestyle; need factors like ill health; and enabling factors like wealth and proximity to health facilities [11]. Nevertheless, HSB is not homogeneous and relies on cognitive and noncognitive contexts [10]. The factors affecting HSB are multifaceted; hence, wide variations are common, making it a challenge to health equity and universal eye health.

Globally, ECU varies from 18% to 83% [6] and is characterized by inequalities based on sex, comorbidity, age, and education [12]. Furthermore, ECU varies between rural and urban residences [12]. Studies have found that visual problems are higher among those less educated and who live in rural areas [5]. Numerous studies have looked into the ECU pattern and the risk variables that are linked to it [6,13-18]. This article attempts to evaluate the pattern of ECU among adults in Malawi, concentrating on related demographic parameters, given that ECU varies with context. The study also looks at the decisions made by individuals who have vision issues, including their reasons for not seeking eye care.

Malawi is among the world's poorest nations [19]. According to a recent study, Malawi must first eradicate inequality before poverty can be eliminated [20]. The results of this study can help address the systematic exclusion of disadvantaged groups and develop health systems toward universal coverage of eye health through evidence-based programs and policies to increase the use of eye care services. The attainment of universal eye health is hindered by low uptake of eye care, especially in low-income countries where access to care is restricted and patients delay seeking treatment due to financial restrictions, fear, or neglect [6,10,21].

## Methods

### Survey

This quantitative cross-sectional correlation study was conducted as a desk-based review using data obtained from the Malawi

Fifth Integrated Health Survey (IHS) 2019-2020 [22]. The survey, a living standards measurement study, was implemented between April 2019 to April 2020. The survey used a nationally representative sample and was conducted across districts in Malawi.

### Sampling Procedure

The survey used a stratified 2-stage sampling procedure. The sampling frame was based on listing information and cartography from the 2018 Malawi Population and Housing Census [22], which included the three major regions, namely, the north, center, and south stratified into rural and urban areas. The urban strata included Lilongwe, Mzuzu, Blantyre, and Zomba—as such, the survey considered all other districts to be rural. The study sampled across 32 districts in the nation. The frame excluded populations in institutions such as prisons, hospitals, and military barracks. First, enumeration areas based on the 2018 census were selected within each stratum. Next, households were selected from the EA using systematic sampling. Finally, 12,288 households from 780 enumeration areas were selected with a 93% response rate. The survey interviewed all individuals 15 years and older living in the selected household.

### Sampling Weights

The sample estimates from the Fifth IHS were multiplied by sampling weights so that the findings of the study could be extrapolated to the whole population 15 years and older [22].

### Data

This review extracted age in years, sex (male/female), residence (rural/urban), highest level of education, and sampling weights from the household module of the survey. The age of participants was regrouped into young adults (15-34 years), middle-aged (35-59 years), and older adults (60 years and older). Participants' level of education was recoded into five categories, namely, none (no education or do not know), primary (primary school leaving certificate), secondary (including A level), and tertiary (diploma, first degree, master's degree, or PhD). In addition, the paper extracted information on whether the individual had experienced any symptoms for the previous 2 weeks (yes/no), symptom names, action taken to relieve the symptom, and having a chronic illness.

To determine ECU, we recorded the action taken to relieve the eye symptom as 1 if the individual sought care at a government or private facility including a church/mission facility, village clinic, and pharmacy store. All other options, including self-care and use of stock medicine and other nonorthodox practices, were recoded as 0.

### Analysis Strategy

The data were entered into SPSS, version 26 (IBM Corp). We analyzed descriptive statistics including mean and SD, frequency, and proportion. A graphical illustration of the results is presented in tables. Proportional data were analyzed using  $\chi^2$ , and we considered a *P* value <.05 as significant. The variables were entered into a binary logistic regression model using the entry method to estimate the probability of ECU occurring. The probability cutoff was set at 0.5%—probabilities

greater than 0.5 were classified as ECU (event occurring); otherwise, they were classified as no ECU (event not occurring). To assess the prediction classification model, the study used the confusion matrix technique and calculated the predictive values accuracy, specificity, and sensitivity of the model/classifier.

### Ethical Considerations

The study adhered to the tenets of the Declaration of Helsinki. Explicitly, the IHS survey obtained informed consent from all participants. Nevertheless, the study did not require institutional review because it used deidentified publicly available data. We obtained permission and data sets from the World Bank [23]. The study subjects participated freely and were not compensated in any form.

**Table .** Characteristics of study participants with eye symptoms.

Characteristics	Participants with eye symptoms reported within the past 2 wk (N=27,336), n (%)
<b>Sex</b>	
Female	19,323 (70.7)
Male	8014 (29.3)
<b>Age group</b>	
Young adults	11,118 (40.7)
Middle-aged	5063 (18.5)
Older adults	11,155 (40.8)
<b>Region</b>	
North	3084 (11.3)
Central	11,874 (43.4)
South	12,378 (45.3)
<b>Chronic diseases</b>	
Yes	2508 (9.2)
No	24,829 (90.8)
<b>Residence</b>	
Urban	4135 (15.1)
Rural	23,301 (84.9)
<b>Marital status</b>	
Married	14,140 (51.7)
Separated/divorced	2409 (8.8)
Widower/widowed	5948 (21.8)
Not married	4841 (17.7)
<b>Education</b>	
None	21,032 (76.9)
Primary	1475 (5.4)
Secondary	4829 (17.7)

### Factors Associated With ECU

The  $\chi^2$  test was run as part of the bivariate analysis to assess the association between ECU and various demographic factors.

## Results

### Prevalence of Eye Symptoms 2 Weeks Preceding the Survey

Of the 27,336 participants recruited, 8014 (29.3%) were males. The mean age of participants was 47.68 (SD 24.39) years. The proportion of participants with symptoms of eye problems 2 weeks before the study was highest among older adults (60 years and older; n=11,155, 40.8%). According to the region, eye symptoms were higher in the south (n=12,378, 45.3%) and lowest in the north (n=3084, 11.3%). The majority (n=23,202, 84.9%) were from rural areas. The majority of participants with eye symptoms were married (n=14,140, 51.7%;  $P<.001$ ; Table 1).

The test showed that a higher proportion of ECU was associated with males than females such that 68.2% (5467/8014) of males sought eye care services compared to 57.4% (11,097/19,322) of females. The percentage of participants who sought care

increased with a higher level of education, as depicted by 53.6% (11,283/21,033) of participants without education who sought care, while 79.1% (1166/1475) of participants with primary education and over 85% (4115/4828) of participants with secondary school education ( $P<.001$ ) used eye care services. Pearson  $\chi^2$  showed that the difference was statistically significant ( $P<.001$ ). According to place of residence, 66.1% (2733/4134) of urban residents sought care compared to 59.6% (13,831/23,202) of rural residents. The difference was statistically different ( $P<.001$ ). According to the presence of chronic illness, 77.7% (1949/2508) of participants who had a chronic condition sought care while 88.2% (14,616/24,829) of those participants with no chronic illness sought care ( $P<.001$ ). Based on the region of residence, 42.7% (1318/3084), 50.4% (5992/11,875), and 74.8% (9254/12,378) of the participants sought care from the north, central, and southern regions, respectively ( $P<.001$ ). Considering marital status, 13.8%

(2286/4840) of participants who were not married sought care, while 61.8% (10,239/14,140) of married people sought care. Among those divorced, only 40.1% (968/2409) of participants sought care and 18.5% (3072/5948) of those who sought care were widowers/widows ( $P<.001$ ). Regarding age, 54.9% (6110/11,118) of young adults sought care, while 90.2% (4569/5063) of middle-aged adults and 52.7% (5885/11,155) of older adults used eye care services ( $P<.001$ ).

### Places Where Participants Sought Help

A total of 16,564 (60.6%, 95% CI 60.0%-61.2%) of the 27,336 participants sought eye care from a medical/health facility. Of the 16,564 participants who sought care from a health facility, 14,173 (85.6%) visited a government facility, and 463 (2.7%) obtained drugs from their local pharmacy. Among those who did not seek care, 2950 of 6343 (46.5%) attributed it to lack of funds, while 3393 of 6343 (53.5%) did not think it was a serious illness (Table 2).

**Table .** Distribution of actions taken by participants with eye symptoms 2 weeks before the survey.

	Participants (N=27,366), n (%)
<b>Did not seek health care<sup>a</sup></b>	6343 (23.1)
Did nothing, not a serious illness	3393 (53.4)
Did nothing, no money	2950 (46.8)
<b>Sought health care</b>	
<b>C are at health facility<sup>b</sup></b>	16,565 (60.5)
Government	14,173 (85.5)
Private	1316 (7.9)
Church/mission	613 (3.7)
Pharmacy store	463 (2.7)
<b>Care not at health facility<sup>a</sup></b>	3788 (13.8)
Personal remedies	2057 (54.3)
Grocery store	1123 (29.6)
Traditional healer	608 (16.2)

<sup>a</sup>These actions do not constitute eye care use.

<sup>b</sup>These actions constitute eye care use.

### Factors Affecting ECU

A logistic regression was performed to ascertain the effects of residence, region, education qualification, chronic illness, sex, and age on the likelihood that participants reported ECU. The logistic regression model was statistically significant ( $\chi^2_{8}=27.4$ ;  $P<.001$ ). The model explained 34.0% (Nagelkerke  $R^2$ ) of the variance in ECU. Males were more likely to report ECU than females (odds ratio [OR] 1.2, 95% CI 1.104-1.290). Having a chronic condition was associated with a reduction in the likelihood of ECU (OR 0.6, 95% CI 0.547-0.708). Residents in the urban area were 1.2 times more likely to exhibit ECU than residents in rural areas (OR 1.2, 95% CI 1.118-1.375). Those with a higher education qualification were 6 times more likely to seek eye care at a medical facility than those without a formal education (OR 6.6, 95% CI 5.927-7.366). Middle-aged

participants were 7 times more likely to use eye care services than young adults (OR 7, 95% CI 6.782-8.476), while older adults were less likely to use eye care than middle-aged adults.

### Discussion

The prevalence of ECU in our study was similar to a previous report [11]. However, other authors report comparatively lower rates of ECU [6,15]. On the contrary, others reported larger ECU rates [16,24]. There is a discrepancy in the rate of ECU as it varies widely ranging from 18% to 82% due to study settings, sample size, and study population [6]. In part, the variation could be due to different operational definitions of ECU. For instance, we defined ECU as seeking care for ocular problems at a medical facility 2 weeks before the study, whereas the American Optometric Association defines ECU as the use of eye care services in the preceding 3 years [25]. The high rate



of ECU in our study could be attributed to the affordability of eye care services in the country [26].

The majority of participants who sought care in our study visited government hospitals. On the contrary, Kyaw et al [27] found that the most frequently visited place is private hospitals, and Morka et al [6] reported that the most preferred place of choice is an eye center [28]. The results vary depending on the study setting. The results of our study are not surprising considering that the government is the chief actor in health service delivery in the country [26].

Regarding the reasons for not seeking care, we found that the majority of participants cited a lack of funds. Cost is a common barrier in many low-income nations [29,30]. Although eye care is provided free of charge in Malawi, individuals still incur pocket expenditures in the form of transport costs [31]. Assessing barriers to ECU is beyond the scope of this paper; nevertheless, our finding endorses the need to scale up outreach programs to mitigate costs incurred when reaching a health facility.

Another larger group of people did not seek care for their eye problems due to “negligence” similar to the previous report [30]. This reflects poor-functioning eye health awareness programs and could be a contributing factor to the late presentation of ocular conditions to the hospital. Therefore, the findings of this study suggest that community sensitization and eye health education programs emphasize the gravity of eye problems and the significance of early presentation to the hospital.

A previous report noted that the prevalence of self-medication was 40% [32]; on the contrary, this study found that a decreased number of participants resorted to self-medication. The difference could be due to different sample sizes. Our data used a nationwide sample, unlike the previous study that recruited in only two districts. Regardless, self-medication is a custom in Africa where the majority of eye problems do not go beyond unorthodox alternatives [32]. Our study underscores the significance of incorporating nonorthodox approaches into the national eye health system.

Concerning age, ECU was highest among young adults but dropped among older adults despite a high prevalence of eye symptoms. The trend is similar to Zhao and colleagues [33]; however, it is in disagreement with others [6,34]. In general, major causes of eye diseases are age related; thus, demand for eye services increases with age [6]. The results of our study could be attributed to a lack of social support. Research suggests decreased ECU among older adults due to the lack of an escort to the health facility [6]. This highlights an inefficient eye care delivery system with top-heavy needs and supply. Hence, we recommend gearing services toward older adults, such as the aforementioned vision-screening programs oriented toward senior citizens.

Arguably, one’s cultural values have an impact on access to health. Our study has shown that male subjects are associated with ECU more than females, similar to previous authors [35,36]. In contrast, others report females’ predisposition to ECU [33,34]. Nonetheless, Akuwoah and colleagues [29] found

no statistically significant difference between genders. The variation can be explained by different cultural backgrounds in different populations. The high ECU rate among males in our study can be explained by the Malawian cultural scene. Researchers demonstrated that Malawian women’s underuse of necessary health care was a factor in decision-making and attitude [8]. We advocate for women’s empowerment and mitigation of gender stereotypes to improve equal access to eye care services in the country. The literature suggests that education is instrumental in curbing such gender disparities [8].

Generally, education is a key affluence factor in health as it directly relates to awareness [37]. Our investigation has shown that the rate of ECU is higher among those with more education similar to previous studies [34,37]. This provides an attractive target for strategies to improve ECU through measures to keep citizens in school, promote equal education opportunities, and design eye health messages targeting citizens who are illiterate.

Surprisingly, this review has shown that having a chronic disease is negatively associated with ECU. However, other researchers [16,34] found that the absence of diabetes was associated with low ECU. Etiologically, most ocular conditions are caused by chronic diseases [11]. Given that the study was cross-sectional and that participants had just 2 weeks to report eye issues, it is crucial to note that chronic illnesses could be more common than reported in this study. Moreover, we attributed the results of our study to a lack of knowledge and awareness. A recent study found that understanding health and disease is a key determinant of seeking health care among persons with chronic conditions in Malawi [38]. When health education messages demonstrate that there is a potential health risk and convince people that certain behaviors can prevent such risks, the likelihood of change is increased substantially [10]. An imperative but unanswered question is how individual chronic diseases affect ECU. Regardless, our findings echo the significance of awareness campaigns among people with chronic diseases.

Our investigation revealed that people from urban areas use eye care services more than their rural counterparts comparable to previous studies [24]. The rural-urban disparity can be explained by less available ophthalmic human resources in rural Malawi. For instance, 11 of 12 ophthalmologists in the country are based in urban areas [39]. The results of the study suggest inequity in deployment policies; hence, task-shifting approaches would ensure coverage in hard-to-reach areas.

Concerning region of origin, ECU in Malawi varies, with the south registering the highest and the north having the lowest levels of ECU. We cannot explain the regional variation in our study.

A particular strength of this study is the use of a countrywide population-based data set that provides ample sample size and statistical power to reconnoiter the association between ECU and its associated factors. Nevertheless, our study is not without drawbacks. First, the study is based on subjective responses that are prone to recall bias by the study participants. Another important caveat of our study is that we did not include the association between economic status and ECU including wealth and out-of-pocket expenditure. In addition, we did not evaluate

realized access, patient satisfaction, and quality of care due to a lack of objective measures.

In summary, we report a novel study on the rate of ECU and its associated demographic factors among a population of Malawian adults using data from a national survey. The results demonstrate that in Malawi access to eye care services is entrenched in social disadvantages. ECU is low among older

adults due to a lack of social support. Unequal distribution of resources between urban and rural areas could cause disparities in ECUs. There were regional variations in the use of eye services. Measures and interventions to improve ECU should target strategies to increase education opportunities for all, women empowerment, and outreach programs for rural residents and older adults, including task-shifting programs.

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## Data Availability

Publicly available data sets [23] were analyzed in this study.

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## Conflicts of Interest

None declared.

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## Abbreviations

**ECU:** eye care use

**HSB:** health-seeking behavior

**IHS:** Integrated Health Survey

**OR:** odds ratio

*Edited by E Meinert; submitted 17.11.22; peer-reviewed by Anonymous, Anonymous; revised version received 07.01.24; accepted 19.02.24; published 09.04.24.*

*Please cite as:*

*Mzumara T, Kantaris M, Afonne J*

*Eye Care Service Use and Associated Health-Seeking Behaviors Among Malawian Adults: Secondary Analysis of the Malawi Fifth Integrated Household Survey 2019-2020*

*JMIRx Med 2024;5:e44381*

*URL: <https://xmed.jmir.org/2024/1/e44381>*

*doi: [10.2196/44381](https://doi.org/10.2196/44381)*

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# Impact of the COVID-19 Pandemic on Latino Families With Alzheimer Disease and Related Dementias: Qualitative Interviews With Family Caregivers and Primary Care Providers

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## Abstract

**Background:** Latino individuals experience disparities in the care of Alzheimer disease and related dementias (ADRD) and have disproportionately high COVID-19 infection and death outcomes.

**Objective:** We aimed to gain an in-depth understanding of the impact of the COVID-19 pandemic among Latino families with ADRD in the United States.

**Methods:** This was a qualitative study of 21 informal caregivers of Latino individuals with ADRD and 23 primary care providers who serve Latino patients. We recruited participants nationwide using convenience and snowball sampling methods and conducted remote interviews in English and Spanish. We organized the transcripts for qualitative review to identify codes and themes, using a pragmatic approach, a qualitative description methodology, and thematic analysis methods.

**Results:** Qualitative analysis of transcripts revealed eight themes, including (1) the pandemic influenced mental and emotional health; (2) the pandemic impacted physical domains of health; (3) caregivers and care recipients lost access to engaging activities during the confinement; (4) the pandemic impacted Latino caregivers' working situation; (5) the pandemic impacted health care and community care systems; (6) health care and community care systems took measures to reduce the impact of the pandemic; (7) Latino families experienced barriers to remote communication during the pandemic; and (8) caregiver social support was critical for reducing social isolation and its sequelae.

**Conclusions:** Latino families with ADRD experienced similar but also unique impacts compared to those reported in the general population. Unique impacts may result from Latino individuals' underserved status in the United States, commonly held cultural values, and their intersectionality with ADRD-related disability. Family caregiver social support was crucial during this time of adversity. These findings suggest the need for more equitable access, culturally appropriate and trustworthy content and delivery of health care and community services, as well as stronger financial and social supports for family caregivers.

(*JMIRx Med* 2024;5:e42211) doi:[10.2196/42211](https://doi.org/10.2196/42211)



## KEYWORDS

Latino; dementia; caregiving; COVID-19; Alzheimer's disease; health disparity; qualitative research; transcript analysis; health inequality; minority population; epidemiology; peer support; social services; health care; Alzheimer's; minority; qualitative; interview; caregiver; primary care; impact; resilience; disparity; outcome; Alzheimer disease; Alzheimer

## Introduction

Alzheimer disease and related dementias (ADRD) have a devastating impact on Latino families. Compared to non-Latino White individuals, Latino individuals experience disparities in ADRD risk, detection, treatment, and care. While Latino individuals are 1.5 times more likely to have ADRD [1], they are 1.4 times less likely to be diagnosed [2]. Latino individuals are diagnosed with an 8-month delay [3], are underprescribed cholinesterase inhibitors [4], and underuse ADRD support services [5]. These disparities are further compounded by Latino individuals' lower ADRD knowledge and inclusion in ADRD research [6-8].

Latino families have also been disproportionately impacted by the COVID-19 pandemic. As of January of 2022, among individuals aged 65 years and older, Latino individuals represent 8% of the US population but 13% of COVID-19 cases [9]. Latino individuals of any age are also more likely to be infected with COVID-19, representing 18% of the US population but 25% of those infected. When controlling for age, the percentage of COVID-19 deaths is also higher among Latino individuals. For example, Latino individuals represent 14% of the deaths among those aged 65 years and older, which is nearly twice as much as their representation in the US population aged 65 years and older [9]. Latino individuals are also less likely to be vaccinated against COVID-19, representing only 12% of those initiating vaccination [10]. Some factors contributing to these disparities include having a job considered essential, living in a segregated geographic area, living in overcrowded households, limited English proficiency, and reduced use of preventive behaviors to avoid COVID-19 infection [11].

Despite the growing literature on the impact of COVID-19 among Latino individuals, little is known about the impact of COVID-19 on Latino families with ADRD. Studying COVID-19's impact on Latino families with ADRD is important given that Latino individuals are populations with disparities in both ADRD and COVID-19, both of which might synergistically impact their health [9,10,12]. A study in California that included 8 Latino individuals with cognitive impairment found that the biggest impact of COVID-19 on these and other underserved communities included the fear generated by the pandemic, distress stemming from feeling extremely isolated, and receiving inaccurate information about COVID-19 from different sources [13]. The study also reported some strategies participants used for coping during the pandemic (eg, mask wearing and remote communication) and the importance of access to essential resources such as friends, the church, and local programs. Although this work provided important insights on the impact and resilience factors for diverse populations with cognitive impairment, it is crucial to increase the Latino representation for a more detailed understanding. It is also important to listen to the perspectives of family caregivers and primary care providers (PCPs), who may provide a different

point of view and allow triangulation. Given the central role of family in Latino culture [14] and PCPs in the health care system [15], the perspectives of family members and PCPs can provide privileged insight into the experiences of persons with ADRD, irrespective of their level of cognitive impairment, their family, and their interaction with the health care system.

The aim of this study was to gain an in-depth understanding of the impact of the COVID-19 pandemic among Latino families with ADRD. To achieve this goal, we interviewed family caregivers and PCPs who serve Latino individuals with ADRD across the United States. Findings can inform actions to help Latino families with ADRD remain safe while maintaining a good quality of life during this ongoing pandemic as well as future ones.

## Methods

### Assessment

This study used a qualitative descriptive design. Qualitative studies rely on text data and aim to understand the meaning of human action [16]. The current COVID-19-focused analysis is part of a broader study that planned to identify what ADRD care services are offered in primary care and how they are delivered across a variety of settings. This study was informed by the *National Institute on Minority Health and Health Disparities Research Framework*, which considers the complex and multifaceted nature of minority health and health disparities [17]. This framework includes different domains of influence (biological, behavioral, physical or built environment, sociocultural environment, and health care system), as well as different levels of influence (individual, interpersonal, community, and societal) within these domains.

### Ethical Considerations

The data collected were stripped of all identifying information and labeled with a code. The code can be linked to the individual's identity, but the key linking the code to the identifying information is held separately from the research data. The University of Kansas Medical Center Institutional Review Board approved this project (STUDY00145615). Before the interview, all participants completed an informed written consent on the web either via their computers, tablets, or phones. The research team compensated participant's time by posting them a US \$40 gift card.

### Sample

We recruited 2 groups of participants: (1) family caregivers of people living with ADRD and (2) PCPs. Inclusion criteria for caregivers included being aged 18 years or older, identifying as a close friend or relative of a Latino person with ADRD diagnosed by a health care provider or research study, providing or having recently provided care to them at least once a week in person or via phone, being proficient in English or Spanish, living in the United States, and being willing to participate in

the study. Inclusion criteria for PCPs included being a medical doctor, doctor in osteopathic medicine, nurse practitioner, or physician assistant who currently or recently provided primary care services to Latino families with ADRD in the United States.

Caregivers were recruited via convenience sampling from diverse sources, including a research registry, clinics, and community ADRD patient lists, internet and newspaper advertisements, and connections with community partners and research team members. PCPs were initially recruited using snowball sampling techniques: first by contacting connections of the research team and later asking interviewed PCPs for referral of other PCPs.

We used purely qualitative semistructured interviews, which allow for the comparison between participants while allowing spontaneous exploration of topics relevant to unique participants [18]. The interviews took place between November 2020 and April 2021. All but 2 interviews were conducted via secure videoconference. The other 2 interviews were conducted over the phone. The interviewer used 2 audio recorders to reduce the risk of data collection failure and took notes at the end of each interview to summarize the findings. Questions were not provided to participants before the interview. No one else besides the interviewer and the participant was present during interviews, although in a few instances, participants had to pause the interview briefly to address issues with their loved ones (caregivers) or colleagues (PCPs).

The process for each interview was similar: JP-P interviewed all participants. The interview started with a short conversation aimed at developing rapport and explaining the main goals of the interview. The first questions asked about the basic characteristics of the participants. Core questions of the survey asked about participants' experience with primary care clinics (caregivers) and serving Latino individuals with ADRD (PCPs). Unless participants had mentioned it spontaneously, the interviewer asked participants halfway through the interview how the COVID-19 pandemic had impacted them, their care recipient (caregivers), and the Latino families with ADRD they serve (PCPs; see [Multimedia Appendix 1](#) for the interview guides). The interview questions had been previously pilot-tested within the team. The interviewer audiotaped all interviews, which were designed to last 45-60 minutes, including the COVID-19 questions. Interviews were conducted in English or Spanish, and those with caregivers included simple language to account for different levels of literacy. A professional team transcribed all interviews and the interviewer reviewed them for accuracy.

To bring rigor and validity to the research process, the interviewer used active listening techniques during the interview aimed at confirming the information shared by participants. The

potentially lower theoretical ADRD expertise by family members and PCPs could create a perceived power differential with the interviewer. In fact, some family members and PCPs expressed worry about the interviewer potentially testing their ADRD knowledge. To reduce this perception of power differential, the interviewer emphasized that the interviews would ask about their experiences and that they were the experts in those experiences. JP-P already knew some of the family caregivers via his research but knew none of the PCPs. To balance how much participants knew about him, he introduced himself, his background, previous work, and research goals the first time he contacted them and at the beginning of the interview. Both coders (JP-P and MF-C) had previous coding experience. The fact that only 1 coder conducted the interviews and that they both had different backgrounds (JP-P: PhD, man, faculty, and psychology and public health education vs MF-C: MD, woman, research associate, and medical education) allowed different perspectives.

### Data Analysis

We organized the transcripts and notes for qualitative review, using a pragmatic approach and thematic analysis methods, which emphasize identifying, analyzing, and interpreting patterns of meaning within qualitative data [19,20]. We organized the data in Dedoose [21]. JP-P identified relevant sociodemographic, ADRD relationship, and clinical service data in the interviews and summarized it into descriptive statistics. JP-P and MF-C independently read the interviews and notes once initially to familiarize themselves with the data, coded the content of the text by identifying codes and themes, and resolved coding disagreements through discussion and consensus.

## Results

### Characteristics of the Sample

Considering the time-sensitive nature of this work, we decided to stop recruitment when data saturation was achieved at 44 participants. [Table 1](#) shows the characteristics of the 21 family caregivers and 23 PCPs. Most caregivers were women (19/21, 90%), younger than 66 years (16/21, 76%), and children of the care recipient (15/21, 71%), most of whom had Alzheimer disease (14/21, 67%). All but 1 (20/21, 95%) participant identified as Latino of diverse origins; 6 (29%) were born in the United States; and all lived in urban regions in the Midwest (15/21, 71%), the Northeast (5/21, 24%), and the South (1/21, 5%). Interviews were conducted in Spanish with 13 (62%) caregivers, 14 (67%) of them reported good English proficiency, and 8 (38%) reported that their care recipient had good English proficiency.

**Table .** Characteristics of the sample.

Characteristics	Family caregivers (n=21)	Primary care providers (n=23)
Women, n (%)	19 (90)	13 (57)
<b>Age group (years), n (%)</b>		
33-65	16 (76)	N/A <sup>a</sup>
66+	5 (24)	N/A
<b>Ethnoracial group, n (%)</b>		
Latino	20 (95)	10 (43)
Non-Latino Asian	0 (0)	1 (4)
Non-Latino Black	0 (0)	2 (9)
Non-Latino White	1 (5)	10 (43)
<b>Subgroup among Latino participants, n (%)<sup>b</sup></b>		
Caribbean	3 (14)	3 (13)
Central American	4 (19)	1 (4)
Mexican	10 (48)	2 (9)
South American	3 (14)	3 (13)
US born, n (%)	6 (29)	12 (52)
Live in an urban setting, n (%)	21 (100)	18 (78)
Interviewed in Spanish, n (%)	13 (62)	5 (22)
<b>Region, n (%)</b>		
Midwest	15 (71)	15 (65)
Northeast	5 (24)	2 (9)
West	0 (0)	4 (17)
South	1 (5)	0 (0)
Puerto Rico	0 (5)	2 (9)
Good English proficiency, n (%)	14 (67)	N/A
Can provide services in Spanish, n (%)	N/A	12 (52)
<b>Relation to care recipient, n (%)</b>		
Child	15 (71)	N/A
Spouse	5 (24)	N/A
Friend	1 (5)	N/A
<b>Diagnosis of care recipient, n (%)</b>		
Alzheimer disease	14 (67)	N/A
ADRD <sup>c</sup> (unspecified)	2 (10)	N/A
Mild cognitive impairment	2 (10)	N/A
Early onset Alzheimer disease	1 (5)	N/A
Early onset Alzheimer disease and frontotemporal dementia	1 (5)	N/A
Parkinson dementia	1 (5)	N/A
More than 1 care recipient, n (%)	1 (5)	N/A
Care recipient has good English proficiency, n (%)	8 (38)	N/A
<b>Type of provider, n (%)</b>		
Medical doctor	N/A	15 (65)
Nurse practitioner	N/A	7 (30)

Characteristics	Family caregivers (n=21)	Primary care providers (n=23)
	Physician assistant	N/A
		1 (4)
<b>Type of clinic, n (%)</b>		
	Private	N/A
		11 (48)
	Safety net and federally qualified	N/A
		8 (35)
	Academic	N/A
		4 (17)
<b>Percent of Latino patients, n (%)</b>		
	Less than 29%	N/A
		7 (30)
	30%-74%	N/A
		7 (30)
	75%+	N/A
		9 (39)
Total minutes of recording, range	25-61	35-73

<sup>a</sup>N/A: not applicable.

<sup>b</sup>Only 9 Latino primary care providers shared subgroup information.

<sup>c</sup>ADRD: Alzheimer disease and related dementias.

More than half of PCP participants were women (13/23, 57%) and US born (12/23, 52%). A total of 10 (43%) PCPs identified as Latino of diverse origins and another 10 (43%) identified as non-Latino White. A total of 18 (78%) PCPs lived in urban settings, with the Midwest being the most common region (15/23, 65%). A total of 12 (52%) PCPs reported being able to communicate with their patients in Spanish. In all, 15 (65%)

PCPs were medical doctors and 7 (30%) were nurse practitioners; the types of clinics they practiced in varied, along with a wide distribution of the percentage of Latino patients served.

### Themes

We developed 8 themes from the analysis. [Table 2](#) shows the themes and codes identified in the qualitative analyses.

**Table .** Themes and related codes.

Theme	Code
1. The pandemic influenced mental and emotional health	<ul style="list-style-type: none"> <li>• 1.1. Fear of infection</li> <li>• 1.2. Uncertainty</li> <li>• 1.3. Distress</li> <li>• 1.4. Depression</li> </ul>
2. The pandemic impacted physical domains of health	<ul style="list-style-type: none"> <li>• 2.1. Accelerated deterioration</li> <li>• 2.2. Poor nutrition</li> <li>• 2.3. Death</li> </ul>
3. Caregivers and care recipients lost access to engaging activities during the confinement	<ul style="list-style-type: none"> <li>• 3.1. Isolation</li> <li>• 3.2. Deprivation</li> </ul>
4. The pandemic impacted Latino caregivers' working situation	<ul style="list-style-type: none"> <li>• 4.1. Avoiding exposure to infection</li> <li>• 4.2. Disrupted work</li> <li>• 4.3. Increased work burden</li> </ul>
5. The pandemic impacted health care and community care systems	<ul style="list-style-type: none"> <li>• 5.1. Health care systems</li> <li>• 5.2. Community care systems</li> </ul>
6. Health care and community care systems took measures to reduce the impact of the pandemic	<ul style="list-style-type: none"> <li>• 6.1. Home health</li> <li>• 6.2. Remote communication</li> </ul>
7. Latino families experienced barriers to remote communication during the pandemic	<ul style="list-style-type: none"> <li>• 7.1. Low trust</li> <li>• 7.2. Insufficient skills and diminished abilities</li> <li>• 7.3. Inadequate support</li> </ul>
8. Caregiver social support was critical for reducing social isolation and its sequelae	<ul style="list-style-type: none"> <li>• 8.1. Protecting from COVID-19 infection</li> <li>• 8.2. Reducing psychosocial impact</li> <li>• 8.3. Reducing health care and community care system impact</li> </ul>

## **Theme 1. The Pandemic Influenced Mental and Emotional Health**

The mental and emotional health domains described by caregivers and PCPs included fear of infection, uncertainty, distress, and depression. This was the most reported impact by all interviewees.

### **1.1. Fear of Infection**

The fear of COVID-19 infection for the care recipient was reported by most of the caregivers and PCPs. While some caregivers mentioned that they or their care recipients had not been infected, they were fearful about the risk of COVID-19 to the care recipient, who was at risk for significant disease sequelae. Other caregivers or their care recipient were experiencing COVID-19 at the time of the interview. PCPs explained that this fear was especially felt by minoritized individuals including Latino individuals, given the news that they were getting infected and dying at disproportionate rates compared to non-Latino White individuals. These 2 example quotations summarize this fear:

*Most ADRD patients are old and this is the population at the highest risk, and they are even more scared.*

*They do not want to come in. The news said very early that ethnic minorities were getting more severe disease that they just stopped coming in and it is really hard to get a hold of them.*

### **1.2. Uncertainty**

According to both caregivers and PCPs, caregivers and care recipients had feelings of uncertainty. There was uncertainty about when they would be eligible to get the COVID-19 vaccine, when the caregiver would get some respite by being able to take the care recipient back to the senior center, confusion about what was happening due to cognitive impairment, and general uncertainty about their lives. One caregiver defined their lives during the pandemic succinctly as follows:

*Everything has been in limbo with COVID.*

### **1.3. Distress**

Heightened fear and daily uncertainty led to increased levels of recurring distress. On top of pandemic-related distress, caregivers were unable to access caregiver support services and the respite they needed to manage their own health. They also lacked access to the care residences needed to provide the safest care for the care recipients. This distress added on top of the other stresses Latino families often experience, as this caregiver explained:

*I was recently told I had cancer. Now I need to get some further testing. This affected me a lot too. It's also been hard to work, take care of the house, my kids...because when it's not one problem it's another. It's been really hard...so much stress.*

### **1.4. Depression**

Caregivers and PCPs highlighted the frequency and severity of depressed mood among caregivers and care recipients, especially during the lockdown due to the lack of social support and increased social isolation. Two PCPs noted the following:

*All of my ADRD patients are sad...they are isolated, by themselves.*

*The social isolation of COVID has caused a significant level of depression.*

A caregiver also shared the following:

*I'm very sad, depressed, neurotic...I've no patience...very little patience. To me, life has changed a huge deal...360 degrees.*

## **Theme 2. The Pandemic Impacted Physical Domains of Health**

The physical domains described by caregivers and PCPs included accelerated deterioration, poor nutrition, and death.

### **2.1. Accelerated Deterioration**

Caregivers and PCPs noticed accelerated cognitive and physical deterioration. One of the caregivers had to move their loved one to a long-term care facility in the midst of the pandemic and saw a rapid decline in cognition. Another PCP reported how the lockdown resulted in reduced access to treatment among some patients, leading to accelerated cognitive and physical decline. The caregivers and PCPs attributed decline to social isolation and a lack of engagement in activities that affected mood, such as depression, sadness, and apathy. A caregiver explained her mother's memory decline during lockdown as follows:

*I was thinking her memory and abilities declining all the time she was locked down here, because of the cold weather and COVID might have affected her more.*

### **2.2. Poor Nutrition**

Food access was a critical issue, leading to poor nutrition that contributed to accelerated declines in health. Reasons for poor food access included delays in the mailing system and financial insecurity. These barriers interacted with care recipients' impaired abilities and male caregivers' lack of cooking skills and resulted in a frequent use of unhealthier options due to their accessibility. For example, a male caregiver explained that their access to healthy food was impacted because his spouse could not cook anymore due to ADRD:

*...and my cooking abilities are not all that great...so fast food has been our life for the last year maybe even more because she has not been able to cook for some time.*

### **2.3. Death**

Participants reported death due to COVID-19 among their Latino families. For example, a PCP explained that several of his Latino patients died during their yearly visit to their home country—deaths that would not have occurred prior to the pandemic. A caregiver explained how a relative with ADRD died shortly after being moved to a residential facility:

*He did not live too long after that, he literally stopped eating...so eventually he was put on Morphine because he was in a lot of pain from multiple things and that is how he passed.*



### Theme 3. Caregivers and Care Recipients Lost Access to Engaging Activities During the Confinement

Even though participants understood the need for the lockdown, they frequently described how it contributed to social isolation and deprivation, which, in turn, reduced engagement in activities and led to depression and apathy.

#### 3.1. Isolation

The pandemic paralyzed or slowed down operations in clinics, church services, caregiver support activities, senior centers, and residences. Additionally, PCPs, home health assistants, residence staff, and family members were infected. In fact, a caregiver's former PCP who spoke Spanish had died of COVID-19 and was replaced by a non-Spanish speaker. One of the PCPs mentioned the following:

*I think it is really a negative impact and really socially isolating a lot of people, which as a PCP always makes me worried because of how much stress that adds to people.*

#### 3.2. Deprivation

Caregivers also reported that their care recipient and themselves lost access to engaging activities during the confinement, such as visiting with their peers, going out to eat, and attending social events at the local senior center. A caregiver summarized this feeling as follows:

*We have been so stuck with this life of COVID not being able to do anything or go anywhere.*

### Theme 4. The Pandemic Impacted Latino Caregivers' Working Situation

The pandemic's impact on Latino caregivers' working situation included avoiding exposure to infection, disrupted work, and increased work burden.

#### 4.1. Avoiding Exposure to Infection

Families had to make difficult choices between exposing frail, older members to COVID-19 or losing critical income to support the family. A PCP explained how it affected Latino families negatively:

*I have a large patient population that works in the meat packing plant industry, and they were really scared of COVID infection due to an outbreak they experienced.*

#### 4.2. Disrupted Work

While this interruption gave some the opportunity to care for their loved ones, many caregivers' inability to work had a significant impact on the family's financial situation. This impact also generated family conflicts, such as the following from a caregiver who quit her job abroad to move back with her care recipient:

*I ended up fighting with my sister, who, like me, was also living abroad because I ended up moving with Mom. I told her, who will care for Mom...our Mom?*

#### 4.3. Increased Work Burden

Some Latino caregivers were considered essential workers during the COVID-19 pandemic, which increased their work burden and risk of infection. A PCP mentioned the following with respect to their Latino patients, including relatives of people with ADRD:

*Many of them work in restaurants and similar jobs that have been affected by it. In construction, people have had no issues, but they have a lot more work.*

### Theme 5. The Pandemic Impacted Health Care and Community Care Systems

The pandemic impacted multiple systems that support care recipients and caregivers, including health care and community care systems.

#### 5.1. Health Care Systems

The pandemic impacted the availability and quality of services provided to Latino families with ADRD in primary, neurology, and long-term care. Services included educating Latino caregivers on ADRD, assessing for dehydration, creating rapport, and the treatment and assessment of ADRD and other conditions. PCPs had to reduce physical contact with care recipients, which reduced their chance to convey warmth to their patients. An example of how the pandemic affected services includes a PCP who said the following despite being able to see patients again after the lockdown:

*It's not the same, you no longer have the closeness or attachment with the patient, I can no longer touch their shoulders or give them a hand because now we have to keep our distance.*

A caregiver complained about the poor prioritization of his primary care clinic with respect to obtaining the COVID-19 vaccine for people with ADRD:

*I got an e-mail...from the hospital saying that if I wanted the COVID shot to call and make an appointment, and...I said what about my wife...she needs it more than I do.*

The novelty of COVID-19 also increased confusion between COVID-19 and ADRD symptoms in primary care and neurology clinics. A caregiver mentioned the following:

*Both the PCP and the neurologist saw the issue as part of the ADRD, not as part of the virus...But I'm sure it was the virus because she could swallow again after two or three weeks, and she was doing better than before.*

PCPs mentioned their patients with ADRD acquiring COVID-19. As an extreme case, 1 PCP who serves institutionalized patients, which include several Latino patients, reported the following:

*One of my nursing homes right now, I think we are up to 22 positives today out of 40 patients.*

#### 5.2. Community Care Systems

The access and quality of services provided by community care systems to Latino families with ADRD were also impacted by

the pandemic. These included services provided by senior centers, home assistants, caregiver support groups, and home-delivered meals. Two caregivers described the following:

*The senior center opened two weeks ago. But I told them I'd have her at home. There's no need to expose her to anything...Four hours are not going to make a difference and it's ultimately going to give me more work. And she would be exposed. I don't trust that the protocols are ideal for her to go.*

*The reason why I'm not going to support groups now is initially because of COVID. They had stopped and I had not heard that they are doing anything with the group again.*

Speaking about their Spanish-speaking home assistants, a caregiver reported the following:

*With COVID, this has been terrible, because people don't want to work. Mom had two that got COVID.*

Some Latino families with ADRD we interviewed tried to use home-delivered meals for the first time during the pandemic to reduce risk of infection. However, home-delivered meals services were not culturally prepared to serve Latino families, as this caregiver explained:

*We had Meals on Wheels, but we just could not have those meals, they were terrible. They were terrible for a Latino family.*

## **Theme 6. Health Care and Community Care Systems Took Measures to Reduce the Impact of the Pandemic**

Families and PCPs highlighted the impact Latino families with ADRD experienced and the reduced access and quality of health care and community care services. In response, these services adapted to the COVID-19 pandemic context by leveraging home health and remote communication.

### **6.1. Home Health**

Most senior centers were closed during the pandemic, but some reopened shortly after the lockdown was lifted. Clinics and other institutions leveraged home care professionals to provide care for their patients. These included private sources but also all-inclusive care programs for older adults and Catholic charities. Regarding the all-inclusive care programs for older adults, a caregiver and a PCP mentioned the following, respectively:

*The home care services come from an all-inclusive care program for the elderly. I think since August from last year they've been coming every day from 8 AM to 12 PM, which is when I have more work online meetings.*

*Now if they need to be seen we send people to the home and we can do that. If somebody needs to be seen we will send a provider, a nurse, whoever else needs to see them.*

### **6.2. Remote Communication**

Participants and PCPs stressed their increased use of remote communication during the pandemic. Purposes of remote

communication included conducting telehealth visits among clinicians, caregivers, and care recipients; using interpreters; and ordering medications. The communications methods used included phone and video calls, as well as emails and patient portals. A PCP exemplified this shift as follows:

*That's the way I've communicated with patients during the pandemic...over the phone or virtually and ordering their medications directly electronically to the pharmacy or the lab.*

## **Theme 7. Latino Families Experienced Barriers to Remote Communication During the Pandemic**

As mentioned earlier, remote communication became paramount during the COVID-19 pandemic for health care and community care services. Remote communication also became an important tool for families. However, Latino families with ADRD experienced barriers in communication related to their low trust, insufficient skills, diminished abilities, and inadequate support.

### **7.1. Low Trust**

Participants identified trust of the remote communication source as a barrier, specifically among the Latino families they serve. A PCP said the following:

*I have seen specifically in the Latino population they are not quite as engaged with some of the technology and telehealth, I think they are a little bit worried about how to use it or 'is my information safe?'*

### **7.2. Insufficient Skills and Diminished Abilities**

Another barrier to remote communication was the low technology savviness of Latino individuals and the diminished abilities of care recipients due to their ADRD. These included cognitive or physical impairment. The relative of a care recipient said the following:

*It is really hard to Facetime with him unless there is somebody right there with him because the camera keeps going to the ceiling or he does not want to talk to me, so having a Facetime with him is sometimes difficult.*

### **7.3. Inadequate Support**

Families highlighted the need for support to communicate remotely, which was hindered by technological difficulties (eg, patient portals not being in Spanish and translators being harder to understand over the phone vs in person), low access to devices, and a lack of family involvement. A family caregiver who limited her visits to reduce the risk of infecting her care recipient mentioned the following:

*I try to keep the peace with my brother, so I gave Mom an iPad, but she does not know how to use it and she needs help using it and my brother who lives with her is reluctant to facilitate the Facetime calls.*

## **Theme 8. Caregiver Social Support Was Critical for Reducing Social Isolation and Its Sequelae**

Caregivers were crucial in protecting care recipients' health and maintaining their quality of life during the pandemic. In fact, caregiver support was the most frequently mentioned type of

social support. Caregivers largely supported care recipients in protecting against COVID-19 infection and reducing the psychosocial, health care, and community care impact of the COVID-19 pandemic.

### 8.1. Protecting Against COVID-19 Infection

Caregivers made sure that they and their care recipients would wear face masks and shields, wash their hands often, keep a safe distance from others (or themselves if the caregiver was exposed to others), and get tested for COVID-19. Caregivers took over some tasks they typically did not do, to increase the care recipient's safety and physical health, including taking care of medicines, monitoring nutrition, planning activities, and going shopping alone. Caregivers were proactive in acquiring vaccinations as soon as they were available for themselves and their loved ones, despite systemic barriers, which allowed them to provide care for their care recipient rather than avoiding contact. Two caregivers described how they advocated for their loved ones to get vaccinated as soon as possible:

*I feel like if I had not been persistent and kept calling, she probably would still not have her vaccines.*

*I do not understand how such an old person has not gotten a call from her primary care clinic... So, I asked a nun at a catholic hospital at a different state if she could give permission for my wife to go, and she did, so my wife got vaccinated in that other state.*

### 8.2. Reducing Psychosocial Impact

Social support was critical for reducing loneliness and its consequences. Caregivers sought informal sources of support, including family and friends, and formal sources, such as clinical resources and respite care. Many adult child caregivers either moved in with the care recipient or moved the care recipient to live with them to provide daily care. There were only few cases where a caregiver reported not providing family support to the care recipient. Two caregivers' quotes exemplified the importance of their social support to reduce the care recipients' loneliness and the mental health impact of the COVID-19 pandemic:

*I am the only one that visited her and would take her anywhere. No one has visited ever since I moved back. My sister might have visited once, maybe.*

*When I am not involved in calling my mother often, she is just very anxious, so I think calling multiple times a day everyday helps.*

### 8.3. Reducing Health Care and Community Care System Impact

Besides advocating to get their loved ones vaccinated, family caregivers had to solve additional problems related to the health care and community care systems. These problems included assisting with remote communications with their providers, requesting that their loved one's cognition is assessed, or requesting that they be allowed to accompany the care recipient into health care visits at a time when these were forbidden due to the pandemic. Two caregivers said the following:

*The PCP told me those were side effects of COVID and that little by little her memory would come back... Every three months, I'd go to her and insist, until a neurologist saw her and diagnosed her with ADRD.*

*They wouldn't let me come in with Mom, but I explained that she would not be able to understand anything due to her memory, and after some discussion, they let me in too... I convinced them despite my poor English proficiency.*

## Discussion

### Principal Findings

This study aimed to gain an in-depth understanding of the impact of the COVID-19 pandemic among Latino families with ADRD, from the perspectives of family caregivers and PCPs. To achieve this goal, we interviewed 21 family caregivers of Latino individuals with ADRD and 23 PCPs across the United States. These participants were diverse with respect to their region, primary language, and other characteristics. We found that the COVID-19 pandemic has impacted Latino families with ADRD at multiple levels, ranging from physical to health care and community care levels. Latino family caregivers' actions were key to addressing these new challenges.

### Comparison With Prior Work

Some impacts of the COVID-19 pandemic on Latino families with ADRD resembled impacts reported in previous research for the general population. For example, accelerated cognitive deterioration was also reported in a mixed methods study in the United Kingdom where 184 caregivers and 24 people with ADRD were interviewed [22]. The lack of access to engaging activities and human contact were also reported in the UK study, which were found to be potential drivers of the accelerated deterioration. Other similar findings from this study include the impact on care recipients' and caregivers' mental health, the barriers with the technology needed to replace in-person contacts, and the importance of caregivers to bring about resilience despite the adversities. Similar impacts have also been reported among family caregivers of people with ADRD in India and Italy [23,24]. Despite these similarities, our findings highlight the need to pay attention to pandemic-related stress that add up with many other life stresses found frequently in minoritized populations [25], as well as additional factors that compound the already existing digital divide's impact on remote communication among Latino individuals: low trust in these technologies and decline in technological abilities among people with ADRD [13,23,24].

Some impacts have been reported less frequently or not reported at all previously. To our knowledge, no study has reported the impact of the COVID-19 pandemic on nutrition among people with ADRD and their families. This impact is in line with a systematic review of 28 studies across the world, where most of them identified changes in food intake toward the adoption of unhealthy eating among people of all ages [26]. Our findings shed light on potential solutions for the Latino community, as those impacted tended to be male caregivers with low income



and families for which the meal delivery services did not provide culturally appropriate meals.

We also found that the COVID-19 pandemic impacted caregivers' work. This finding aligns with a study from India where many caregivers had to start working from home or faced disruptions that affected their finances [24]. In our Latino sample, the pandemic did not just disrupt work for some but also increased the work burden of others. Latino individuals may have been especially impacted by the work consequences of the pandemic, as they are overrepresented in the frontline workforce, tend to live in multigenerational homes, and have among the lowest average incomes in the United States [27-29].

Our findings align with 2 commonly reported factors among Latino individuals that have been shown to impact health behaviors, including health care use and assertiveness [30-32]. First, our interviews revealed that the news about Latino individuals' disproportionate risk of COVID-19 infection and death [9] may have increased the fear among Latino families and contributed to their low use of sometimes critically needed resources. These findings align with "fatalism," a belief that events are beyond one's control [31]. Second, we also found that to reduce the risk of infection, PCPs reduced physical contact with their patients, which they saw as a barrier to care. This finding suggests an impact on "personalism," or the importance of establishing relationships through warm interactions [31].

### Limitations

This study has some limitations. Remote recruitment and interviews increased the representation of participants in rural areas and other states. However, video calls and phone calls led to some communication issues, which, in some cases, reduced the amount of information we could collect and affected the quality of the audio. The inability to conduct in-person recruitment and interviews may have excluded the most underserved individuals, who could have been contacted via health fairs before the pandemic started. We did not interview individuals with ADRD, which did not allow a full triangulation between them, their caregivers, and PCPs. Although Latino caregivers tend to be women [33], they were overrepresented in our study, likely also due to women's higher likelihood to participate in health-related research [34,35]. The sample size was relatively small and not probabilistic, which reduces the generalizability of the findings. We did not return the transcripts to participants for comment or correction. As with most studies, individuals who participated in the study were motivated to participate. We do not know how much their discourse compares to those who decided not to participate.

### Implications and Future Directions

This study has implications for public health. Given the efficacy of existing COVID-19 vaccines [36], ensuring access to ongoing boosters among Latino individuals with ADRD and their families will be needed. To do so, it will continue to be necessary to hold events at flexible times and days; provide care at convenient venues; and improve the communication with Latino individuals by using a wide range of communication modalities (eg, calling, texting, and patient portals) in a way

that is trustworthy, easy to use for people with cognitive impairment, and linguistically and culturally appropriate. The common stress and depression related to the fear of COVID-19 infection, uncertainty, and confinement among Latino families with ADRD highlight the need improve access to mental health services in general and specifically during pandemics. An example of a potentially inexpensive intervention is layperson-delivered, empathy-oriented telephone call programs, which have been shown to reduce loneliness, depression, and anxiety [37]. These services can be provided by governments or charity organizations and offered via primary care clinics, health departments, and entities that identify those who are potentially in need. Other useful services may include cognitive and physical engagement activities to reduce confinement-related deterioration. Since stresses are cumulative and Latino individuals tend to have higher levels of socioeconomically driven chronic stress [25], building stronger and more accessible social and health care welfare systems will also be key.

The impact of the pandemic on physical and cognitive decline, potential sources of support, and the crucial importance of families in the care of Latino individuals with ADRD highlight the need to provide them with financial support for their services, respite when possible, and accessible caregiving support training. Home care services have been essential in caring for some Latino individuals with ADRD and providing respite to their caregivers. However, these professions tend to be poorly paid, and their services are hard to access. Home care workers' salary could be adjusted to the value of their service and covered by health insurance companies or government programs.

Our findings can inform future studies. Our findings regarding the physical and cognitive deterioration caused by the pandemic and the importance of family support may help inform future studies on the differential impact on ethnic groups in community and institutional settings and on the buffering effect of social support and health care and community care services. For example, nursing homes that have a higher proportion of ethnically minoritized populations had higher rates of COVID-19 infection and death [38]. Studies could explore whether this disproportionate impact also applies to cognitive and functional decline. Our data suggest that Latino families where men were the primary caregiver were at risk of poor nutrition and that home meal delivery services not offering culturally appropriate meals was a barrier to improving nutrition quality. Future studies can develop remote interventions to provide education on how to cook healthy, culturally appropriate meals for Latino family caregivers and explore the cost-effectiveness of offering Latin American healthy meals in communities where Latino individuals are present. Our findings also suggested that the awareness that Latino individuals had a higher infection and death risk from COVID-19 might have reduced their use of health care services. Future studies should develop culturally appropriate messaging in response to disparities where the fear and related factors facilitate health behaviors instead of reducing them.

## Conclusion

In this study, we have found that the COVID-19 pandemic has impacted Latino families with ADRD beyond infection and physical symptoms, and family caregivers have been crucial to maintaining care recipients' health and quality of life. The experiences of Latino families with ADRD during the pandemic resembled those of the general population. These experiences included a lack of access to engaging activities and human contact, issues with the technology needed to replace in-person contacts, accelerated cognitive deterioration, and an impact on caregivers' and care recipients' mental health. However, this pandemic has revealed many of the barriers that Latino families

with ADRD face, and in most cases, this pandemic has exacerbated previous barriers. These barriers included nutrition being affected by inefficiencies of the mailing system or financial insecurity; finances being affected by the pandemic's impact on jobs typically held by Latino caregivers; and fatalism and personalism interacting with Latino individuals' disproportionate risk to COVID-19 infection and death, which reduced health care use. These findings suggest the need for more equitable access, culturally appropriate and trustworthy content and delivery of health care and community services, as well as stronger financial and social supports for family caregivers.

## Acknowledgments

This work was supported by grants K01 MD014177 and P30 AG072973 from the National Institutes of Health. The authors are thankful to Ms Licet Valois; R.A.I.N. Total Care Inc; Children's Mercy; and other people and organizations that assisted with the recruitment of participants. The authors are also grateful to all the participants from this study, especially given the difficult circumstances due to the COVID-19 pandemic.

## Conflicts of Interest

None declared.

Multimedia Appendix 1

Interview guides.

[[DOCX File, 18 KB - xmed\\_v5i1e42211\\_app1.docx](#)]

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## Abbreviations

**ADRD:** Alzheimer disease and related dementias

**PCP:** primary care provider

*Edited by E Meinert, G Eysenbach; submitted 26.08.22; peer-reviewed by A Marin, C Peterson, Anonymous; revised version received 11.12.23; accepted 13.01.24; published 08.03.24.*

*Please cite as:*

*Perales-Puchalt J, Peltzer J, Fracachan-Cabrera M, Perez GA, Ramírez M, Greiner KA, Burns JM*

*Impact of the COVID-19 Pandemic on Latino Families With Alzheimer Disease and Related Dementias: Qualitative Interviews With Family Caregivers and Primary Care Providers*

*JMIRx Med* 2024;5:e42211

URL: <https://xmed.jmir.org/2024/1/e42211>

doi: [10.2196/42211](https://doi.org/10.2196/42211)

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# Cross-Modal Sensory Boosting to Improve High-Frequency Hearing Loss: Device Development and Validation

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## Abstract

**Background:** High-frequency hearing loss is one of the most common problems in the aging population and with those who have a history of exposure to loud noises. This type of hearing loss can be frustrating and disabling, making it difficult to understand speech communication and interact effectively with the world.

**Objective:** This study aimed to examine the impact of spatially unique haptic vibrations representing high-frequency phonemes on the self-perceived ability to understand conversations in everyday situations.

**Methods:** To address high-frequency hearing loss, a multi-motor wristband was developed that uses machine learning to listen for specific high-frequency phonemes. The wristband vibrates in spatially unique locations to represent which phoneme was present in real time. A total of 16 participants with high-frequency hearing loss were recruited and asked to wear the wristband for 6 weeks. The degree of disability associated with hearing loss was measured weekly using the Abbreviated Profile of Hearing Aid Benefit (APHAB).

**Results:** By the end of the 6-week study, the average APHAB benefit score across all participants reached 12.39 points, from a baseline of 40.32 to a final score of 27.93 (SD 13.11; N=16;  $P=.002$ , 2-tailed dependent  $t$  test). Those without hearing aids showed a 10.78-point larger improvement in average APHAB benefit score at 6 weeks than those with hearing aids ( $t_{14}=2.14$ ;  $P=.10$ , 2-tailed independent  $t$  test). The average benefit score across all participants for ease of communication was 15.44 (SD 13.88; N=16;  $P<.001$ , 2-tailed dependent  $t$  test). The average benefit score across all participants for background noise was 10.88 (SD 17.54; N=16;  $P=.03$ , 2-tailed dependent  $t$  test). The average benefit score across all participants for reverberation was 10.84 (SD 16.95; N=16;  $P=.02$ , 2-tailed dependent  $t$  test).

**Conclusions:** These findings show that vibrotactile sensory substitution delivered by a wristband that produces spatially distinguishable vibrations in correspondence with high-frequency phonemes helps individuals with high-frequency hearing loss improve their perceived understanding of verbal communication. Vibrotactile feedback provides benefits whether or not a person wears hearing aids, albeit in slightly different ways. Finally, individuals with the greatest perceived difficulty understanding speech experienced the greatest amount of perceived benefit from vibrotactile feedback.

(*JMIRx Med* 2024;5:e49969) doi:[10.2196/49969](https://doi.org/10.2196/49969)

## KEYWORDS

audiology; hearing; high-frequency; wristband; develop; development; wearable; wearables; machine learning; phoneme; phonemes; hear; vibrotactile; vibration; vibrations; sound; sounds; hearing loss; loud noise; loud noises; noise pollution; hearing aids; hearing aid

## Introduction

Hearing loss affects 466 million people worldwide [1]. High-frequency hearing loss is one of the most common types of hearing loss and renders high-pitched sounds, such as the voices of women and children, more difficult to hear [2,3]. It can affect people of any age but is more common among older adults and people who have been repeatedly exposed to loud noises [4-6]. This type of hearing loss can be frustrating and disabling, making it difficult to understand speech communication and interact effectively with the world, leading to a decline in quality of life and isolation [6,7].

Individuals with high-frequency hearing loss struggle to hear consonants with higher-frequency sound components, such as *s*, *t*, and *f*. As a result of the hearing loss, speech is reported as sounding muffled, most noticeably in noisy environments. Commonly, people with high-frequency hearing loss will report that they can hear but cannot understand [8]. It is often noticed when a person has trouble understanding women's and children's voices and detecting other sounds such as the ringing of a cell phone or the chirping of birds. Assistive hearing technologies such as hearing aids and cochlear implants can offer some assistance with understanding speech communication, but they have limitations. One of the most commonly reported disappointments among users of hearing aids and cochlear implants is that they still cannot understand speech, especially in complex environments [9,10].

To address the speech understanding limitations associated with high-frequency hearing loss, we have developed a vibrotactile sensory substitution solution in the form of a wristband [11-13]. This device delivers spatially unique vibrations to the wrist in correspondence with target phonemes that are commonly difficult for individuals with presbycusis to detect. The wristband receives sound from the environment through an onboard microphone and uses a machine learning algorithm to filter background noise (BN) and extract target phonemes from speech. Each phoneme signal is mapped to its own unique linear resonant actuator (LRA) in the strap of the wristband where it is felt as a vibration on the skin. There are four LRAs embedded within the wristband strap, giving each target phoneme a unique spatial location on the wrist. Parts of speech that are audible to the user are unconsciously integrated with the spatially unique vibratory signals representing the inaudible portions of speech. The user is then able to understand a complete and meaningful message through the integration of the complementary sensory inputs [11-13].

Our prior work in this area demonstrated that when two words are algorithmically translated into spatiotemporal patterns of vibration on the skin of the wrist, they are distinguishable to individuals who are hard of hearing or deaf up to 83% of the time for two words that are similar and up to 100% of the time for two words that are not similar [12,14]. Further studies

showed that sound-to-touch sensory substitution devices may help people with hearing impairments, allowing them to access sensory information that is otherwise inaccessible. Weisenberger and Russell [15] used single-channel vibrotactile aids designed to translate acoustic stimuli into representative vibration patterns on the wrist to improve performance on environmental sound identification tests from 55% to 95% correct and improve performance on single word identification testing from 60% to 90%.

In this study, we aimed to demonstrate that a simple wearable sensory substitution device that transforms speech sounds into haptic vibrations on the wrist can help individuals with high-frequency hearing loss perceive a greater ability to understand speech communication throughout their normal daily routine. With further development and refinement, this technology has the potential to improve the quality and productivity of their daily interactions, enable them to enjoy audio-based entertainment such as movies and podcasts, help them understand conversations in complicated acoustic environments, and fill the residual gaps of impairment left by their hearing aids.

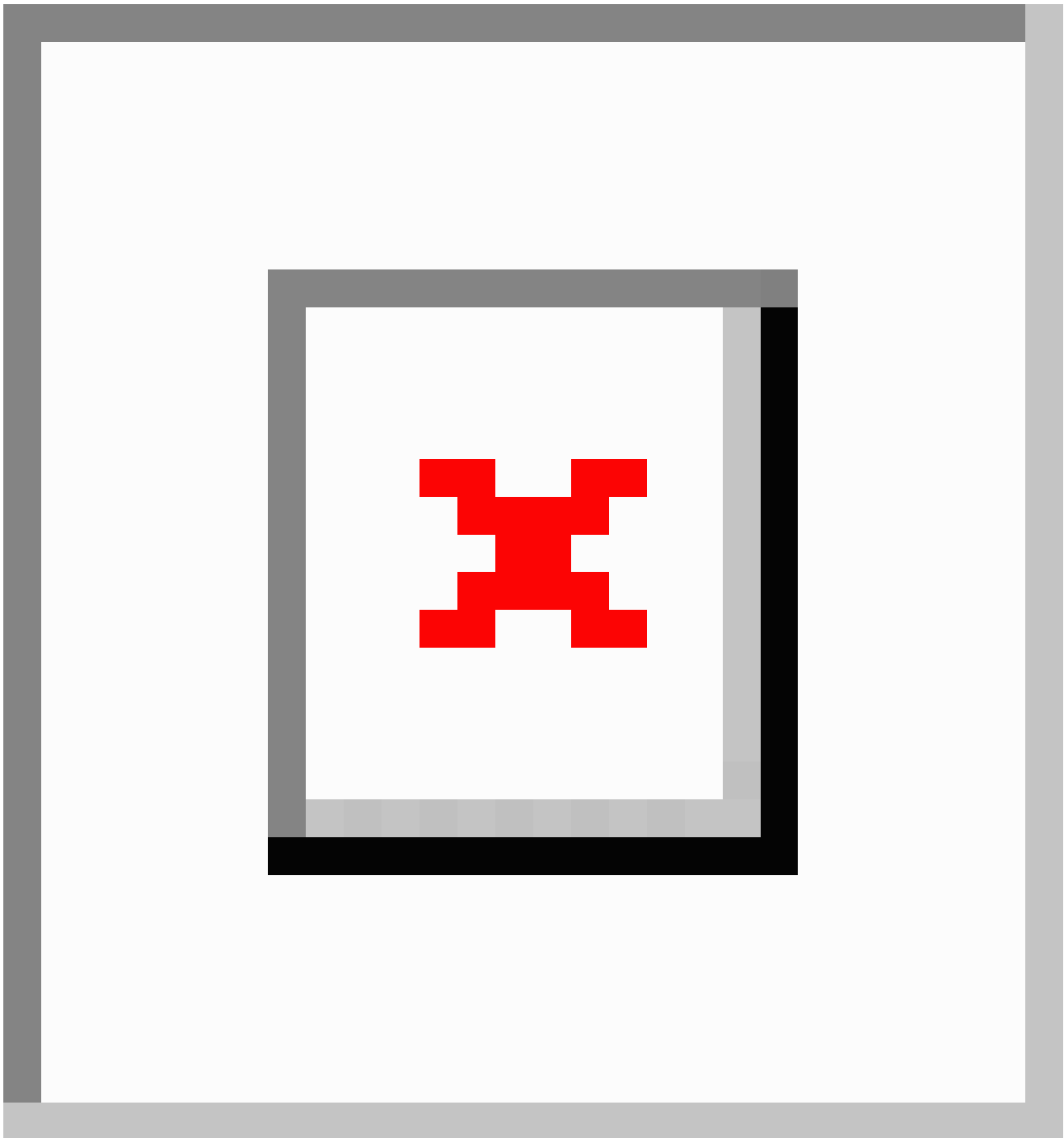
## Methods

### Participants

Participants were recruited via web-based advertising for a paid study related to hearing loss. Eligibility required (1) an age between 18 and 80 years, (2) having access to a mobile device (iOS or Android) and a computer, (3) English as a primary spoken language, and (4) meeting the following criteria for high-frequency hearing loss: a pure-tone audiogram (either from an audiologist in the past 24 mo or from 2 audiogram mobile apps, Mimi and Hearing & Ear Age Test) must show at least 55 dB of hearing loss at 4 kHz averaged across both ears (with neither ears' 4-kHz threshold being less than 40 dB of hearing loss) and no more than 35 dB of hearing loss averaged across both ears and across 500-Hz and 1000-Hz tones. These specifications were chosen to capture individuals with hearing loss profiles in alignment with high-frequency hearing loss. Candidates who did not have an audiogram from an audiologist were required to provide audiograms from both audiogram mobile apps, which have been demonstrated as comparable to in-clinic testing [16].

A total of 16 eligible participants completed the study: 10 male participants, 5 female participants, and 1 nonbinary participant. The average age was 68.8 (SD 11.6) years. The type and severity of hearing loss were determined from pure-tone audiograms. A total of 9 participants provided audiograms from an audiologist and 7 provided audiograms from the two mobile apps. The average pure-tone threshold of both ears at 500 Hz and 1000 Hz was 30 (SD 13) dB and the average pure-tone threshold of both ears at 4000 Hz was 63 (SD 9) dB of hearing loss (Figure 1). Demographic data for the participants is shown in Table 1.

**Figure 1.** Average pure-tone audiogram of both ears. The thin lines represent each participant; the thick line represents the group average. HL: hearing loss.





**Table .** Demographic data.

	Age (y)	Sex	Hearing aids	Years with hearing loss	Audio-gram source <sup>a</sup>	Hearing loss (dB) <sup>b</sup>											
						250		500		1000		2000		4000		8000	
						R <sup>c</sup>	L <sup>d</sup>	R	L	R	L	R	L	R	L	R	L
B1	64	Male	No	4	Audi-ologist	10	15	10	15	15	20	15	20	50	55	55	80
B2	75	Male	Yes	15	Audi-ologist	20	35	15	25	15	15	30	50	80	75	80	85
B3	72	Non-binary	Yes	22	Audi-ologist	10	25	25	40	45	45	50	55	65	70	100	100
B4	69	Female	No	35	Audi-ologist	35	35	45	40	45	45	55	60	55	65	55	55
B5	74	Female	No	15	Mobile app	30	28	33	28	20	20	40	35	55	53	70	70
B6	78	Female	Yes	10	Mobile app	20	20	28	28	48	48	63	73	78	80	70	70
B7	27	Male	Yes	10	Audi-ologist	10	10	5	5	0	0	5	5	80	80	80	80
B8	73	Male	No	3	Mobile app	33	30	38	35	40	45	45	45	58	60	70	65
B9	68	Male	Yes	15	Mobile app	33	25	40	33	45	38	48	43	58	58	70	65
B10	67	Female	Yes	10	Mobile app	35	33	43	35	50	48	48	48	55	53	55	70
B11	76	Male	Yes	25	Mobile app	33	30	18	23	13	38	58	60	68	68	70	70
B12	66	Female	No	5	Audi-ologist	25	25	35	35	40	40	60	60	60	60	80	70
B13	79	Male	Yes	15	Audi-ologist	40	35	35	35	40	35	65	50	65	60	65	60
B14	67	Male	Yes	10	Audi-ologist	5	5	5	10	10	10	25	30	55	60	75	75
B15	74	Male	No	5	Mobile app	28	20	43	30	33	25	45	45	65	68	65	70
B16	71	Male	No	20	Audi-ologist	40	35	40	35	40	40	45	50	50	60	60	60

<sup>a</sup>Audiogram source indicates where the audiogram originated from. Audiologist indicates the audiogram was measured by an audiologist, and mobile app indicates the participant provided two audiograms measured by the Mimi and Hearing & Ear Age Test mobile apps.

<sup>b</sup>Decibels of hearing loss at 7 pure tones in the left and right ears. Hearing loss values are measured without cochlear implants or hearing aids. Note, 90 dB of hearing loss is the most the test can detect.

<sup>c</sup>R: right.

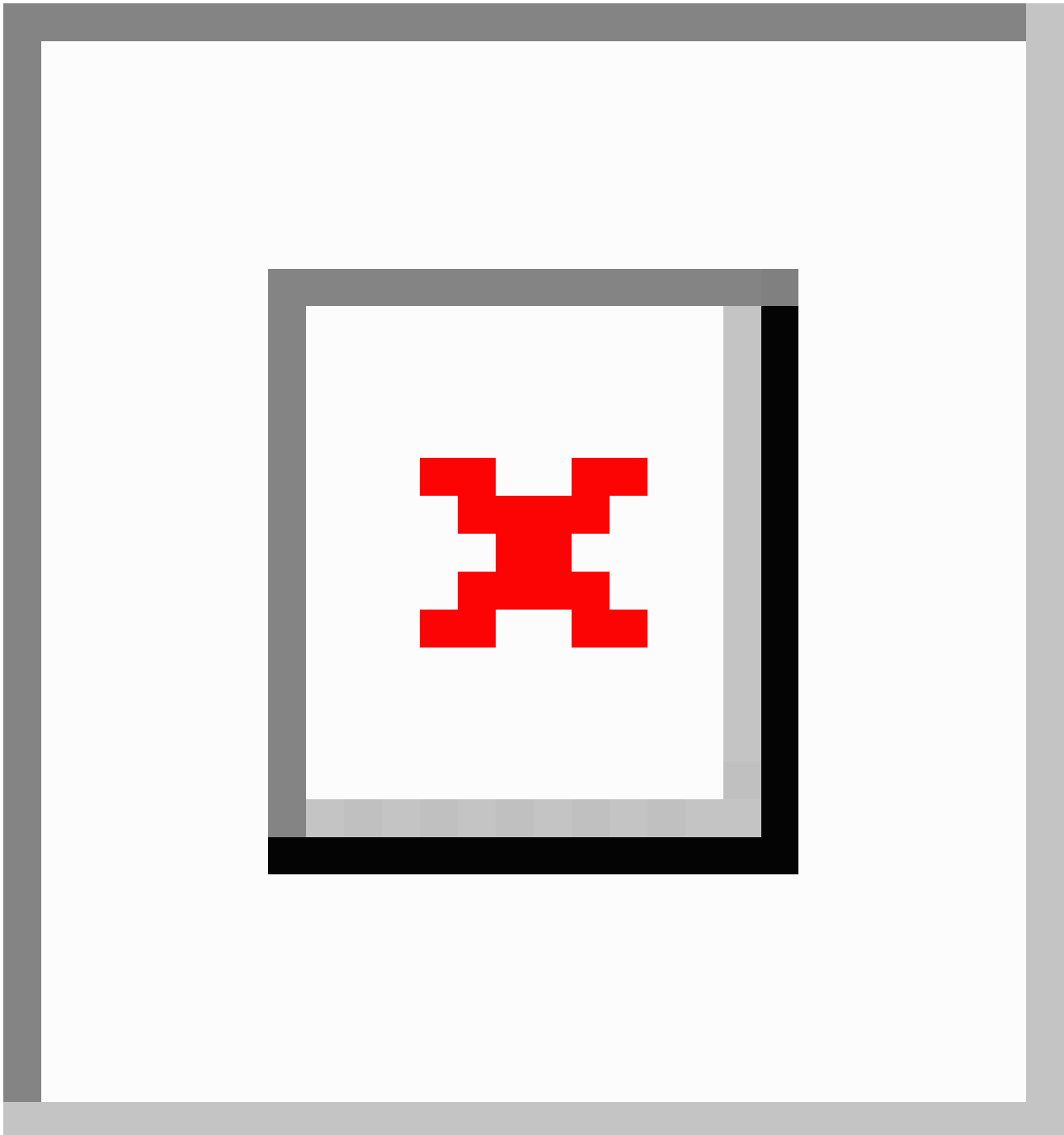
<sup>d</sup>L: left.

## Device

Participants wore a haptic wristband (Figure 2) that vibrated to indicate the occurrence of specific phonemes. The wristband

contained four vibrating motors embedded in the wrist strap, a microphone, a power button, a microcontroller, and a battery.

**Figure 2.** The Neosensory wristband has four vibrating motors embedded in the wrist strap. The top of the wristband contains a power button and a microphone. Each phoneme is assigned to an independent motor.



The motors were LRAs that vibrated in a sine wave and were capable of rising from 0% to 50% of their maximum amplitude within 30 milliseconds. The motors vibrated at 175 Hz, the

frequency at which human skin has the highest sensitivity [17]. Each motor vibrated at 1.7 GRMS (root mean squared

acceleration from gravity;  $16.6 \text{ m/s}^2$ ). The motors were separated from one another at a distance of 18.2 mm and 19.2 mm for the small and large wristband sizes, respectively (center-to-center distances). Each motor pad contacted the wearer's skin on a rectangular area that measured approximately 8.2 mm by 8.5 mm.

The top of the wristband was a module that contained the power button, a microphone, and a microcontroller. The microphone captured audio and sent this data to the microcontroller. The microcontroller processed the audio data through a phoneme-detection algorithm and vibrated the motors according to the output of the algorithm. Additional microphone characteristics are provided in [Multimedia Appendix 1](#).

### Algorithm

The algorithm processed incoming audio to determine when any target phoneme was detected. If a target phoneme was detected, the corresponding motor vibrated for 80 ms.

The four target phonemes were /s/, /t/, /z/, and /k/. Each motor on the wristband was assigned to a different target phoneme. [Figure 2](#) shows the motor assignments for each phoneme. The four phonemes were chosen based on a combination of the following three factors: (1) how difficult each phoneme is for hearing-impaired listeners to hear, (2) how frequently each phoneme occurs in spoken English, and (3) how well our algorithm can detect each phoneme. The difficulty was pooled from several studies of phoneme confusion for hearing-impaired listeners. Phatak et al [18] asked older hearing-impaired listeners to identify the consonant in a presented consonant-vowel syllable. Woods et al [19] presented the California Syllable Test, which uses consonant-vowel-consonant syllables, to older hearing-impaired listeners in both aided (with hearing aids) and unaided conditions. Sher and Owens [20] presented a four-alternative forced-choice test with consonant-vowel-consonant syllables, where either the initial or final consonant differed between choices. Synthesizing the results of these three studies, we found that the following consonants are the most difficult to hear for a listener with

presbycusis: /dh/, /th/, /ng/, /v/, /b/, /hh/, /f/, /z/, /s/, and /t/. Of these, /th/ and /ng/ are present in spoken English less than 1% of the time [21]. Our algorithm performed poorly on /dh/, /b/, /f/, and /hh/.

### Phoneme Detection

The phoneme detection algorithm was trained using the elastic compute cloud on Amazon Web Services. The training data consisted of a combination of pure LibriSpeech and LibriSpeech rerecorded through the onboard microphone on the wristband. LibriSpeech is a corpus of approximately 1000 hours of English speech with standard American accents sampled at 16 kHz that has been shown to produce excellent performance in speech recognition models trained with it [22]. To produce a corpus of English read speech suitable for training speech recognition systems, LibriSpeech aligns and segments audiobook read speech with the corresponding book text automatically and then filters out portions with noisy transcripts. The purpose of using rerecorded data was to tune the algorithm's parameters to speech sounds representative of those it would encounter from the wristband's microphone.

The algorithm consisted of feature extraction and inference engine components. The feature extraction module segmented an audio stream captured from the microphone into 32-millisecond frames with 16 milliseconds of overlap. Each audio frame underwent analysis to extract distinct features suitable for phoneme recognition. The features were also subject to further processing that amplified phoneme-specific information contained and ensured robustness toward continuously changing environmental conditions.

The inference engine took these feature vectors and output phoneme predictions. The core of the inference engine was a neural network model that used a real-time temporal convolutional network structure optimized for real-time speech recognition. The full latency from phoneme onset to vibration onset was 170 milliseconds. The algorithm performance is shown below in [Table 2](#).

**Table .** Algorithm performance.

	Precision <sup>a</sup>	Recall <sup>b</sup>	$F_1$ -score <sup>c</sup>
K	0.86	0.75	0.8
S	0.86	0.89	0.88
T	0.85	0.65	0.74
Z	0.86	0.72	0.78
Macroaverage	0.86	0.75	0.8

<sup>a</sup>Precision is the ability of a classification model to return only the data points in a class. It is calculated by dividing the true positives by the sum of the true positives and false positives.

<sup>b</sup>Recall is the ability of a classification model to identify all data points in a relevant class. It is calculated by dividing the true positives by the sum of the true positives and false negatives.

<sup>c</sup> $F_1$ -scores are a single metric that combines recall and precision using the harmonic mean. It is calculated by dividing the true positives by the sum of the true positives plus half of the sum of the false positives and false negatives.

## Paradigm

Participants wore the wristband every day for 6 weeks. Each day the participants were required to spend at least 1 hour watching television or listening to an audiobook, podcast, or other speech-based media while wearing the wristband and not wearing earbuds or headphones. The instructions were to choose something engaging so their attention would be directed toward understanding what was being said, while the wristband provided the assistive haptic feedback. No further guidelines were enforced for distance from the audio source or volume. The purpose of this required daily exercise was to ensure the participant was immersed in a minimum amount of active listening each day so the brain would learn to integrate the audible speech sounds with the haptic vibratory representations of the inaudible speech sounds to form a complete meaning. In addition to the required hour of practice, participants were encouraged to wear the wristband whenever engaged in conversation or active listening to speech communication.

## Tasks

### *Abbreviated Profile of Hearing Aid Benefit*

Before starting the study and at the end of each week during the study, participants completed a modified version of the Abbreviated Profile of Hearing Aid Benefit (APHAB) that did not include 6 questions related to the aversiveness subscale [11]. These questions were removed because they ask about the unpleasantness of sounds heard through a hearing aid, which does not apply to our device. The remaining 18 questions on the APHAB ask questions about one's ability to understand verbal communication in different scenarios. For example, one of the questions is "When I am in a crowded grocery store, talking with the cashier, I can follow the conversation." In the conventional questionnaire, participants answer the questions independently about their experiences while using and while not using their hearing aids. In this study, participants answered the questions independently about their experiences while using and while not using the wristband. If the participant regularly wore hearing aids, "with the wristband" referred to wearing the wristband in addition to their hearing aids, and "without the wristband" referred to wearing their hearing aids alone. The test was administered through a web-based questionnaire that captured the data onto a datasheet for analysis. The benefit score is calculated by subtracting the final aided score at the

conclusion of the trial from the baseline unaided score that was measured at the beginning of the trial. Lower raw APHAB scores indicate lower levels of disability associated with hearing loss. Higher benefit scores indicate more perceived benefits from the intervention.

### *Final Questionnaire*

On the final day of the study, participants answered a questionnaire that asked 2 questions using a Likert scale from 1 to 10: "How much did the Clarify wristband help you understand speech?" and "How likely are you to recommend the Clarify wristband to a friend or colleague?"

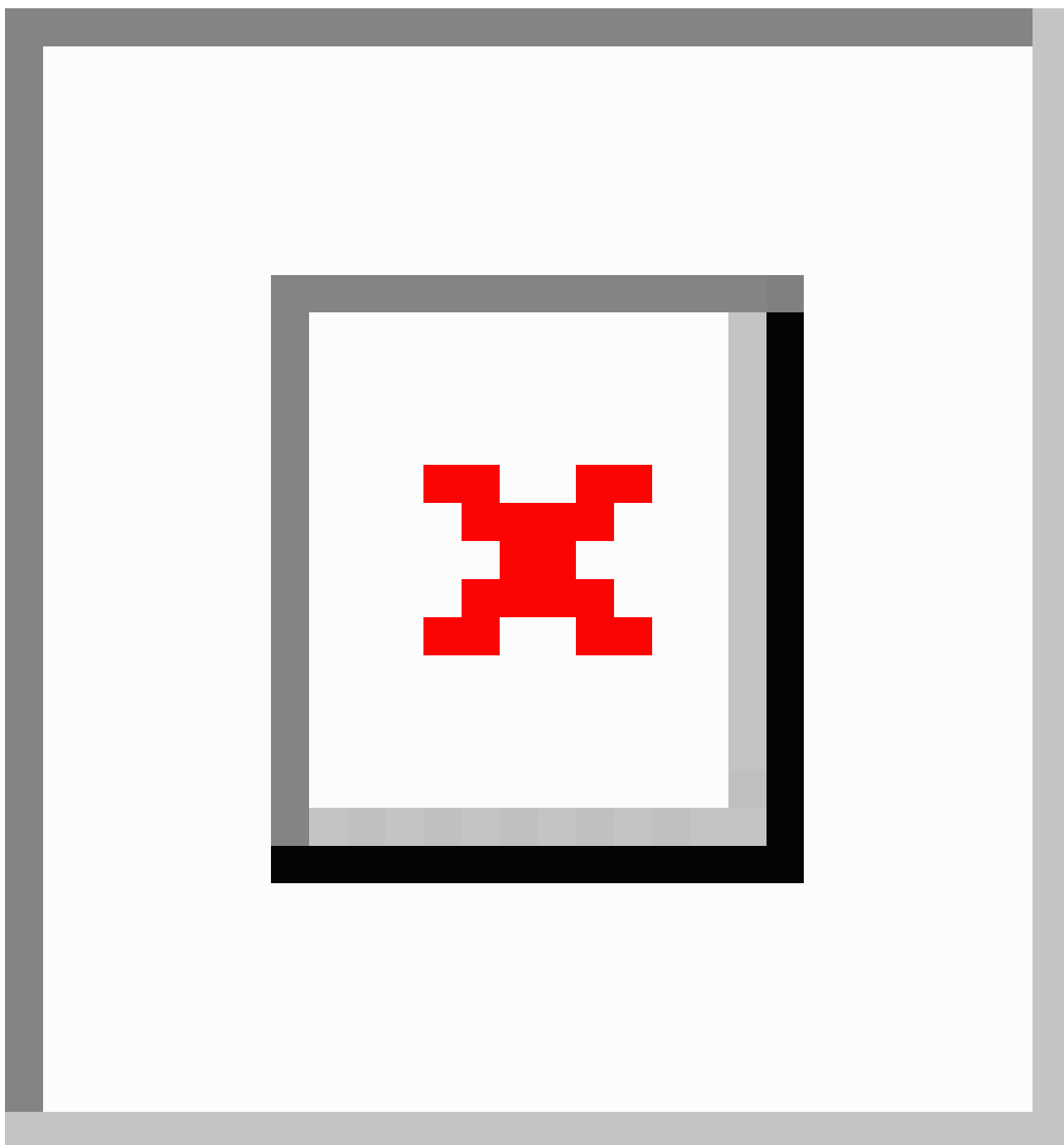
### **Ethical Considerations**

The study protocol was approved by Solutions IRB (Protocol #2016/01/7), an independent institutional review board accredited by the Association for the Accreditation of Human Research Protection Programs, Inc. All participants gave written informed consent following the Declaration of Helsinki. Upon completion of the study, participants were given a US \$100 Amazon gift card for their time. At the conclusion of the study, all data were deidentified to safeguard participant information.

## Results

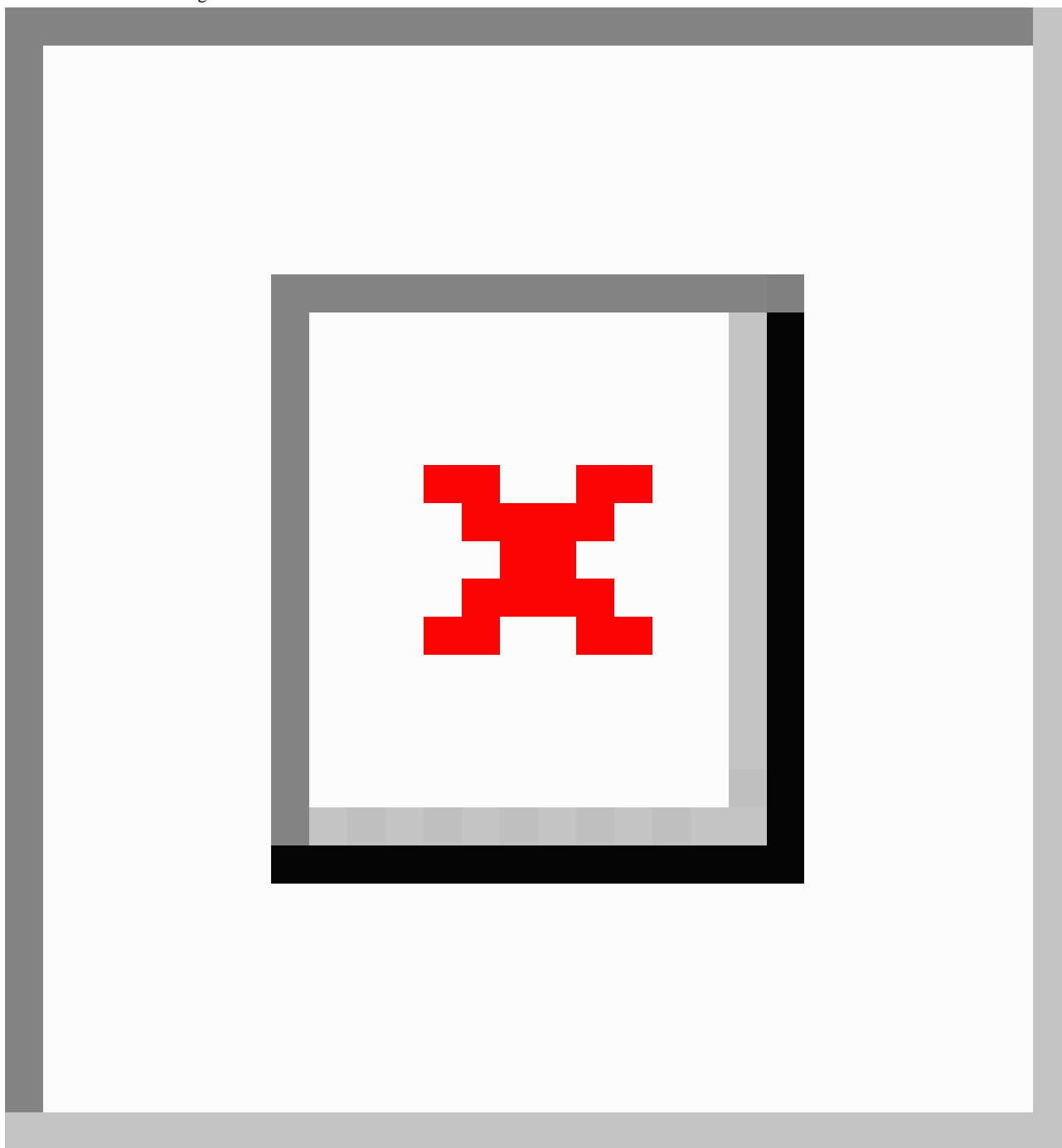
As shown in [Figure 3](#) and [Multimedia Appendix 2](#), after only 1 week of wearing the wristband daily, the average APHAB benefit score (*unaided* – *aided*) was 8.61 points, with a baseline score of 40.32 points that dropped to 31.71 points (SD 12.11; N=16;  $P=.01$ , 2-tailed dependent  $t$  test). Baseline was defined as the unaided APHAB score taken before starting to use the wristband. As a reminder, if the participant regularly used hearing aids, they were asked to answer the unaided questions based on how they felt with their hearing aids on. If the participants never used hearing aids, they were asked to answer the unaided questions based on how they felt without any hearing assistance. The average aided APHAB score continued to trend down for the remaining 5 weeks of the study. By the end of the 6-week study, the average APHAB benefit score had reached a clinically meaningful and statistically significant value of 12.39 points [23] from a baseline of 40.32 to a final score of 27.93 (SD 13.11; N=16;  $P=.002$ , 2-tailed dependent  $t$  test). Individual data is presented in [Figure 4](#).

**Figure 3.** Six-week progression of the APHAB scores. Error boundary (light blue) represents SE of the mean. Week 0 score is the unaided APHAB score (before starting with the wristband); subsequent weeks show the aided APHAB score with the wristband. APHAB: Abbreviated Profile of Hearing Aids Benefit.





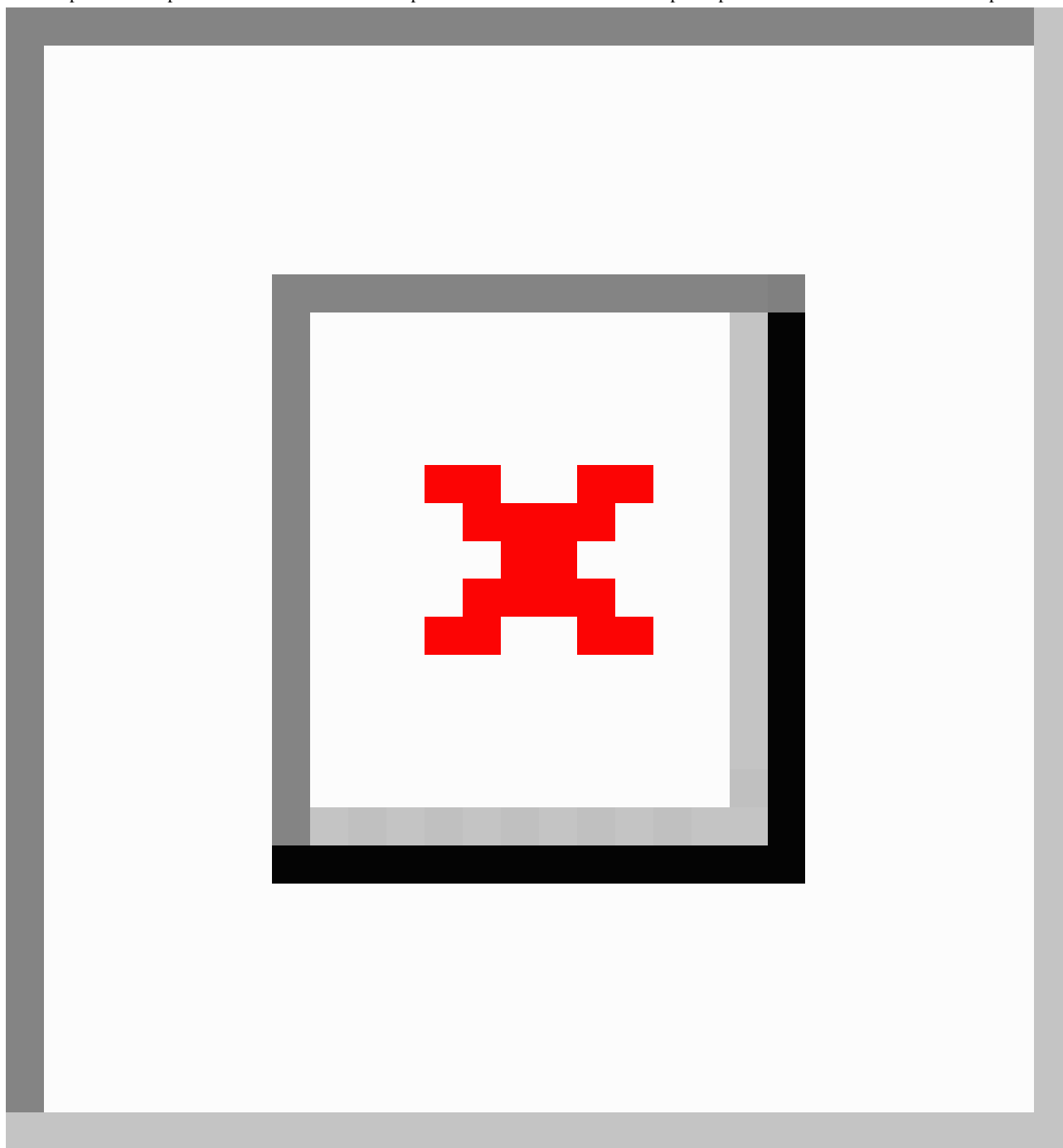
**Figure 4.** Individual baseline and week 6 APHAB scores. Thin lines represent each participant, and the thick line represents the group average. APHAB: Abbreviated Profile of Hearing Aids Benefit.



Time wearing the wristband and time exposed to speech were verified through the collection of data from backend logging that records when the wristband is turned on or off and when a phoneme is detected. As seen in [Figure 5](#), participants wore the

wristband for an average of 12.9 (SD 8.1) hours per day and were exposed to speech for an average of 6.7 (SD 3.3) hours per day.

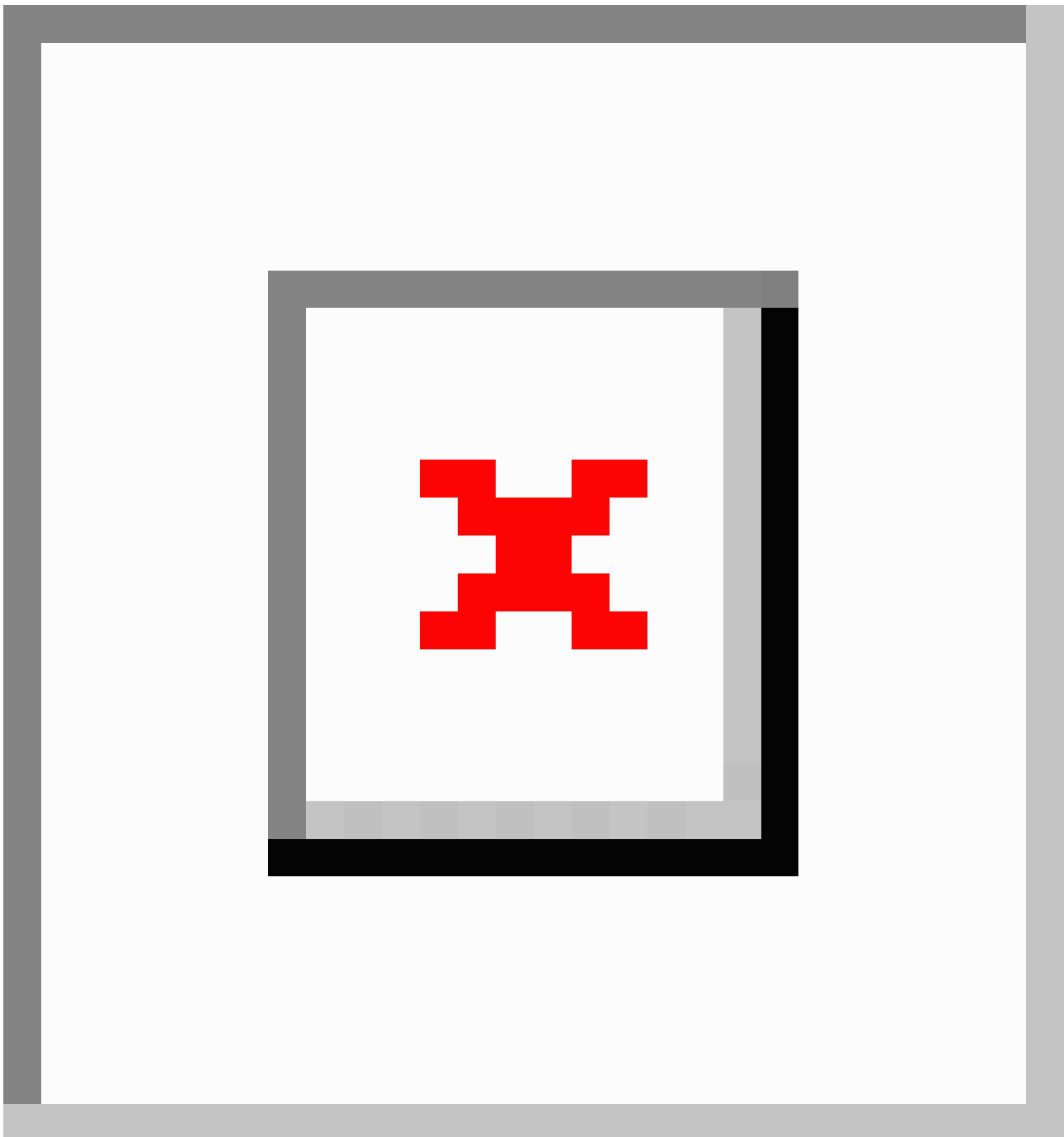
**Figure 5.** Daily use for all participants. Bar height represents the total time the wristband was on. Orange represents the portion of time the wristband detected the presence of speech sounds. The dotted line represents the 1-hour minimum that participants were instructed to be around speech.



Simple linear regression analysis was used to test if a participant's baseline APHAB score explains their benefit APHAB score after 6 weeks, indicating that those with greater subjective difficulty understanding speech may stand to benefit the most from the haptic assistance of the wristband (Figure 6).

The results of the regression indicate that the average baseline score explains 43% of the variation in the average APHAB benefit score at 6 weeks ( $F_{1,14}=10.55$ ;  $P=.006$ ). These results are significant at the  $P<.05$  level.

**Figure 6.** The baseline APHAB score correlates with the final APHAB benefit score. The linear regression demonstrates the correlation between the degree of disability without the assistance of Clarify at baseline and the final benefit score at week 6 with the aid of Clarify. APHAB: Abbreviated Profile of Hearing Aid Benefit.



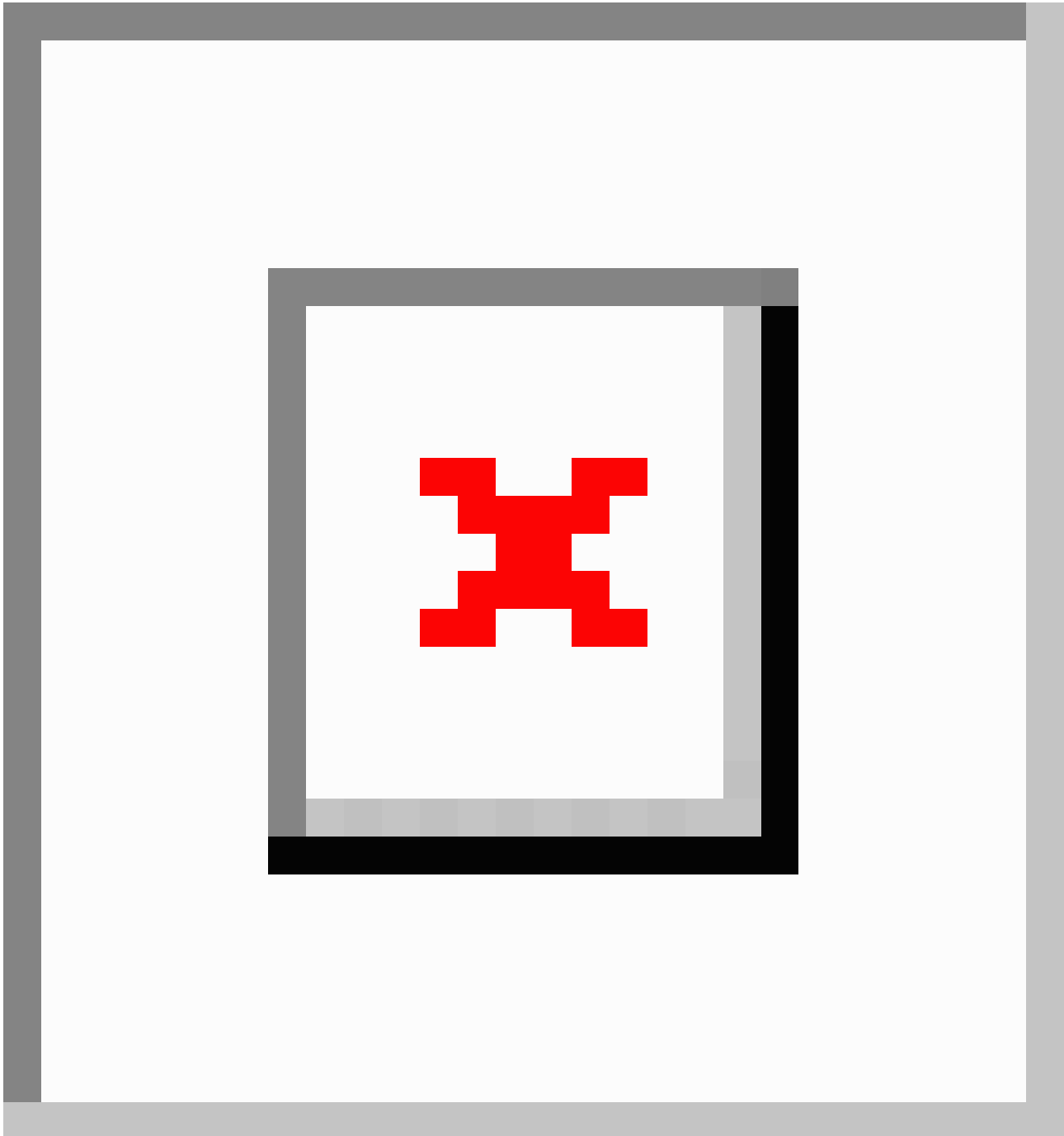
We compared participants who used hearing aids to those who did not. A total of 9 participants used hearing aids to help them understand speech, and 7 of the participants did not. Results showed a 10.78 point greater APHAB benefit score at 6 weeks for participants who did not use hearing aids than for participants who did ( $t_{14}=2.14$ ;  $P=.10$ , 2-tailed independent  $t$  test; [Figure 7](#)). While the difference in the benefit score between the two subgroups was not statistically significant, it did reach the 10-point threshold for clinical relevance [23,24]. The small sample size rendered the study underpowered to detect this difference at  $P<.05$ , and further study is necessary to validate this finding. Additionally, while the subgroup without hearing

aids started the study at a higher level of disability, they ended the study at a lower level of disability than those with hearing aids. The subgroup without hearing aids started with a baseline APHAB score of 44.09 (SD 16.66) points, while the subgroup with hearing aids started with a baseline score of 37.40 (SD 14.61) points. The subgroup without hearing aids concluded the study with an APHAB score of 25.63 (SD 12.51) points, while the subgroup with hearing aids concluded the study with an APHAB score of 29.72 (SD 12.01) points. Another noteworthy difference between the subgroups was that the group who did not wear hearing aids demonstrated both a statistically significant and clinically meaningful aided APHAB benefit score from baseline, while the subgroup that did wear hearing

aids did not. The subgroup that did not wear hearing aids ended the study with an average APHAB benefit score from baseline of 18.45 points (SD 11.70 points;  $n=7$ ;  $P=.005$ , 2-tailed dependent  $t$  test). The subgroup that wore hearing aids ended

the study with an average APHAB benefit score from baseline of 7.67 points (SD 12.730 points;  $n=9$ ;  $P=.11$ , 2-tailed dependent  $t$  test).

**Figure 7.** Non-hearing aid users ended the study with a higher benefit score than regular users of hearing aids. Error bars represent SE of the mean (SEM). Baseline SEM without hearing aids: 5.83. Baseline SEM with hearing aids: 4.59. Week 6 SEM without hearing aids: 4.38. Week six SEM with hearing aids: 3.78.



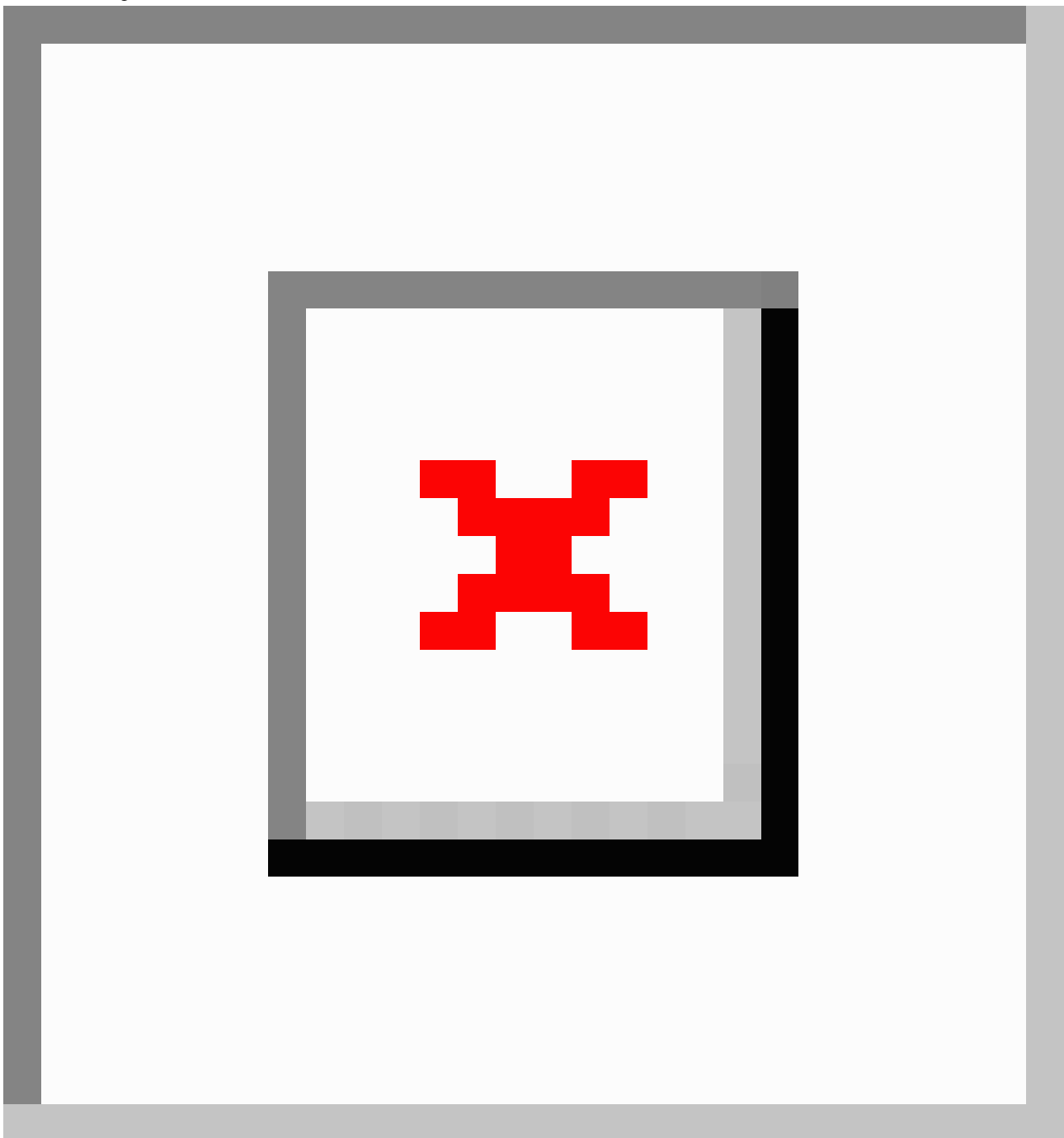
Subscale analyses were performed for ease of communication (EOC), BN, and reverberation (Figure 8 and Multimedia Appendix 3). These subscales are reflective of speech communication under ideal conditions, in noisy environments, and in reverberant environments [23]. The average benefit score for EOC was 15.44 (SD 13.88;  $N=16$ ;  $P<.001$ , 2-tailed dependent  $t$  test). Those who wore hearing aids and those who did not wear hearing aids had similar EOC benefit scores

( $t_{14}=2.18$ ;  $P=.60$ , 2-tailed independent  $t$  test). The average EOC benefit score for those with hearing aids was 13.57 (SD 15.71;  $n=9$ ;  $P=.03$ , 2-tailed dependent  $t$  test), and the average EOC benefit score for those without hearing aids was 17.83 (SD 11.85;  $n=7$ ;  $P=.01$ , 2-tailed dependent  $t$  test). The average benefit score for BN was 10.88 (SD 17.54;  $N=16$ ;  $P=.03$ , 2-tailed dependent  $t$  test). The average BN benefit score for those without hearing aids was 16.99 points higher than those with hearing

aids ( $t_{14}=2.14$ ;  $P=.05$ , 2-tailed independent  $t$  test). The average BN benefit score for those with hearing aids was 3.44 (SD 17.5;  $n=9$ ;  $P=.54$ , 2-tailed dependent  $t$  test), and the average BN benefit score for those without hearing aids was 20.43 (SD 15.1;  $n=7$ ;  $P=.01$ , 2-tailed dependent  $t$  test). The average benefit score for reverberation was 10.84 (SD 16.95;  $N=16$ ;  $P=.02$ , 2-tailed dependent  $t$  test). The average reverberation benefit score for

those without hearing aids was 11.12 points higher than those with hearing aids ( $t_{14}=2.14$ ;  $P=.20$ , 2-tailed independent  $t$  test). The average reverberation benefit score for those without hearing aids was 17.10 (SD 16.0;  $n=7$ ;  $P=.03$ , 2-tailed dependent  $t$  test), and the average reverberation benefit score for those with hearing aids was 5.98 (SD 17.0;  $n=9$ ;  $P=.32$ , 2-tailed dependent  $t$  test).

**Figure 8.** APHAB subscale benefit scores at 6 weeks. Blue bars represent the entire participant group, orange bars are the subgroup who were regular users of hearing aids, and gray bars are the subgroup that did not wear hearing aids. There were 16 participants total, 9 who were regular users of hearing aids, and 7 who did not use hearing aids. Error bars represent the SE of the mean (SEM). Ease of communication SEM for total average: 3.47. Background noise SEM for total average: 4.38. Reverberation SEM for total average: 4.24. Ease of communication SEM for without hearing aids: 4.48. Background noise SEM for without hearing aids: 5.71. Reverberation SEM for without hearing aids: 6.03. Ease of communication SEM for with hearing aids: 5.24. Background noise SEM for with hearing aids: 5.41. Reverberation SEM for with hearing aids: 5.65. APHAB: Abbreviated Profile of Hearing Aid Benefit; HA: hearing aid.





Three of our participants requested to continue use of the wristband after the study ended, and hence, they did not fill out the final questionnaire. Of those who did, some had criticisms (“I’m really unsure if the Clarify band was helpful or not”) and some had praise (“It was very beneficial. Thank you”); however, the comments were too few to be statistically meaningful.

## Discussion

In this study, we expanded on our prior work that showed deaf and hard of hearing individuals are capable of identifying sound categories through patterns of vibration applied to the wrist [12]. Here, we demonstrated that individuals with high-frequency hearing loss can improve their subjective understanding of speech communication using vibrational representations of high-frequency speech sounds on the wrist. The results demonstrate that after 1 week of wearing the wristband, participants were able to improve their subjective ability to understand conversations during daily interactions. They then continued to improve, at a slower rate, throughout the 6-week study. This reflects prior research findings of an innate ability for those with hearing loss to rapidly learn to interpret tactile vibrations as a substitute for audio information [25]. The understanding of vibrations is further strengthened and perfected over time with practice as the portions of the auditory cortex that respond to tactile vibration expand [26-28].

We further found that participants who started the study with a higher baseline APHAB score experienced a greater improvement in their subjective ability to understand speech by the end of the 6-week trial. Of 16 participants, 14 ended the study with an APHAB score of 40 or below (which translates to perceived difficulty understanding speech less than half of the time). A total of 5 participants started the study with an unaided APHAB score of 50 points or higher; for 3 of them, the final APHAB benefit score was >30 points. One potential explanation for why participants who started the trial with greater difficulty understanding speech experienced greater improvement is that more of their auditory cortex was available for the interpretation of tactile sound representation [26]. It is also possible that participants who started the study with a higher APHAB score had more room for improvement, as higher APHAB scores indicate a higher degree of perceived disability. This could be an interesting topic for future research.

Participants without hearing aids demonstrated a trend toward higher self-reported benefit from vibrotactile sensory substitution for speech understanding, though this did not reach statistical significance. Given that this group started the study trending toward a higher APHAB score, we presume the difference is because the hearing aid group already benefits from their technology and therefore has less room for improvement. It is difficult to predict what the interaction between hearing aids and vibrotactile feedback will be because of the differing signal processing techniques used in digital hearing aid technologies. Digital hearing aids convert sound waves into numerical codes before amplifying them. This code contains information about a sound’s frequency and amplitude, allowing the hearing aid to be specially programmed to amplify some frequencies more than others. Digital sound processing

capabilities allow an audiologist to adjust the hearing aid to a user’s needs and different listening environments. Digital hearing aids can also be programmed to focus on sounds coming from a specific direction. The wristband may represent sounds that differ significantly from those represented by the hearing aid. Future studies can explore directly connecting the wristband to the user’s hearing aids through a Bluetooth signal so that the wristband’s signals directly correspond with the sounds the user is hearing. For this study, the small sample size rendered the study underpowered to detect differences between those who used hearing aids and those who did not at  $P < .05$ . Future studies will be designed to investigate this finding further.

Individuals with hearing impairment have great difficulty understanding speech in the presence of BN. It is one of the primary complaints expressed by many with hearing loss, and one of the most difficult impairments to resolve. Individuals with hearing loss are unable to resolve the closely spaced harmonics of speech sounds to perform a spectral analysis with enough detail to extract the time-frequency portions of the speech that are relatively spared from corruption by the noise background [29]. In hearing aids, the BN modulators have not been shown to be highly effective at helping in these situations [30]. In this study, we demonstrated that the addition of vibrotactile feedback in the presence of BN enabled individuals who did not wear hearing aids to hear speech communication better based on their subjective experience (Figure 7). Interestingly, the final average BN score for the subgroup without hearing aids was 28.95 (SD 16.15; n=7) and the final average BN score for the subgroup with hearing aids was 40.04 (SD 18.78; n=9), suggesting that those who use hearing aids may benefit from using vibrotactile feedback during conversations with BN instead of using their hearing aids. While our data does not offer conclusive evidence of this due to several limitations, it does offer an area worth further exploration in larger studies.

Reverberation is the persistence of a sound after it is produced and is created when the sound is reflected off of surfaces or objects. It is most noticeable when the source of the sound has stopped, but the reflections continue. As the sound reflects off of surfaces and is absorbed by others, the quality of the sound degrades. Every room or outdoor environment has a different level of reverberation due to the construct of the room or area, the reflectiveness of the materials, and the objects in it. Reverberation is natural to every area, but in areas where the reverberation is very high, it can reduce speech intelligibility, especially when BN is also present. Individuals with hearing loss, including users of hearing aids, frequently report difficulty in understanding speech in reverberant, noisy situations [31]. Most hearing aids, both digital and analog, have limited ability to help individuals with hearing loss in areas of high reverberation [32]. We found that the addition of vibrotactile haptic vibration to the wrist in reverberant environments tended to help the participants without hearing aids more than those with hearing aids, though the difference did not reach statistical significance (Figure 6). One possibility to be tested is that individuals who use hearing aids may find haptic vibrations to be more helpful in reverberant environments when the hearing aids are removed because it would eliminate any conflict

between the digital processing of the hearing aid and the vibrational signals that are providing information about the sounds of speech without processing.

In the context of the APHAB, EOC describes the effort involved in communication under relatively easy listening environments. The interesting discovery from our results was that individuals who use hearing aids experienced a significant subjective improvement in their understanding of conversations under easy listening conditions. In easy listening environments where hearing aids help the most and perform the least amount of digital signal processing, the addition of haptic vibrations added the greatest amount of additional benefit. Upon completion of the trial, the average EOC score for the subset of participants who were users of hearing aids was 14.65 (SD 6.99; n=9), indicating little to no subjective difficulty understanding speech in easy listening environments. For the subset of participants who were not users of hearing aids, the average EOC score upon completion of the trial was 16.88 (7.73; n=7). Even without the additional help of hearing aids, these participants ended the study with an equivalent subjective capability for understanding speech in easier listening environments, despite starting the trial with a higher level of disability (Figure 8).

There are limitations to this study. First, the small sample size prevents extrapolation of the results to larger populations; this will be addressed in future studies. We were also limited in our ability to collect speech comprehension data in a noise-controlled environment with standardized volume controls—this is because the testing was done in participant homes instead of a laboratory. As a result, this study depended

on self-report data (APHAB), which always has the potential to be influenced by a placebo effect. Another limitation is that some participant audiograms were assessed via phone apps rather than an audiologist's office; however, it should be noted that these appear to yield roughly equivalent results [5]. We also note that the specific type of hearing loss was not controlled beyond meeting the audiogram requirements. One final thing to note is that participants could move their hand (and, hence, their wristband), meaning that the microphone placement was not standardized in a single position. We do not consider this a limitation of the study, as the study is meant to test whether a vibrotactile wristband can be used to detect sound. The positive results reported here suggest that the mobility of the microphone does not present a problem.

We have demonstrated that vibrotactile sensory substitution helps individuals with high-frequency hearing loss improve their subjective understanding of verbal communication. The device demonstrated here is a wristband that delivers spatially distinguishable vibrations to the wrist in correspondence with high-frequency phonemes. We found that while both hearing aid and non-hearing aid users with high-frequency hearing loss reported a benefit, vibrotactile feedback tended to be more beneficial for non-hearing aid users. However, the small sample size rendered the study underpowered to detect this difference at  $P < .05$ , and further study is necessary to validate this finding. Finally, our results also demonstrated that those who started the study with a higher APHAB score (greater hearing disability) experienced the greatest amount of benefit from vibrotactile feedback.

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## Conflicts of Interest

DME is the chief executive officer of Neosensory, a neurotech company. IK and TF are employees of Neosensory, and MVP is a former employee of Neosensory.

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### Multimedia Appendix 1

Microphone characteristics.

[PDF File, 59 KB - [xmed\\_v51e49969\\_app1.pdf](#)]

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### Multimedia Appendix 2

Abbreviated Profile of Hearing Aids Benefit summary statistics per week for all participants, the subgroup that did not wear hearing aids, and the subgroup that did wear hearing aids. The benefit score is the baseline score minus the final score.

[PDF File, 83 KB - [xmed\\_v51e49969\\_app2.pdf](#)]

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### Multimedia Appendix 3

Abbreviated Profile of Hearing Aids Benefit subscale summary statistics per week for all participants, the subgroup that did not wear hearing aids, and the subgroup that did wear hearing aids.

[PDF File, 95 KB - [xmed\\_v51e49969\\_app3.pdf](#)]

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## Abbreviations

**APHAB:** Abbreviated Profile of Hearing Aid Benefit

**BN:** background noise

**EOC:** ease of communication

**GRMS:** root mean squared acceleration from gravity

**LRA:** linear resonant actuator

*Edited by E Meinert; submitted 14.06.23; peer-reviewed by Anonymous, Anonymous, R Eikelboom; revised version received 23.11.23; accepted 13.12.23; published 09.02.24.*

*Please cite as:*

*Kohler I, Perrotta MV, Ferreira T, Eagleman DM*

*Cross-Modal Sensory Boosting to Improve High-Frequency Hearing Loss: Device Development and Validation*

*JMIRx Med* 2024;5:e49969

URL: <https://xmed.jmir.org/2024/1/e49969>

doi: [10.2196/49969](https://doi.org/10.2196/49969)

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# COVID-19 National Football League (NFL) Injury Analysis: Follow-Up Study

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## Abstract

**Background:** In 2020, COVID-19 spread across the world and brought normal daily life to a halt, causing the shutdown of nearly everything in order to prevent its spread. The National Football League (NFL) similarly experienced shutdowns and the resulting effects, leaving athletes unable to train in some of the most advanced facilities with many of the best trainers in the world. A previous study, titled *COVID-19 Return to Sport: NFL Injury Prevalence Analysis*, determined that there was increased injury prevalence during the 2020 season, likely due to decreased physiological adaptations within athletes' bodies as a result of facility shutdowns. Understanding injury epidemiology is vital to the prevention of injuries and the development of return-to-play protocols.

**Objective:** The objective of this study is to perform a follow-up study to *COVID-19 Return to Sport: NFL Injury Prevalence Analysis* in order to examine the longitudinal effects of the COVID-19 pandemic on injury epidemiology. This study examines if there was a recovery to baseline levels of injuries or if there are still lingering effects from the COVID-19 pandemic-induced spike in injuries.

**Methods:** To determine if there was change in the number of injuries for each season, injury tallies collected from the 17-week-long 2018, 2019, and 2020 NFL regular seasons were compared with those from the 18-week-long 2021 and 2022 NFL regular seasons. A Kruskal-Wallis test with post hoc Dunn analysis was conducted to compare the rate of injuries per team per week between each of the 2018, 2019, 2020, 2021, and 2022 regular seasons.

**Results:** The Kruskal-Wallis test revealed an  $H$  statistic of 32.61 ( $P < .001$ ) for the comparison of the injury rates across the 5 seasons. The post hoc Dunn analysis showed that 2020 had a statistically significant difference when compared with each of the 2018 ( $P < .001$ ), 2019 ( $P = .04$ ), 2021 ( $P = .02$ ), and 2022 ( $P = .048$ ) seasons. The 2019 season showed no statistical significance when compared with the 2021 ( $P = .23$ ) and 2022 ( $P = .13$ ) seasons.

**Conclusions:** The results of this follow-up study, combined with the previous study, show that extended training interruptions stemming from COVID-19 in 2020 induced detraining and led to increased injuries. Additionally, the results of this study show that retraining can occur, resulting in the development of injury protective factors, as injury rates returned to baseline levels after



2020. This is the first large-scale and long-term opportunity to demonstrate the effects of these principles and how they are important to understanding injury epidemiology.

(*JMIRx Med* 2024;5:e45688) doi:[10.2196/45688](https://doi.org/10.2196/45688)

## KEYWORDS

COVID-19; injury; prevalence; adaptation; sports medicine; follow-up; training; football; epidemiology; sport; athlete; athletic; injuries

## Introduction

In 2020, the COVID-19 pandemic spread across the world and led to the shutdown of everything except essential services. Sports were no exception, as competition came to an immediate halt. The National Football League (NFL) was one such sport that was shutdown, as they closed all facilities from late March 2020 until late May 2020 [1,2]. While facilities opened back up in May, players were unable to return until the end of July [3]. This shutdown eliminated most of the training period, giving players a narrow 20-day period to reacclimate before the start of the 2020 season [3]. A previous study, titled *COVID-19 Return to Sport: NFL Injury Prevalence Analysis*, examined the effects of this shutdown on injury epidemiology [2]. This study showed that there was increased injury prevalence during the 2020 NFL season, which was impacted by the COVID-19 pandemic [2]. The study concluded that the increased injury prevalence was due to a decline in athlete training as a result of the shutdowns [2]. The decline in training, and hence, the lack of bodily preparation for the 2020 NFL season, resulted in decreased physiological adaptations of players' bodies to strenuous exertions, which is a hallmark of the sport [2]. This study serves as a follow-up study to examine the longitudinal effects of the COVID-19 pandemic shutdowns on injury prevalence in the NFL following the 2020 NFL season.

The NFL is an American football league that is composed of 32 teams with some of the best athletes in the world. The NFL is widely recognized as having some of the best trainers and facilities to ensure that these high-level athletes are prepared to play each season. NFL athletes follow intense training in order to physically prepare their bodies for the demand of a strenuous season [4]. Although training may not prevent every injury, research has shown that training produces a protective effect from injury [5-7]. Traditionally, the NFL was played over a 17-week-long NFL season each year until the 2021 season, when they transitioned to an 18-week-long NFL season for all future seasons [8].

Previous research demonstrated that the COVID-19 pandemic had acute effects on injury prevalence during the 2020 NFL season [2]. Much of this can be attributed to the decreased physiological adaptations that occurred during shutdowns, when athletes were unable to access NFL training facilities [1,2]. It is important to note that although teams could provide players with up to US \$1500 worth of at-home training equipment, the players still lacked access to on-site athletic trainers and recovery facilities and were unable to partake in normal preseason training [9]. Any at-home workouts were considered voluntary [9]. Therefore, these athletes most likely exhibited the effects of detraining, a process in which athletes undergo a

loss of physiological and performance-based adaptations from previous training due to a lack of sufficient training [3,10]. It is believed that many athletes across the United States and the world exhibited the effects of acute detraining during the COVID-19 shutdown [3,11]. Previous shutdowns in the NFL have shown that detraining can occur, such as during the 2011 lockout, where the preseason saw an increased number of Achilles tendon injuries [12]. Training is one of the most important interventions for injury prevention and improved athletic performance in athletes of all populations [5-7,13-15].

The effects of detraining are a serious concern in regard to injury epidemiology. We can clearly see that detraining has significant potential to lead to injuries; however, complete recovery from detraining can be obtained through a sufficient training program [3,16]. The amount of time necessary to recover from the effects of detraining is widely debated [3]. The amount of time needed for training adaptations often differs between people based on training levels, genetics, and a host of other factors [3,17-19]. Many of these genetic and environmental factors contribute to the variability of injury recovery times and why some athletes may recover more quickly [20-22]. Although we know that recovery is complex and difficult to predict, research has suggested that the time necessary to fully return from detraining is often similar to or longer than the length of detraining [16]. The variations in training adaptations and recovery from detraining makes the examination of the longitudinal effects of the COVID-19 pandemic that much more important to understanding longitudinal injury epidemiology.

Longitudinal research on injury epidemiology due to a major event, such as the COVID-19 pandemic, is scarce. The goal of this research is to understand the effects of the COVID-19 pandemic on longitudinal injury epidemiology. The authors hypothesized that injury prevalence for the 2021 and 2022 NFL seasons would be lower than that of the 2020 NFL season, which was affected by the COVID-19 pandemic. Correspondingly, it was hypothesized that decreased injury prevalence would result from athletes having full access to sports performance facilities and staff to properly train their bodies during the 2021 and 2022 NFL seasons. It is believed that during these 2 seasons, athletes had adequate time and preparation to induce the necessary physiological changes and undergo retraining, thus avoiding the effects of detraining observed following the COVID-19 pandemic-induced shutdowns.

## Methods

### Ethical Considerations

This study did not require institutional review board approval as all data are publicly available and this study does not qualify



as human subjects research per US Department of Health and Human Services policy 45 CFR 46.102.f.

### Study Design

The methodology for this study design was adapted from the previous study, *COVID-19 Return to Sport: NFL Injury Prevalence Analysis* [2]. Data for the 2020 NFL regular season were collected in the previous study and used for further analysis [2]. The number of injuries was tallied for the 18-week-long 2021 and 2022 NFL regular seasons using the weekly published injury reports by each NFL team. Injury reports are made publicly available by each team in the NFL. If an official injury report was not available through the individual team media, a deferment was made to the official NFL website. Per the NFL injury report policy, teams are required to report injuries throughout the week of a game, so any and all information should be considered accurate [23]. Athletes listed with the same injury for consecutive weeks were only counted once in order to prevent any repeat data. If an athlete presented with an injury to a different anatomical region, this was counted as a new unique injury. No data were repeated at any point during the collection process. Contact injuries were included in this study as this is a nonmodifiable risk factor that cannot be controlled due to football being a contact sport [2,24]. COVID-19 infection, sick days, and nonmedical days off were not included in the injury tally. Illnesses were not included in this study, because illnesses are not considered a physical injury and should be reported separately from injuries when performing injury epidemiological studies [2,25]. All other soft tissue injuries and concussions were included during the first week of the associated injury report. The 2020 season, which was played after the COVID-19–induced shutdowns, was used for comparison with the subsequent 2021 and 2022 seasons.

### Data Analysis

The data analysis for this study was conducted differently from the previous study [2], as there is a need to correct for the change from the 17-week-long NFL seasons in 2018, 2019, and 2022 to the 18-week-long NFL seasons in 2021 and 2022 [8]. The comparison required first dividing the number of injuries per team by the number of weeks for each season. This adjustment allowed for the comparison of 2 different regular season lengths.

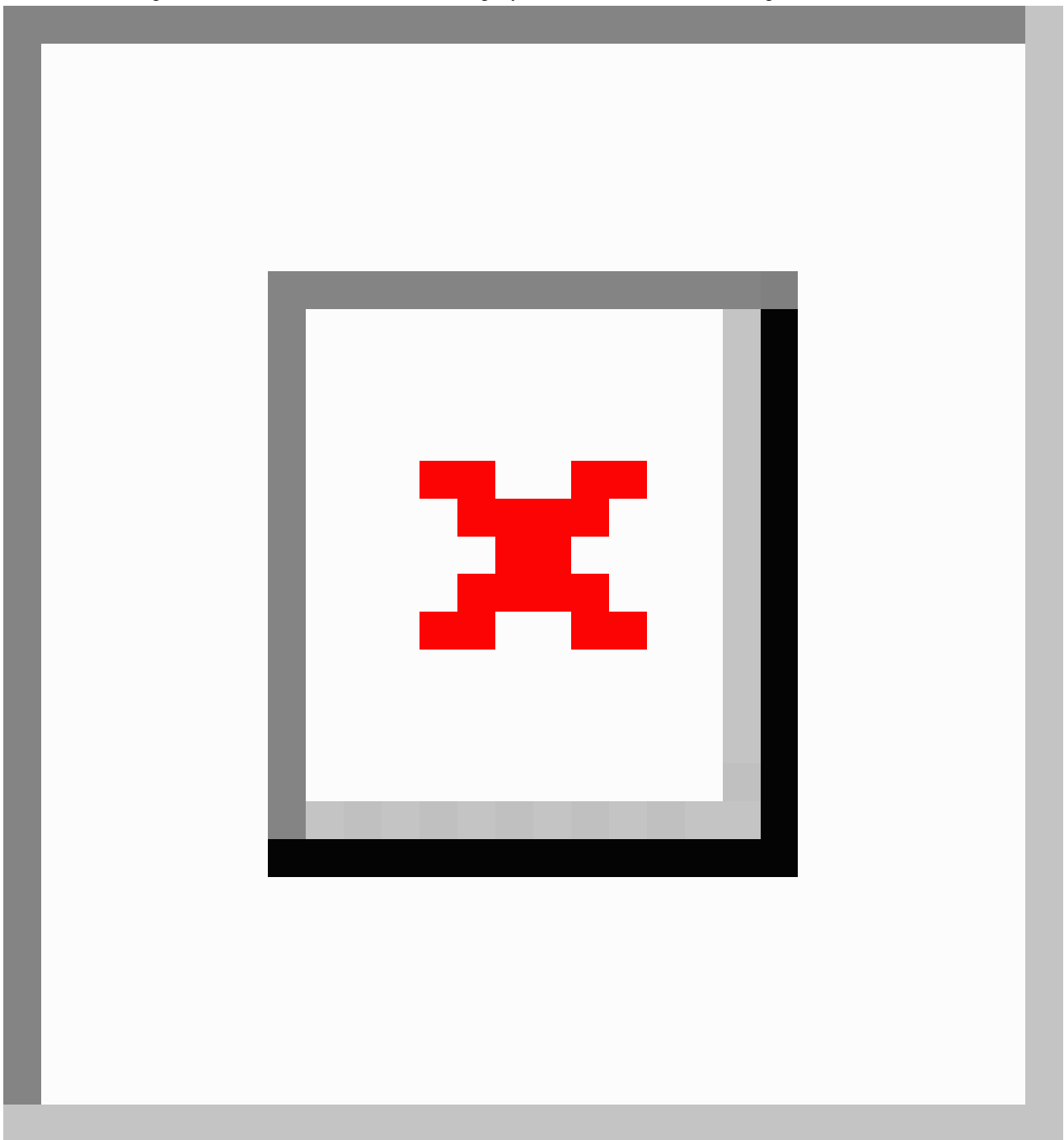
A Kruskal-Wallis test with post hoc Dunn analysis was conducted on the number of injuries per team per week rate to compare the 2018, 2019, 2020, 2021, and 2022 seasons.

### Results

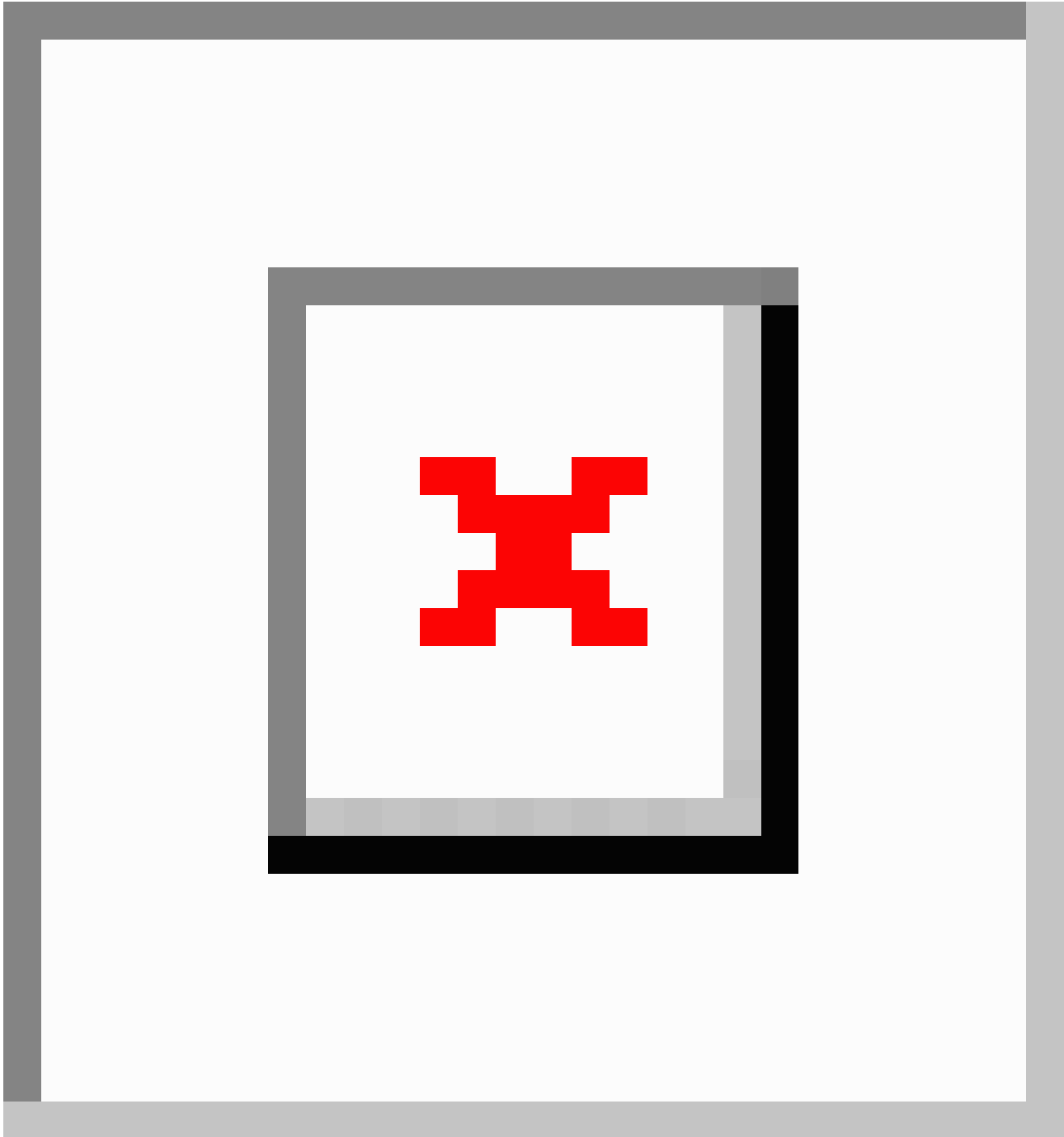
The 2018 season had a total of 1561 injuries (Figures 1 and 2) [2]. This number was divided by 17, the number of weeks in the NFL regular season for the 2018, 2019, and 2020 seasons, to produce a rate that allowed for an appropriate comparison with the change to 18-week seasons in 2021 and 2022. Thus, the 2018 season produced a rate of 91.8 injuries per week and a rate of 2.9 injuries per team per week. The 2019 season had a total of 1897 injuries [2], producing a league-wide rate of 111.6 injuries per week and a rate of 3.5 injuries per team per week. The 2020 season had a total of 2484 injuries, as indicated in the previous study [2]. It produced a league-wide rate of 146.1 injuries per week and a rate of 4.6 injuries per team per week. The 2021 season had a total of 2210 injuries, which was divided by 18 to correspond with the number of weeks in the 2021 regular season. This produced a league-wide rate of 122.8 injuries per week and a rate of 3.8 injuries per team per week. The 2022 season had a total of 2257 injuries. This was also divided by 18 to represent the number of weeks in the 2022 regular season. This produced a league-wide rate of 125.4 injuries per week and a rate of 3.3 injuries per team per week.

Data analysis with a Kruskal-Wallis test found that the rate of injuries per team per week differed between the 5 seasons with an  $H$  statistic of 32.61 ( $P<.001$ ). From the post hoc Dunn analysis, the rate of injuries per team per week for the 2018 NFL season was statistically significantly different than those of the 2019 ( $P=.04$ ), 2020 ( $P<.001$ ), 2021 ( $P<.001$ ), and 2022 ( $P<.001$ ) seasons. The rate of injuries per team per week for the 2019 NFL season was statistically significantly different than that of the 2020 ( $P=.04$ ) season, but there was no significant difference when compared with those of the 2021 ( $P=.23$ ) and 2022 ( $P=.13$ ) seasons. The rate of injuries per team per week for the 2020 COVID-19–impacted NFL season was statistically significantly different than those of the 2021 ( $P=.02$ ) and 2022 ( $P=.048$ ) seasons. Comparison of the rate of injuries per team per week of the 2021 and 2022 seasons did not produce a statistically significant difference ( $P=.76$ ).

**Figure 1.** The total number of injuries per NFL regular season, including the 17-week-long 2018, 2019, and 2020 NFL seasons from the previous study [2] and the 18-week-long 2021 and 2022 NFL seasons. Error bars signify SE. NFL: National Football League.



**Figure 2.** Number of injuries per week per team for each NFL regular season from 2018 - 2022. Error bars signify SE. NFL: National Football League.



## Discussion

The study results showed statistically significant differences when comparing the 2020 COVID-19–impacted NFL season with the previous 2018 and 2019 seasons, as well as when compared with the subsequent 2021 and 2022 NFL seasons. The study also showed that there was a lower total number of injuries across the league in 2021 (2210 injuries) and 2022 (2257 injuries) when compared with the 2020 (2484 injuries) COVID-19–impacted NFL season. This occurred even with the addition of an extra week of regular season play in the 2021 and 2022 seasons when compared with the 2020 season [8]. The 2021 and 2022 seasons showed no statistically significant difference when compared with the 2019 season, indicating that

injury levels returned to a similar level after 2020. This shows that there was a clear epidemiological spike in 2020. The previous study showed the impact of the COVID-19 pandemic, which led to a higher number of injuries in the 2020 NFL season when compared with earlier seasons—likely due to decreased training adaptations. This was thought to have stemmed from facility lockdowns aimed at mitigating the spread of COVID-19 [2]. This study demonstrated recovery from that spike back to pre-pandemic season levels, indicating that retraining and recovery from detraining is possible.

Previous research has demonstrated the effects of shutdowns and detraining, which lead to a negative impact on athletic performance and health [2,3,10-12]. Preparation for athletic competition is vital for the health and performance of athletes

[5-7,13-15]. This follow-up study aimed to examine if the COVID-19 pandemic's effects on injury epidemiology persisted or if athletes were able to return their bodies back to peak pre-pandemic shape. The decline in injuries after the COVID-19 pandemic season, as demonstrated in this follow-up study, showed that athletes were able to return to pre-pandemic athletic conditioning. This was most likely achieved through having a full off-season with full-access training for the 2021 and 2022 seasons. NFL players train in some of the best facilities in the world while under the supervision of renowned sports medicine personnel. It can be concluded from this follow-up study that the COVID-19 pandemic did have an acute effect on injuries, with a spike in the 2020 season. However, the COVID-19 pandemic did not have a longitudinal effect on injuries, as demonstrated by the decrease in injuries during the 2021 and 2022 regular seasons when compared with 2020. This follow-up study further suggests that athletic preparation through performance training is vital for the preparation of sport and injury prevention.

However, this study is not without limitations, and these limitations are consistent with the previous study. Similar to the previous study, this study is limited by the potential underreporting of injuries by players, unbeknownst to team personnel [2]. Another potential limitation, consistent with the previous study, is that the exact difference in training hours between seasons is unknown and variable by team to some degree [2]. However, it is known that there were limitations for training in 2020 [1] and that any survey administered about training limitations would be limited due to recall bias [2]. It is

also possible that other factors influenced the findings of this study. However, the span of years included would hopefully account for any other possible differences besides the COVID-19-induced lockdown. The authors believe that despite these limitations, this study provides an accurate representation of the effects of detraining on injury epidemiology.

This research has demonstrated the importance of performance training for sport on injury epidemiology. This study shows that recovery from detraining is possible under the proper training conditions, in which athletes induce adaptation and preparation for sport. This is the first large-scale opportunity available to study detraining and retraining principles from a long-term perspective. Findings from this study serve as a foundational piece of research in proving what many have been hypothesized in regard to training and injury prevention.

Further studies must determine exactly how much time is needed to return to sport from a major event such as the COVID-19 pandemic, injuries, or time off. Qualified performance coaches and rehabilitation professionals are vital to help solve these issues. Further research must also be done at the collegiate and amateur levels to examine the effects of detraining and retraining, as these individuals may not have access to the care and facilities that NFL players receive. The findings from the previous study and this follow-up study serve as a starting point to future discussions of the necessary preparation times and levels. Further injury epidemiological trials and observational studies must be conducted to continue the evolution of return-to-sport protocols and training programs to combat detraining in adverse situations.

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## Acknowledgments

We would like to thank Elijah Theye, MPH, and the University of Nebraska Medical Center College of Public Health regarding their help with the biostatistical analysis of our results.

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## Conflicts of Interest

None declared.

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## Abbreviations

**NFL:** National Football League

*Edited by E Meinert; submitted 12.01.23; peer-reviewed by A Samaranyaka, Anonymous, Anonymous, F Pereira; revised version received 24.07.23; accepted 27.12.23; published 13.02.24.*

*Please cite as:*

*Puga TB, Schafer J, Thiel G, Scigliano N, Ruan T, Toledo A, Agbedanu PN, Treffer K*

*COVID-19 National Football League (NFL) Injury Analysis: Follow-Up Study*

*JMIRx Med* 2024;5:e45688

URL: <https://xmed.jmir.org/2024/1/e45688>

doi:[10.2196/45688](https://doi.org/10.2196/45688)



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# The Role of Anxiety and Prosocial Behaviors on Adherence Behaviors to Prevent COVID-19 in University Students in the United States: Cross-Sectional Study

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## Abstract

**Background:** In situations of acute stress, individuals may engage in prosocial behaviors or risk-taking self-oriented behaviors. The COVID-19 pandemic created large stress-promoting conditions that impacted individuals' decisions to adhere to COVID-19 preventative behaviors.

**Objectives:** The study aimed to examine the relationship between anxiety during the pandemic and adherence behaviors to prevent the spread of COVID-19, and the moderating influence of prosocial behaviors. We hypothesized that individuals with high anxiety during COVID-19 would adhere more to preventive COVID-19 behaviors than ones with low anxiety and that this relationship would be stronger in those individuals with higher prosocial behaviors.

**Methods:** A web-based survey was administered through the SONA web-based participant tool of the psychology department of a university in the Northeastern United States. A final sample of 54 undergraduate students completed web-based questionnaires during the second wave of the COVID-19 pandemic, from January to May 2021, which included demographic measures and surveys on prosocial behaviors, anxiety, and COVID-19 preventative behaviors. Moderation analyses were conducted using PROCESS in SPSS.

**Results:** Participants reported high levels of trait and state anxiety symptoms, most of them meeting or exceeding the cutoff criteria to be clinically meaningful (state anxiety: 47/54, 87%; trait anxiety: 38/44, 86%), and over 50% highly adhered to the COVID-19 preventive behaviors of wearing a face mask, using hand sanitizer, handwashing, coughing/sneezing into their elbow or a tissue, self-quarantining, maintaining social distance, avoiding social gatherings, and avoiding nonessential travel. No significant associations were observed between prosocial behavior, anxiety types, and adherence to COVID-19 preventive behaviors. However, when moderation analyses were conducted between anxiety types and adherence to COVID-19 preventive behaviors, results demonstrated a statistically significant interaction of public prosocial behavior with state anxiety ( $\beta = -.17$ ,  $t_{53} = -2.60$ ;  $P = .01$ ), predicting engagement in COVID-19 preventative behaviors. At high levels of anxiety, low levels of prosocial public behaviors were associated with higher engagement in COVID-19 preventative behaviors. In contrast, high levels of public prosocial behavior were associated with low engagement in COVID-19 preventative behaviors at higher levels of anxiety.

**Conclusions:** These results provide information that can aid in the creation of interventions that could increase adherence to COVID-19 preventative behaviors (Reviewed by the Plan P #PeerRef Community).

(*JMIRx Med* 2024;5:e52970) doi:[10.2196/52970](https://doi.org/10.2196/52970)

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## KEYWORDS

prosocial behavior; COVID-19; anxiety; COVID-19 prevention; preventive health behavior; adherence to prevention

## Introduction

The understanding of human behavior under stress and in situations of anxiety has been an extensive topic of research [1,2]. Ample evidence suggests that acute stress affects general cognition, executive functioning, working memory [3-5], social-emotional information processing, and social and prosocial behavior [6-8]. Stress also affects decision-making skills [1,2,9-11]; however, this relationship depends on several factors, such as the type of decision-making situation [9], time pressure [11], and the individual characteristics of the participants, such as gender [2,12].

Evidence has also shown that social behavior and social decision-making can be influenced by stress; however, studies are conflicted in this area. Some studies have shown that in situations of acute stress, individuals might engage in more prosocial and empathetic behaviors such as prosocial trustworthiness and sharing [4,7,13,14]; however, on the other hand, other studies suggest that in situations of stress, individuals might engage in unfavorable and risk-taking self-oriented behaviors and distrust [15,16]. Most of the research on the effects of stress in decision-making has been conducted in laboratory studies using stress-inducing paradigms, in which the stress induced was either physical (eg, cold pressure test in which participants immerse their hand in a bucket of cold water) or psychosocial (eg, Trier Social Stress Test in which participants perform a mock job interview). However, to our knowledge, just one study has investigated decision-making in the context of the COVID-19 pandemic as the stressor [17]. Romero-Rivas and Rodriguez-Cuadrado [17] examined whether the psychological impact generated by the COVID-19 pandemic influenced decision-making processes by presenting participants with four decision-making tasks (the dictator game, framing problems, utilitarian/deontological moral dilemmas, and altruistic/egoistic moral dilemmas). This study showed that higher levels of psychological impact were related to safer responses in framing problems and more deontological/altruistic responses to moral dilemmas [17], suggesting that the psychological impact of COVID-19 affected decision-making processes by participants showing safer and more altruistic responses using laboratory decision-making tasks. Given the influence of stress in the decision-making process [1,2], it is imperative to understand this relationship further, especially during the COVID-19 pandemic as it can aid in understanding the factors that influence compliance and adherence to behaviors to prevent the spread of COVID-19 and its variants.

The worldwide COVID-19 pandemic placed humanity in a devastating global health challenge that required the population to adapt to a rapidly changing situation. Gruber and colleagues [18] conceptualized the COVID-19 pandemic as a multidimensional complex stressor that affected both the individual and family, and multiple societal layers, with toxic social stressors such as social isolation and financial loss [18]. Stress research has shown that situations that are uncontrollable and uncertain, and have a social evaluative threat elicit high stress responses [19]. The COVID-19 pandemic created large stress-promoting conditions, such as uncertainty, life threat, loss, and long exposure to anxiety-inducing information [18],

generating extensive detrimental psychological and mental health consequences [18,20]. A recent meta-analysis by Luo and colleagues [20] reported a prevalence of anxiety of 33% and depression of 28% of the population during the COVID-19 pandemic, and a study by Ebrahimi and colleagues [21] reported that the prevalence of clinical anxiety increased 2-3 times during the COVID-19 pandemic in comparison to estimations of similar samples before the pandemic. In addition, the COVID-19 pandemic has increased the prevalence of anxiety among undergraduate college students [22,23], especially among the lower socioeconomic groups [22].

To prevent the spread of COVID-19, public health measures were introduced that involved engagement in new behaviors, and the population was expected to adhere to these preventive behaviors (eg, limiting social distance and using masks). Decisions made under different levels of risk and ambiguity can be affected differently by stress [9,24], and during the stress-promoting conditions inherent in the COVID-19 pandemic, the population was confronted with making high-risk decisions about their behaviors, especially decisions related to preventing the spread of COVID-19.

A few studies have examined the predictors of adherence to preventive behaviors to spread COVID-19 [21,25-27]. Recent research by Pollak and colleagues [25] showed that predictors for nonadherence were high levels of current distress and risk factors such as male sex, not having children, attention-deficit/hyperactivity disorder symptoms, smoking, and high levels of risk-taking behavior. Similarly, Ebrahimi and colleagues [21] reported that female sex, older age, worry about significant others, mandatory adherence, and altruistic attitude were associated with higher adherence, and current employment was associated with lower adherence. Besides, altruistic attitudes, empathy, fairness, and gratitude have also been associated with higher levels of adherence to COVID-19 preventative behaviors [21,26,27].

To our knowledge, no studies have examined the relationship between anxiety and adherence to behaviors to prevent the spread of COVID-19 with the moderating role of prosocial tendencies. Therefore, this study aims to investigate the relationship between anxiety during the COVID-19 pandemic and adherence behaviors to prevent the spread of COVID-19, and the moderating influence of prosocial tendencies on this association.

It is hypothesized that individuals with high anxiety during the COVID-19 pandemic are more likely to adhere to the behaviors to prevent the spread of COVID-19 than individuals with low anxiety, and this relationship will be stronger for individuals with high prosocial behavior tendencies than those with low prosocial behavior tendencies.

## Methods

### Participants

Participants were undergraduate students recruited at a university in the Northeastern United States through the psychology department's web-based subject pool that is managed by SONA. Students from different majors taking psychology courses were

eligible to sign up to participate in this study and received credit in their courses for participation. Data was collected on the web via Select Survey in the Spring 2021 semester during the COVID-19 pandemic from January 2021 to May 2021. In addition to the measures described below, basic demographics of age, race/ethnicity, class standing, gender, and employment status were also collected.

### Ethical Considerations

This study was approved by Central Connecticut State University's Institutional Review Board (IRB#20089), and web-based consent was obtained from all participants. Participants were presented with a web-based informed consent, and they acknowledged it by pressing a button to continue the study and before any data collection. Participants were informed that their information would be kept confidential, and their data would be anonymous. Participants were informed that their data would be part of scientific publications. They were granted 1 SONA credit for 15-30 minutes of their time to complete the questionnaire.

### Measures

#### Prosocial Behaviors

The 23-item Prosocial Tendencies Measure [28,29] was developed to be used with college-age students and young adults, and was used to measure six types of prosocial behaviors: compliant (2 items), dire (3 items), altruistic (5 items), public (4 items), emotional (4 items), and anonymous (5 items). Compliant is when prosocial behaviors are done because others asked for help (eg, "I never hesitate to help others when they ask for it"). Dire is when prosocial behaviors are done to help others in emergencies or crises (eg, "I tend to help people who hurt themselves badly"). Altruistic is helping others and expecting little to nothing in return (eg, "I often help even if I don't think I will get anything out of helping"). Public is when prosocial behaviors are completed because others are watching with the motivation to receive external approval (eg, "Helping others when I am in the spotlight is when I work best"). Emotional is when individuals help others because they are in a highly emotional state (eg, "It is most fulfilling to me when I can comfort someone who is very distressed"). Anonymous is when prosocial social behaviors are enacted intentionally without other people's knowledge (eg, "I tend to help needy others most when they do not know who helped them"). Items were answered on a 5-point Likert Scale from 1 (does not describe me at all) to 5 (describes me greatly). Six total sum subscales were calculated and used in the analysis. Higher scores indicate greater prosocial behavior for each subscale. This scale has shown acceptable to good reliability (public subscale: Cronbach  $\alpha=0.80$ ; anonymous subscale: Cronbach  $\alpha=0.88$ ; dire subscale: Cronbach  $\alpha=0.54$ ; emotional subscale: Cronbach  $\alpha=0.77$ ; compliant subscale: Cronbach  $\alpha=0.87$ ; altruism subscale: Cronbach  $\alpha=0.62$ ) and high test-retest reliability with 2-week reliability correlations (coefficients of public: 0.61;

anonymous: 0.75; dire: 0.72; emotional: 0.80; compliant: 0.73; altruism: 0.60; all  $P<.001$ ) [28].

#### Anxiety

The State-Trait Anxiety Inventory was used to measure both trait and state anxiety [30,31]. The 40-item inventory uses 20 items for trait anxiety (eg, "I am a steady person") and 20 for state anxiety (eg, "I feel at ease"). Of the 40 items, 19 are reverse scored. All items in this study were rated on a 4-point Likert scale from not at all to very much so. Two total sum subscales were calculated, and higher scores indicate greater anxiety for both subscales. Internal consistency coefficients range from 0.86 to 0.95 and test-retest from 0.65 to 0.75 for 2 months [30].

#### COVID-19 Preventative Behaviors

The COVID-19 International Survey from the PhenX Toolkit [32,33] was used to specifically collect data on what preventative COVID-19 behaviors participants were engaging in. For this study, we selected 23 items within the survey specific to what frequency individuals were engaging in COVID-19 preventative behaviors (eg, hand washing, mask wearing, physical distancing, avoiding social gatherings, self-quarantining after travel, or self-quarantining if infected or likely infected). These items are answered on a 4-point Likert scale from never to most of the time, with the additional option of "don't know/I prefer not to answer/Not applicable." One total sum score was calculated, and higher scores indicated higher engagement in COVID-19 preventative behaviors.

#### Analysis

Bivariate correlations between the main variables of interest were first examined. Moderation analyses were then conducted using PROCESS version 3.5 in SPSS Version 29 (IBM Corp). Bootstrapping was set to 5000 and the CI to 95%. Mean-deviated predictor variables (ie, prosocial behaviors and anxiety types) were created and used for all moderation analyses. A total of 12 separate models were tested. One for each type of the six prosocial behaviors, interacting with the two subtypes of anxiety measured that predict engagement in COVID-19-related preventative behaviors. All significant interactions were plotted, using 1 SD below and above the mean for prosocial behaviors, for interpretation. The parameters for using moderation in PROCESS are like any moderation analysis program [34].

### Results

Participants were ( $n=54$ ) college students (mean age 20.74, SD 5.16, range 18-54 years; 1 student was 54 years of age). Most students' ages were closer to the mean (25% percentile:  $n=19$ ; percentile 50%:  $n=19$ ; percentile 75%:  $n=21$ ). Students were mostly enrolled full-time at the university ( $n=43$ ); employed ( $n=43$ ); and living at home with their parent, relative, or guardian ( $n=40$ ). Most of the sample self-identified as women ( $n=43$ ; men:  $n=9$ ; transgender:  $n=1$ ) and White ( $n=34$ ; Hispanic/Latino/a:  $n=11$ ; Black/African American:  $n=7$ ; Asian:  $n=2$ ). See Table 1 for more demographic information.

**Table .** Demographic characteristics.

Variable	Participants (N=54), n (%)
<b>Gender</b>	
Women	43 (80)
Men	9 (17)
Transgender	1 (2)
<b>Race/ethnicity</b>	
White	34 (63)
Hispanic/Latino/a	11 (20)
Black/African American	7 (13)
Asian	2 (4)
<b>Enrollment status</b>	
Full-time	43 (80)
Part-time	10 (20)
<b>First generation college student</b>	
Yes	22 (41)
No	32 (59)
<b>Marital status</b>	
Single	40 (74)
In a relationship	13 (24)
Married	1 (2)
<b>Employed</b>	
Yes	43 (80)
No	10 (20)
<b>Hours worked per week</b>	
<5	4 (9)
5-10	2 (4)
10-20	17 (37)
20-30	17 (37)
>30	6 (13)
<b>Housing</b>	
On campus (residence hall)	8 (15)
Off-campus housing (within 5 miles of campus)	6 (11)
Off-campus housing (farther than 5 miles from campus)	39 (72)
<b>Living situation</b>	
Living alone	5 (9)
Living with students	5 (9)
Living with parents/guardians/relatives	40 (74)
Living with spouse	4 (7)

Participants on average reported high levels of anxiety symptoms on both the trait (mean 51.05, SD 10.37) and state subscales (mean 50.63, SD 11.11). Using the recommended cutoff of 40 to determine clinically meaningful anxiety symptomatology, most of the sample either met or exceeded the

criteria (state anxiety: 47/54, 87%; trait anxiety: 38/44, 86%). On average, participants highly adhered to COVID-19 preventative actions and behaviors (mean 60.28, SD 13.29). Over 50% of the sample (N=54) engaged in the following behaviors “most of the time”: wearing a face mask (n=49, 91%),



using hand sanitizer (n=45, 83%), handwashing with soap and water (n=44, 82%), coughing/sneezing into their elbow (n=44, 82%), self-quarantining if they have or believe they have the virus (n=42, 78%), self-quarantining if they are returning from a trip (n=34, 63%), coughing/sneezing into a tissue and throwing

it away and washing hands (n=37, 69%), staying 6 feet apart from other people (n=29, 54%), avoiding large social gatherings (n=29, 54%), and avoiding any nonessential travel (n=29, 54%; [Table 2](#)).

**Table .** Engagement in COVID-19 preventative behaviors in the past 7 days as reported by participants (N=54).

Action or behavior	Participants responding “most of the time,” n (%)
Wearing a face mask	49 (91)
Use hand sanitizer	45 (83)
Handwashing with soap and water	44 (82)
Coughing/sneezing into your elbow	44 (82)
Self-quarantining if you have or believe you have the virus	42 (78)
Coughing/sneezing into a tissue throwing it away and wash hands	37 (69)
Self-quarantining if you are returning from a trip	34 (63)
Staying 6 feet apart from other people	29 (54)
Avoid large social gatherings	29 (54)
Avoiding any nonessential travel	29 (54)
Avoiding going out to bars/pubs	26 (48)
Avoiding using public transportation	24 (44)
Staying/working at home	21 (39)
Avoiding playdates	16 (30)
Exercise outside alone or with people you live with only	16 (30)
Avoiding going to restaurants	12 (22)
Avoiding taking your children to the park	11 (20)
Avoiding all social gatherings (large and small)	10 (19)
Wearing gloves every time you go out of your home	6 (11)
Avoiding going to the grocery store or pharmacy	6 (11)
Avoiding opening the mail or delivered goods	6 (11)
Avoiding getting take-out food or delivery	5 (9)
Avoiding going for walks	1 (2)

None of the prosocial behavior types or anxiety types were associated with engagement in COVID-19 preventative behaviors (see [Table 3](#) for descriptive and correlations of study variables). However, in the one model tested with public

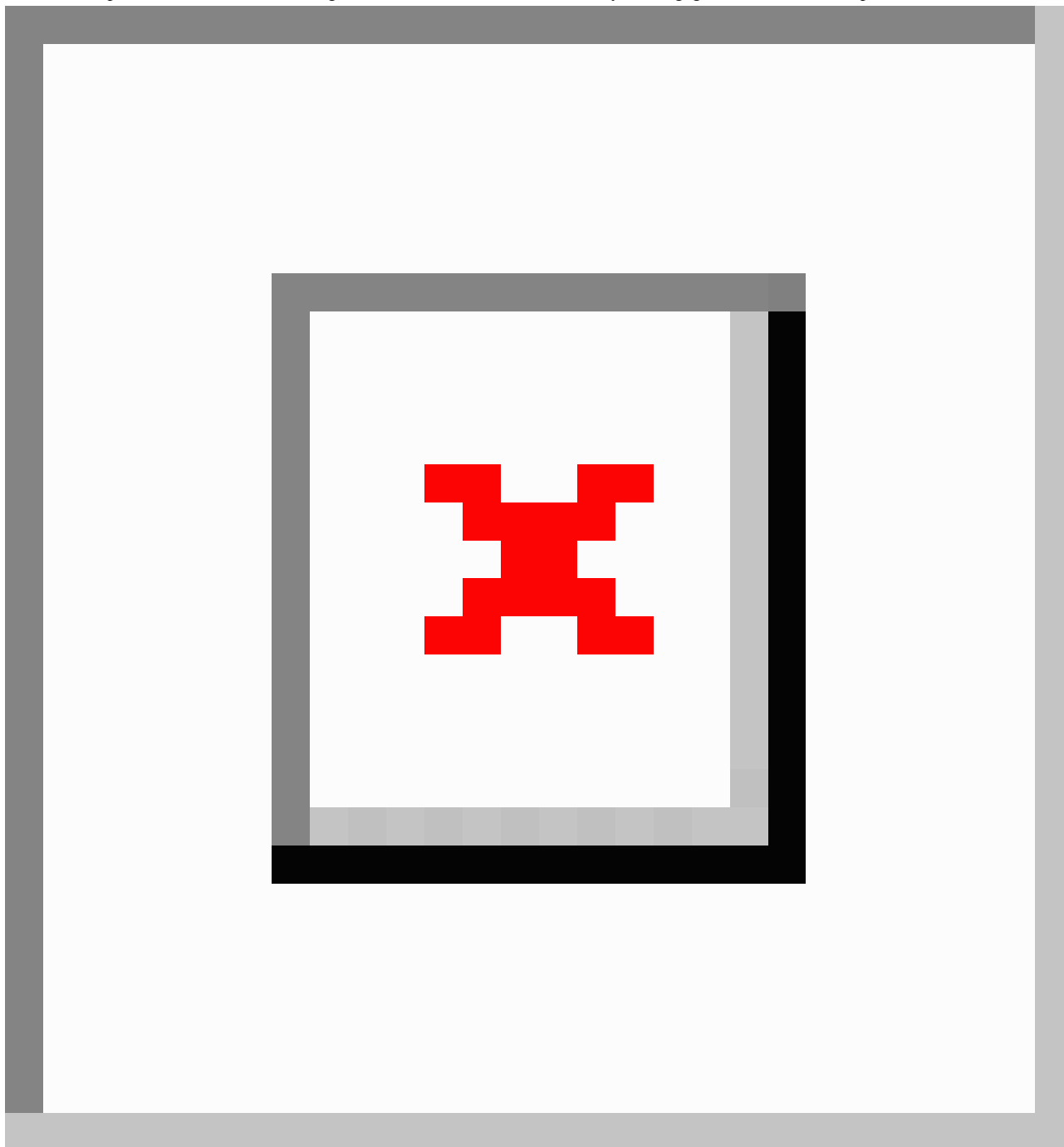
prosocial behavior, the interaction of public prosocial behavior with state anxiety predicting engagement in COVID-19 preventative behaviors was statistically significant ( $\beta=-.17$ ;  $P=.01$ ), which suggested a crossover effect ([Figure 1](#)).

**Table .** Descriptive statistics and correlations for study variables.

Variable	Partici- pants, n	Mean (SD)	1	2	3	4	5	6	7	8	9
<b>1. COVID-19 PB<sup>a</sup></b>	54	60.28 (13.29)									
<i>r</i>			— <sup>b</sup>	0.06	0.01	−0.16	0.04	−0.03	0.16	−0.03	−0.01
<i>P</i> value			—	.66	.93	.26	.78	.85	.26	.87	.97
<b>2. Public PT<sup>c</sup></b>	54	8.26 (3.48)									
<i>r</i>			0.06	—	−0.11	−0.78	−0.05	−0.26	0.26	−0.03	0.05
<i>P</i> value			.66	—	.41	<.001	.75	.05	.06	.84	.74
<b>3. Emotional PT</b>	54	13.93 (3.33)									
<i>r</i>			0.01	−0.11	—	0.09	0.64	0.64	0.49	−0.16	−0.21
<i>P</i> value			.93	.41	—	.53	<.001	<.001	<.001	.31	.12
<b>4. Altruistic PT</b>	54	19.83 (4.15)									
<i>r</i>			−0.16	−0.78	0.09	—	0.02	0.31	−0.20	−0.06	−0.09
<i>P</i> value			.26	<.001	.53	—	.86	.02	.14	.72	.53
<b>5. Dire PT</b>	54	10.35 (2.63)									
<i>r</i>			0.04	−0.05	0.64	0.02	—	0.64	0.55	0.03	0.11
<i>P</i> value			.78	.75	<.001	.86	—	<.001	<.001	.84	.43
<b>6. Compliant PT</b>	54	7.89 (1.76)									
<i>r</i>			−0.03	−0.26	0.64	0.31	0.64	—	0.38	−0.23	−0.20
<i>P</i> value			.85	.05	<.001	.02	<.001	—	.005	.14	.14
<b>7. Anonymous PT</b>	54	14.74 (4.34)									
<i>r</i>			0.16	0.26	0.49	−0.20	0.55	0.38	—	−0.13	−0.18
<i>P</i> value			.26	.06	<.001	.14	<.001	.005	—	.42	.19
<b>8. Trait anxiety</b>	44	51.05 (10.37)									
<i>r</i>			−0.03	−0.03	−0.16	−0.06	0.03	−0.23	−0.13	—	0.84
<i>P</i> value			.87	.84	.31	.72	.84	.14	.42	—	<.001
<b>9. State anxiety</b>	54	50.63 (11.11)									
<i>r</i>			−0.01	0.05	−0.21	−0.09	0.11	−0.20	−0.18	0.84	—
<i>P</i> value			.97	.74	.12	.53	.43	.14	.19	<.001	—

<sup>a</sup>PB: preventative behaviors.<sup>b</sup>Not applicable.<sup>c</sup>PT: prosocial tendency.

**Figure 1.** Public prosocial behavior moderating the association between state anxiety and engagement in COVID-19 preventative behaviors.



At low levels of prosocial public behaviors, engagement in COVID-19 preventative behavior increases as anxiety increases; in contrast, at high levels of prosocial public behaviors, engagement in COVID-19 preventative behavior decreases as

anxiety increases. In the other 11 models tested, none of the interaction effects with prosocial behaviors and anxiety-predicting adherence to COVID-19 preventative behavior were statistically significant. (Tables 4 and 5).

**Table .** Association between state anxiety and COVID-19 preventative behaviors moderated by six types of prosocial behaviors (N=54).<sup>a</sup>

Model	Estimate (SE)	t test (df)	P value
<b>Complaint</b>	-0.58 (1.12)	-0.52 (53)	.61
SA <sup>b</sup>	-0.88 (0.75)	-1.18 (53)	.25
Complaint × SA	0.13 (0.11)	1.19 (53)	.24
<b>Emotional</b>	-0.25 (0.60)	-0.42 (53)	.68
SA	-0.78 (0.55)	-1.42 (53)	.16
Emotional × SA	0.07 (0.05)	1.49 (53)	.14
<b>Public</b>	0.41 (0.51)	0.80 (53)	.43
SA	-0.33 (0.20)	-1.65 (53)	.10
Public × SA	0.17 (0.06)	-2.60 (53)	.01
<b>Altruistic</b>	-0.60 (0.44)	-1.38 (53)	.17
SA	-1.76 (0.94)	-1.88 (53)	.07
Altruistic × SA	-0.10 (0.05)	1.88 (53)	.07
<b>Dire</b>	0.31 (0.73)	0.42 (53)	.68
SA	-0.33 (0.48)	-0.69 (53)	.49
Dire × SA	0.04 (0.06)	0.71 (53)	.50
<b>Anonymous</b>	0.51 (0.44)	1.16 (53)	.25
SA	-0.16 (0.42)	-0.37 (53)	.71
Anonymous × SA	-0.02 (0.04)	-0.48 (53)	.63

<sup>a</sup>Dependent variable: COVID-19 preventative behaviors. All variables were mean deviated.

<sup>b</sup>SA: state anxiety.

**Table .** Association between trait anxiety and COVID-19 preventative behaviors moderated by the six types of prosocial behaviors (n=44).<sup>a</sup>

Model	Estimate (SE)	t test (df)	P value
<b>Complaint</b>	-0.78 (1.24)	-0.63 (43)	.53
TA <sup>b</sup>	-0.75 (0.86)	-0.88 (43)	.39
Complaint × TA	0.11 (0.13)	0.83 (43)	.42
<b>Emotional</b>	-0.25 (0.69)	-0.37 (43)	.72
TA	-0.16 (0.66)	-0.24 (43)	.81
Emotional × TA	0.01 (0.06)	0.18 (43)	.86
<b>Public</b>	0.35 (0.63)	0.55 (43)	.58
TA	-0.27 (0.24)	-1.13 (43)	.26
Public × TA	-0.14 (0.07)	-1.88 (43)	.07
<b>Altruistic</b>	-0.56 (0.53)	-1.06 (43)	.30
TA	-1.15 (1.11)	-1.04 (43)	.30
Altruistic × TA	0.06 (0.06)	1.02 (43)	.31
<b>Dire</b>	-0.31 (0.87)	-0.36 (43)	.72
TA	-0.62 (0.78)	-0.79 (43)	.43
Dire × TA	0.07 (0.08)	0.78 (43)	.44
<b>Anonymous</b>	0.33 (0.54)	0.61 (43)	.55
TA	0.18 (0.49)	0.36 (43)	.72
Anonymous × TA	-0.02 (0.04)	-0.44 (43)	.66

<sup>a</sup>Dependent variable: COVID-19 preventative behaviors. All variables were mean deviated, except the dependent variable.

<sup>b</sup>TA: trait anxiety.

## Discussion

### Principal Findings

This study aimed to examine the association between state and trait anxiety during the COVID-19 pandemic and the adherence behaviors to prevent the spread of COVID-19 (eg, handwashing and mask wearing), and to investigate the moderating role of prosocial behaviors on this association. Results revealed a statistically significant interaction of public prosocial behaviors with state anxiety predicting adherence to COVID-19 preventative behaviors. This interaction showed that only at low levels of prosocial behaviors (ie, lower self-oriented tendencies with less approval-seeking tendencies), as anxiety increased, engagement in COVID-19 preventative behavior increased, and in contrast, at high levels of prosocial public behaviors (ie, higher self-oriented tendencies with more approval-seeking tendencies), as anxiety increased, adherence to COVID-19 preventative behavior decreased. More specifically, our results revealed that there were no associations between state and trait anxiety and any of the prosocial behaviors (emotional, altruism, dire, anonymous, public, and compliant), and only public prosocial tendencies showed a significant interaction with state anxiety, predicting engagement in COVID-19 preventative behaviors, and suggesting a crossover effect.

### Comparison With Prior Work

Based on previous literature on decision-making under stress-promoting conditions [4,7,13,14], we hypothesized that participants with high state and trait anxiety would be more likely to adhere to the behaviors to prevent the spread of COVID-19 than those with low state and trait anxiety, and that this relationship would be stronger for individuals with high prosocial behavior tendencies than those with low prosocial tendencies. Because of the exceptional situation created by the COVID-19 pandemic, we did not specifically predict that any type of prosocial behavior would show a stronger relationship than another.

Concerning the lack of association between state and trait anxiety and any of the prosocial behaviors, these results were not surprising, as we expected that differential levels of prosocial tendencies would relate differently with anxiety when predicting adherence behaviors and therefore that they would operate as a moderator. On the other hand, the interaction that partially supported our hypothesis was with public prosocial behaviors, which moderated the relationship between state anxiety and adherence behaviors to prevent COVID-19. This moderation effect demonstrated a crossover effect. More specifically, at low levels of prosocial public behaviors (ie, lower self-oriented tendencies with less approval-seeking tendencies), as anxiety increases, engagement in COVID-19 preventative behavior increases; in contrast, at high levels of prosocial public behaviors (ie, higher self-oriented tendencies with more approval-seeking tendencies), as anxiety increases, engagement in COVID-19



preventative behavior decreases. As described in the validation study of the Prosocial Tendencies Measure of Carlo and Randall [28], the public prosocial scale was significantly negatively correlated with the altruism, anonymous, and the compliant prosocial subscales. Additionally, public prosocial behaviors were shown to be inversely associated with sympathy, ascription of responsibility, perspective taking, and internalized prosocial moral reasoning, and on the other hand, positively associated with approval-oriented prosocial moral reasoning and hedonism [28]. Therefore, individuals endorsing higher public prosocial tendencies would show more approval-seeking behaviors and be more oriented toward their own needs (as opposed to other people's needs).

Even though we did not find a direct relationship between altruistic, prosocial, or compliant prosocial behaviors, which are the types that capture other-oriented, sympathetic, and morally oriented behaviors, and anxiety and adherence to COVID-19 preventive behaviors, the results revealed that individuals with low levels of public and other approval-seeking behaviors would be more likely to engage in COVID-19 preventive behaviors in situations with high anxiety, which partially supports our hypothesis. The lack of effects with trait anxiety could be due to the smaller sample size of participants answering the trait anxiety scale ( $n=44$ ) compared to the larger size ( $N=54$ ) that completed the state anxiety scale, or state anxiety may be more relevant to the COVID-19 pandemic context as it was situational. Even though both types of anxiety were high in this sample (87% of the sample in state anxiety and 86% of the sample in trait anxiety were above the cutoff of 40), state anxiety may have a bigger influence on prosocial and adherence behaviors within this context.

In addition, given the inverse relationship between public and altruistic prosocial behaviors [28], these results suggest that individuals low on public prosocial behaviors would show more other-oriented behaviors. On the other hand, our study did not find any differential relationship between individuals with altruistic prosocial behaviors and state anxiety and adherence behaviors, and therefore, more research is needed in this area. Our results are in partial agreement with the study of Romero-Rivas and Rodriguez-Cuadrado [17], which found that high states of psychological impact from the COVID-19 pandemic were related to individuals being more risk averse and more altruistic in decision-making. Our results showed higher state anxiety was related to more engagement in adherence behaviors to prevent COVID-19 in only the individuals with lower public prosocial behaviors (more other-oriented and less approval-seeking behaviors). Therefore, we propose that higher anxiety relates to prosocial decision-making differently depending on the individual characteristics, in which the individuals with more other-oriented and less approval-seeking prosocial tendencies with higher state anxiety would be more likely to adhere to COVID-19 preventive behaviors. On the other hand, individuals with higher levels of self-oriented or approval-seeking behaviors (public prosocial) show less adherence to COVID-19 preventive behaviors with an increase in state anxiety. As the group with high public prosocial tendencies has been reported to be motivated by self-oriented and approval-seeking tendencies [28], we speculate

that situations with high state anxiety would prevent these individuals from engaging in behaviors that would necessitate other-oriented prosocial behaviors and, therefore, would prevent them from engaging in prosocial decision-making and other-oriented behaviors.

### Strengths and Future Directions

We suggest that more studies are needed to explore the role of each type of prosocial behavior tendency in addition to a global measure of prosocial tendencies in the engagement of adherence behaviors to prevent COVID-19. Additionally, other variables that may have influenced the results such as vaccine hesitancy, perceived personal risk and disease vulnerability, and trust in science may be potential variables to study in future research, especially regarding the factors that may impact the adherence to preventive behaviors in young adults [35,36]. Our results further the current knowledge on the factors that predict the engagement to adherence behaviors to prevent COVID-19 and provide insights on the cultivation and creation of interventions to promote other-oriented versus self-oriented motivations and tendencies, and in the creation of anxiety-reducing interventions that could increase adherence to COVID-19 preventative behaviors.

### Limitations

Our study has several limitations. First, the sample size was small, with 54 participants. However, the performed power analysis, with a power ( $\beta$ ) set at 0.8, the Cohen  $f$  at 0.15 for medium effects, and significance level at .05 (SPSS v29), indicated that the sample needed was 55. Given that the study was conducted during the second wave of the COVID-19 pandemic, we obtained these participants at a critical time point, and we did not recruit additional participants to increase the study sample as the world and life circumstances changed substantially after spring 2021. Second, the sampling method used was convenience sampling with an undergraduate college population, which could have led to the collection of data from participants who were more motivated and self-selected. Additionally, this convenience sampling method led to the recruitment of a homogeneous sample comprised of undergraduate students. This may have impacted the generalizability of the results, and we raise caution when extrapolating results across age groups, educational backgrounds, and cultural contexts. Third, given the cross-sectional design of the study and use of web-based self-reports, we cannot assert causal relationships between the variables of the study, which limits the interpretation of the data. Fourth, because of the small sample size and the cross-sectional nature of the study, these results on their own cannot make any definitive public health policy recommendations but can inform other studies on the role of prosocial tendencies in the relationship between stress and adherence to preventive behaviors. Additionally, the study was conducted on the web, and therefore, it was not possible to control for attention and effort in the participants' responses. Finally, the measures were self-report questionnaires that are prone to biases such as social desirability.

## Conclusion

To sum up, our results revealed that anxiety was differently associated with prosocial decision-making processes. At low levels of prosocial public behaviors, as state anxiety increased, the engagement in adherence to behaviors to prevent the spread of COVID-19 also increased. On the other hand, at high levels

of prosocial public behaviors, as state anxiety increased, the engagement in adherence to behaviors to prevent the spread of COVID-19 decreased. These results provide valuable information that can aid in the creation of interventions to promote other-oriented motivations and in the reduction of anxiety that could increase adherence to COVID-19 preventative behaviors.

## Acknowledgments

We want to express our appreciation to our research participants. This research did not receive any specific grant from funding agencies in the public, commercial, or not-for-profit sectors.

## Data Availability

The data generated from this study can be available from the corresponding author upon reasonable request.

## Editorial Notice

This paper was peer-reviewed by the Plan P Hashtag Community partner #PeerRef.

## Authors' Contributions

SC and AMMC contributed substantially to each stage of the research process: project conceptualization and design, and methodology and project administration. SC and AMMC contributed substantially to data curation, data analysis, manuscript drafting, and manuscript reviewing and editing. Generative artificial intelligence was not used in any portion of the manuscript. All authors have read and approved the final manuscript.

## Conflicts of Interest

None declared.

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*Edited by T Leung; submitted 20.09.23; peer-reviewed by D Saderi, FQ Arogundade, L Ram, M Tomaskova, M Pulier, S Azra; revised version received 25.03.24; accepted 25.03.24; published 27.05.24.*

*Please cite as:*

*Corbera S, Marín-Chollom AM*

*The Role of Anxiety and Prosocial Behaviors on Adherence Behaviors to Prevent COVID-19 in University Students in the United States: Cross-Sectional Study*

*JMIRx Med* 2024;5:e52970

URL: <https://xmed.jmir.org/2024/1/e52970>

doi: [10.2196/52970](https://doi.org/10.2196/52970)

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# Peer Review of “The Role of Anxiety and Prosocial Behaviors on Adherence Behaviors to Prevent COVID-19 in University Students in the United States: Cross-Sectional Study”

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(*JMIRx Med* 2024;5:e59430) doi:[10.2196/59430](https://doi.org/10.2196/59430)

## KEYWORDS

prosocial behavior; COVID-19; anxiety; COVID-19 prevention; preventive health behavior; adherence to prevention

*This is the peer-review report for “The Role of Anxiety and Prosocial Behaviors on Adherence Behaviors to Prevent COVID-19 in University Students in the United States: Cross-Sectional Study.”*

## Round 1 Review

This review is the result of a virtual collaborative live review discussion organized and hosted by PREREVIEW and JMIR Publications. The discussion was joined by 16 people: 1 author, 2 facilitators, 2 members of the JMIR Publications team, and 11 live review participants. Aishah Ibrahim and Ananya Ananthkrishnan wished to be recognized for their participation in the live review discussion, even though they have not contributed to authoring the review below. We thank all participants who contributed to the discussion and made it possible for us to provide feedback on this preprint.

### Summary

The study [1] investigates the complex interplay between anxiety (both state and trait), prosocial behaviors, and adherence to COVID-19 preventive measures among college students. While overall prosocial behaviors did not directly correlate with anxiety, a seemingly significant crossover effect emerged in relation to public prosocial behaviors, suggesting that individuals with lower self-oriented tendencies exhibited increased adherence behaviors under heightened state anxiety. The study used a quantitative research design with a sample of 54 undergraduate students, using online questionnaires to measure various psychological factors and preventive behaviors. Individuals with high anxiety showed increased adherence to

preventive measures, contrary to the hypothesized moderating effect of prosocial behaviors. Overall, the reviewers appreciated the effort and recognized the challenges of conducting a research study in the context of an unprecedented social condition. However, the findings are challenged by weak effect sizes, multiple comparisons, and unclear appropriateness of using prosocial behaviors as a moderating variable. The study underscores the psychological impact of the COVID-19 pandemic on college students and suggests the need for further exploration into the nuanced relationships between anxiety, prosocial behaviors, and adherence to public health guidelines. Despite its strengths in data collection and questionnaire use, limitations such as a narrow participant pool and reliance on self-reporting warrant cautious interpretation of the results. The study encourages future research to delve deeper into these intricate connections, offering insights into potential interventions for promoting adherence to COVID-19 preventive measures and beyond.

Below we list major and minor concerns that were discussed by participants of the live review, and where possible, we provide suggestions on how to address those issues.

### List of Major Concerns and Feedback

#### *Small Sample Size and Mediation Analysis*

One of the main concerns raised in the discussion was the small number of study participants. This is acknowledged as a limitation factor in the discussion, but what is less clear is if a mediation analysis is the right approach to analyze these data. One reviewer suggested the use of a multivariate analysis instead as it would take all variables into account without forcing



potentially artificially generated causal mediations between variables that don't show an obvious causal dependency. Another reviewer, however, felt that while this approach may work and it would be useful to explore, using a multivariate analysis may lead to overfitting in most covariates given the small sample size and given that 86% of subjects reported anxiety. Overall, the suggestion is for the authors to provide a rationale for selecting anxiety as a mediator variable over prosocial tendencies, or *vice versa*, and possibly explore other analyses and comment on the limitations of the approaches.

### **Uniform/Convenience Sampling**

The reviewers acknowledged the study's challenging circumstances and the effort to capture unique data. However, they expressed concern about generalizability, noting that all participants were undergraduates from one college. The demographic homogeneity of this group may limit applicability to diverse populations, raising caution about extrapolating results across age groups, educational backgrounds, and cultural contexts. The convenience sampling method may have introduced bias, as easily accessible participants might not represent the broader target population.

### **University Policy and Mask Mandates**

The study doesn't explicitly consider the potential impact of university campus policies during the pandemic, such as mask mandates and social distancing, on adherence behaviors. The findings may be influenced by the specific characteristics of the chosen university, including its restriction policies. For example, students on campus may wear face masks due to safety requirements when entering campus common spaces versus through their own personal decision process. Therefore, exercising caution in generalizing conclusions to broader contexts is suggested. Reviewers highlight the importance of future research with more diverse samples to enhance external validity, reinforcing the study's overall robustness. This provides a constructive pathway for refining the study's scope and applicability.

The study's cross-sectional design and reliance on self-reporting introduce potential limitations in establishing causal relationships and accurate data collection. (In general, no retrospective exploratory study can show causality, asserting a causal relationship amounts to the post hoc ergo propter hoc logical fallacy.) The one-time nature of the study also limits insights into the dynamic nature of psychological factors and preventive behaviors over time. Caution should be exercised in interpreting the results, as correlation does not imply causation. Furthermore, reviewers don't think that the results of this study can be used on their own to make any definitive public health policy recommendations.

### **Adherence Scores**

The study mentions adherence to COVID-19 public health safety recommendations as an outcome variable. There is a need for more clarity on how the adherence scores were calculated, especially considering potential confounding factors such as university campus policies during the pandemic.

### **Missing Data**

The study's approach to handling missing data in nonmandatory survey questions is not explicitly discussed. This may impact the results and should be clarified.

### **Reliability Metrics**

The study does not provide information on test-retest reliability, accuracy against a gold standard, or error of measurement for the Prosocial Tendencies Measure (PTM) reliability. Reliability induction from other studies is mentioned, but the study population's specific reliability is not demonstrated. Without these critical reliability metrics, the study leaves a gap in the assessment of the psychometric properties of the PTM. Including such information would enhance the transparency and credibility of the study's findings, allowing readers to better evaluate the reliability and validity of the instrument used to assess prosocial behaviors. Future research may consider providing a comprehensive assessment of the psychometric properties of measurement instruments to strengthen the methodological rigor and overall quality of the study.

### **Statistical Model and Data Selection**

Some reviewers expressed concern related to the lack of transparency about how variables were selected as moderators or mediators, how some others (eg, age) were chosen to be excluded, and how others were chosen to be reported on from the cited "larger study." Adding clarity around the rationale that led to making such choices would help the reader better contextualize the results.

Furthermore, a scoring guide for the CIS Survey would be helpful to add. There is a concern that a simple sum method may be biased because some questions may not be relevant to all subjects (eg, playdates only impact subjects that have childcare responsibilities).

### **Ethics**

While the study mentions obtaining institutional review board approval and online passive consent, specific details regarding confidentiality, privacy safeguards, and participant understanding of risks are not thoroughly addressed.

Furthermore, it is not clear what the authors mean by "passive consent." Ordinarily, the term involves a parent or guardian giving consent on behalf of someone deemed not competent to give consent (see Range L, Embry T, MacLeod T. Active and passive consent: a comparison of actual research with children. *Ethical Hum Sci Serv*. 2001 Spring;3(1):23 - 31. PMID: 15278986). Were participants fully aware of what they were getting into, or does "passive" imply that consent was assumed by virtue of participants consenting to the terms of the "larger study"?

### **Data and Reproducibility**

The study provides a moderate level of detail, but more specific information is needed for reproducibility. This includes additional demographic details, exact questionnaire wording, and more details on moderation analyses. The study would benefit from providing a more comprehensive set of demographic information about the participants such as age



distribution, gender distribution, and other relevant characteristics. A richer demographic profile would contribute to a more nuanced understanding of the study population and facilitate comparisons with other research. Reviewers suggested adding available details to Table 1.

While the study mentions that data are available upon reasonable request, reviewers suggest considering providing additional information on how interested researchers can request the data, perhaps from the corresponding author or another designated contact. This could enhance transparency and facilitate potential collaborations or further scrutiny of the results.

## List of Minor Concerns and Feedback

### Readability

Overall, the reviewers thought that the manuscript would benefit from a clearer explanation of key terms and recommended keeping the terminology consistent across the manuscript so as to help the reader better follow the narrative and interpret the findings. For example, there was some confusion among reviewers on the meaning of “public prosocial scale.”

### Approach and Results

It may be helpful to show more information about some of the background variables. One question is if the deviation of age from a normal distribution is significant and thus a possible contributor to the study’s findings if age correlates with adherence or anxiety. Showing not only mean and SD but also median, quartiles, and range may provide a better feel for what the study population, or at least the participant sample, is like.

It may be useful to make explicit the assumptions underlying the modeling and parameters used for PROCESS, such as the degree of independence of the moderator.

### Discussion

The authors may consider adding a section to the discussion to explore variables related to vaccine hesitancy and other factors

(eg, sense of invincibility) as a suggestion for future research, expanding the scope beyond adherence to preventive measures.

Given the reliance on self-report measures, the reviewers suggest the authors discuss the potential impact of social desirability bias on participants’ responses. Addressing this concern would add transparency to the limitations of the study.

Reviewers suggest authors discuss how the results support following up further on correlations among PTM scales and on the possible moderator effect of public prosocial tendencies, with recommendations for including a broader set (explicitly listed) of potentially explanatory independent variables.

It may also be helpful to add some explanation of why the psychometric characteristics of the survey instruments as established in other studies can be trusted to be the same as used in this study (online, unsupervised, etc). Some reviewers found it concerning that this study found statistically significant pairwise associations between PTM subscales, and this should be addressed, perhaps with speculation about why this happened.

### Figures and Tables

Consider using a  $2 \times 2$  table in Figure 1 to illustrate the detected moderator effect.

### Title

Given the concern about generalizability, a reviewer suggested the authors consider changing the title to “Adherence Behaviors to Prevent COVID: The Role of Anxiety and Prosocial Behaviors Amongst University Students in the US.”

### Concluding Remarks

We thank the authors of the preprint for posting their work openly and for graciously agreeing to have their work reviewed via this process. We also thank all participants of the Live Review call for their time and for engaging in the lively discussion that generated this review.

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## Editorial Notice

This paper was peer-reviewed by the Plan P Hashtag Community partner #PeerRef.

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## Conflicts of Interest

DS helped condense the review notes and edit the final review. She is also the director of PREreview. All other authors declare no conflicts of interest.

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## Reference

1. Corbera S, Marin-Chollom AM. The role of anxiety and prosocial behaviors on adherence behaviors to prevent COVID-19 in university students in the United States: cross-sectional study. *JMIRx Med* 2024;5:e52970. [doi: [10.2196/52970](https://doi.org/10.2196/52970)]

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## Abbreviations

**PTM:** Prosocial Tendencies Measure

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*Edited by T Leung; submitted 11.04.24; this is a non-peer-reviewed article; accepted 11.04.24; published 27.05.24.*

*Please cite as:*

*Arogundade FQ, Azra S, Pulier M, Ram L, Sadari D, Tomaskova M*

*Peer Review of "The Role of Anxiety and Prosocial Behaviors on Adherence Behaviors to Prevent COVID-19 in University Students in the United States: Cross-Sectional Study"*

*JMIRx Med 2024;5:e59430*

*URL: <https://xmed.jmir.org/2024/1/e59430>*

*doi: [10.2196/59430](https://doi.org/10.2196/59430)*

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