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Peer-Review Report

Peer Review of "Continuous User Experience Monitoring of a Patient-Completed Preoperative Assessment System in the United Kingdom: Cross-sectional Study"

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This is a peer-review report submitted for the paper "Continuous User Experience Monitoring of a Patient-Completed Preoperative Assessment System in the United Kingdom: Cross-sectional Study."

Round 1 Review

General Comments

This paper [1] highlights important usability evaluations of an assessment system used by patients. These systems are often pushed out to patients without any evaluation of whether patients can use them successfully and if they are satisfying to interact with.

Specific Comments

Minor Comments

- The staggering of the eHealth usability scale items was a good idea. It would have been most likely unrealistic for patients to be willing to complete the scale including all of the items.
- Besides further studying what things impacted completion times, it would also be helpful to further explore the impact of a message addressing the length of assessment completion at the start of the assessment.

Conflicts of Interest

None declared.

Reference

1. Maramba IA, Chatterjee A. Continuous user experience monitoring of a patient-completed preoperative assessment system in the United Kingdom: cross-sectional study. JMIRx Med 2022;3(1):e31679 [FREE Full text] [doi: 10.2196/31679]

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